

TORBAY COUNCIL

Report No: SS/6/04

Title: Service Improvement Plan - Best Value Review of Services for Older People

To: Executive

on 30th March 2004

1. **Purpose**

- 1.1 To inform Executive of the progress of the Best Value Review of Services for Older People and seek approval for this to be amalgamated with the new Social Services Inspectorate Action Plan and business plan priorities to create a Work Plan for adult services in Torbay Council.

2. **Relationship to Corporate Priorities**

- 2.1 This relates to all corporate priorities in 3. Building a caring community aim 3.1 and 3.4

3. **Recommendation**

- 3.1 That the amalgamation of the actions from the Best Value Review of Services for Older People with the actions from the Social Services Inspectorate Action Plan with actions taken from the Adult Services Business Plan into one work plan for Adult Services be approved. (This plan is to be found as Appendix 1).

4. **Reason for Recommendation**

- 4.1 Many of the actions contained in each of these three plans are duplicated and therefore lead to confusion and duplication of effort in implementation. In drawing the three plans into one the actions are clarified and therefore become clearer to implement and monitor.

5. **Background**

- 5.1 The Service Improvement Plan following the Best Value Review for Older People was produced following the approval of the recommendation from the Co-ordinating Select Committee by Cabinet on 4th December 2002 (Report ref: SS/55/02)
- 5.2 Since this time many of the actions have been achieved and those that are still to be completed are included and identified in the work-plan.
- 5.3 Cabinet approved the action plan devised by the Scrutiny and Overview Committee on 11th November 2003.
- 5.4 Many of the actions have also been completed and those that are outstanding are identified and listed in the work-plan.
- 5.5 The draft business plan was completed in February 2004 and the actions arising from this are identified and listed in the work-plan.

6. Alternative Options (if any)

- 6.1 That the three action plans remain as three individual documents and are implemented and monitored separately.

Jain Wood
Director of Social Services

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IMPLICATIONS, CONSULTATION AND OTHER INFORMATION

Part 1

These sections may be completed by the Report author but must be agreed by named officers in the Legal, Finance, Human Resources and Property Divisions. If these are not completed and agreed the Report will not be included on the agenda.

Does the proposal have implications for the following issues?

Insert name of
responsible officer

Legal (including Human Rights)	None	Bill Norman
Financial – Revenue	The implications of the Best Value Review are funded within existing revenue and Specific Grant funding streams	Steve Honeywill/Janet Wheeler
Financial – Capital Plan	None	Steve Honeywill/Janet Wheeler
Human resources (including equal opportunities)	None as Human Resource issues are within current arrangements	Sally Simpson
Property	No implication	

Part 2

These sections must be completed by the author of the Report.

Does the proposal have implications for the following issues?

Please give details as appropriate

Sustainability	Yes or No	
Crime and Disorder	Yes or No	No
*OfSTED Post Inspection Action Plan	Yes or No	No
*Social Services Action Plan	Yes or No	Yes
*Change Management Plan	Yes or No	Yes all objectives under 5.2 To increase the independence of older and vulnerable people and complete implementation of new organisational structure and processes in the Social Services Directorate.

* not applicable to reports to Licensing, Development Control and Area Development Committees

Part 3

These sections must be completed by the author of the Report.

Does the proposal have implications for the following Directorates? If so, please inform the relevant Director.

Please give details as appropriate

Chief Executive/Corporate Services	Yes or No	No
Education Services	Yes or No	No
Environment Services	Yes or No	No
Social Services	Yes or No	Yes
Strategic Services	Yes or No	No

Part 4

Is the proposal contrary to or does it propose amendment to the Policy Framework or contrary to (or not wholly in accordance with) the Council's budget?	Yes	Fill in Box 1	No	✓	Fill in Box 2
1. Details of the nature and extent of consultation with stakeholders and relevant select committees.					
2. Details and outcome of consultation, as appropriate. Consultation has resulted in the production of the Best Value Improvement Plan, the Social Services Inspectorate Action Plan and Business Plan					

Part 5

Is the proposal a Key Decision in relation to an Executive function?	Yes	Reference Number X26/2002	
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Part 6

Wards

Appendices

Appendix 1 Adult Services Work Plan

Documents available in Members' Room

Background Papers:

The following documents/files were used to compile this report: