Start Your Volunteering Experience

Supporting Young People in Torbay

**Are you**

* Over 18?
* Non-judgmental?
* Have a couple of hours per week spare?
* Willing to undertake training?

**Please contact Jan Moate  
Tel office: (01803) 208400  
E-mail:** [janet.moate@torbay.gov.uk](mailto:janet.moate@torbay.gov.uk)

## IYSS Mission Statement

Torbay Integrated Youth Support Service (IYSS) will always have the highest aspirations for young people.

In order to support the achievements and challenges they may face, we will ensure that all the young people in our care receive the best services and support possible.

This will help young people to grow and develop to reach their goals and aspirations as they enter adulthood.

## How to get to IYSS Office

## Parkfield House

**No: 12 Bus** –Get off at Polsham Road stop and walk down Lower Polsham Road. Go under the railway bridge turn left into Parkfield and make your way to the old house.

**By Car** – Head to Paignton along seafront road. Opposite Paignton green, on the bend, is Parkfield House. Go through the double gates and take the drive to the back of the old house where you will find visitor parking.

**Parkfield House**

**38 Esplanade Road**

**Paignton TQ3 2NH**

**This document can be made available in other languages and formats. For more information telephone (01803)208400.**

## How do I apply to become a volunteer?

If you think volunteering is something you would be interested in and you would like to continue with the process of becoming a volunteer you can complete the online application form on the IYSS website -

[www.torbay.gov.uk/iyss-volunteers](http://www.torbay.gov.uk/iyss-volunteers)

Alternately you can contact the office on   
**01803 208400** and you will be sent a   
volunteer pack.

## What happens next?

When we receive your completed application form we will contact you to arrange an interview.

This gives you a chance to ask any questions you may have about the role of a volunteer and enables the Volunteer Service to explore your application further.

After a successful interview you will then be invited to attend the next round of the foundation training.

When training has been completed and all the checks have been received and are satisfactory you will then be able to start mentoring.

If you are planning to become a Panel Member you will be required to complete further training to do his role.

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| Volunteer Role | **Panel Member** |
| Salary/Grade | **Expenses only** |
| Training Required | **Foundation Training.**  **Restorative Justice &**  **Panel Matters Training** |
| Time Commitment: | **Six to eight hours a month – depending on Orders received from Court.** |
| **Key Purpose of Role**  To be part of a Referral Order panel meeting. To Chair or assist the chair in negotiating a contract with a young offender, to include reparation to the victim or the wider community and agree a programme of work and activities to address re-offending. | |
| **Key Duties**  To sit on Referral Order Panel meetings when required.  To read and understand the reports prior to each panel meeting and to negotiate a Referral Order contract with a young person.  Responsible for safeguarding and promoting the welfare of children at all times. | |
| **Person Specification**  An ability to understand documents, to identify and comprehend relevant facts.  An ability to be objective and think logically, to weigh arguments and reach conclusions with realistic expectations.  Reliability and consistency essential.  A respect for different ethnic, cultural and social backgrounds.  Commitment to serve for at least a year. | |

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| **Volunteer Role** | **Mentor** |
| **Salary /Grade** | **Expenses only** |
| **Training Required** | **Foundation Training** |
| **Time Commitment:** | **Two or three hours a week/fortnight. Meetings are usually face to face at a set time each week -but can be flexible.** |
| **Key Purpose of Role**  To assist young people to achieve their potential and provide them with extra one to one support.  To undertake a variety of activities. | |
| **Key Duties**  To establish contact with and form relationships with young people and their family based on mutual trust as part of a match.  Maintain appropriate records of work undertaken.  Responsible for safeguarding and promoting the welfare of children at all times. | |
| **Person Specification**  An ability to relate to and work with others.  An ability to engage with people.  Reliability and consistency essential.  A respect for different ethnic, cultural and social backgrounds.  Commitment to serve for at least a year – (Desirable) | |

## Integrated Youth Support Service (IYSS)

Encourage positive change for families and ensure improved outcomes for the children and young people.

The IYSS support young people who have been referred for additional support by Children’s Services Targeted Help. (Age 5 +)

Work with young people who have offended or are at risk of offending. (Age group 10 -17)

Work with young people leaving care.

(Age group 15 – up to 21 and sometimes 25)

### Who can volunteer?

People of all ages and backgrounds can volunteer, although you do need to be over 18 for our volunteering roles. No previous experience is needed, just enthusiasm and a passion to help others. Volunteering is hugely rewarding and fun but it can also be very challenging as it is not always an easy role.

We are required to carry out a full Disclosure and Baring Service (DBS). Previous convictions, especially those which are minor in nature or old, will not automatically prevent you from becoming a volunteer.

### What do you get in return?

* Foundation Training to help you develop your skills as a volunteer.
* Reimbursement of expenses (travel expenses will only be paid for mileage accrued within Torbay).
* Support and supervision.
* Further training opportunities.