[](http://www.torbay.gov.uk/stf)

**Torbay Supporting Families**

**Programme**

**Family Outcomes Plan**

**Introduction:**

The Family Outcomes Plan has been developed by the Supporting Families Programme. The Plan supports the identification of families in Torbay with multiple and complex needs within the 6 criteria set out below (‘the Buckets’) and sets out clear and consistent outcomes for all partner agencies to work towards to enable families to achieve significant and sustained progress whilst reducing their risk and vulnerability as well as a reduction in the need for service intervention and reducing long term cost to our community.

**Parents and children with a range of health problems**

**Children who have not been attending school regularly**

**Children who need help**

**Parents or children involved in crime or anti-social behaviour**

**Families affected by domestic violence and abuse**

**Adults out of work or at risk of financial exclusion or young people at risk of worklessness**

Families must meet a minimum **2** out of the **6** above criteria to qualify for the programme. In order for a **P**ayment **B**y **R**esults claim to be made in relation to a family it must be demonstrated that an eligible family has either:

1. Achieved significant and sustained progress, compared with all their problems at the point of engagement, or
2. An adult in the family has moved off benefits and into continuous employment.

There is recognition that some family needs may not be evident at the point of identification and will only become apparent when trust has been developed with the family. As such in relation to point a) above it must be evident that a family has achieved significant and sustained progress against all their identified needs and not just the ones they initially presented with e.g.

**Outcome**

**Engagement**

**Identification**

Family present with crime/ ASB and poor attendance.

Significant and sustained progress has been made in relation to all 4 areas of need.

Keyworker identifies that a parent in the family has poor mental health and the family are affected by domestic abuse.

4/6 criteria met

2/6 criteria met

Significant and sustained progress in **4/6** criteria

1. **Parents and children with a range of Health problems**

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| **Partnership Goal:** | | * To improve health and wellbeing across the family | | | | |
| **Family Indicator** | | **Evidence Source** | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | **Mental Health - Adults Children / Young People**  An individual who has presented with a mental health concern which requires primary or secondary mental health intervention. | Confirmation from relevant service  OR  Professional Assessment | Improved wellbeing across the family | 6 months prior to intervention | Successful sustained engagement or closure of intervention as reported by professional. | No re-referral in last 6 months.  Or  Continued engagement |
| B | **Misuse (Drugs) (Alcohol) - Adults, Children / Young People**  An individual who has presented with a concern which requires primary or secondary health intervention. | Confirmation from relevant service  OR  Professional Assessment | Reduce substance misuse across the family | 6 months prior to intervention | Successful sustained engagement or closure of intervention as reported by professional. |
| C | A child under 5 supported at a Universal Plus level | Health Visiting Team | Improve health and wellbeing across the family | Start of intervention | No escalation **OR** de-escalation of support to universal services. | Maintained engagement  **OR**  No increase of intervention level for 6 months |
| D | A child/young person who is caring for another individual(s) dwelling in the same property | Torbay Young Carer’s Service | Improve the overall health and wellbeing of the children in the family | Point of Young Carers Assessment | No escalation OR de-escalation of support needs. | Maintained engagement  **OR**  No increase of intervention for 6 months |
| E | A child/young person who has been assessed as having a Special Educational Need. | Children’s Services or Education Services | A child/young person in the family to access the most appropriate support for their needs | 12 months prior to intervention | EHCP completed indicating that their provision is appropriate for their needs | Sustained for last 6 months |

1. **Children who have not been attending school regularly**

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| **Partnership Goal:** | | * To improve children’s education outcomes to give them the best start in life | | | | |
| **Family Indicator** | | **Evidence Source** | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | A child who’s attendance is less than 90% on average across the last 3 consecutive terms. | Education Providers / Children’s Services | School attendance improves  **AND**  Children in the family access the most appropriate education for their needs | % of possible school sessions misses in the 3 consecutive school terms prior to intervention | All school age children are attending at least 90% of sessions for their agreed provision. | Over the last 3 consecutive terms |
| B | A child who’s attendance is less than 40% on average across the last 3 consecutive terms. | The direction of travel to demonstrate an increase in attendance of at least 40%. |
| C | A child who has received at least 3 fixed term exclusions in the last 3 consecutive school terms. | Number of fixed term exclusions in the last 3 consecutive school terms prior to intervention. | Reduced their number of exclusions by at least 33% |
| D | A child who has been permanently excluded from school in the last 3 consecutive school terms. | Number of permanent exclusions in the last 3 consecutive school terms prior to intervention | Had **fewer** than **three** fixed term exclusions  **AND**  No permanent exclusions |
| E | A child who had been accessing a part-time education package due to behaviour for longer than ½ term. Where attendance has been identified as a concern. | Education Providers / Children’s Services | Educational provision accessed in the 3 consecutive terms prior to intervention | The part- time provision has increased by 25%    **And**  Attendance is at least 90% of their part- time timetable hours. |

1. **Children who Need Help**

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| **Partnership Goal** | | * To reduce risk and vulnerability and enable all children to achieve their potential | | | | |
| **Family Indicator** | | **Evidence Source** | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | A family in receipt of Level 2 support. | Nomination Form | Reduction of need / risk across the family | Start of intervention | Successful closure of Level 2 support **OR**  No escalation of intervention. | No re-referral **OR** escalation within 6 months |
| B | A family in receipt of  Targeted Help Support | Children’s Services | Successful closure of Targeted Help support. |
| C | A child open to Children’s Social Care as CIN / CP | Children’s Services | All children in the family have de-escalated from CIN / CP status | De-escalation maintained for 6 months from closure |
| D | A child has been reported as missing to the Police. | Police / Children’s Services | Reduction of missing incidents across the family | 6 months prior to the start of intervention | Return Home Interview ‘ Checkpoint’  **AND**  Reduction in missing episodes by 70% | In the last 6 months |
| E | A child/ young person identified as a risk of CSE | Children’s Services / Professional Observation | Reduction in CSE risk across the family | Start of intervention | Successful engagement and outcome in CSE intervention. As reported by professional. | No re-referral in 6 months |

1. **Parents or children involved in crime or Anti-social Behaviour**

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| **Partnership Goal:** | | * To reduce offending, re-offending and anti-social behaviour across Torbay | | | | |
| **Family Indicator** | | **Evidence Source** | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | A adult /child who has committed an offence that resulted in a pre or post court disposal | Youth Offending Team / Police | Reduction in offending across the family | Number of recorded offences in the last 12 months prior to intervention. | Reduction of offending by 33% | In the last 6 months |
| B | An adult or child who has been identified as involved in anti-social behaviour intervention in the last 12 months. | Safer Communities, Social Housing or Frontline Assessment | Reduction in ASB across the family | Number of recorded incidents in the 12 months prior to intervention. | No reported ASB  **OR**  No escalation of ASB intervention | In the last 6 months |
| C | A parent or carer of a young person who has been identified as involved in gang culture in the last 12 months. | Safer Communities, Social Housing or Frontline Assessment/ Nomination Form | Reduction in ASB across the family | Parent attended intervention programme | Parent complete programme as determined by delivery service. | No re-referral within 6 months of closure of intervention |
| D | An adult who is known to Probation Services. | Probation Services. | Reduction in offending across the family | Subject to licence, Post Sentence Supervision or Community Order / Suspended Sentence | No offences committed or breaches | During the length of licence / supervision or order |

1. **Families affected by Domestic Abuse**

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| **Partnership Goal:** | | * To reduce the impact domestic abuse in households | | | | |
| **Family Indicator** | | **Evidence Source** | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | An individual who is known to local services is currently experiencing Domestic Abuse | Police / Torbay Domestic Abuse Service (TDAS)/Children’s Services (MASH) | To reduce incidents of domestic abuse across the family | 12 months prior to intervention | Departure of perpetrator  **AND / OR**  Reduction in CAADA-DASH RIC / No repeat incidents. | In the last 6 months |
| B | An individual who is known to local services as having perpetrated an incident of Domestic Abuse in the last 12 months | Police / Children’s Services (MASH), TDAS via self- referral to perpetrator programme |
| C | A family member has been subject to a Police call out for Domestic Abuse.  **THREE** domestic incidents in the last 12 months. | Reduction in police call outs by 25%. | In the last 6 months |
| D | Historic Domestic Abuse **Adult** | Victim | Mitigate impact of DA on parenting | From start of intervention | Professional Observation  or  Self-observation - Signs of Safety Score of **7** or More  With no reported incidents | In the last 6 months |
| E | Historic Domestic **Abuse - Child / Young Person**  Where it is still a concern within the household | Reported by parent/carer/professional | Mitigate impact of DA on self-esteem, MH, behaviour | From start of intervention | Reported improvement in behaviour in school or community.  **OR**  Accessing a recognised intervention Programme to reduce the impact on the individual.  With no reported incidents | In the last 6 months |

1. **Adults out of work or at risk of financial exclusion or young people at risk of Worklessness**

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| **Partnership Goals:** | | | * Reduce the number of adults reliant on out of work benefits. * Reduce child poverty | | | | | |
| **Family Indicator** | | | **Evidence Source** | | **Family Outcome** | **Baseline Measure** | **Significant Progress** | **Sustained Progress** |
| A | An adult in the family is claiming any out-of-work / non-working benefits | | Automated Data Matching System (ADMS)/ Supporting Families Employment Advisor (SFEA) /Revenue and Benefits | | An adult in the household moves off out-of-work benefits and into employment | Family member is claiming an out of work benefit at the start of the intervention and is assessed as able to work be the DWP | An adult in the household moves off out-of-work benefits and into continuous employment. | **JSA –** 26 out of the last 30 weeks.  **All other benefits including UC:** 13 consecutive weeks |
| An adult in the household makes progress to work | Engaging with a Work Coach / TFEA Partner Agency. | 13 weeks |
| Attending a traineeship / volunteering for at least 13 weeks (or completion of whole training course if lasts between 8 – 12 weeks) | 13 weeks  (8-12 weeks) |
| Completion of agreed JCP work experience | Length of course |
| B | A young person at risk of being ‘Not in Employment Education or Training’ (NEET) (age 16-18) and if 19+ NEET for at least a year. | | Careers South West (CSW) | | A young person enters employment or makes progress to work | A young person is identified as being NEET /or at risk of NEET at the start of the intervention | Enters continuous employment | See 6a above |
| Accesses Higher or Further education | 13 weeks |
| Accesses training, traineeship and/or apprenticeship (or completion of whole training course if lasts between 8 – 12 weeks).  Or Undertakes formal volunteering | 13 weeks  (8-12 weeks)  (8-12 weeks) |
| C | | 16 & 17 year olds who are at risk of homelessness | | Connections;  Housing Options;  Southwark Assessment | Young Person is in safe and appropriate accommodation | Point of referral | Young person is in safe and suitable housing (at home or otherwise) | No re-presentation within 6 months |
| D | | The family at risk of eviction within 56 days.  Or  A homeless application has been made | | Connections;  Housing Options;  Social Landlord | Family is in suitable accommodation | Point of notice or  Nomination form Level 2 Partner Support | Family are in suitable housing with no risk of eviction. | No re-referrals within 6 months |