



How many CQC registered services are there:

146

163

112



Answer:

Torbay: 146 CQC registered services:

- 85 without nursing
- 20 with nursing
- 26 domiciliary



What is the turnover rate for all job roles?

29%

26%

20%



Answer:

All job roles (all sectors, all service user groups):

- Torbay: 20%
- South West: 25.7%
- National (all England) – 23.2%

Care Worker:

- Torbay: 24%
- South West: 33.1%

Registered Manager

- Torbay: 11.1%
- South West: 13.2%



What percentage of care workers hold a Level 2 qualification:

30.2%

27.4%

22.5%



Answer:

Percentage of care workers with a Level 2 qualification (all sectors, all service user groups):

- Torbay – 27.4%
- South West – 30.8%
- National (all England) – 34.5%

- Level 3 – 12.6% (SW 14.6%)



What percentage of workers are aged over 55?

29.6%

18.3%

22.9%



Answer:

Percentage of workers aged over 55 (all job roles, all sectors, all service user groups):

- Torbay – 22.9%
- South West – 23.5%
- National (all England) – 22.2%

National Minimum Data Set for Social Care



Focus on NMDS-SC

The National Minimum Dataset for Social Care (NMDS-SC)

What is it?
The National Minimum Data Set for Social Care (NMDS-SC) is an online workforce data collection system for the social care sector. It is the leading source of robust workforce intelligence for adult social care.

Who uses it?
Social care employers/providers use the NMDS-SC to help attract and recruit better-suited employees and increase their business performance through their online account. They can use it to track staff retention rates and qualifications and benchmark reports.

Why do we need it?
The social care sector is changing and growing fast. It is crucial that the sector has clear robust evidence to position as a caring employer.

What data does it provide?
The NMDS-SC provides information on the size and structure of the whole adult social care sector including:

- Types of care services that are provided
- How much care provision there is
- A detailed picture of the workforce

www.nmds-sc-online.org.uk

The NMDS-SC data journey
National Minimum Data Set for Social Care

You enter data into the NMDS-SC

With your permission, Skills for Care share selected data directly with:

- NHS choices
- Care Quality Commission
- Your local authority

Data is then presented back to you in the form of dashboards and reports so that you can:

- Use for workforce planning
- Inform decisions
- Benchmark your organisation

Please click forward to continue >

The National Minimum Dataset for Social Care (NMDS-SC)

Organisations using the NMDS-SC

- THE COLLEGE OF SOCIAL WORK
- Department for Business Innovation & Skills
- Local Education and Training Boards
- Skills for Care
- Department of Health
- No.10 Downing Street/Parliament
- NHS Health Education England
- Academics e.g. London School of Economics
- Department for Education
- PSSRU
- The media e.g. The Guardian
- Employers
- House of Lords
- e-LH
- College of Occupational Psychologists
- adass

Skills for Care West Gate, 6 Grace Street, Leeds, LS1 2PP. Tel: 0113 245 1716. @nls_nmnds_sc. Skills for Care 2014.

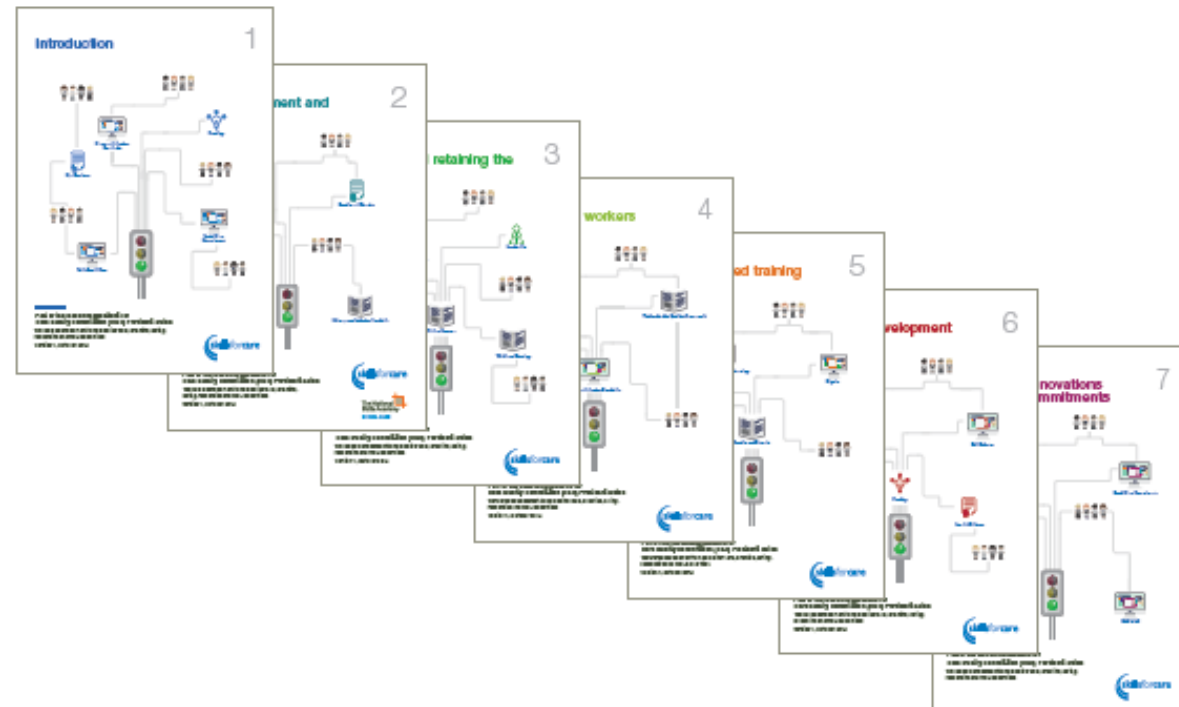
Supporting CQC requirements



October 2014: Recommendations for CQC Providers Guide

Our new [online guide](#) provides information and advice related to:

- Care management and leadership
- Recruitment and retention
- Induction training
- Continuing development
- Intelligence, innovation



The Care Certificate



CARE CERTIFICATE



This is to certify that

.....
is awarded the Care Certificate based on the standards set by
Health Education England, Skills for Care and Skills for Health

Date of award:

Awarding employer:

.....
.....

Signature: Job Role/Title:



Similarities / Differences



CIS:

1. Role of the health and social care worker
2. Personal Development
3. Communicate effectively
4. Equality and inclusion
5. Principles for implementing duty of care
6. Principles of safeguarding in health and social care
7. Person-centred support
8. Health and safety in an adult social care setting

CC:

1. Understand Your Role
2. Your Personal Development
3. Duty of Care
4. Equality and Diversity
5. Work in a Person Centred Way
6. Communication
7. Privacy and Dignity
8. Fluids and Nutrition
9. Awareness of Mental Health, Dementia and Learning Disability
10. Safeguarding Adults
11. Safeguarding Children
12. Basic Life Support
13. Health and Safety
14. Handling Information
15. Infection Prevention and Control



Care Certificate Product Range



The Care Certificate Standards

The Care Certificate Framework Assessors Document

The Care Certificate Framework Guidance Document

The Care Certificate Mapping

Self Assessment tool

The Care Certificate FAQs

The Care Certificate Training workbook

The Care Certificate Certificate

The Care Certificate Guidance for dom care and live in care developed in partnership with UKHCA

The Care Certificate Practical: Supervision Training and Assessment Tools



Coverage and content

Care Act learning and development materials

Introduction and overview to the Act

Information and advice

First contact and identifying needs

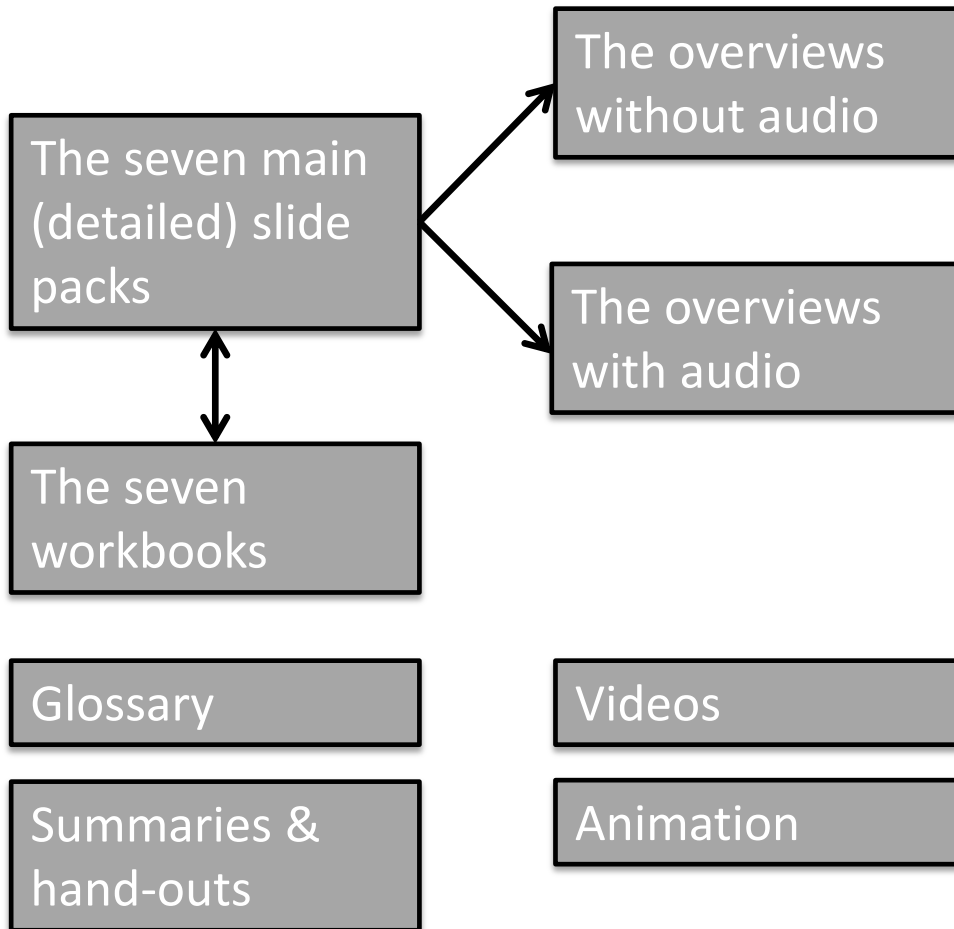
Charging and financial assessment

Care and Support Planning

Transitions

Partnerships and integration

Types of materials



Examples of other materials

SCIE good practice resources

Materials on personalisation from TLAP

Culture Toolkit



Positive Workplace Culture

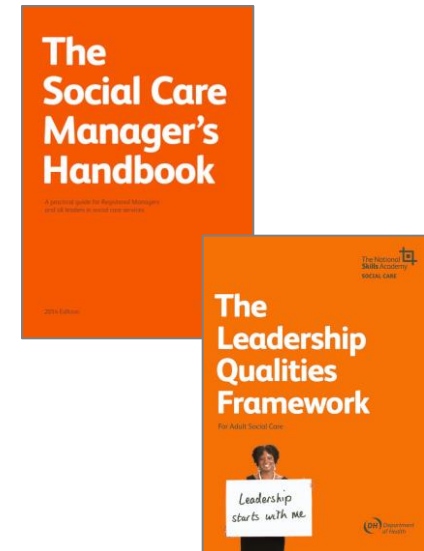
Culture for Care: Your toolkit



<p>A sense of identity</p> <p>1 <input type="button" value="Enter"/></p>	<p>Shared values and assumptions</p> <p>2 <input type="button" value="Enter"/></p>	<p>Norms and expectations</p> <p>3 <input type="button" value="Enter"/></p>
<p>Lines of communication</p> <p>4 <input type="button" value="Enter"/></p>	<p>Complex sub cultures</p> <p>5 <input type="button" value="Enter"/></p>	<p>Continuous development and change</p> <p>6 <input type="button" value="Enter"/></p>

Leadership, learning and development

- Registered Managers Programme
 - The Social Care Managers Handbook
 - Leadership Qualities Framework (LQF)
- Nominated as Responsible
- Leadership programmes:
 - Frontline leaders programme
 - Lead to Succeed
 - Emerging Leaders
 - Moving Up - BAME Programme



www.nsasocialcare.co.uk

Social Care Commitment



Focus on the Social Care Commitment



Introducing the Social Care Commitment:

- A sector led initiative.
- Increasing public confidence.
- Helping to raise quality within the sector.
- Made by both employers and employees

“Employers promise to give their workers the development they need and staff promise to put social care values into practice in their daily work.”



www.skillsforcare.org.uk



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Thank you