

## Torbay Supporting Families Programme- Privacy Notice

- Torbay Council and its partners have committed to the Government to deliver the national Troubled Families Programme (known in Torbay as the Supporting Families Programme) across Torbay.
- In order to fulfil our obligations it is necessary to share information with critical partners. This is not only in delivering the programme but also in evaluating its effectiveness.
- In order to identify, understand and meet the needs of families, understand the difference we are making and focus on who can potentially access the additional support the Programme offers, we will be sharing personal records that relate to you. This might include records in relation to your social care, any involvement with the police, courts and probation, aspects relating to your employment, anti-social behaviour, violence in the home, substance misuse, educational attendance and behaviour, vulnerable children and health issues.
- The personal data of individuals and families will be linked with information from public agencies. Organisations such as the NHS and health organisations, Department of Work and Pensions, the Police, the Ministry of Justice, probation services, schools and Youth Offending Team.
- The data includes that of individuals / families only assessed but not prioritised for support under the Programme and also of those who have participated in the Programme.
- The reason to link the information is to
  - enable multi agency resources to be used to deliver the best levels of support to the most appropriate individuals or families based on need, risk and vulnerability and to provide early intervention services to prevent need escalating.

and/ or

- help the Government and local service providers understand whether or not the programme has been effective in reducing offending, truancy and getting people ready for work and to help improve services over time.
- The data will be shared with the Department of Communities and Local Government and the Office of National Statistics for the National Impact Study.
- Data agreements are in place to ensure that:
  - the data can only be used for carrying out research;
  - the linked data cannot be used to make decisions about individuals;
  - the linked information is anonymised to reduce the risk of individuals being identified;
  - it will be impossible for any person or family to be identified from any published reports;
  - the linked personal data will not be shared with or made available to the local authority or any other public agency;
  - all data is transferred, handled and stored in accordance with the Data Protection Act;
  - appropriate measures are in place to prevent unauthorised use of the data;
  - the data is destroyed after eight years.

**For more information on the Torbay Supporting Families Programme or if you wish to opt out of the National Impact Study please contact the Supporting Families Team on 01803 208104 or e-mail: [Supporting.Families@torbay.gov.uk](mailto:Supporting.Families@torbay.gov.uk)**