

Welcome!

3rd June 2021

Today's Public Health team are:

Kirsty Smith

Eileen Wicks

Mandy Guy

Dan Hayman

Guest speakers:

**Will Harris Project manager for testing ,
Torbay Council**

**Aleksandra Burckett from Healthwatch
Torbay**



Outline of the session

- Welcome and introduction
- Update on Covid-19 in Torbay
- Will Harris – Project manager, mobile testing
- Aleksandra Burckett - Healthwatch Torbay
- Your questions
- Poll – going forward
- Champion tasks and volunteering opportunity

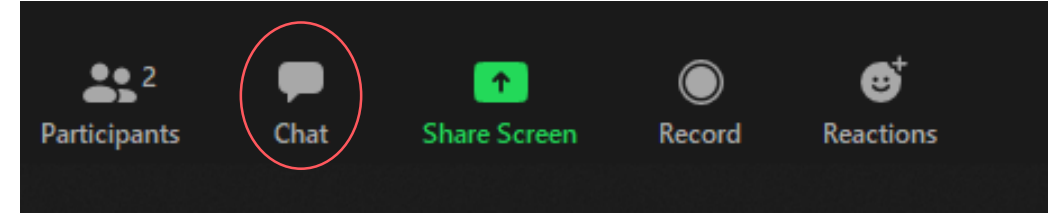


Webinar Etiquette

- Please stay on mute unless speaking
- If you want to speak please raise your hand (further slide gives instructions)
- If your signal is poor, the host may disable your video (if on) as this helps with band width
- Please post questions in the chat
- Open forum, please be friendly and kind
- We cannot answer any personal or political questions
- If not relevant to others, please email Champions@torbay.gov.uk

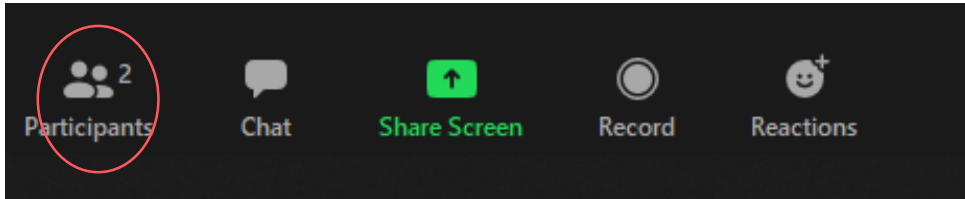
If you have a question...

If you have a question please write it in the chat:

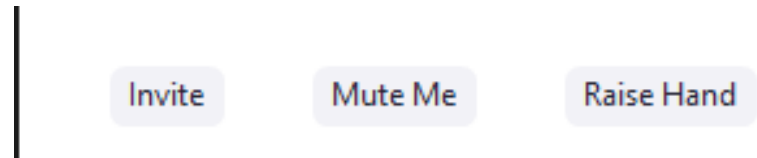


If you want to speak, please raise your hand by:

1) Click on participants at the bottom of your screen



2) Your participant screen will pop up with the option to 'raise hand'



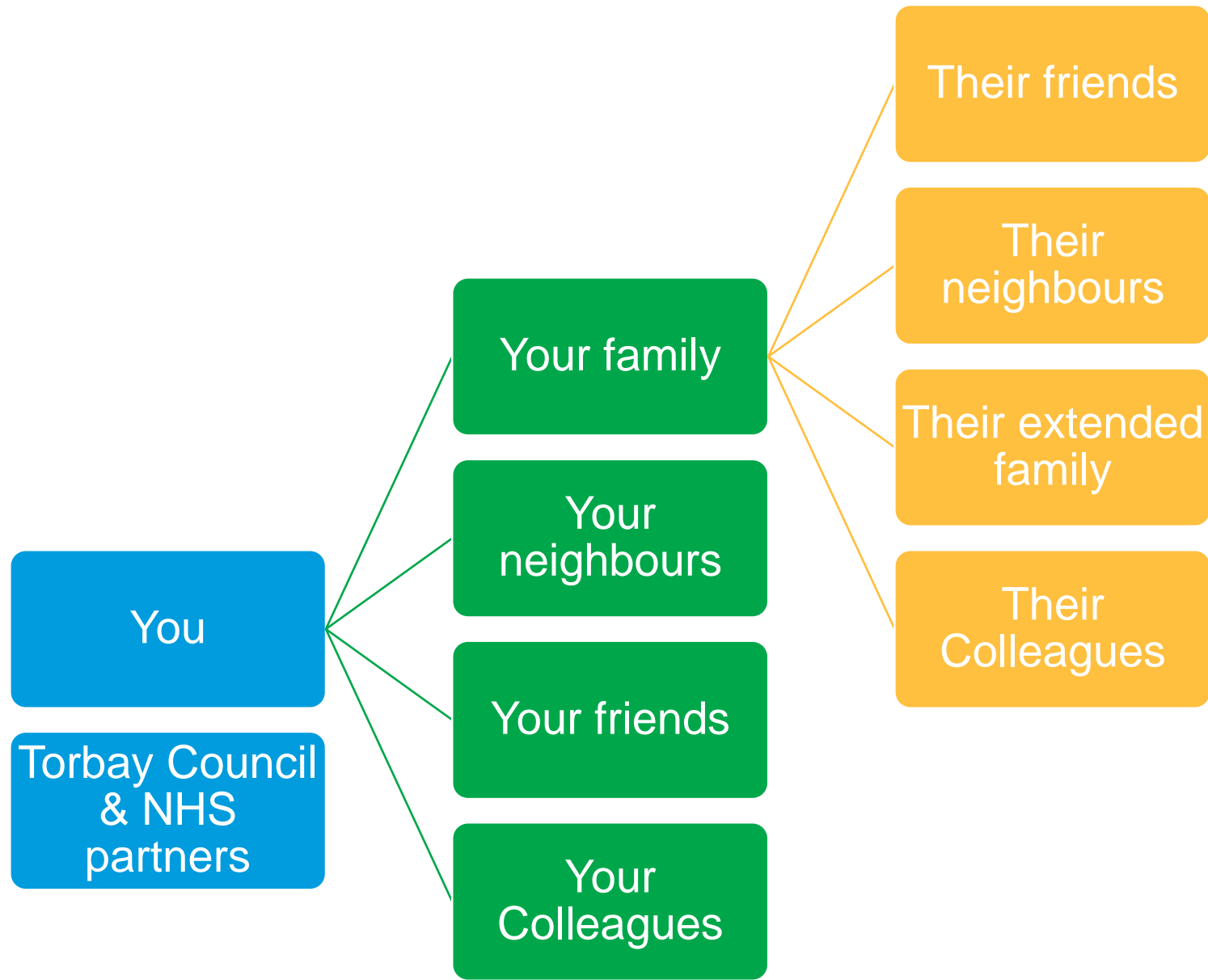
3) Click on 'Raise Hand' to enable the host to see you; a blue hand will then appear



4) The host will unmute you after inviting you to speak

**What are we
asking you to do?**





Share credible COVID-19 information, however you want!



- Learn about COVID-19 and how to stop the spread
- Share credible information with others
- Support others to access credible information, advice and support.

Have gone to press!!

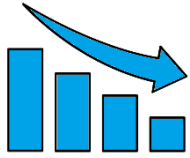
- Window stickers for settings (*your business, school or early years site etc*)
- Certificates of thanks for volunteers
- Please e-mail us if you would like a sticker and a certificate!



Torbay and COVID-19: Latest data

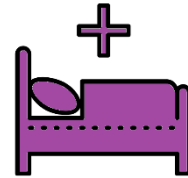


COVID Overview



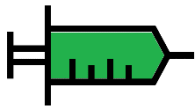
Cases remain low
Number of cases in 7 days to Friday 28th May – 15 cases

Source: <https://coronavirus.data.gov.uk/>



No COVID patients during May at Torbay & South Devon Foundation Trust

Source: [NHS England](#)



Approximately 4 in 5 Torbay adults have had their first dose. 2 in 3 Torbay adults have had both doses.

Source: [NHS England](#)



There have been no COVID deaths registered in 7 of the last 8 weeks for Torbay residents

Source: [Office for National Statistics](#)

COVID-19 Testing in Torbay

Will Harris

3 June 21



Types of Testing

- Symptomatic Testing
 - Uses Polymerase Chain Reaction (PCR) tests
 - Those who show symptoms
 - Those who have had a positive Lateral Flow Device (LFD) test
 - Those who have been advised by a GP to get the test
 - Those who have been in contact with someone who has tested positive
 - Those who have been asked to get a test by a local council or someone from local Test & Trace
 - Cannot be used for travel overseas

<https://www.gov.uk/get-coronavirus-test>

Types of Testing

- Asymptomatic Testing



- Those who do not show symptoms
- Uses Lateral Flow Device Tests (LFD) (AKA Rapid Antigen tests)
- Can only be used by those aged 11 years or older
- For use by those who have not been told to self-isolate
- Test twice weekly

<https://www.gov.uk/order-coronavirus-rapid-lateral-flow-tests>

Available Testing Routes (Symptomatic)

- Local Testing Site (LTS)
 - Managed by Serco (DHSC)
 - Clennon Valley car park
- Mobile Testing Unit (MTU)
 - Lymington Road Bus Station
- Test Kits Direct (online)
 - <https://www.gov.uk/get-coronavirus-test>

Available Testing Routes (Asymptomatic)

- Workplace Testing (DHSC led) - ends 30th June
 - Workplace Collect
- Community Testing Programme
 - Workplace Testing (LA led)
 - Asymptomatic Test Sites (ATS)
 - Community Collect (LTS & ATS)
- Pharmacy Collect
 - 30 Pharmacy's across Torbay
- Test Kits Direct (online)



<https://maps.test-and-trace.nhs.uk/>

Questions from the Champions

Has the website been updated where the Pharmacies are located in Torbay?

The website has now been updated and all 30 Pharmacies across Torbay that are currently operating the scheme are listed in the link below.

<https://maps.test-and-trace.nhs.uk/>

Please note that sometimes it appears not to work, the trick is to type the first couple of letters of the town and select from the drop down menu

Questions from the Champions

How many test kits are being collected?

It varies from week to week, it could be as low as 100 a week to as many as 300 a week. The tests are being collected by not just residents of Torbay but visitors to the Bay as well. When people collect these test kits we record their postcode, so we are able to track who is collecting them and from what areas. In fact we have even seen people from as far away as Blackpool.

These numbers do not include tests collected from pharmacy's or the Local Test Site in Clennon Valley.

Questions from the Champions

I have noticed that some people when they do an LFD test can do it two different ways, why is this?

It is encouraged that people do a throat and nasal swab to get the best results. However, some people do have a bad gag reflex, so much so that they can be sick, so therefore the next best alternative is to do a double nasal swab.

[Coronavirus \(COVID-19\) rapid lateral flow home test kit instructions – GOV.UK \(www.gov.uk\)](https://www.gov.uk/government/guidance/coronavirus-covid-19-rapid-lateral-flow-home-test-kit-instructions)

Further Information

- www.gov.uk/coronavirus
- www.torbay.gov.uk/health-and-wellbeing/public-health/coronavirus
- CommunityTesting@torbay.gov.uk
- faq.covid19nhs.uk



healthwatch
in Devon, Plymouth and Torbay

Healthwatch Assist Network Meeting



Healthwatch is the independent consumer champion for people using local health and social care services in Devon

Who are Healthwatch?

- Local Healthwatch organisations were established as fully independent bodies run by local people, for local people. We are part of a national network of Local Healthwatch that was set up under the Health and Social Care Act 2012.
- 152 Healthwatch across England
- In 2020 Healthwatch Devon, Plymouth and Torbay were jointly commissioned
- Although these three services are jointly commissioned, each local authority area retains the distinct identities of their own local Healthwatch.
- We have a partnership with Citizens Advice Devon which allows us to provide specialist advice and guidance on health and social care related matters through our Champions.

Our mission

To the community

- To provide accurate information about local services.
- To engage all communities to share information, capture feedback and empower people to have their say.
- To share honest feedback to influence change and improve standards.
- To help make people aware of their rights, make a complaint and seek resolution.
- To share knowledge and strengthen local networks.
- The chance to hear about our work and what we have achieved.
- The opportunity to contribute to our work and gain new skills and experiences through volunteering.

Healthwatch Assist Network

What you can expect from us:

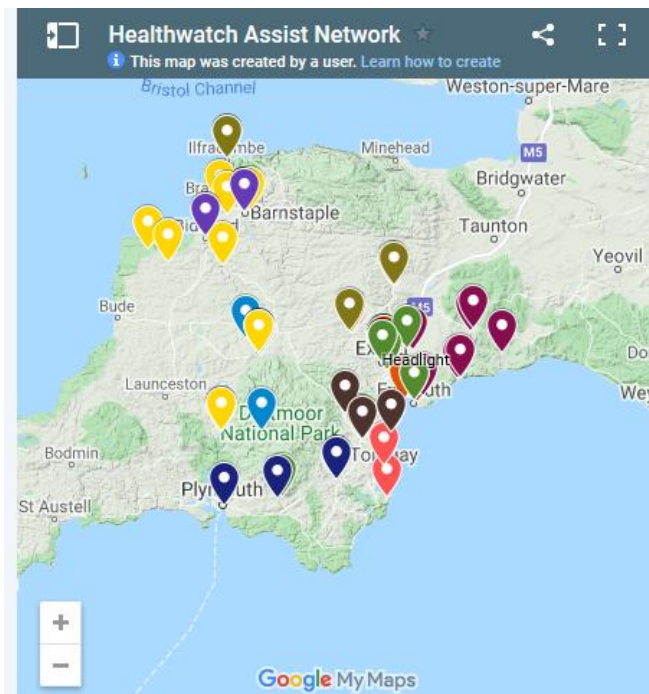
- Website link and tag on Assist map with link to your website
- Engagement with your social media messages
- Small feature in our quarterly Voices magazine/Monthly E-Bulletin
- Signpost to your service where appropriate
- Receive updates about local and national health and social care issues via our website, emails and newsletter
- Be the first to know about upcoming events and opportunities to raise awareness of what you do
- Invitation to attend our Healthwatch quarterly Network events and help inform Healthwatch work and direction
- Acknowledgement in our reports.

Healthwatch Assist Network

What we would like from you:

- A link from your website to ours
- Engagement with our social media messages
- Attend our Healthwatch Quarterly Network events and help inform Healthwatch work and direction
- Mentions/features about Healthwatch Devon, Plymouth + Torbay in your newsletter
- Sign up to our newsletter and share within your organization
- Signpost anyone to Healthwatch Devon, Plymouth + Torbay who has something to share about the local health and social care services
- Participation in Healthwatch Devon, Plymouth + Torbay surveys, research of focus groups when required
- Keep us informed about upcoming events and opportunities to raise awareness of Healthwatch Devon, Plymouth + Torbay and what we do
- Help us ensure the voice of local people is heard.

Healthwatch Assist Network



- 62 Assists
- New updated section on our website
- Feature all Assists broken down by locality areas
- Bio and logos and link through to your websites

Healthwatch Assist Network



Grant Scheme:

- Aim
- Amount £250
- Application Process
- Support

Healthwatch Assist Network

How you can share your feedback with us:

- The 'Rate and Review' service on our website
- New general feedback form on website
- Our free phone number: 0800 520 0640
- Email address: info@healthwatchdevon.co.uk,
info@healthwatchtorbay.org.uk,
info@healthwatchplymouth.co.uk
- By participating in focus groups
- Completing and sharing our surveys



healthwatch

The next few months.....

- The pandemic is not over and COVID will be around for some time yet
- Communication is the key to support the community through this
- How can we help going forward
- How can you help going forward

Poll!!!!



Question 1

Do you feel that the bulletin is helpful
and has enough information

Poll result: 100% Yes

Question 2

Would you like to see the bulletin
continue

Poll result: 100% Yes

Question 3

If the bulletin continued, how often do you think it is needed

Poll result: 33% Fortnightly
67% Monthly

Question 4

Would you like it to include other subjects as well as COVID updates

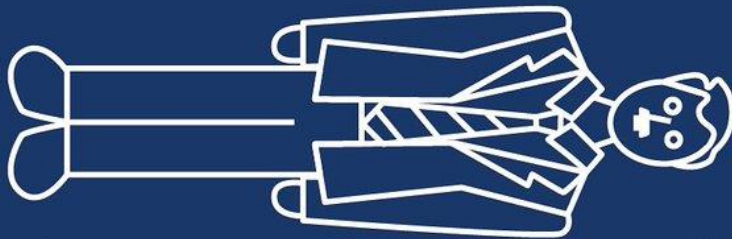
Poll result: 67% Yes
33% No

Social distancing - the **Torbay** way!



Social distancing the **Torbay** way!

2 metres = 1 Basil Fawlty



TORBAY.GOV.UK

Key messages

1. Hands – Face – Space – Fresh air.
2. Although we are now able to socialise more with friends and family inside as well as outside, we must remember to keep ourselves safe and abide by the rules.
3. Testing is still very important especially now we are having contact with more people and travelling around the country.
4. Please be extra kind, patient and respectful, no one has had it easy in the last year and it is more important than ever that we remain together as the whole Torbay community.

#ResponsibleRiviera and **#RespectProtectEnjoy**

What do Champions DO?



COVID
Champions

We need your help with four things please

1. Share a fact with a friend
2. Share a post with your people (if you're on any social media)
3. Get your champions badges or certificates
4. We are looking for volunteers to help promote community testing in Torbay: **At our mobiles sites – explain why regular testing is important along with hands/face/space/fresh air and vaccination, & hand out testing kits for people to use at home... champions@torbay.gov.uk**

#COVIDCHAMPIONS

#TORBAY

Thank you, you Champion!



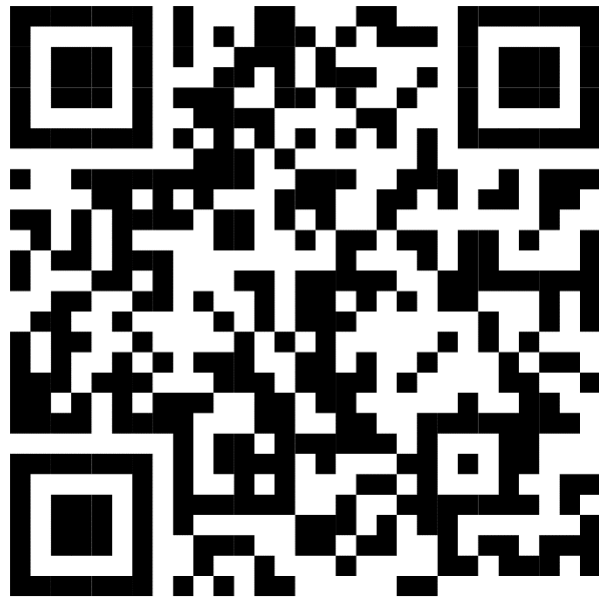
COVID Community Champions

TORBAY COUNCIL

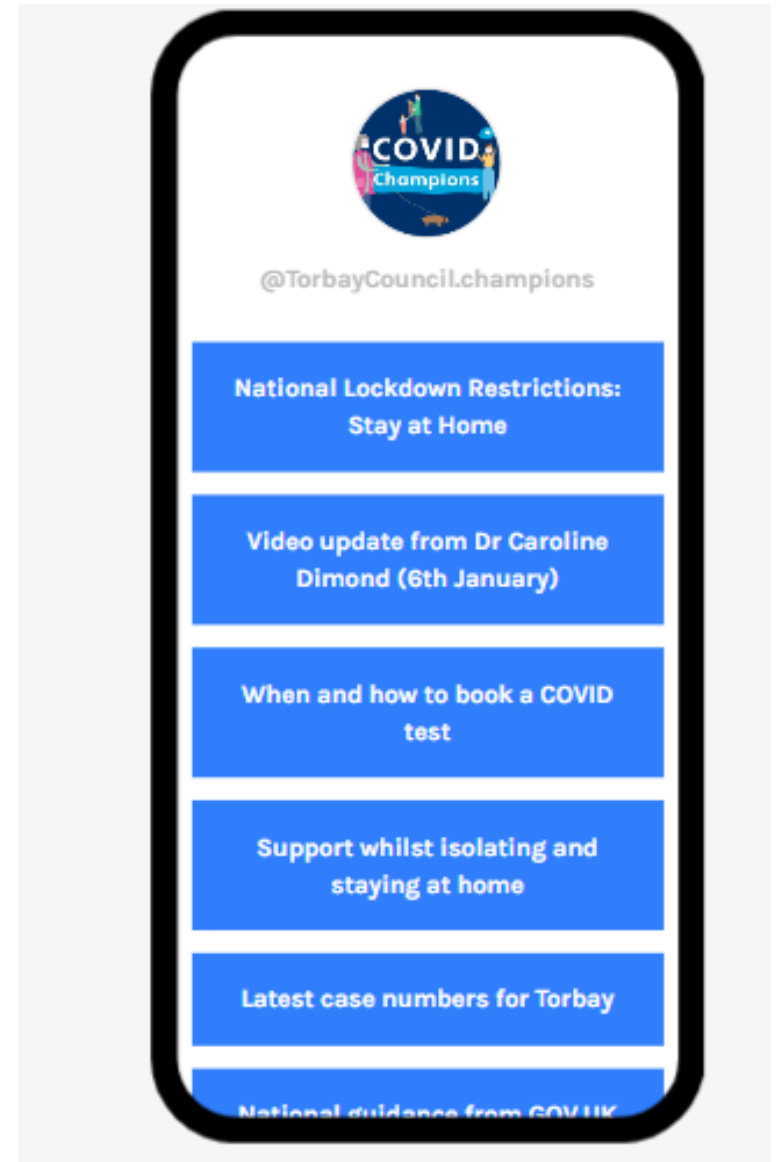
Resources and next steps



COVID Champions Linktree



Visit and/or share the link - <https://linktr.ee/TorbayCouncil.champions>



Credible sources of information to visit and share

- www.torbay.gov.uk/coronavirus
- www.gov.uk/coronavirus
- www.nhs.uk/coronavirus
- www.who.int/coronavirus

- Like our Facebook page: www.facebook.com/torbaycouncil
- Follow us on twitter: @Torbay_Council
- Email us Champions@torbay.gov.uk

What do you get as a Champion?

- A fortnightly bulletin, which will update you with the latest developments and guidance
- A fortnightly online forum meet-up, to enable you to participate in discussions, share ideas and have opportunity to feedback what you have found to work or not work so well
- Access to resources
- Support from us via Champions@torbay.gov.uk

