**Request Reference: 16171278**

**Date received: 2 January 2017**

**Date response sent: 19 January 2017**

**Please kindly provide the following information:**

**Parking Services**

**1. What IT system is used by your Parking Services:**

**a) for issuing and processing Penalty Charge Notices?**

Civica CE

**b) for issuing and processing Parking Permits/Vouchers/Suspensions?**

Permits and one day visitor vouchers – Civica CE

**2. What is the contract start and end date for the above system?**

May 2005 – 2017 including extensions

**3. Does the contract have an option for extension of the contract, if so, for how long and when would such extension start and end?**

Please see above.

**4. Are there any parts of Parking Services that are outsourced, if so, which parts and to what company?**

No

**5. Is the Council's Parking Services in any parking partnership or multi-borough alliance for the purpose of Parking Services? If so, please outline what partnership/alliance**

No

**Procurement Services**

**6. Where does the Council advertise procurement opportunities?**

The Council advertises procurement opportunities on:

* <https://procontract.due-north.com/Opportunities/Index?resetFilter=True&applyFilter=True&p=696a9836-1895-e511-8105-000c29c9ba21&v=1>
* <https://www.contractsfinder.service.gov.uk/Search>