Civica Accessibility Statement

Civica is committed to improving the accessibility of its software products and strives to ensure that its products are as accessible as possible to a diverse audience including users of screen reader technology.

To achieve this, Civica has engaged third party experts, to help test our software products to ensure they meet the latest standards or identify remediation needed.

The remediation of issues discovered by the external experts will bring our software products into conformance with the applicable Regulations and Acts in the countries we operate from.

Disclaimer

Please be aware that our remediation efforts to fix and maintain accessibility are ongoing. Due to the size, complexity and variance in user experience across our software product set, we will prioritise based on our external expert's findings and integrate into standard sprint work.

Whilst we strive to make our software products as accessible as possible, some issues may be encountered as the range of assistive technology is wide and varied.

Contact Us

If, at any time, you have specific questions or concerns about accessibility please contact your Account Manager.

If you do encounter an accessibility issue, please be sure to specify the page/feature and nature of the issue to your Account Manager, and we will add the issue to our sprint work as a task.