

Title: Update Report – Adult Mental Health: Acute Care Pathway

Date: 25 February 2015

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1. Achievements since last meeting

- 1.1 Extended Liaison Psychiatry Service introduced to Emergency Department, Emergency Medical Unit, and wards of Torbay Hospital: 08:00 to 22:00, Monday to Friday and 09:00 to 17:00 at weekends.
- 1.2 Psychiatric Assessment and Management (PAM) Service introduced at the Haytor Unit, providing assessment, treatment and support for people in mental health crisis who present to services out of hours or who are presented by police to the Place of Safety on a Section 135/136. The PAM Service also provides assessment to the Emergency Department and Emergency Medical Wards at Torbay Hospital outside Liaison Psychiatry operational hours.
- 1.3 Arrangements finalised for telephone helpline, 20:00 to 23:00; the telephone helpline will complement existing crisis telephone support provided by DPT and will go live in April 2015.
- 1.4 Enhanced section 12 rota introduced during day time hours to prevent delays in accessing doctors for Mental Health Act Assessments.
- 1.5 Crisis House provision increased from three beds to five beds.
- 1.6 Community Care Trust consultation completed regarding service reconfiguration to provide out of hours sanctuary service from April 2015.
- 1.7 Commitment to the development of an urgent mental health care services for children and young people that replicates that of the adult urgent mental health care pathway. Redesign Board established to produce strategy and implementation plan.
- 1.7 Sign up to regional Crisis Care Concordat declaration and presentation to Strategic Clinical Network Crisis Care Collaboration event.





2. Challenges for the next three months

- 2.1 Funding for the Street Triage pilot comes to an end in March 2015. Partner agencies have yet to agree a funding stream for the continuation of the service. Evaluation of the service has shown that there is a substantial reduction of the use of section 136 of the Mental Health Act by police when the Street Triage service is operational.
- 2.2 The pilot peer support project to the acute care pathway, facilitated by Cool Recovery, comes to an end in March 2015. Negotiations are currently taking place with partner agencies regarding continuation of the peer support service.

3. Action required by partners

- 3.1 For the Torbay Health and Wellbeing Board to note the achievements and challenges reported.
- 3.2 For the Torbay Health and Wellbeing Board to advise when formal reporting updates are required.

Appendices

Urgent Mental Health Care: Principles and Objectives

Devon Mental Health Joint Commissioning Strategy 2014 -2017

Background Papers:

The following documents/files informed the Urgent Mental Health Care Principles and Objectives:

MIND Listening to Experience (2011)

Mental Health Crisis Care Concordat (Feb 2014):

Devon Mental Health Joint Commissioning Strategy 2014 – 2017

Full reference list at close of Urgent Mental Health Care Principles and Objectives