



Torbay Learning Disability Partnership Board.

Ambassador Report

July 2023

The Ambassadors continue to be busy with visitors and plans for work we want to do.

We have welcomed new Ambassadors – John, Mark and Sarah.



We have been working on The Big Plan with Jude. Jude has spent time talking to us and it is good to be working with her.



We had a meeting with Cathy Williams to look at the Adult Social Care Strategy. It was interesting to find out about the strategy and to give our feedback.



We had a Police Trainee, James, who came to meet us and talk about what we think is important. We talked about the PCSO's and how they help people to feel safe in the community. It is important to have somewhere people can go to get help and support when bad things happen. Torquay Police station now has someone on reception which is good.



We met Councillor Tranter who talked about her new role on Torbay Council. We told her about the work the Board does and she will try and come to Board meetings as often as she can.

There are a lot of things that worry people in Torbay.



- Housing is hard to find because of the lack of choice and lack of help to get housing.
- It is hard to get help from important places like the Job Centres and from services like food banks. Services say that they help people with learning disabilities but often they can't or don't.



- People with learning disabilities are not getting information when payments are given out so they don't know how to get money they need, for example, the money for heating.



- We talked about rent and service charges changing, and people not being told.
- We talked about activities and how people do not get choices about what they want.



- We talked about Torbay needing more toilets because the toilets are a long way apart and it means people worry about going out.



We need to find the best way to speak to services and get the help that is needed because people with learning disabilities are being discriminated against.



We also want to talk about the way people with learning disabilities are being treated. We have heard about people not being treated equally or with respect. We want to work with services to make sure this changes, and to give people a voice about their services. It is important that people can feel safe to complain about things they do not like.



We have a meeting with the local MP Kevin Foster so if anyone would like to join us, please let us know.

We want to do another event this year and would be interested to know what people would like. Please speak to us if you have any ideas.

Thank you.