## 2010/11 Performance - Marine Services

## Filtered by Service: Tor Bay Harbour Authority **Using Default Comparisons Settings**

Key to Performance Status:

Performan Indicators	NO DATA	Well Below Target	Below Target	On Target	Above Target	Well Above Target				
Key to change on same period in previous year:										
	↑ Improve	ed Performance	₩ Worse	e Performance	<b>↔</b> Uncha	Unchanged				
Key to +/- Column:										
+	Higher figures a better	re _	Lower figures better	are OFF		cannot be mined.				

Code	Title	+/-	Actual	Target	Actual 10/11	Status	Change	Notes
Code	Tiue	т,-	09/10	10/11	Actual 10/11	10/11	on 09/10	Notes
TDAMS01	TDAMS01 Harbour estate lettings occupancy	+	96%	100.00%	95.50% (2/4)	On Target	<b>V</b>	
TDAMS04	TDAMS04 Navigation Lights availability	+	100%	100.00%	99.63% (2/4)	On Target	Ψ	
TDAMS07	TDAMS07 Brixham Harbour Fish Tolls	+	£471,248.00	£485,000.00	£231,856.00 (2/4)	On Target	<b>↑</b>	
TDAMS08	TDAMS08 Harbour Users Survey	+	86.2%	86%		Data not due		
TDAMS09	To monitor and support staff through induction and appraisal reviews	+	79%	100%		Data not due		
THARB02	Help provide appropriate sea and flood defences	+	Yes	Yes		Data not due		
THARB04	To assist in the collection of spatial mapping data	+	Yes	Yes		Data not due		
THARB08	To Produce and Review a Risk Register for the	+	Yes	Yes		Data not due		
) ):::::::::::::::::::::::::::::::::::	: Greer Cree E	4 = 4	.50	SPAR.ne	, Pi	rint Date:	Thursday	, Novemb

2010/11 Performance - Marine Services									
Code	Title	+/-	Actual 09/10	Target 10/11	Actual 10/11	Status 10/11	Change on 09/10	Notes	
	Business Unit								
THARB11	Reduce the number of reportable accidents including (RIDDOR)	-	8	8	3 (2/4)	Well Above Target	<b>↑</b>	(Quarter 4) The number of reportable accidents i.e. those reported to the Council's Health & Safety Officer (KM)	
THARB13	Renew the bilateral agreement with the UK Hydrographic Office	+	Yes	Yes		Data not due			
THARB16	To Provide Visitor Moorings	+	Yes	Yes		Data not due			
THARB21	Test and Review a Business Continuity Plan for the Business Unit	+	No	Yes		Data not due			
THARB23	To Reduce Staff Absence	-	2.0%	2.50%	1.68% (7/12)	Well Above Target	Λ	(August) The average year to date = 1.91% (KM)	
THARB25	To keep exisiting businesses and attract new activities	+	Yes	Yes		Data not due			
THARB26	% Variation on Budgeted Income	+	n/a	0.00%	0.15% (3/4)	Above Target			
THARB27	% Variation on Budgeted Expenditure	-	n/a	0.00%	1.44% (3/4)	Below Target			
					Di	rint Data	· Thursday	v. November	

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