

## Torbay Bus Service Improvement Delivery Plan 2025-26

Category of scheme/measure (select from drop down list)	Name of scheme/measure	Additional description of scheme/measure (including intended beneficial outcomes)	Target delivery date	Budget/estimated cost (£k)			(of which) 2025-26 Bus Grant (£k)			(of which) previous years' DfT BSIP funding (£k)			(of which) Other funding (£k)			Notes on other funding sources (identifying non-BSIP funding)
				Capital	Revenue	Total	Capital	Revenue	Total	Capital	Revenue	Total	Capital	Revenue	Total	
Bus stops/stations/interchanges	Bus Stop Flags	Printed and installed by SWISCO, new poles and flags, new handstanding where required	Sep-25	350,000	0	350,000	350,000		350,000			0			0	
Bus stops/stations/interchanges	New Shelters	Installation of 20 new shelters (estimate)	2025	220,000	0	220,000	220,000		220,000			0			0	
Improved information, marketing	Real Time Information	Installation of 20 new Real-Time Passenger Information screens (estimate)	Dec-25	200,000	0	200,000	200,000		200,000			0			0	
Bus priority infrastructure	Traffic signal upgrades to provide bus priority at key junctions	Upgrades to traffic signals to provide bus priority Phase 1: Loves Bridge, Newton Rd/Hele Road; Woodland Road/Newton Road; Regents Close/Newton Road; Shipway/Newton Road; Torre Station/Newton Road Phase 2: Tweenaway; Windy Corner; Manor Corner; Headland Park Road; Clennon Valley	2026	40,000	0	40,000	40,000		40,000			0			0	
Bus stops/stations/interchanges	Paignton Bus Station design and development	Design and redevelopment of a new bus station for Paignton town centre	Mar-26	75,000	0	75,000	75,000		75,000			0			0	
Bus stops/stations/interchanges	Brixham access and bus interchange	Bus Stop facility improvements for Brixham town centre including street scaping, resurfacing, kerbside and shelter improvements against adverse weather. Mitigation to wider regeneration proposals. Contribution to the project budget.	Mar-26	200,000	0	200,000	200,000		200,000			0			0	
Bus stops/stations/interchanges	Abbey Sands to the Pavilion (Torbay Road) bus corridor road surface improvements	New bus stop and crossing. Resurfacing work to improve bus ride quality and anticipate the introduction of heavier electric buses on the main bus routes. Contribution to the project budget.	Mar-26	50,000	0	50,000	50,000									
Other infrastructure	Polsham Road to Kings Road Paignton bus corridor road surface improvements	Resurfacing work to improve bus ride quality and anticipate the introduction of heavier electric buses on the main bus routes	Sep-25	300,000	0	300,000	300,000		300,000			0			0	
Bus service support/network development	Subsidised bus network stability	Subsidising services 15, 16, 17 (Sunday only), 25, 60, 61, 62, 64, 65, 108, 109	Apr-24	0	382,351	382,351			0	382,351	382,351				0	
Bus service support/network development	Line 11 - New service	New service from Torquay to Teignmouth	May-25	0	0	0		0	0			0			0	Stagecoach own funding
Bus service support/network development	Line 13 - Additional Peak service and continuation of Saturday service	Cost estimated 160-180k. Vehicle can be used inter-peak to provide additional frequency on lines 31 and 35. This would be a Y1 cost with Y2 funding to be confirmed.	Sep-25	0	332,722	332,722		262,722	262,722			0		70,000	70,000	Partly funded by S106
Bus service support/network development	Line 22 - Frequency increase from 20 to every 15 mins excluding Torquay Town Centre	Additional vehicle to increase frequency (Note: north spur of 22 becomes 11 running from Torquay to Teignmouth)	May-25	0	182,110	182,110		182,110	182,110			0			0	
Bus service support/network development	N12 - Extension of line 12 timetable to create night services	Additional services on Friday and Saturday nights from May to New Year's Eve.	May-25	0	12,000	12,000		0	0			0		12,000	12,000	Funded by Devon and Cornwall Police and Crime Commissioner office
Bus service support/network development	N22 - Extension of line 22 timetable to create night services	A new N22 service to complement the N12 service, providing suitable coverage of the Torbay urban area by night. This would provide support to the night industry and road and public safety benefits.	May-25	0	12,000	12,000		12,000	12,000			0			0	Funded by BSIP grant
Bus service support/network development	Line 23 - Frequency increase from 30 to 20 mins	Paignton Bus Station – South Devon College Frequency increase and straightening of the route to enhance trip time. Funded through Inglewood development S106.	May-25	0	191,254	191,254		0	0			0		191,254	191,254	Funded by Inglewood development S106
Bus service support/network development	Line 24 Fox - Frequency decrease from 15 minutes to 20 mins to generate additional capacity on the network	No cost. This would free some capacity for improvements on the bus network.	May-25	0	0	0	0	0	0			0			0	No cost
Bus service support/network development	Line 31 - Frequency increase off peak	Additional services to enhance frequency off peak on the Torquay circular line. Utilising the vehicle from line 12 off peak.	May-25	0	0	0	0	0	0			0			0	Using additional vehicle from Service 12
Bus service support/network development	Line 35 - Frequency increase off peak	Additional services to enhance frequency off peak on the Torquay circular line. Utilising the vehicle from line 13 off peak.	May-25	0	0	0		0	0			0			0	Using additional vehicle from Service 13
Bus service support/network development	Line 65 - Extension to Torbay Hospital	Minor improvement.Consultation on the extension to the hospital. Reduction of one less run per day. No cost.	2025	0	0	0		0	0			0			0	No cost
Bus service support/network development	Line 120 - Service level increase to include Sundays	Extension of service on Sundays to provide additional coverage of Brixham and Paignton and provide a return loop to the southwest coast path in Brixham.	May-25	0	16,576	16,576		16,576	16,576			0			0	
Safety and security	Travel Safety Officers programme	An extension to the current taxi marshals service to provide additional security to passengers at central night bus stops. Friday and Saturday nights for N12 and possibly new N22 services	Easter 2025	0	73,000	73,000		73,000	73,000			0			0	
Improved information, marketing	Enhanced at stop information	New integrated network maps and consistent timetables at bus stops and bus stations	Dec-25	0	25,000	25,000		25,000	25,000			0			0	
Improved information, marketing	Bus services publicity	New integrated network maps, timetables, leaflets and online marketing to promote modal shift	Dec-25	0	25,000	25,000		25,000	25,000			0			0	
Simpler/more affordable fares	Torbay integrated day ticket	Development of a day ticket accepted by all operators to pilot integrated ticketing	Mar-26	0	0			0	0			0			0	Operators working together to align existing ticket offer.
Simpler/more affordable fares	Fares promotions	Fares promotions supporting families and children	Summer 2025	0	40,092	40,092		6,592	6,592		12,000	12,000		21,500	21,500	
Simpler/more affordable fares	Discretionary concessions for people with disabilities	Introduction of new pre-09:30 disabled passes	May-26	0	30,000	30,000		0	0			0		30,000	30,000	
Simpler/more affordable fares	Day-rider tickets bus promotion	Behaviour change campaign to promote bus travel to 300 residents in new developments	Sep-25	0	2,100	2,100		0	0			0		2,100	2,100	Carryover stock of subsidised tickets
Simpler/more affordable fares	Young people and care experienced fare promotions	Reduced fares for young people and people having experienced care.	May-25	0	195,131	195,131		0	0			0		195,131	195,131	Torbay Council matchfunding
Other	Torbay Bus Forum	Set up of a new passenger community advocacy group to represent the wider spectrum of bus passengers and provide feedback to transport authority and operators	Jun-25	0	2,200	2,200		0	0			0		2,200	2,200	
				1,435,000	1,521,536	0	1,435,000	603,000	2,419,475	0	394,351	394,351	0	524,185	524,185	