



Sensible and Safe Drinking in the Bay

Action Plan for Torbay 2016-2020

Acknowledgements

These action plans were edited by Public Health but co-authored by a number of colleagues. In particular:

- ‘Theme 1: Alcohol Control’ and ‘Theme 2: Reduction in Alcohol-related crime, disorder and impact on communities’ action plans were developed and written by Fran Hughes and Steve Cox
- Theme 3: Protection of Children & Young People from Harm’ action plan was authored by Jude Pinder, Jacqui Jensen and Sue Mathews.
- ‘Theme 4: Prevention of alcohol-related harm in adults’ and action plan was written by Bruce Bell

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Theme 1: Alcohol Control

Strategic Objectives:

- The enforcement and coordination of existing laws and powers;
- Promoting a safe and vibrant night time economy that actively promotes sensible drinking;
- Developing partnership solutions with the commercial sector to alcohol control issues;
- Increasing the diversification of alcohol-selling outlets.

Area for Development	Actions	Success Indicators	Named Lead	Target Date
Primary Prevention				
Further reduce the under-age purchase of alcohol through use of false I.D.	<ul style="list-style-type: none"> • Support the uptake of I.D. scanners in Night Time Economy premises. 	An increase in the number of licensed premises with either an implemented ID scanner or robust ID checking procedure.	Steve Cox & Vicky Booty (Torbay Council : Community Safety)	31/12/2016
		Regular multiagency visits to licensed establishments in priority areas.		31/12/2016
Develop stronger partnership relationships with licencees to promote proportionate and effective alcohol control measures.	<ul style="list-style-type: none"> • Continue to encourage licencees to attend the multiagency Licensing Forum meetings. 	All licencees attend a Licensing Forum at least once per year.	Steve Cox & Vicky Booty (Torbay Council : Community Safety); Superintendent Glen Mayhew (Devon & Cornwall Police)	30/09/2017
	<ul style="list-style-type: none"> • Work with licencees to introduce robust procedures to controlling alcohol consumption. 	Licensees to introduce local and/or national procedures to reduce risk taking behaviours in their premises and work with the council and the police to reinforce this message.		30/09/2017
	<ul style="list-style-type: none"> • Review Torbay Council's Licensing Policy. 	Torbay Council's Licensing Policy is reviewed every five years and subject to a full consultation.		01/05/2016
Secondary Prevention				
Explore impact locally of reducing availability of high strength, low-cost alcohol, responding if an issue.	<ul style="list-style-type: none"> • Periodically review availability of high strength, low cost alcohol based on local knowledge and 	Multi-agency and community partners to report concerns/problems regarding the availability and consumption of high strength, low cost alcohol.	Steve Cox (Community Safety)	31/12/2017
		Vulnerability Forum considers alcohol and availability of high strength low cost alcohol as a risk factor and makes	Vulnerability Forum	31/03/2017

Area for Development	Actions	Success Indicators	Named Lead	Target Date
	intelligence.	appropriate referrals to treatment, and to alcohol regulating partners.		
Review the use of hospital assault-related database (ARID) to ensure strategic and tactical use if optimal.	<ul style="list-style-type: none"> ARID data is proactively used to highlight high risk premises for further intervention. Contribution of ARID data to multi-agency tasking is reviewed. 	ARID data is an integral part of the multi-agency intelligence and tasking process, where appropriate.	Steve Cox & Vicky Booty (Torbay Council : Community Safety)	31/03/2017
		Alternative sources of intelligence are considered.		31/03/2017
		Effectiveness of using ARID data in reviews of Premises Licences is investigated.		31/03/2017
Develop stronger partnership relationships with Enforcement Agencies.	<ul style="list-style-type: none"> Torbay CSP works in partnership with Devon and Cornwall OPCC to develop targeted interventions. 	Torbay CSP will support licensees to deliver campaigns which reduce risk taking behaviours in their premises.	Steve Cox & Vicky Booty (Torbay Community Safety)	31/12/2016
		Torbay's Domestic Abuse and Sexual Violence Strategy is embedded across all Partners.	Dave Parsons (Torbay Community Safety)	31/12/2016

Theme 2: Reduction in alcohol-related crime, disorder and impact on communities.

Strategic Objectives:

- Reduction in alcohol-related violent crime, including domestic abuse;
- Reduction in alcohol-related anti-social behaviour
- Further developing the partnership approaches to the effective management of the Night-Time Economy with the commercial sector of Torbay Harbourside to promote a safe environment.

Area for Development	Actions	Success Indicators	Named Lead	Target Date
Primary Prevention				
Zero cost for the regulatory regime of licensing through full recovery of costs for the alcohol agenda.	<ul style="list-style-type: none"> • To ensure that robust data and intelligence informs future fee setting mechanism if the current national licensing fee policy is reviewed. 	Full cost recovery of maintaining a vibrant and safe night time economy is achieved.	Steve Cox (Torbay Council : Community Safety)	31/12/2017
Increase the numbers of people receiving an identification and brief advice intervention by Street Wardens.	<ul style="list-style-type: none"> • Increase referrals for brief advice intervention to Street Wardens. 	At least 10 additional referrals for a brief intervention in each Street Warden area.	Chris Widdecombe (Community Safety)	31/12/2017
Secondary Prevention				
Broaden the range of initiatives to reduce 'repeat' behaviours of concern within the Night Time Economy.	<ul style="list-style-type: none"> • Participate in the OPCC Alcohol Delivery Group. 	Implement Devon and Cornwall wide interventions to support a wider community impact from the intervention.	Steve Cox Vicky Booty Supt Glen Mayhew	30/09/2017
Development of partnership approaches with the commercial and voluntary	<ul style="list-style-type: none"> • To retain the Purple Flag award by demonstrating 	To retain the Purple Flag Award and support the commercial sector to take ownership of the Purple Flag accreditation and renewal process in Torbay	Steve Cox Vicky Booty Supt Glen Mayhew	31/12/2017

Area for Development	Actions	Success Indicators	Named Lead	Target Date
sector to promote a safe Night Time Economy (NTE).	<p>compliance and partnership working by statutory agencies and the commercial/licensed trade.</p> <ul style="list-style-type: none"> • Provide support for the voluntary Street Pastors. • To encourage licencees to support and implement targeted interventions and reduce harm. 	To secure a long term funding solution for CCTV and its subsequent support for Nite Net and Store Net.	Licencees	
		Street Pastors are supported in the Night Time Economy areas.		
		Licencees work collaboratively with each other and the statutory partners to make improvements to the safety and security of the Night Time Economy.		
Tertiary Prevention				
Breaking the link between alcohol, domestic abuse and sexual violence.	<ul style="list-style-type: none"> • Actively promote www.areyouok.co.uk to raise awareness of domestic abuse. 	Increased use of www.areyouok.co.uk	Vicky Booty	31/12/2016
	<ul style="list-style-type: none"> • Torbay CSP works in partnership with Devon and Cornwall OPCC to develop targeted interventions. 	Torbay's Domestic Abuse and Sexual Violence Strategy is embedded across all partners.	Dave Parsons	31/12/2016
	<ul style="list-style-type: none"> • Through the Social Work Innovation Fund Torbay (SWIFT) programme, new, sustainable models to break the cycle of risk taking behaviours in families are developed. 	SWIFT programme develops interventions which can be externally funded to address a broad range of social issues.	Gail Rogers	30/09/2017

Theme 3: Protection of children & young people from harm

Strategic Objectives:

- Raising awareness of risks to the unborn child arising from maternal alcohol consumption.
- Reduction in the harm caused to children in families with alcohol problems.
- Reduction in alcohol-related harms amongst young people.
Reducing risk-taking behaviours whilst using alcohol and the outcomes associated

Area for Development	Actions	Success Indicators	Named Lead	Target Date
Primary Prevention				
Developing the consistency and quality of PHSE materials in use in schools.	For Torbay schools to deliver high quality alcohol education sessions as part of a PSHE curriculum.	Mapping and review of resources being used in schools regarding 'risk taking behaviours', including alcohol.	Sue Matthews (Public Health)	31/03/2017
		Identification of best practice regarding 'risk taking behaviours', including alcohol.	Sue Matthews (Public Health)	31/03/2017
	Development of an integrated 'risk taking behaviours' education in schools that challenges 'social norms'.	Promoting best practice regarding 'risk taking behaviours', including alcohol materials amongst Torbay schools.	Sue Matthews (Public Health)	31/03/2017
		Developing a 'healthy schools' award scheme for Torbay that includes alcohol education	Sue Matthews (Public Health)	31/03/2017
		Reviewing uptake of alcohol education in the 'healthy schools' awards scheme	Sue Matthews (Public Health)	31/03/2017
Secondary Prevention				
Systematic and routine identification of alcohol misuse in young people services.	For young people services to undertake identification and brief advice for substance misuse amongst young people. To include: <ul style="list-style-type: none"> • Use of the young person's substance 	Mapping and review of services that are currently delivering CRAFFT and brief advice to identify gaps in provision.	Gail Rogers (Children Services)	31/10/2016
		Identify additional community groups, services or organisations are willing to implement CRAFFT and IBA.	Gail Rogers (Children Services)	31/10/2016
		Development of a CRAFFT screening and brief	Gail Rogers	31/03/2017

	<p>misuse screening tool (CRAFFT) as part of assessment processes</p> <ul style="list-style-type: none"> • Brief Advice Interventions (IBA) where indicated • Referral for specialist young person's substance misuse assessment 	advice implementation plan for Torbay	(Children Services)	
		Delivery of a CRAFFT screening and brief advice programmes in additional community groups, services or organisations commence in accordance with the IBA plan.	Gail Rogers (Children Services)	31/10/2017
		Referrals to specialist young person's substance misuse treatment for those requiring specialist assessment and interventions.	Gail Rogers (Children Services)	31/12/2016
		Completion of the implementation of the CRAFFT screening and brief advice training plan with all community groups trained and programmes operationalised.	Gail Rogers (Children Services)	31/03/2017
		Review and quality assurance of the CRAFFT screening and brief advice programmes to confirm implementation.	Gail Rogers (Children Services)	31/10/2017
<p>Review of Tier 2 education and engagement activities to ensure optimal delivery.</p> <p>&</p> <p>Support for young people who are not contemplating change but whose alcohol use is at risk of becoming problematic</p>	<p>Develop a learning pack for youth venues to support staff to work with young people to reduce risks and vulnerabilities.</p>	Identifying learning resources to develop practitioner skills in working with risk behaviours, including substance misuse.	Gail Rogers (Children Services)	31/12/2016
		Mapping core competencies for practitioners to deliver high quality tier 2 education and engagement activities	Gail Rogers (Children Services)	31/03/2017
		Learning pack developed	Gail Rogers (Children Services)	31/03/2017
		Learning entitlement for staff identified	Gail Rogers (Children Services)	31/03/2017
		Training opportunities and packages support use of the learning pack	Gail Rogers (Children Services)	31/12/2017
		Implementation of Tier 2 education and activities	Gail Rogers (Children Services)	31/12/2017
		Developing regular practice forums between schools and services to collectively discuss and consider risk taking behaviours so as to identify trends, shared solutions and opportunities for	Gail Rogers (Children Services)	31/03/2017

		support.		
Hospital-based alcohol services				
Further development of identification and response for young people who present or are admitted to Hospital.	For robust and effective pathways to be in place for young people between Torbay Hospital and the Young People's Drug & Alcohol Treatment Service - where substance misuse is a feature of presentation or admission.	Review the young person's substance misuse screening and brief advice within the Torbay hospital to identify activity and gaps in provision.	Bruce Bell (Public Health)	1/06/2016
		Review the existing care pathway between Torbay Hospital and the Young People's Drug & Alcohol Treatment Service	Bruce Bell (Public Health)	30/09/2016
		Development of a young person's substance misuse screening and IBA implementation plan.	Bruce Bell (Public Health)	31/09/2017
		Delivery of the young person's substance misuse and IBA programmes in accordance with the IBA plan for the hospital.	Bruce Bell (Public Health)	01/02/2018
		Review of referral activity to the Young People's Substance Misuse Treatment Service for those requiring specialist assessment and interventions.	Bruce Bell (Public Health)	01/02/2019
Tertiary Prevention				
Improvement in the identification and referral pathway for young people involved with children's social care, including Looked After Children (LAC) into the young people's substance misuse service. & Development of the integrated pathway for substance misuse support.	For services working with children's social care service, including Looked After Children (LAC) to undertake evidence-based substance misuse screening and brief advice with robust and effective pathways in place for young people who require specialist assessment and treatment from the Young People's Drug & Alcohol Treatment Service	Mapping and review of children's social care services that are currently delivering CRAFFT and brief advice to identify gaps in provision.	Gail Rogers (Children Services)	31/10/2016
		Development of a CRAFFT screening and brief advice implementation plan for children's social care services in Torbay	Gail Rogers (Children Services)	31/10/2016
		Delivery of a CRAFFT screening and brief advice programmes for children's social care services in accordance with the IBA plan.	Gail Rogers (Children Services)	31/10/2016
		Referrals to specialist young person's substance misuse treatment for those young people involved with children's social care services who require specialist treatment assessment and interventions.	Gail Rogers (Children Services)	31/10/2016
		Review of the CRAFFT screening and brief	Gail Rogers	31/10/2017

		advice programmes for children's social care services to assure implementation.	(Children Services)	
Integrated pathway between CAMHS and Young Person's Alcohol treatment to be developed.	For Child & Adolescent Mental Health Services (CAMHS) to undertake evidence-based substance misuse screening and brief advice with robust and effective pathways in place for young people who require specialist assessment and treatment from the Young People's Drug & Alcohol Treatment Service	Mapping and review of CAMHS provisions that are currently delivering CRAFFT and brief advice to identify gaps in provision.	Corinne Foy (CAMHS)	30/04//2016
		Development of a CRAFFT screening and brief advice implementation plan for Torbay CAMHS.	Corinne Foy (CAMHS)	31/10/2016
		Delivery of a CRAFFT screening and brief advice programmes for CAMHS services in accordance with the IBA plan.	Corinne Foy (CAMHS)	31/03/2017
		Referrals to specialist young person's substance misuse treatment for those young people involved with CAMHS who require specialist treatment assessment and interventions.	Corinne Foy (CAMHS)	31/03/2017
		Review of the CRAFFT screening and brief advice programmes for CAMHS services to assure implementation.	Corinne Foy (CAMHS)	31/03/2017
Routine identification and response of parents whose alcohol consumption is adversely impacting on their capacity to parent.	For children social care services to assess parental alcohol use regarding: <ul style="list-style-type: none"> • Impact on capacity for a parent to meet the child's needs. • Need for specialist assessment and treatment for alcohol misuse. 	Mapping and review of children's social care services that are currently delivering parental alcohol screening and brief advice to identify any gaps in provision.	Gail Rogers (Children Services)	30/06/2017
		Identify children's social care services are willing to implement alcohol screening and IBA.	Gail Rogers (Children Services)	31/12/2016
		Development of a screening and IBA implementation plan for children's social care services	Gail Rogers (Children Services)	28/02/2017
		Delivery of individual screening and IBA programmes in children's social care services commence in accordance with the IBA plan.	Gail Rogers (Children Services)	31/10/2017
		Completion of the implementation of the screening and IBA training plan with all children's social care services staff trained and programmes operationalised.	Gail Rogers (Children Services)	31/10/2017

		Review and quality assurance of alcohol screening and IBA programmes in children's social care services to confirm implementation.	Gail Rogers (Children Services)	31/03/2018
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Theme 4: Prevention of alcohol-related harm in adults

Strategic Objectives:

- Reduction in the levels of chronic and acute ill-health caused by alcohol, resulting in fewer alcohol-related presentations and admissions to hospital.
- Reduction in alcohol consumption amongst ‘increasing risk’ drinkers by supporting people to make healthy choices.
- Improving support for those groups most at risk of causing or experiencing alcohol-related harm.
- Reducing inequalities of alcohol-related harm in adults.

Area for Development	Actions	Success Indicators	Named Lead	Target Date
Primary Prevention				
Extending the number of settings that deliver alcohol screening, Information and Brief Advice (IBA)	For additional, non-health settings to undertake alcohol screening and IBA: <ul style="list-style-type: none"> • Community groups • Voluntary sector • Children’s social care • Criminal justice sector 	Mapping and review of services that are currently delivering alcohol screening and brief advice to identify gaps in provision.	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS Foundation Trust)	01/06/2016
		Identify additional community groups, services or organisations are willing to implement alcohol screening and IBA.		30/11/2016
		Development of a screening and IBA implementation plan for Torbay		02/01/2017
		Commencement of delivery of individual screening and IBA programmes in additional community groups, services or organisations commence in accordance with the IBA plan.		03/01/2017
		Commencement of monitoring of changes in referral rates to alcohol treatment for those requiring specialist assessment and interventions as new screening provisions come on line		01/06/2017
		Completion of the implementation of the screening and IBA training plan with all community groups trained and programmes operationalised.		30/11/2019
		Review and quality assurance of alcohol screening and IBA programmes to confirm implementation.		31/03/2020
Development and implementation of a local	Development of a Torbay health improvement social	Planning for ‘Dry January’ campaign commences focusing on community.	Sarah Aston (Public Health)	01/09/2016

Area for Development	Actions	Success Indicators	Named Lead	Target Date
social marketing programme that promotes sensible drinking patterns.	marketing strategy that includes alcohol.	Social marketing strategy developed	Sarah Aston (Public Health)	31/06/2016
		Implementation of the 'Dry January' campaign	Sarah Aston (Public Health)	01/01/2017
		Planning for 'Dry January' campaign commences targeting highest prevalence geographic populations	Sarah Aston (Public Health)	01/09/2017
		Implementation of the 'Dry January' campaign	Sarah Aston (Public Health)	01/01/2018
	Commissioning of a new lifestyles service that includes social marketing to promote positive behaviour change as part of the service specification.	New lifestyles service commissioned	Bruce Bell (Public Health)	01/04/2016
	Local promotion of national Public Health England endorsed alcohol campaigns e.g. 'Dry January'	Rolling programme established and implemented for promoting low-risk alcohol consumption	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS Foundation Trust)	01/10/2016
	Targeting primary prevention services for high risk groups so as to reduce health inequalities	Intensive and targeted social marketing messages to promote lower-risk drinking: <ul style="list-style-type: none"> • Males • Adults aged 40 years and above • Those living in the most deprived 	Social marketing strategy developed	Sarah Aston (Public Health)
Working with members of the community and social networks to coproduce messages and implement approaches, making best use of people with lived experience			Sarah Aston (Public Health) & Community Groups, including people in recovery	01/09/2016

Area for Development	Actions	Success Indicators	Named Lead	Target Date
	wards	Test and learn social marketing initiatives for promoting lower-risk drinking commence	Sarah Aston (Public Health)	01/10/2016
		Planning for 'Dry January' campaign commences targeting highest prevalence geographic populations	Sarah Aston (Public Health)	01/09/2016
		Implementation of the 'Dry January' campaign	Sarah Aston (Public Health)	01/01/2017
Secondary Prevention				
Incorporating evidence-based alcohol screening and IBA in 'Making every Contact Count' activities.	To implement universal alcohol screening across the new Integrated Care Organisation (ICO)	Scope and quality exercise across all ICO service areas across to ascertain what is currently in place regarding alcohol screening and IBA completed	Dawn Butler (Torbay & South Devon NHS Foundation Trust)	01/06/2016
		Identify additional clinical setting with the ICO that are willing to implement alcohol screening and IBA.		31/11/2016
		Development of a screening and IBA implementation plan for the new ICO settings		02/01/2017
		Commencement of individual screening and IBA programmes in accordance with the IBA plan for the ICO.		03/01/2017
		Commencement of monitoring of new activity to Alcohol Treatment for those requiring specialist assessment and interventions		01/06/2017
		Completion of the implementation of the screening and IBA training plan for the ICO with the workforce having been trained and programmes operationalised.		30/11/2019
		Review and quality assurance of alcohol screening and IBA programmes within the ICO to confirm implementation		31/03/2020
Establishing a dedicated service to support non-dependent, 'at risk' drinkers who would benefit from brief interventions.	Commissioning of a new lifestyles service that includes IBA as part of service specification	Lifestyles contract commenced to deliver against the new specification.	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS)	1/04/2016

Area for Development	Actions	Success Indicators	Named Lead	Target Date
			Foundation Trust)	
		Delivery of IBA by the lifestyles service	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	1/05/2016
		Referrals to Alcohol Treatment for those requiring specialist assessment and interventions	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	1/06/2016
		Review IBA programme for effectiveness	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS Foundation Trust)	06/06/2017
Developing and establishing effective identification and response pathways for older adults	<p>For additional services and networks who engage with older adults, to undertake alcohol screening and IBA:</p> <ul style="list-style-type: none"> • Community groups • Voluntary sector • Adult social care • Domiciliary care 	Mapping and review of services that are currently delivering alcohol screening and brief advice to identify gaps in provision.	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS Foundation Trust)	01/06/2016
		Identify additional community groups, services or organisations are willing to implement alcohol screening and IBA.		30/11/2016
		Development of a screening and IBA implementation plan for Torbay		02/01/2017
		Commencement of delivery of individual screening and IBA programmes in additional community groups, services or organisations commence in accordance with the IBA plan.		03/01/2017
		Commencement of monitoring of changes in referral rates to alcohol treatment for those requiring specialist assessment and interventions as new screening provisions come on line		01/06/2017
		Completion of the implementation of the screening and IBA		30/11/2019

Area for Development	Actions	Success Indicators	Named Lead	Target Date
		training plan with all community groups trained and programmes operationalised.		
		Review and quality assurance of alcohol screening and IBA programmes to confirm implementation.		31/03/2020
Development of alcohol workplace policies for employers to reduce alcohol-related absenteeism and improve productivity.	Key employers <ul style="list-style-type: none"> • NHS • Local Authority • Other major employers in the Torbay area 	Identify employers who are willing to be involved in a healthy settings approach to the work place	Mike Roberts (Public Health)	31/12/2016
		Alcohol policies are developed as part of a Healthy Workplace scheme for Torbay businesses	Mike Roberts (Public Health)	31/12/2016
		National Institute for Health and Care Excellence (NICE) guidance compliance mapping	Nanette Tribble (Public Health)	31/03/2017
		Evidence of alcohol policies are included in the NHS organisations workplace policies	Mike Roberts (Public Health)	31/07/2017
		Evidence of alcohol policies are included in Torbay Council's workplace policies	Mike Roberts (Public Health)	31/07/2017
		Review of referral activity to Alcohol Treatment for those requiring specialist assessment and interventions	Bruce Bell (Public Health) & Graham Shiels (Torbay & South Devon NHS Foundation Trust)	31/08/2019
Promoting services amongst highest risk groups to reduce health inequalities	Promoting opportunities that are available amongst highest risk populations: <ul style="list-style-type: none"> • Males • Adults aged 40 and older; • Those living in the most deprived localities. 	Promotion of services and how to access them	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	31/12/2016
		Social marketing campaign to promote behaviour change and support opportunities	Sarah Aston (Public Health)	31/01/2018
Hospital-Based Alcohol Liaison Service				

Area for Development	Actions	Success Indicators	Named Lead	Target Date
Targeting high risk groups who are over-represented in hospital presentations and admissions to reduce health inequalities	For robust and effective pathways to be in place between: <ul style="list-style-type: none"> • Torbay Hospital • The Targeted Alcohol Worker • The Community Alcohol Service 	Mapping and review of Hospital settings that are currently delivering alcohol screening and brief advice to identify gaps in provision.	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	01/06/2016
		Identify additional settings within Torbay Hospital that are willing to implement alcohol screening and IBA.		30/11/2016
		Development of a screening and IBA implementation plan for the new hospital settings		02/01/2017
		Commencement of delivery of individual screening and IBA programmes in accordance with the IBA plan for the hospital.		03/01/2017
		Commencement of monitoring of changes in referral rates to alcohol treatment for those requiring specialist assessment and interventions as new screening provisions come on line		01/06/2017
		Completion of the implementation of the screening and IBA training plan for the ICO with the workforce having been trained and programmes operationalised.		30/11/2019
		Review and quality assurance of alcohol screening and IBA programmes to confirm implementation		31/03/2020
		Review of the targeted alcohol service	Bruce Bell (Public Health) & Christine Branson (Torbay & Southern Devon Clinical Commissioning Group)	30/05/2017
Tertiary Prevention				
Enhancing the range and quality of recovery community support opportunities both within and	Improving the treatment experience and outcomes of alcohol treatment.	Improved access (including out of hours) to services for people with alcohol problems	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	31/12/2016
		Promotion of what is already available out of hours		31/12/2016
		Scope the feasibility of out-of-hours services across		31/12/2017

Area for Development	Actions	Success Indicators	Named Lead	Target Date
outside of alcohol treatment.		specialist alcohol services (including weekends).		
		Review the geographical spread of the delivery of specialist alcohol services across Torbay and scope possible additional venues for the delivery of a wider range of services		30/06/2017
	Expansion of mutual aid and peer support opportunities that promote recovery	Expansion of support networks for families and friends of problem alcohol users within the community (particularly the use of SMART Recovery and Fellowship mutual aid approaches)	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	31/10/2016
		Mainstreaming and promoting the use of the Alcoholics Anonymous 24/7 helpline for people with problem alcohol use		31/12/2016
Establishing a shared model of whole family support for people in alcohol treatment and carer services that work with those affected by someone using alcohol.	Increase family member involvement in alcohol treatment	Review of specialist alcohol services assessment and care planning paperwork and processes completed to ensure that family and friends are included in the individual's care where consent is given.	Graham Shiels (Torbay & South Devon NHS Foundation Trust)	31/12/2016
		Improvement in the inclusion of family and friends in an individual's recovery from alcohol problems		31/12/2016
		Completion of consultation with families and friends of alcohol users about what they would like "inclusion" to look like.		31/07/2017
		Development and implementation of multi-levelled approach for including friends and family providing support to individuals in their treatment and recovery.		31/12/2017
Consistent treatment response to the co-morbidities of alcohol and mental health problems.	Improving the interface between alcohol and mental health services	Implementation of the Dual Diagnosis implementation plan	Andy Wray (Devon Partnership NHS Trust)	31/12/2017
		Quality assurance of pathways and provision in accordance with the expectations of the Dual Diagnosis implementation plan		31/7/2018