

## **Connections**

**£102,000 of transitional funding has been applied in 2015/2016 to enable further work to be undertaken to review the Connections operating model and having a centralised office.**

**What progress has been made in developing the Business Case for a centralised Connections Office? What is the timetable associated with this proposal?**

**How will non-executive members be involved in the development of the Business Case?**

A report on the financial viability of centralising Connections in Paignton is currently with the Mayor for his consideration.

We are currently re-designing our Website; on-line forms; back office processes to improve our "self service" offer which will also support any future Connections office centralisation.