



Title: **Statistics**

Wards Affected: **All Wards in Torbay**

To: **Standards Committee** On: **9 June 2010**

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- 1.1 As Members are aware the Annual Report set out basic statistics regarding the number of complaints received and the result.
- 1.2 In order to aid further comparison these statistics have been broken down further to enable the Committee to affectively monitor its performance.
- 1.3 The figures below cover the period of April 2010 to April 2011 and includes figures for April 2009 to April 2010:

	April 2009 to April 2010	April 2010 to April 2011
Number of complaints received	9	11
Number of Referral Sub-Committees held within 20 days of receiving complaint	2 within 20 days 1 within 29 days	10 1 delayed due to the election
Number of complaints deemed no further action by Referral Sub-Committee	3	6
Number of complaints referred for further investigation	0	5
Number of Reviews requested	3	1
Number of Reviews deemed no further action by Review Sub-Committee	3	1
Number of Decision Notices sent within 5 days	5	11

Anthony Butler
Deputy Monitoring Officer