

Answers from Torbay NHS Care Trust in response to questions raised by the Health Scrutiny Board

(Please note that the page numbers refer to the printed page numbers on Appendix 1 to the Report)

- Page 1 – recommendations 1 and 2 – Include rationale for excluding Paignton from the community hub. It wasn't excluded as a type of community hub exists in the Paignton Day Centre - its role and function is essentially a community hub. We wish to test the concept in Torquay and Brixham and then look at how learning from that experience can support further developments in the Bay
- Clennon Valley was going to have space for Fernham. When did this arrangement change and is the current solution plan B? It changed when we redesigned the physical site design for Clennon; ie for it to be used predominantly for primary care. This was highlighted and commented upon by HOSC at the meeting at which Steve Honeywill presented the changed proposal for Clennon
- Page 2(c) – is specification available – certainly.
- Page 2 (d) – What is the Torbay evidence to support this personalisation paragraph. There is evidence from the Paignton North pilot for personalisation.
- Page 2 – recommendation 4 – what does “where possible” mean It means that every effort will be made to keep clients together where they express a wish to do so. Therefore, we will seek services from a range of independent sector providers in Torquay that have sufficient spaces to occupy small groups that declare their wish to remain together. There is sufficient capacity in the independent sector to enable this to happen for the majority of cases
- Page 2 (a) – where is evidence for final sentence about same vfm for independent sector? This has been shared with the HOSC in the original review of day services and the consultation document. We know that the cost per person accessing in-house day services is higher than those accessing day services provided in the independent sector
- Page 3 – para starting “As an enabling authority...” – what is long term and where does quote come from? Modernising Older People's services (2006) – a strategy for older people written and published shortly after the formation of the Care Trust
- Page 3 – (b) – Where is evidence of over provision? On a number of occasions the Care Trust has assessed the number and geographical spread of vacancies in day services. The most recent assessment demonstrates that there are c 38 vacancies per day in day care services in the Bay
- Page 3 c – Where is evidence of the costs? This is taken from our internal financial systems
- Page 3 j – Why will this improve the organisations chance of redeploying staff? There is an improved chance due to smaller numbers of staff needing to be redeployed
- Page 5 – Rec 1 – Where is the evidence that there “are currently more voluntary sector day services and less traditional day services in Paignton”? This was collected and reported through the initial Review of Older People's Day services and is in part due to the existence of the Paignton Day Centre
- Page 6 –(e) – Where is evidence that value for money is no longer provided? The cost of our in-house services per person per day is more expensive than similar services provided in the independent sector
- Page 10, 3 e) – Where is the evidence that others have expressed the view that they don't mind who runs the service so long as quality is guaranteed? This was from feedback received through the public consultation and that was reported to HOSC in July
- Page 11, 4b – Where is the specification referred to? – copy provided
- Page 11, 4d – What is the overprovision? On a number of occasions the Care Trust has assessed the number and geographical spread of vacancies in day services. The most recent assessment demonstrates that there are c 38 vacancies per day in day care services in the Bay
- Page 11 5e – What are we going to consult on? Do we need to consult? We undertook a 13 week public consultation and engagement process earlier in the year
- Page 12, 8 – What is the cost of Tweenaway Court and St Michaels Court?
Tweenaway = 2 x days at £10 per day = £20 per week, St Michaels Court = 3 x days at £25 per day = £75 per week. £95 per a week for both, £4940 per annum for both.
- Page 12, 6b – How does this affect travel times? Negligibly
- Page 14 – what is the point of the consultation between 1st Nov and 31st Jan 2011? It is built into the timeline pending a decision as to whether further consultation is required