



# Community Climate Conversation

9th July 2022

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# WINNERS

Best Community Energy Initiative –  
Green Energy Awards 2022

South West Energy Efficiency Award  
2021 Vulnerable customer support  
team of the year

Tara Bowers – One of 14 National  
Heat Heroes January 2020





## Carbon Reduction

Reduce consumption

Energy saving advice

Retrofit homes

## Income Maximisation:

- Benefits checks

- Discounts – eg SWW discount

- Tariff and bill checking

## Reduce Costs:

- Reduce consumption

- Energy saving advice

- Improve the home





# Energy Assessments

Property  
Heating system  
Bills and money  
Behaviour  
Easy Measures  
Onward Referrals  
Special schemes





## Project Delivery

Any tenure

General advice

In depth telephone assessments

Home visits (incl LEAP)

Drop in Clinics

Energy cafes on zoom

Talks and Events

Frontline worker training

**And its all Free!**





## FREE Energy Saving Tips

Turn lights off

Cook in bulk/slow cooker

Turn off gadgets and appliances at the socket

Dry clothes outside

Defrost freezer regularly

Take shorter showers (4 mins)

Reduce immersion heater usage





## Low Cost Energy Saving Tips

Switch to LEDs bulbs

Fit draught proofing

Tumble Dryer balls

Top up loft insulation to 250mm+







# Working together

Community Energy Champion Training

Refer/signpost residents to us

Invite us to events

Regular drop-in advice clinics in key locations

Educational talks to resident groups

Newsletters/social media

*making energy work for everyone*



Need help?

Call us on 0800 772 3617

Email us at [healthyhomes@ecoe.org.uk](mailto:healthyhomes@ecoe.org.uk)

Our online referral form

Exeter Community Energy  Healthy Homes for Wellbeing

Do you want lower energy bills?  
Do you struggle to heat your home?

Contact ECOE for free energy advice and home visits

healthyhomes@ecoe.org.uk 0800 772 3617

[www.ecoe.org.uk/healthy-homes-wellbeing](http://www.ecoe.org.uk/healthy-homes-wellbeing)

  

The banner features a green background with an orange central band. On the left, there is a circular inset showing a thermal image of a house. On the right, there is a circular inset showing a house with a chimney. The LEAP logo is located in the bottom right corner.

*making energy work for everyone*



# Questions?

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