

Youth Work Pathways Summary

Referrals come to the Youth Service via these routes:

- The Family Help Panel for a Flip the Script referral.
- A Family Help Manager or Vulnerable Pupils Team lead sign off for a Flip the Script referral.
- Sign-ups from young people for the Youth Service Community Club.
- Young people accessing sessions can join the Youth Service Community Club.

When we receive a Flip the Script referral

- We will acknowledge your referral and ask for any additional information that may be needed.
- We will contact the parent or carer first via email preferably (or via the phone), to give them some information about the Youth Service and to say a youth worker will be in contact.



When we receive a Young Person's Sign-up form or a Youth Service Community referral

- We will contact the young person in the first instance if they are signing up themselves and we will talk them through the available youth work groups and activities and take it from there.
- If we receive a Youth Service Community referral, one of our youth work team will contact the parent or carer first and tell them about our youth work offer and arrange for the young person to meet us at one of the groups or activities.



Allocating a youth worker for Flip the Script Referrals

- We will contact the parent or carer within 10 working days of receiving the referral to introduce ourselves and arrange a visit where the young people feel most comfortable.



The introductory visit for Flip the Script referrals

- An informal plan will be suggested that includes any 1 to 1 sessions that may be required first.
- The youth worker and the young person will review this initial plan as they go along – with involvement from a parent and carer where possible.



The Youth work process for Flip the Script referrals

- The youth worker and the young person will devise some informal goals where possible.
- A maximum of 12 youth work 1 to 1 sessions is possible for young people with complex needs.
- Between 1 and 6 sessions may be enough for some young people or they may come to our Groups straight away and become part of our Youth Service Community.
- We can contribute to any TAF planning.



The Next Steps

- During the possible 1 to 1 sessions, we will use such mediums as the Outcomes Star, the Youth work Curriculum areas and our Making a Difference award where these interest a young person.
- A Next Steps plan is drawn up with young people who want to access the Torbay Youth Offer.



Going forward

- On occasions young people require more support and may need to go back to Family Help for further consideration.
- We will endeavour to support any young people coming back to the Team through their allocated worker – who remains as their named worker when part of our Youth Service Community.
- We do ask that all referrers are aware of previous youth work referrals before submitting their referral.

