

## Torbay Youth Service Information 2025 to 2026

### Flip the Script Youth Work Offer

1. This is a targeted Youth Work programme with and for young people aged 11 to 17 years helping the young person to think about their future following a Family Help Assessment.
2. All referrals come through Family Help via the Panel Outcomes or is signed off by a Family Help Manager or the Vulnerable Pupils Team lead.

Our allocated youth worker will meet the young person at their house or a place where they feel comfortable and together with a parent or carer, we will form an informal plan. This may involve some 1 to 1 time with a maximum of 12 sessions available where the need for more in-depth youth work processes is evident. We will work with the young person to think about their interests, explore their talents, and find new ways forward in their life. We will start by getting to know the young person...and they us. It may be that they need some support with certain areas in their life as we all do at times, and things have been particularly difficult since the Covid-19 situation. Some of the things we can support young people with through this pathway are:

- Having someone to talk to and to be listened to.
- Finding things to do that young people enjoy.
- Getting out and about, especially if the young person has been feeling isolated.
- Thinking about the young person's home life.
- Thinking about aspirations as well as School, College, and Education.
- Thinking about relationships – including friendships and family.
- Supporting young people with thinking about their identity.
- Having fun!

We will work as part of the Team around the Family with our partners to support the young person.

- Our Flip the Script team consists of 2 part time experienced and qualified Senior youth workers and our three part-time trained youth support workers
- Our valued volunteers support our group sessions
- The team utilises the youth work process to build trust with the young person, following the *National Youth Agency Curriculum* areas and utilizing such models as the *Outcomes Star Framework*.
- We use various youth work mediums to encourage engagement and participation.
- We gain the views of the young person to ensure their voice is at the centre of our work together and in any multi-agency planning.
- We work with the young person to promote active decision making and personal development, involving the family/carers where appropriate.
- We can offer young people the opportunity to gain our accreditation, the "Doing it Differently" award.

**Youth Service Community Club** Young People can sign up themselves to join aged 11-17 years to come along to some of our Groups and Activities listed overleaf.

**Please complete the referral form and referral checklist fully – filling out all the sections.**

**We also have a Sign-up form for self-referrals from young people for the Youth Service Community.**

*We will also require parental consent for any involvement in any Youth Service Groups for any young people aged under 18 years or for those who are not living independently aged 16 years and over.*

**Please direct any queries to us at [youthservice@torbay.gov.uk](mailto:youthservice@torbay.gov.uk)**

Youth Service - Torbay Council

Family Hub ([torbayfamilyhub.org.uk](http://torbayfamilyhub.org.uk))