

## Where can I get the Supporting Families Form?

The form and more information on the Supporting Families Programme Torbay is available at:

[www.torbay.gov.uk/supporting-troubled-families/](http://www.torbay.gov.uk/supporting-troubled-families/)



## Torbay Supporting Families Programme: A Guide for Families

### Contact

Supporting Families Team

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[www.torbay.gov.uk](http://www.torbay.gov.uk) The logo for Torbay Council, featuring the word "TORBAY" in a large, stylized font with "COUNCIL" underneath it, and a wavy line representing water or a landscape feature below the text.

## What is Supporting Families?

Supporting Families is a government funded programme with the following aims:

- To improve access to services for families.
- To improve the way services work with each other and families.
- To support long term improvement in the life of every member of the family.

## Which families does the programme support?

When families experience a lot of challenges all at once these can be the most difficult times for them.

The Supporting Families programme is aimed at working with families at these times. If you think we can help we would love to hear from you.

## What areas of support does the programme work with?

- 1) Children and parents with a range of health problems.
- 2) Children who have not been attending school regularly.
- 3) Children who need help.
- 4) Parents or children involved in crime and anti-social behaviour.
- 5) Families affected by domestic abuse.
- 6) Adults and young people out of work or in debt or at risk of homelessness.

## How do I get involved?

By completing a Supporting Families Form.

Just ask someone like a member or school staff, Action for Children worker or Health Visitor to help you.

## What's in it for my family?

Once the form is completed you and agencies supporting you will receive advice, guidance and support to access services with the aim of helping you to improve your current situation.

## How will my information be used?

Supporting families would like to use your information to:

- 1) See which services are most needed in Torbay.
- 2) Find out how well services are working with families to improve things for them.
- 3) Find out how well services are working together to support families.
- 4) See if there are any services missing in the local area that would benefit families.

## Where does the information go?

Information about you will be shared with and stored securely by Torbay Council. All information will be kept in accordance with Data Protection Legislation. The information held by Torbay Council will only be used for the purpose of providing services, unless we feel we need to share information to protect a person from harm or to prevent or detect crime.

For more information see:

[www.torbay.gov.uk/dataprotection](http://www.torbay.gov.uk/dataprotection)

## Do I have to complete the Supporting Families Information Form?

Although we hope you will complete the form and allow us to have your information to support us to improve services as described in this leaflet, you do not have to complete the form.

You can still access support without it.

