

CLOSING THE GAP ACTION PLAN DRAFT

Smoking –							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Smoking prevalence (2003/05)	35.3	35.3	31.1	21.7	24.1		
Smoking at delivery (2007/08)	32.6	30.6	26.5	21.8	14.4	Health	Neighbourhood
Reduced Inequality will be evident when:							
Smoking Prevalence: 4 week quitter percentage ratio increases above smoking prevalence percentage ratio (<i>i.e. higher than average quit rates need to be reached within targeted wards to reduce overall prevalence of smoking within the ward and close the gap</i>)							
Smoking at Delivery: Prevalence in target wards equals Torbay average.							

Smoking four week quitters rate (2005/08)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	655	657	2005/06-2007/08	31/03/10	Lyn Ware, Torbay Care Trust	
Ellacombe	708	594	2005/06-2007/08	31/03/10		
Roundham	427	579	2005/06-2007/08	31/03/10		

Quit rate during pregnancy (Apr-Dec 09)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	31.8%	21%	Apr-Dec09	31/03/10	Lyn Ware, Torbay Care Trust	
Ellacombe	23.2%	21%	Apr-Dec09	31/03/10		
Roundham	28%	21%	Apr-Dec09	31/03/10		

Smoking – (cont.)

Progress

Torbay already has one of the best results in the region for smoking cessation amongst manual groups and services have been actively placed in areas of greatest prevalence, e.g. the high street Stop Smoking shop. GP surgeries have been set targets for smoking quitters which are calculated on the basis of practice population prevalence and higher awards are achievable in high prevalence surgeries. Results shown below prove that proportionally, more successful quitters per 100,000 population are being seen through the service from one of our target communities.

Results show that greater proportions of mothers from target wards continue to smoke during pregnancy. Whilst we offer a universal service to all expectant mothers, we do target a number of interventions at particular venues and target audiences. The Family Partnership Team has been trained to provide full support to quit for the most vulnerable women (and partners) with carbon monoxide monitors to check unborn. Education sessions are given by the Care Trust team at Stonecourt, Stoneway and young parents training (through Paignton children's centre). Looking at maternity datasets for April to December 2009 we have been able to calculate the proportions of mothers who were smoking at booking in but successfully quit during their pregnancies. Results are still poorer in our target wards (see proxy data above).

No.	Action	Action Team (lead)	Deadline
1. Smoking			
1.1	Lyn Ware to identify further opportunities to target Tormohun and RWH wards to increase successful quitters for both 4 weeks (all adults) and pregnant smokers.	<u>Lyn Ware</u> , Debbie Stark, GP Practices	31 st Mar 10
2. Smoking in pregnancy			
2.1	Smokeyfree South West & University of Bath, Tobacco Control Research Group have introduced a research project which starts in March 2010. Torbay Care Trust has already agreed to be a part of this research which will inform future service development to reward healthy behaviour through the use of vouchers	<u>Lyn Ware</u>	Ongoing
2.2	Public health midwife to pilot Bhip (be healthy in pregnancy) to provide a range of health advice including smoking to targeted group of young pregnant women. There will be a new drop in service within the Maternity Unit on Tuesday lunchtimes (March) and Monday mornings (April) plus further brief intervention training for midwives with a focus on teams in target wards.	<u>Lyn Ware</u> , Sue Watkins	31 st Mar 09

Breast Feeding -							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Breastfeeding at 6-8 weeks (2008/09)	28.4	28.4	34.4	34.4	n/a		
						Health	Neighbourhood
Reduced Inequality will be evident when:							
Breast feeding rates in target wards equals Torbay average.							

Breast feeding at 6-8 weeks	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	30.3	37.7	Apr08-Jun09	31/03/10	Sue Watkins, Torbay Care Trust	
Ellacombe	38.2	37.7	Apr08-Jun09	31/03/10		
Roundham	32.7	37.7	Apr08-Jun09	31/03/10		

Progress	
Breastfeeding support is offered to all mothers but support is greater in targeted locations through our peer support volunteers and National Childbirth Trust. Drop in/support groups are running.	

No.	Action	Action Team (lead)	Deadline
Breastfeeding			
1.1	Additional funding has been secured from March 2010 to fund a breastfeeding 'champion' to focus attention on areas of poor performance. This post should be appointed to by May 2010.	Debbie Stark,	May 2010

Teenage Conceptions -

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Teenage conceptions (2001/06)	77.3	63.7	76.4	49.0	42.4		
						Health	Neighbourhood

Reduced Inequality will be evident when:

It is unlikely that the national requirement for a halving of the 1998 Teenage Conception Rate by 2010 is achievable for Torbay. We have seen a continual increase in our rate and exceed the UK average. In 2008 the overall Torbay rate was 64.9 per 1,000 compared to 40.4 nationally. Ward level data is not yet available for 2008.

This is a complex issue with solutions required from a variety of strands. Within the health strand, the focus is on sexual health services and the supply of free condoms through our C-Card scheme is suggested as a measure of progress.

Scheme clients (per 15-19 population, per 1,000)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	188	113	June 2009	April 2010	Siobhan Grady, Torbay Care Trust	
Ellacombe	289	113	June 2009	April 2010		
Roundham	132	113	June 2009	April 2010		

Progress

Targeting to hotspot areas has been a feature of service development in relation to sexual health for some time and continues to be a key principle for action on **teenage conceptions**. Additional young people focused contraceptive/ sexual health services have been added in central Torquay and Paignton and there is now a specific young persons clinic in each of the three towns including a Saturday drop-in in Torquay. The Health Wize shop has been opened on the high street in Torquay and is the first venue in the South West to receive 'You're Welcome' accreditation. Positive feedback has been received from the National Support Team in relation to improvements made in sexual medicine provision and the rate of Chlamydia screening in Torbay is one of the best in the South West. South Devon college has appointed a youth worker through dedicated funding from SHA and the team leader for the Sexual Health Outreach team has commenced. PSHE Advisor post taking forward a strong delivery of SRE by schools with a focus on schools identified by Teenage Conception data analysis. Triple P programmes are in place for targeted parents. One of the short term measures of progress on this topic is our condom distribution scheme. This was introduced in January 2008 and now has almost 1,000 clients registered who can pick up condoms from 52 venues across Torbay. Analysis of the registered clients as a proportion of the 15-19 population shows higher rates in target wards.

No.	Action	Action Team (<u>lead</u>)	Deadline
3. Teenage Conception			
1.1	Complete You're Welcome self assessment and engagement of 2 young people as You're Welcome verifiers	<u>Siobhan Grady</u>	Summer 2010
1.2	Mapping and competency audit of venues delivering LARC	<u>Siobhan Grady</u>	Summer 2010
1.3	Use new Sexual Health Outreach team to follow up all under 18years having termination to provide contraception; and extend to follow up those accessing emergency contraception via the young people clinics.	<u>Siobhan Grady</u>	Summer 2010
1.4	Re branding of Sexual Health Services in Torbay with new promotional leaflets and materials supported by media and communication plan.	<u>Siobhan Grady</u>	Summer 2010
1.5	Introduce Practice Based Commissioning incentive scheme with GPs to increase training to provide Implanon (long acting reversible contraception).	<u>Siobhan Grady</u>	Summer 2010
1.6	Patient survey of termination services.	<u>Siobhan Grady</u>	December 2010

Hospital Admissions for Alcohol –

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Hospital admissions for alcohol (2006/08)	341.5	246.6	579.6	182.9	100		
						Health	Neighbourhood

Reduced Inequality will be evident when:

The rate of admissions for alcohol related illness has been rising steadily over the last few years. For Torbay overall, reduced inequality will be evident when this continued rate of increase is halted and declines. Within Torbay, reduced inequality will be evident when the rate of clients seen by the Primary Care Alcohol service in target wards exceeds the average seen in Torbay overall, per 10,000 adults. Successful rates per target ward will need to be adjusted to reflect the greater admission ratio they experience.

Primary Care Alcohol Service clients (per 10,000 adult population, 2009)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	34	58	Apr-Dec 2009	April 2010	Jonathon Brook	
Ellacombe	126	42	Apr-Dec 2009	April 2010		
Roundham	66	99	Apr-Dec 2009	April 2010		

Progress

Around 10% of the gap in Life Expectancy for men in Torbay can be directly attributed to liver disease. Substantial increases in the **Alcohol** service have been funded by the Care Trust over the last three years and include a primary care alcohol service, hospital based workers, alcohol screening, early interventions and community detoxification. A specific worker for young people has been appointed and there are peer support groups. A targeted alcohol worker is working with GP practices and an assertive outreach worker is providing additional support for vulnerable individuals who disengage from alcohol treatment. Provisional data for 2008/09 shows that the rate of admissions has slowed considerably and the Care Trust has exceeded the target set by the Strategic Health Authority.

No.	Action	Action Team (<u>lead</u>)	Deadline
4. Alcohol related admissions			
1.1	Emergency Medicines Protocol to be developed to prevent occurrence of alcohol-related violence in 'hotspots'.	Jonathon Brook	Summer 2010
1.2	Address lower numbers of clients in primary care alcohol service from Tormohun and Roundham with Hyde.	Jonathon Brook	Summer 2010

Drugs Misuse -							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Drugs misuse (2006/07)	n/a	n/a	n/a	15.2	18		
						Health	Neighbourhood
Reduced Inequality will be evident when:							
Detailed data for drugs misuse is not available at ward level for Torbay but national evidence would suggest higher levels in deprived wards. Whilst the overall service sees rates of drug misuse for Torbay to be lower than the national average (as indicated above), reduced inequality will be measured by seeing higher client rates in target wards.							

Drug service clients (per 10,000 adult population, 2009)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	19	4	Apr-Dec 2009	Apr 2010	Jonathon Brook	
Ellacombe	11	4	Apr-Dec 2009	Apr 2010		
Roundham	12	4	Apr-Dec 2009	Apr 2010		

Progress	
Data on users of the local service indicates that numbers being seen is increasing overall and there is monitoring of the target to ensure services appropriately retain or discharge clients to maintain current performance. Capacity was increased in 2008 to provide additional treatment spaces and higher proportions of clients are being seen from the target wards.	

No.	Action	Action Team (lead)	Deadline
5. Drugs			
1.1	Evaluation of new service designed to address social and psychological aspects of drug addiction.	Jonathon Brook	Summer 2010

Obesity -							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Obesity – adults (2003/05)				23.5	23.6		
Obesity – children (2007/08)	24.9	27.2	27.2	26.6	27.7	Health	Neighbourhood

Reduced Inequality will be evident when:

For Adults, the overall rate for Torbay is below the UK average. Accurate ward based figures are not available but an 'Exercise on Referral Scheme' is available in Torbay and reduced inequality could be demonstrated if higher client numbers were being seen from the target wards. These figures are being collected.

For children, again the overall rate for Torbay is below the national average but higher rates are evident in some wards. Children identified as obese by the annual child measurement programme in primary schools are offered an intervention known as MEND (Mind, Exercise, Nutrition, Do it!) and higher numbers should be seen from the target wards.

Adults through exercise on referral scheme	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	These figures are currently being analysed and should be available for the next update				Lyn Ware	
Ellacombe						
Roundham						

Children enrolled on MEND programme to address obesity	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	8%	21%	01/12/09	31/03/10	Lyn Ware, Torbay Care Trust	
Ellacombe	11%	20%	01/12/09	31/03/10		
Roundham	13%	17%	01/12/09	31/03/10		

Progress

Whilst Torbay continues to have prevalence of **obesity** for both adults and children in line or lower than the national average, action on obesity continues to take place including exercise on referral (LAA stretch) for adults and the MEND programme for children identified from the child measurement programme in schools. Targeting of disadvantaged wards continues with specific health trainers in those areas.

The Bay Walks programme continues to be extremely popular and was recognised for a Care Trust 'Blue Shield' award for its contribution to the community in 2009.

Partnership between the Care Trust and the Council has led to the introduction of free swimming for the over 60s in Torbay.

No.	Action	Action Team (<u>lead</u>)	Deadline
6. Obesity			
1.1	Action plan to be developed to increase take up of support to achieve a healthy weight through 'Exercise on Referral' and MEND in target wards.	Lyn Ware	31 st Mar 10

Health Trainers –							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Health Trainer numbers							
						Health	Neighbourhood
Reduced Inequality will be evident when:							
This is already a targeted service with specific areas of deprivation and client groups assigned named health trainers who provide lifestyle advice on healthy living and prevention of disease. Reduced inequality will be demonstrated by higher numbers of contacts in target wards.							

Health trainer contacts	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	These figures are currently being analysed and should be available for the next update				<u>Lyn Ware</u>	
Ellacombe						
Roundham						

Progress
In October 2009 two health trainers for Carers were appointed to help support Carers to make positive changes to their lifestyle. A partnership has been developed between the Care Trust and Working Links and Street Wardens. Staff from Working Links are offering lifestyle support to those persons in Torbay who are currently seeking employment, but who have recognised they could make improvements to their health. A street Warden in Foxhole and Queen Elizabeth Drive is also training as a Health Trainer in order to support residents in her patch to make positive changes and signpost residents to existing interventions already delivered by the Torbay Care Trust Lifestyles Team.

No.	Action	Action Team (<u>lead</u>)	Deadline
7. Health Trainers			
1.1	Throughout 2010 Torbay Care Trust hopes to continue to develop the Health Trainer workforce by introducing Volunteer Health Trainer Champions. The Lifestyles Team will be delivering the Royal Society for Public Health's Understanding Health Improvement Level 2 course (2 days) to members for the general public who have an interest in health and employees within the Care Trust and others from partner agencies who share common goals.	<u>Lyn Ware</u>	<u>March 2011</u>

Health Visiting and School Nursing –

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Health Visiting caseload							
School Nursing caseload						Health	Neighbourhood

Reduced Inequality will be evident when:

Workforce numbers should take account of deprivation. Given the overall level of deprivation in Torbay, caseload numbers in Torbay should (on average) be lower than the national picture.

In addition, the new Family Health Partnership caseload should be filled entirely from areas of deprivation (which may include super output areas outside of three main target wards).

Family Health Partnership	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	These figures are currently being analysed and should be available for the next update				<u>Sue Watkins</u>	
Ellacombe						
Roundham						

Progress

A review of Health Visiting and School Nursing by GP surgery and school to take into account the requirements of the Healthy Child Programme and varying levels of need linked to deprivation has been undertaken and has identified the requirement to increase the service and move resources.

An intensive health visiting service, the Family Health Partnership, has been introduced in Torbay to provide focused support to younger mums in target areas from identification of pregnancy.

No.	Action	Action Team (<u>lead</u>)	Deadline
8. Health Visiting and School Nursing			
1.1	A service redesign programme is to be organised to establish further streamlining of processes and skill mix. This is being carried out in conjunction with Practice Based Commissioners and will finalise the review that has already been undertaken of both services.	<u>Sue Watkins</u>	Summer 2010
1.2	A multi-agency strategic hub is being developed which will share intelligence about individuals, families and addresses with the aim of identifying and taking early action on safeguarding issues. Senior health visiting staff (known as 'Named' professionals) will be members of this new unit.	<u>Sue Watkins</u>	Summer 2010

General Public Health –

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
						Health	Neighbourhood

Reduced Inequality will be evident when:

The Marmot Review (published February 2010) recommends some general requirements around Public Health which are not covered in any of the specific action plans. These relate to an annual increase in the budget for Public Health, the use of NICE guidance to implement evidence-based interventions and the highlighting of inequalities.

Progress

The SHA recommend an increase to the Public Health budget equivalent to 0.1% of overall health spend. This equates to £236k for 2010/11 and has been set aside by the Care Trust to address issues around the prevention agenda including a breastfeeding champion, support for Healthwize and LARC plus a review of the health visiting and school nursing workforce.

The Joint Strategic Needs Assessment and Public Health Annual Reports have been utilised in the past to demonstrate the scale and depth of inequalities within Torbay.

The Director of Public Health was invited to present the impact on well being and opportunities for health improvement of transport planning.

Two members of staff involved in partnership working have commenced public health master degree training.

No.	Action	Action Team (lead)	Deadline
9. General Public Health			
1.1	Prepare a review of NICE guidance highlighting process to implement and action taken for TSP.	<u>Louise Wilson</u>	Summer 2010
1.2	Complete new JSNA for Torbay incorporating three tier approach – summary of priorities for Strategic Commissioning Partnerships, full detail and predictive tools.	<u>Doug Haines/Ibay</u>	Summer 2010
1.3	Complete Director of Public Health report for 2010 – to be based on Closing the Gap.	<u>Debbie Stark</u>	Summer 2010
1.4	Explore ways in which Public Health can comment on local planning issues.	<u>Debbie Stark</u>	Summer 2010
1.5	Develop a specific action plan for Mental Health issues with appropriate measures.	<u>Ann Redmayne</u>	Spring 2010

Clean Streets							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Place Survey Q24 how much of a problem is rubbish or litter lying around (perception) unweighted data	47.8	62.7	41.6				
NI196 08/09 (weighted volume of fly-tipping)	144.5	47.4	40.2	570.1		Health	Neighbourhood
Reduced Inequality will be evident when:							

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress
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No.	Action	Action Team (<u>lead</u>)	Deadline
10.			
1.1	Reduce littering (and make sure litter and dog bins are in the right place)		
11.			
2.1	Create an 'adopt a garden' scheme to help residents who cannot look after their own gardens		
2.2	Fully implement NICE guidance on built or natural environment to promote physical activity (M)		
2.3	community based (& organized) green days (targeting most deprived wards)		
2.4	Increased knowledge of/targeting of community lengthsmen scheme in deprived wards		
2.5	Cutting down vegetation over pathways - opening up access and visibility		

Anti-Social Behaviour							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
ASB Rate per 1000 2009/10	151	55	67				
Police are dealing successfully with ASB (Place Survey Q26)	27.1	36.0	35.6	37.0%		Health	Neighbourhood
Reduced Inequality will be evident when:							

NI018	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

LAA - S5.2	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress

2009 - 2010) The ASB team are working proactively across Torbay to help support victims, witness and perpetrators of ASB. The team receive referrals from partners and the public through the ASB Hotline, which has seen an increase of calls, due to the publicity and events the ASB team attend to encourage residents to take a stand and report ASB. The ASB deliver high standards of customer care to ensure residents are informed about what we are doing to tackle ASB, this includes contacting all victims at least once a week to update on case development, organise door knocks in hot spot neighbourhoods to gather evidence and reassure the public that we are addressing their concerns and run community events including the consultation caravan. The team were recently successfully in obtaining four interim ASBOs to help address the high levels of ASB in an area of Torquay and have received a high number of compliments from the public who live in that area thanking them, for their hard work. (GH)

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No.	Action	Action Team (lead)	Deadline
12.			
1.1	Review mentoring activity to prevent anti-social behaviour (M) NI021		
1.2	S4.1 Need more late night police patrols in the area on Friday nights and at weekends		
13.			
2.1	NI 021 Need to reduce drug dealing in the area		
2.2	More use of breach of tenancy agreements and anti social behaviour orders		
	NI018 There are a number of projects underway to tackle reoffending including: provision of support and advice to secure employment and training; funding of a Housing Interventions officer; and the implementation of the Torbay Resettlement Project. The service also works closely with treatment providers to ensure criminal justice clients access effective drug treatment. Probation in partnership with the Torbay Care Trust have also developed an alcohol specified activity requirement that magistrates can order for criminal justice clients. (CH)		
	Torbay Visiting International Students: provision of visible presence and support in Tormohun		
	Stay Safe project (joint working partnership between police, Street Wardens and YOT): provision of visible presence, signposting and support to young people in ASB hotspots incl. Tormohun		
	Street Warden programme: targeted patrols to increase confidence, share intelligence, tackle ASB in Town centre inc. begging, drinking, etc.		
	Street wardens outreach work		
	LAA - S5.2 Reduction in violent crime linked to the night time economy Communities Torbay run seasonal action planning meetings throughout the year to address our potential hot spot periods that could negatively impact on this target. Through the use of detailed data and analysis partners come together to devise and implement problem solving action plans to address this target. The partnership is also working with the police night economy team (NET) who are currently deployed from 5pm – 5am Thursday - Sunday to address this target. The team is comprised of six officers and a sergeant. Together they work in partnership with local licensees and Torbay Council CCTV to enforce crime &		

	disorder in our 'hot spot' beats. Since the implementation of this team we have significantly improved our engagement with vulnerable persons and those suffering from the negative harms associated with alcohol misuse and have been able to signpost them to the Safe Bus for further advice and care. The Partnership has also continued to roll out Know the Code, our local safe and sensible drinking campaign, advising residents and those who use the night time economy of how to reduce their risk of harm due to their alcohol intake		
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A Safer Environment							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Reduction in violent crime linked to the night time economy (Stretch target)	159	12	86	413	n/a		
NI 187 Tackling fuel poverty (low efficiency)				20%			
NI 18 Tackling fuel poverty (high efficiency)				14.4%			
NI 184 – Broad compliance with food hygiene legislation				82%			
NI 183 – Impact of Trading Standards on the fair trading environment				2.71%		Health	Neighbourhood
NI 195 Levels of cleanliness (combined)	3%	6%	3%	3%			
NI196 Improved street and environmental cleanliness – Fly-tipping				4			
Reduced Inequality will be evident when:							
The overall perception rate of crime and ASB, in comparison with those in the most deprived areas will have been reduced.							

Night Time Assaults	Data	Target	Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	159	TBC	2010/11	Available Monthly		
Ellacombe	12	TBC	2010/11	Available Monthly		
Roundham	86	TBC	2010/11	Available Monthly		

NI196 – Volume of fly-tipping (weighted as per NI methodology)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	144.5 (25.3%)					
Ellacombe	47.4 (8.3%)					
Roundham	40.2 (7.1%)					
Torbay	570.1					

NI183 Proxy to be developed in conjunction with project	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

A Safer Environment – (cont.)

Progress

Within the Night time economy (NTE) of Torbay the following mechanisms have been put into place:

- The strength of the NET team has been increased to 1 Sergeant and 10 Police Constables.
- More intrusive and robust monitoring of problem licensed premises has been implemented including the roll out of a new police proforma in order to gain intelligence from individuals who have been arrested for violent crime to build a picture of where and how much they have been drinking in order to enable close monitoring of problem premises.
- Ongoing training for door stewards in conflict resolution. It is also intended to roll this out to volunteers within the NTE area such as street pastors and bus volunteers.
- Ongoing use of Knife arch and metal detector wands within the NTE.
- Street pastors have now been introduced in Paignton and their numbers have been increased in Torquay.
- The use of other Police powers such as Sec 27 notices issued when a potential problem person or group is identified. The individuals can be issued a notice to leave the area for a period of up to 48hrs, a very useful tool in early intervention.
- Increased use of Nite-net radios to prevent individuals from entering premises who have already caused or may cause a problem creating a one team culture with all radio carriers around the area.
- Ongoing Operation Croft which sees the use of passive drugs dogs and a drugs itemiser within the NTE area.
- Various improvements have been made to design out crime such as the erection of new lamp posts and the removal of shrubbery which has had the effect of reducing crime and disorder while increasing visibility for CCTV operators. Further improvements to lighting are being evaluated.

Examples of environmental improvements that have already been put in place are:

- Targeted hotspot checks of fly-tipping
- Investigation and enforcement of environmental crime across the Bay
- Cross Council working to identify offenders and gather evidence
- Partnership working with Defra and Keep Britain Tidy to launch campaigns targeting cigarette litter, refuse disposal, etc.

No.	Action	Action Team (lead)	Deadline
14.			
1.1	Review the Home Improvement Service contract.		
1.2	Complete the Unmet Demand Study for taxi provision.		
15. Neighbourhood Protection Team			
2.1	Review accreditation scheme to target landlords in the most deprived areas (not linked to a current PI).	Check with Fran and Issie.	
2.2	Implementation of a new integrated and multi-agency neighbourhood protection team including noise nuisance, ASB, Street Wardens, Environmental Protection, Street Scene and Housing Standards to ensure a more efficient and targeted response (195/196).	<u>Tara Fowler</u>	
2.3	Creation and implementation of a new Commercial team to target high risk premises and increase compliance with legislation. This will include the use of intelligence across regulatory services and partner agencies (183/184).	?	
2.4	Review the grant approval scheme to help those in the most deprived areas (not currently a PI).	Check with Fran	
16. Overall Crime			
3.1	Implement the Hele's Angels ASB and crime action plan, to include the implementation of an environmental action plan and an action plan to improve facilities for teenagers and under 11's in Hele.	<u>Mark Richards</u>	
3.2	Review and evaluate current service provision to effectively tackle the night time economy and implement improvement plans where necessary.	<u>Vicky Booty</u>	
3.3	Implementation of Safer Communities Torbay improvement plan to include new delivery structure and processes to ensure we are using our resources most effectively and efficiently.	<u>Kirsty Mooney</u>	

3.4	Implementation of Multi Agency Safeguarding Hub.	<u>Kirsty Mooney</u>	
17. Serious acquisitive crime			
4.1	Implementation of new partnership tasking process using an intelligence led approach towards targeting our highly active criminal hotspot areas.	<u>Kirsty Mooney</u>	
4.2	Implement a review and evaluation of the current service provision given to victims of acquisitive crime and fire related incidents.	<u>Kirsty Mooney</u>	
5.	ASB		
5.1	Implementation of a new integrated and multi-agency neighbourhood protection team including noise nuisance, ASB, Street Wardens, Environmental Protection, Street Scene and Housing Standards to ensure a more efficient and targeted response.	<u>Tara Fowler</u>	
5.2	Implementation and delivery of 'You Said We Did' initiative targeting those most vulnerable and hard to reach to establish what they need to improve their feelings of safety and take action to deliver that.	<u>Kirsty Mooney</u>	
5.3	Implementation of targeted anti-social behaviour problem solving action plan focusing on Hele, Watcombe, Foxhole and Queen Elizabeth Drive.	<u>Kirsty Mooney</u>	

Less Victims of Crime								
Measure	Hele	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Serious acquisitive crime (per 1000)	n/a	n/a	n/a	n/a	12.9	?		
NI20 Assaults with wounding (per 1000)	n/a	n/a	n/a	n/a	8.7	?	Health	Neighbourhood
Number of ASB incidents per 1000	98	200	79	174	87	n/a		
NI21 Successfully dealing	n/a	Tbc	Tbc	tbc	30.6%	?		
Reduced Inequality will be evident when:								
The overall perception rate of crime and ASB, in comparison with those in the most deprived areas will have been reduced.								

Domestic Burglary and Vehicle Crime	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Hele	20.3	TBC by community	March 2011	Monthly		
Tormohun	28	TBC	March 2011	Monthly		
Ellacombe	19	TBC	March 2011	Monthly		
Roundham	14	TBC	March 2011	Monthly		

Other assault (may need to use violent crime)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Hele	Tbc	TBC by community	March 2011	Monthly		
Tormohun	Tbc	Tbc	March 2011	Monthly		
Ellacombe	Tbc	Tbc	March 2011	Monthly		
Roundham	Tbc	Tbc	March 2011	Monthly		

ASB Reports to Police per 1000 population	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Hele	98	TBC by community	March 2011	Monthly		
Tormohun	200	TBC	March 2011	Monthly	Kirsty Mooney	
Ellacombe	79	TBC	March 2011	Monthly		
Roundham	174	TBC	March 2011	Monthly		

Less Victims of Crime – (cont.)

Progress

Torbay Council works closely with police and other partners to improve public confidence. Safer Communities Torbay has undertaken a number of initiatives of note, these include:

- **You Said We Did** events. Safer Communities Torbay regularly goes into the community to listen to residents. During the summer we held a series of public sessions called 'You Said We Did'. The aim of these events was to meet with the communities across Torbay and listen to residents about the issues of crime and Anti-Social Behaviour they were experiencing. These sessions were arranged with the local community partnerships in a range of locations. Once we were aware of residents' main issues we worked with our key partners to tackle the problems. We then returned to each community to update residents about what has been achieved. Information about action reported on SCT website and on bus stop and A frame posters. Posters were sent to local businesses, radio adverts on Palm FM and Heart FM plus mailout to local residents as part of the 'Cuppa Tea' initiative. We also had adverts across Torbay and DVE media plasma network. www.safercommunitiestorbay.org.uk/index/events.htm
- **Crime Log** – monthly page in Herald Express reporting on crime figures and what is being done to tackle crime and disorder. This highlights partnerships initiatives to reduce crime and ASB. These are themed each month to coincide with national focus, for example 'Not in My Neighbourhood' week and Domestic Abuse Awareness week www.safercommunitiestorbay.org.uk/index/crimelog.htm
- **Police secondment to SCT**. Police sergeant seconded to SCT to work on various projects including increasing public confidence.
- **Torbay View**, there are 4 pages on SCT activities in each issue. This includes SCT partners' projects and initiatives such as community payback, community cashback, Youth Crime Action Plan activities, You Said We Did events, Halloween / bonfire safety messages.
- **Short Films**. 7 short films were commissioned in 2009 to explain further about what action was being taken regarding various issues: ASB, Night time economy, domestic abuse, youth reparation, Family Intervention Project (FIP), the Criminal Justice System and SCT overview. The FIP, domestic abuse and night time economy films were made available to the media for use in media coverage. ITV Westcountry used both FIP and domestic abuse videos for coverage and BBC Radio Devon also running feature on FIP. These films are on the SCT website. www.safercommunitiestorbay.org.uk/index/videos.htm
- **The SCT website** has undergone considerable development during 2009 and now has more information about actions being taken by SCT partners to tackle crime and ASB in Torbay. Further developments planned to include visuals of all partner agencies that fall under SCT umbrella. Developments to ensure that all SCT partners have section outlining function, objectives, how they fit in to SCT structure plus current projects / initiatives where appropriate.
- **Cuppa Tea initiative**. A DVD and a teabag were sent to selected addresses in Torbay to invite people to have a cup of tea and watch a short film about what SCT are doing to tackle ASB. There has been positive feedback from residents regarding the film.
- **Press releases**. SCT issues frequent press releases regarding partnership activity and these are reported in Herald Express. Also submitted to all other media channels, widely used in radio coverage and local television news
- **Street Warden work** involves joint patrolling and partnership working, showing joined up thinking. Also initiative to tackle people buying alcohol for those underage, joint programme with trading standards and Police.

- **Licensing** undertake intelligence based inspections where licences realise that the Police and Local Authority are working in partnership improving confidence in the service provided by both.
- **Attending Community Events.** SCT attends and organises numerous events, including Not in my Neighbourhood Week, Multi-agency Street Surgeries, Community Events / Activity Days, Seasonal Awareness Events, Local Carnivals, Pride in the Bay, Children's Week, Picnic in the Park, Regatta, Community Partnership Meetings, School Summer Fayres, Kushbai meetings, Youth Cabinet meeting.

No.	Action	Action Team (lead)	Deadline
18. Overall Crime			
1.1	Implement the Hele's Angels ASB and crime action plan.	<u>Mark Richards</u>	
1.2	Implement the Hele's Angels environmental action plan.	<u>Mark Richards</u>	
1.3	Review and evaluate current service provision to effectively tackle the night time economy and implement improvement plans where necessary.	<u>Vicky Booty</u>	
1.4	Implementation and delivery of Youth Crime Family Intervention Project targeting first time entrants and Persistent Young Offenders who reside in Hele and Foxhole.	<u>Lisa Walker</u>	
1.5	Increasing the rate of sanction detections for domestic abuse by implementing a new quality assurance approach process to operational policing.	<u>Kirsty Mooney</u>	
1.6	Implementation of Safer Communities Torbay improvement plan to include new delivery structure and processes to ensure we are using our resources most effectively and efficiently.	<u>Kirsty Mooney</u>	
1.7	Implementation of Multi Agency Safeguarding Hub.	<u>Kirsty Mooney</u>	
1.8	Implementation of the Family Intervention Project targeting female offenders and their families.	<u>Lisa Walker</u>	
1.9	Implement a quality assurance review and subsequent improvement plan of the Multi Agency Risk Assessment Conference.	<u>Sally Bullingham-Taylor</u>	

19. Serious Acquisitive Crime			
2.1	Implementation of new partnership tasking process using an intelligence led approach towards targeting our highly active criminal hotspot areas.	<u>Kirsty Mooney</u>	
2.2	Implement a review and evaluation of the current service provision given to victims of acquisitive crime and fire related incidents.	<u>Kirsty Mooney</u>	
2.3	Creating dedicated police operations to target issues within deprived areas.	<u>Kirsty Mooney</u>	
3.	ASB		
3.1	Implementation of a new integrated and multi-agency neighbourhood protection team including noise nuisance, ASB, Street Wardens, Environmental Protection, Street Scene and Housing Standards to ensure a more efficient and targeted response.	<u>Tara Fowler</u>	
3.2	Implementation and delivery of anti-social behaviour Family Intervention Project.	<u>Lisa Walker</u>	
3.3	Implementation and delivery of 'You Said We Did' initiative targeting those most vulnerable and hard to reach to establish what they need to improve their feelings of safety and take action to deliver that.	<u>Kirsty Mooney</u>	
3.4	Implementation and delivery of Youth Crime Action Plan focusing on Hele, Watcombe, Foxhole and Queen Elizabeth Drive.	<u>Kirsty Mooney</u>	
3.5	Implementation of targeted anti-social behaviour problem solving action plan focusing on Hele, Watcombe, Foxhole and Queen Elizabeth Drive.	<u>Kirsty Mooney/Tara Fowler</u>	

People will be given the opportunity to change							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI18. Rate of proven re-offending by adults under Probation supervision (quarterly)	n/a	n/a	n/a	tbc	?		
NI30 The change in convictions for Prolific and other Priority Offenders (quarterly)	n/a	n/a	n/a	56	n/a	Health	Neighbourhood
NI39 Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (quarterly)	n/a	n/a	n/a	1,989	?		
NI40 Number of drug users recorded as being in effective treatment (monthly)	n/a	n/a	n/a	506	n/a		
NI19 Rate of proven re-offending by young offenders aged 10-17 (quarterly)	n/a	n/a	n/a	0.94	1.03		
Reduced Inequality will be evident when:							
The overall perception rate of crime and ASB, in comparison with those in the most deprived areas will have been reduced.							

Not aware of any proxy indicators for these and no local data available.

People will be given the opportunity to change – (cont.)

Progress

- The ongoing implementation and delivery of the Youth Crime and Anti Social Behaviour **Family Intervention Project** has delivered notable achievements with those families who cause the most disproportionate amount of youth crime and anti social behaviour in Torbay. Significant reductions in anti social behaviour and high level multi agency interventions are of particular note.
- A **procurement process** has taken place for services for homeless people, offenders, people with substance misuse issues and people suffering domestic abuse. New services are now operational and include services with accommodation and also floating support (support not tied to accommodation) and include:
 - Supported accommodation for drug and alcohol users who are engaged in treatment and those who are abstinent
 - Supported accommodation for vulnerable women
 - Supported accommodation and floating support for offenders
 - General needs (social inclusion) floating support
 - Floating support for people with complex needs
 - Newly refurbished engagement and resettlement accommodation service for homeless people
 - Torbay refuge- safe house with an additional 7 dispersed accommodation units and a children's worker
 - New floating support service with 50 units (50 places) of support- gender neutral and incorporates a Women's Safety Worker
 - Domestic abuse services now offer support for older male children and men and provide an additional 57 units of support
- A **Mediation Worker** has been jointly commissioned providing a Family Mediation Service for 16-17 year olds
- **Street Team**, partnership initiative with D&C Police addressing ASB in young persons through engagement in sport. The Youth Crime Action Plan Street Team consists of Police Community Support Officer Jamie Cree (Street Team Leader) two Youth Workers (Torbay Youth Service) and three YCAP Youth Workers.
The main Role of the Street team is to target identified areas of Anti Social Behaviour and Youth Crime and work with the young people in these areas to:
 - Provide Diversionary Activities
 - Provide Support and Advice
 - Signpost in to clubs/activities/hobbies in the local area

Over the last couple of months The Street Team has been working within the Foxhole, Paignton area on a Friday evening between 1900–2200hrs. We set up the Boxer at the side of a large grass area, which then enables us to set up the football equipment. During the session we engage with approx 30-35 young people from the immediate area with ages ranging from 12-17 years old. Football is having the biggest effect on the young people with games of up to 22 youths male and female engaging in the activity during the evening. The rest of the young people are either watching the game, on the Boxer or involved in film making projects led by the YCAP workers. Recent Statistics have shown a large reduction in ASB and underage drinking within the area on a Friday evening.

- **World Cup football tournament** at TCC, involving teams from schools, YIP and foreign language students aimed at empowering a greater understanding of cultural differences
- **Inside out**

The health and well-being pilot Inside Out was launched on 1st October 2008. The aim of the service is to promote the emotional well-being of offenders who are currently under the supervision of DCPA. The service is jointly commissioned by Supporting People and Probation (and the DAASHt will contribute to the cost from April 2010) and is delivered by Rethink, the annual cost of the service is £60,000.

The service offers a twelve week structured intervention to look at an individual's well-being. The service is designed to work with people around both their emotional and healthy well-being, assisting them to replace poorer lifestyle choices with healthier, more sustainable options. The service also provides more detailed support in relation to tenancy sustainment, finance, benefit and debt and counselling support as required. Some of this work is provided through sub-contracting arrangements with the Cool House for the provision of counselling services to clients (26 referrals made) , as well as with Homemaker South West (24 referrals made) who provide a debt counselling service.

The service has also addressed a significant range of support needs related to substance misuse, with 33 of the 45 people supported experiencing significant drug and/or alcohol problems. The service has assisted individuals to identify problematic drug and alcohol issues and to seek more specialist support, whilst also supporting people during and after specialist treatment.

Current funding commitments suggest that delivery of the service will be extended until January 2011.

The service has worked with 45 people during the 12 month pilot.

The service is valued by clients who have used the service and by offender managers. Anecdotal feedback suggests that the opportunity for counselling, or the one-to-one work provided by Inside Out is often the first opportunity clients have had to feel listened to. Clients have made positive steps in a number of areas, including engaging with drug and alcohol treatment, ETE, through engaging with the support available to them from Inside Out.

Of the 29 clients who had completed with Inside Out, 27 had not had re-offended. This is a re-offending rate of 6.8% which is significantly lower than the current rate of re-offending in Torbay which is 9.10%.

 - Implementation and delivery of pattern changing programme for victims of domestic abuse

No.	Action	Action Team (lead)	Deadline
20.			
1.1	Implementation and delivery of anti-social behaviour youth crime and female offender targeted Family Intervention Project.	<u>Lisa Walker</u>	
1.2	Work specifically with parents who have been through the Family Intervention Project to ensure that they sustain their positive integration in their community.	<u>Lisa Walker</u>	
1.3	Delivery of Youth Crime Action Plan.	<u>Kirsty Mooney</u>	
1.4	Delivery of domestic abuse pattern changing programme.	<u>Sally Bullingham-Taylor</u>	

People Feel Safe							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI 195 Levels of cleanliness (combined)	3%	6%	3%	3%			
NI 196 Improved street and environmental cleanliness – fly-tipping				4			
NI 17 Perceptions of anti-social behaviour	tbc	tbc	tbc	20.9	Tbc		
NI 21 Dealing with local concerns about anti-social behaviour & crime issues by the local council & police	tbc	tbc	tbc	30.6%	Tbc	Health	Neighbourhood
Reduced Inequality will be evident when:							
The overall perception rate of crime and ASB, in comparison with those in the most deprived areas will have been reduced.							

ASB Reports to Police per 1000 population	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Hele	98	TBC by community	March 2011	Monthly		
Tormohun	200	TBC	March 2011	Monthly	Kirsty Mooney	
Ellacombe	79	TBC	March 2011	Monthly		
Roundham	174	TBC	March 2011	Monthly		

Crime against individuals per 1000 (BCS Comparator Crime) could either get a BCS measure for Hele or use a different measure eg total crime that is available	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Hele	n/a	n/a	n/a	n/a		
Tormohun	123	TBC	March 2011	Monthly		
Ellacombe	59	TBC	March 2011	Monthly		
Roundham	91	TBC	March 2011	Monthly		

NI196a Volume of fly-tipping (weighted as per NI196 methodology)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	144.5 (25.3%)				Kirsty Mooney	
Ellacombe	47.4 (8.3%)					
Roundham	40.2 (7.1%)					
Torbay	570.1					

Progress

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- **You Said We Did** events. Safer Communities Torbay regularly goes into the community to listen to residents. During the summer we held a series of public sessions called 'You Said We Did'. The aim of these events was to meet with the communities across Torbay and listen to residents about the issues of crime and Anti-Social Behaviour they were experiencing. These sessions were arranged with the local community partnerships in a range of locations. Once we were aware of residents' main issues we worked with our key partners to tackle the problems. We then returned to each community to update residents about what has been achieved. Information about action reported on SCT website and on bus stop and A frame posters. Posters were sent to local businesses, radio adverts on Palm FM and Heart FM plus mailout to local residents as part of the 'Cuppa Tea' initiative. We also had adverts across Torbay and DVE media plasma network. www.safercommunitiestorbay.org.uk/index/events.htm
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- **Short Films**. 7 short films were commissioned in 2009 to explain further about what action was being taken regarding various issues: ASB, Night time economy, domestic abuse, youth reparation, Family Intervention Project (FIP), the Criminal Justice System and SCT overview. The FIP, domestic abuse and night time economy films were made available to the media for use in media coverage. ITV Westcountry used both FIP and domestic abuse videos for coverage and BBC Radio Devon also running feature on FIP. These films are on the SCT website. www.safercommunitiestorbay.org.uk/index/videos.htm
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GES WONDERED IF YOU WANTED THE NTE PIECE IN HERE TOO:

Within the **Night time economy (NTE)** of Torbay the following mechanisms have been put into place:

- The strength of the NET team has been increased to 1 Sergeant and 10 Police Constables.
- More intrusive and robust monitoring of problem licensed premises has been implemented including the roll out of a new police proforma in order to gain intelligence from individuals who have been arrested for violent crime to build a picture of where and how much they have been drinking in order to enable close monitoring of problem premises.
- Ongoing training for door stewards in conflict resolution. It is also intended to roll this out to volunteers within the NTE area such as street pastors and bus volunteers.
- Ongoing use of Knife arch and metal detector wands within the NTE.
- Street pastors have now been introduced in Paignton and their numbers have been increased in Torquay.
- The use of other Police powers such as Sec 27 notices issued when a potential problem person or group is identified. The individuals can be issued a notice to leave the area for a period of up to 48hrs, a very useful tool in early intervention.
- Increased use of Nite-net radios to prevent individuals from entering premises who have already caused or may cause a problem creating a one team culture with all radio carriers around the area.
- Ongoing Operation Croft which sees the use of passive drugs dogs and a drugs itemiser within the NTE area.
- Various improvements have been made to design out crime such as the erection of new lamp posts and the removal of shrubbery which has had the effect of reducing crime and disorder while increasing visibility for CCTV operators. Further improvements to lighting are being evaluated.

Examples of **environmental improvements** that have already been put in place are:

- Targeted hotspot checks of fly-tipping
- Investigation and enforcement of environmental crime across the Bay
- Cross Council working to identify offenders and gather evidence
- Partnership working with Defra and Keep Britain Tidy to launch campaigns targeting cigarette litter, refuse disposal, etc.
- Classified as an 'area of deprivation', many environmental and social issues are evident in Hele. An existing project to tackle a number of these issues is currently being delivered. One aim of that project is to bring together statutory agencies and partners to

deliver targeted services in the community. As the national clean up charity Keep Britain Tidy has selected Torbay as a pilot area and provided the Council with free training and materials to deliver the 'Tidy Business Awards', it has been agreed at a local level that this work should be delivered in Hele, to compliment the existing project. Historically high profile environmental clean up projects in Torbay have been targeted at 'highly visible' areas to both residents and visitors such as town centres and beaches. By focusing the Tidy Business Awards pilot within an area of deprivation, it will attempt to 'close the gap' by refocusing resources in area with a greater need, with the expected outcome of empowering the community (i.e. businesses) to sustain an improvement in local environmental quality.

- Environmental quality in the area of Hele, Torquay is a problem. Hele is an area which is heavily littered and this litter is present on not only the public highway, but also on private land (including gardens). A diverse range of businesses are located in Hele including the offices of the local newspaper. Those businesses include a frozen food supermarket, newsagents, chip shop and garage. Many items sold from these businesses become litter in the area. On the periphery of Hele is a large fast food restaurant and drive-thru, which again contributes to litter in and around the area. Schools and Colleges in the area also compound the issue due to 'youth litter' and this will be addressed with one school as part of this project/pilot. In addition to littering, local environmental quality relates to other environmental crimes such as graffiti and fly-posting. The Tidy Business Awards encourage businesses to tackle these issues by ensuring that environmental crimes are dealt with promptly to discourage further defacement of the environment.

No.	Action	Action Team (lead)	Deadline
21. Successfully dealing with crime and ASB that matters NI 21 Dealing with local concerns about anti-social behaviour & crime issues by the local council & police; and NI 17 Perceptions of anti-social behaviour			
1.1	Implement the Hele's Angels ASB and crime action plan.	<u>Simon Sherbersky</u> Mark Richards	March 2011
1.2	Implement the Hele's Angels environmental action plan.	<u>Simon Sherbersky</u> Mark Richards	March 2011
1.3	Implement a customer insight approach to community safety projects. Understanding our clients, enabling us to target the most vulnerable and deprived in the most appropriate way.	<u>Kirsty Mooney</u>	
1.4	Implement the Keep Britain Tidy – Tidy Business Awards (pilot area) specifically targeted at our most deprived areas.	<u>Vicky Booty</u>	Sept 2011
1.5	Implementation and delivery of 'You Said We Did' initiative targeting those most vulnerable and hard to reach to establish what they need to improve their feelings of safety and take action to deliver that.	<u>Kirsty Mooney</u>	March 2011
1.6	Review and evaluate current service provision to effectively tackle the night time economy and implement improvement plans where necessary.	<u>Vicky Booty</u>	March 2011
1.7	Implementation of a new integrated and multi-agency neighbourhood protection team including noise nuisance, ASB, Street Wardens, Environmental Protection, Street Scene and Housing Standards to ensure a more efficient and targeted response.	<u>Tara Fowler</u>	
1.8	Review and evaluate current service provision with regard to volunteer schemes across the Safer Communities Torbay partnership with a view to build capacity and confidence by recruiting volunteers from our most deprived areas.	<u>Kirsty Mooney</u>	
22. NI 196 Improved street and environmental cleanliness – fly-tipping			
2.1	Target enforcement and support in the most deprived areas with a view to reducing fly-tipping.	<u>Kirsty Mooney</u>	
2.2	Implement Torbay 'Prevent' Action Plan.	<u>Fran Hughes</u>	

Closing the Gap in Hele (Neighbourhood Management Pathfinder)

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI5 % of people who view their neighbourhood as a satisfactory place to live	72.4% (Hele)	N/A	N/A	81.7 %	79.7%		
NI4: % of people who fell they can influence decisions in their locality	23.4% (Hele)	N/A	N/A	21.2%	28.9%		
NI21: Dealing with local concerns re ASB and Crime by LA and police	tbc	N/A	N/A	tbc	tbc		
NI111: First time entrants to the Youth Justice System	tbc	N/A	N/A	tbc	tbc		
Local: Reduce the number of ASB reported complaints received by the Police and the Council in Neighbourhood Management Area	tbc	N/A	N/A	tbc	tbc		
NI110: Young people's participation in positive activities	tbc	N/A	N/A	tbc	tbc		
NI72: Early Years - % of children scoring at elast 78 points in the Foundation Stage and 6+ in all PSED and CLL	40.7% (Hele)	N/A	N/A	50.3%	49.0%		
Average Foundation Stage Profile Total Score	79.8% (Hele)	N/A	N/A	84.6%	85.8%		
NI73: Key Stage 2 – Achieving level 4+ in English and Maths	51.5% (Hele)	N/A	N/A	69.7%	tbc		
NI75: Key Stage 4 – Achieveing 5+ GCSEs grade A to C	37.7% (Hele)	N/A	N/A	63.8%	tbc		
NI 87: (Secondary only) School Absence - % of pupils taking unauthorised and authorised absence	8.3% (Hele)	N/A	N/A	6.7%	tbc		
NI:195 Improved Street and environment cleanliness	tbc	N/A	N/A	tbc	tbc		
NI:186 Reduced Co" emissions in the local area	tbc	N/A	N/A	tbc	tbc		

NI117: 16 to 18 years olds who are not in education, training or employment (NEET)	9.3% (Hele)	N/A	N/A	4.8%	6.7%		
NI 153: Working age people claiming out of work benefits in worst performing neighbourhoods	20.7% (Hele)	N/A	N/A	15.5%	11.5%		
NI151: Overall employment rate (working age)	tbc	N/A	N/A	tbc	tbc		
NI163: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher	tbc	N/A	N/A	tbc	tbc		
NI164: Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 3 or higher	tbc	N/A	N/A	tbc	tbc		
H2.2 Smoking in pregnancy (needs to be replaced in April)	27% (Hele)	N/A	N/A	22%	tbc		
Localised teenage conception rates	64 pregnancies per 1,000 aged 15-17 (Hele)	N/A	N/A	52 pregnancies per 1,000 aged 15-17	tbc		
NI39 Alcohol harm related admissions	tbc	N/A	N/A	tbc	tbc		
NI153: Prevalence of breastfeeding at 6-8 weeks	tbc	N/A	N/A	tbc	tbc		
NI187 Tackling fuel poverty*	6.9% (full income) (Hele)	N/A	N/A	5.8% (full income)	5.5% (full income)		
* Based on 2003 House Conditions Survey	8.1% (basic income) (Hele)	N/A	N/A	6.3% (basic income)	6.3% (basic income)		

Health

Neighbourhood

Reduced Inequality will be evident when:

The above targets have the same outcomes as the Torbay average.

Closing the Gap in Hele (Neighbourhood Management Pathfinder) (cont.)

Progress

Activities completed to date:

- **Established Neighbourhood Team and Project Board**
- **Defined pathfinder boundaries: Hele Village area**
- **Ongoing project work relating to environmental outputs and facilities for young people**
- **Draft Action Plan and 12 month targets**
- **4 years collated survey material**
- **Baseline document**
- **Establishment of Neighbourhood Team office and community drop in at 67 Hele Road**
- **Communications Plan**
- **Community Researcher training for members of the Community Board (Jan-March 2010)**
- **Newsletter, logo and strap line**
- **DRAFT service mapping exercise**
- **Established areas based crime returns / intelligence streams from Police, Council (FLARE) and Riviera Housing Trust**
- **DRAFT quarterly Perception Surveys (first due April 2010)**

PLEASE NOTE THE FOLLOWING ACTIONS ARE THOSE PROPOSED BY THE COMMUNITY CONSULTATION – AT THE FORTHCOMING COMMUNITY BOARD MEETING THIS WILL BE DEVELOPED INTO A FULL ACTION PLAN WITH LEADS AND DEADLINES AND WILL INCLUDE SUPPLEMENTARY ACTIONS IN OTHER AREAS SUCH AS HEALTH ETC.

No.	Action	Action Team (lead)	Deadline
23. Let's reduce Crime and Anti Social Behaviour			
1.1	Need more late night police patrols in the area on Friday nights and at weekends		
1.2	Need to reduce drug dealing in the area		
1.3	Need better lighting in play areas and pathways at night		
1.4	More use of breach of tenancy agreements and anti social behaviour orders		
1.5	Cutting down vegetation over pathways - opening up access and visibility		
1.6	Information on crime and anti social behaviour to inform, and eventually reassure local residents		
24. Let's have better facilities for children and young people			
2.1	Create a young persons 'space' in a central location (like the Hele Road) where young people can hang out and find out what's going on in the Community Centres and elsewhere.		
2.2	Assess, replace and repair broken play equipment in cul de sacs and Pendennis and Corfe areas - replace with cheaper but usable alternatives such as hopscotch, natural play facilities etc		
2.3	Play area/equipment for under 11's in the Corfe Crescent area within residents sight.		
2.4	Reduce 'tribalism' between Pendennis and Litchfield through joint activities for young people.		
2.5	Repair and maintain the skate park		
2.6	More positive activities for young people e.g. use of the Games Bus		
25. Let's have cleaner streets			

3.1	Reduce littering (and make sure litter and dog bins are in the right place)		
3.2	Reduce dog fouling		
3.3	Clean up the Hele Road		
3.4	Reduce fly-tipping		
3.5	Create an 'adopt a garden' scheme to help residents who cannot look after their own gardens		
3.6	Clear overgrown lanes from Hele Road to Pendennis area		
26. Lets have a better job prospects, wage levels and reduce our cost of living			
4.1	Develop apprenticeships for local residents with local firms		
4.2	Provide family 'meal for a fiver' sessions		
4.3	Set up a low cost community shop		
4.4	Establishment of a credit union in the area preventing use of high interest loan sharks		
4.5	Have job centre staff based in local office in Barton and Hele		
4.6	Have debt relief advisors based in local office in Barton and Hele		

Reduced Child Poverty : Child Poverty Strategy

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
						Health	Neighbourhood

Reduced Inequality will be evident when:

- § To develop a Child Poverty Strategy in consultation with local partners to eradicate the causes and alleviate the symptoms of child poverty in line with Torbay's own 'Closing the Gap' proposals and the forthcoming national Child Poverty Act
- 1. To agree arrangements for the co-ordination of the Child Poverty Strategy ensuring explicit links to the TSP/Sustainable Community Strategy and the Children's Trust/Children's Plan (March 2010)
- 2. To assess the existing levels of child poverty in Torbay and agree a baseline and an appropriate basket of indicators (April 2010)
- 3. To assess the current level of activity across the LSP in four areas
 - Life chance » Education/Health
 - Work » Employment/Skills
 - Financial » Welfare Support
 - Place » Community
- 4. Based upon the assessment of need/activity develop and implement an appropriate Child Poverty Strategy in consultation with partners under the auspices of the TSP as an integral part of the 'Closing the Gap' approach (October 2010)
- 5. To review and evaluate progress (March 2011)

Reduced Child Poverty : Child Poverty Strategy – (cont.)

Progress

-

No.	Action	Action Team (lead)	Deadline
27.			
1.1	<p>Stage 1: Mar 2010</p> <p>5.1 assess the local child poverty situation and agree a baseline</p> <p>5.2 assess the current level of activity across four 'building blocks' (i.e. education, health, family; employment, skills; financial support; housing & neighbourhoods)</p> <p>5.3 assess current basket of indicators within LAA and other strategic plans and the impact on child poverty (NI152)</p>		
1.2	<p>Stage 2: Oct 2010</p> <p>5.4 create and implement a child poverty strategy, in consultation with partners under the auspices of Torbay Strategic Partnership, Community Plan and Closing the Gap</p>		
1.3	<p>5.5 review and evaluate progress in tackling child poverty</p> <p>Develop a Child Poverty Strategy in consultation with local partners, assessment to include</p> <ul style="list-style-type: none"> • An assessment of levels of child poverty in Torbay, including low income, material deprivation and outcome levels at county, area and locality levels • A review of existing action and targeted resources and its impact • The development of local indicators and targets <p>Collaboration with local partners to develop a coherent strategy and detailed action plan.</p>		
1.4	<ul style="list-style-type: none"> • Actions in place to support this target are further analysis of the data to target areas of need, both geographical and curriculum based. Use Target Tracker for deeper analysis throughout the year 		

Educational Achievement – Early Years

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Achieving Expected level	42.9%	36.2%	40.9%	45.6%			
						Health	Neighbourhood

Reduced Inequality will be evident when:

NI092 [Narrowing gap between the lowest 20% in the Early Years Foundation Stage Profile & the rest \(LAA S\)](#) Actions in place to support this target are Further analysis of the lowest achieving 20% to identify contributory factors, Identify vulnerable and excluded families, Focus PPEL on excluded parents, Introduce PEP for LA Children, Use Target Tracker for deeper analysis. (LA)

NI092 Narrowing gap between the lowest 20% in the Early Years Foundation Stage Profile & the rest (LAA S)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun					Ali Matthews Children's Board	
Ellacombe						
Roundham						

Progress

At leadership level specific training on analysing data to help identify vulnerable children as early as possible delivered. This needs to be on going to ensure schools submit data with vulnerable category completed. This involves very close working with the data team through regular data analysis meetings.

Transition training is now being delivered 3 times per year with a focus upon developing skills to use Target tracker for all children but especially to identify and support individual needs so that individual plans can be incorporated into teacher planning.

Advisers challenging schools around pupil progress for all children including those in vulnerable

The evaluations for both training are at least good.

Support given to setting managers on EAL policies ,referrals and early identification

New role for monitoring vulnerable children's progress been allocated to advisory teacher and links with SEN team will become stronger. Role also establishes close links with family support workers (2 year old project)

Now have access to LAC list for 0 to 5's to aid monitoring

Every Child Talker project in place and considered outstanding

Universal offer in place for CLL

Generic training for all practitioners at all levels receiving good or better evaluations

Monitoring impact of training plans in place

Outdoor learning projects planned for our neediest children with action research

Writing focus of all outdoor training

PPEL regularly reviewed with multi professional team and new resources ordered

29% settings signed up fro Bristol Standard

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No.	Action	Action Team (lead)	Deadline
28.			
1.1	<ul style="list-style-type: none"> Actions in place to support this target are further analysis of the data to target areas of need, both geographical and curriculum based. Use Target Tracker for deeper analysis throughout the year 		
1.2	Actions in place to support this target are Further analysis of the lowest achieving 20% to identify contributory factors, Identify vulnerable and excluded families, Focus PPEL on excluded parents, Introduce PEP for LA Children, Use Target Tracker for deeper analysis. (LA)		

Educational Achievement – Key Stage 2							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Level 4 or more at KS2 (spring 2009)	61.1%	65.5%	72.3%	69.8%			
						Health	Neighbourhood
Reduced Inequality will be evident when:							

Progress	
<ul style="list-style-type: none"> • Can Do Club has resulted in increased number of pupils on track (age related expectations) • SIPs receive pupil level data and data shows school targets are more challenging • CPD revised as result of Transformation – now more bespoke with less ‘universal’ centrally run professional development • Leadership Academy developing middle and aspirant leaders. HT briefings focussing more on pedagogy. • Targeted interventions from LA result in accelerated progress in schools. (for example, schools existing from Ofsted categories) • 2009 results much improved. Gaps narrowed in all areas and trajectory positive. 	

No.	Action	Action Team (lead)	Deadline
29.			
1.1	Focus on English and transition between foundation and KS1.		
1.2	More robust target setting by SIPs, termly and set against individual pupil data		
1.3	Renewed CPD programme for teachers		
1.4	Improve school leadership in primary sector		
1.5	National challenge schools,		
1.6	Support to vulnerable pupils to secure their educational progress within a wider integrated Children's Services offer		
1.7	1:1 tuition to raise attainment in English and Maths KS2		

Educational Achievement – Key Stage 4

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths (LAA S)	40/?	28/?	26/?	53.1% (814/?)			
Level 4 or more at KS2 (spring 2009)	61.1%	65.5%	72.3%	69.8%		Health	Neighbourhood

Reduced Inequality will be evident when:

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun					Michael Moore Children's Board	
Ellacombe						
Roundham						

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress	
	<ul style="list-style-type: none"> • . National challenge and Gaining Ground schools all making accelerated progress. • 1:1 tuition, APP and rollout of personal tutors are reducing barriers to learning as are personalised curriculum, functional skills etc. • NC trust established • Gaining Ground schools support established including additional SIP time and support schools • 1:1 tuition take up was initially slow by secondary schools, but now on track

No.	Action	Action Team (lead)	Deadline
30.			
1.1	<ul style="list-style-type: none"> • Targeted intervention to schools and settings causing concern. 	Michael Moore Children's Board	
	<ul style="list-style-type: none"> • Address any barriers to achievement, especially for children and young people inc are and those with complex needs so, as to enable them to achieve more in line with their peers. 		
	<ul style="list-style-type: none"> • Support to vulnerable pupils to secure their educational progress within a wider integrated Children's Services offer 		
	<ul style="list-style-type: none"> • Provide pro active support to development of National Challenge Trust at TCC (Tormohun) as required. 		
1.2	<ul style="list-style-type: none"> • Delivery of SIP into 2 Gaining Ground Secondary Schools (Westlands and Cuthbert Mayne) [Westlands forms one of the boundaries of Ellacombe] 		
2.1	<ul style="list-style-type: none"> • 1:1 tuition to raise attainment in English and Maths KS3 		
2.2	Targeted support being given to improve attainment and progress of KS3 and KS4 students		

Free School meals –

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI 052a and 052b take up of school lunches in primary schools respectively. 2008						Health	Neighbourhood
NI 052b take up of school lunches in secondary schools respectively 2008							

Reduced Inequality will be evident when:

It is not possible to track all pupils from these wards as they attend a range of schools . The intention is to use the data from the primary schools that primarily serve these wards, Cockington, Upton, Ellacombe and Curledge Street as baseline data so that any changes in take up of FSM by entitled pupils is measurable.

The data from April 2009 -March 2010 will be used to set a baseline.

Incidence of free school meals (2008-9)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	23.48%	14.9%				
Ellacombe	21.72%	14.9%				
Roundham	18.88%	14.9%				

Progress

.From the NI report produced by the School Food Trust, Torbay primary schools had a 30.8% take up. The information was collected from 29 of 35 schools (82.9% coverage). The 35 schools included 32 primary and 3 special schools.

In Torbay for secondary schools there was a 45.9% take up. The information was collected from 5 of 8 schools (62.5% coverage).

Pricing structure within the central contract with Eden

A major drawback on a growth of the service for the paying customer will be the cost of the meal. Advice received and experience from other LAs is that once the £2 barrier is crossed the paid meal-take up decreases. The current cost of a primary meal in Torbay is £1.90 for a 2 course lunch. The paid meal is subsidised by the free meal costing the schools in the central contract £3.35 per meal. This was a deliberate policy decision to underwrite the service with a higher FSM price and to keep the cost of a paid meal below £2. Increase in meal price is likely to remain a barrier to further growth. In the central contract Eden have a marketing strategy delivered through a range of initiative which is aimed at increasing uptake of paid and free meals.

Working with Eden on marketing/ promotional activities

The range of marketing activities currently being employed by Eden Foodservice to improve uptake includes:
the production of a full colour menu available to each parent in every school
being present at school open days and similar events eg the recent Cockington and Brixham C of E primary openings of new buildings
involving the press with the Mayor taking a meal at Galmpton in September
actively encouraging schools and caterers to request Heart Radio to visit their schools on their current tours to schools each Wednesday to look at lunch services
promotional initiatives such as competitions to win calculators and design a Christmas card
attendance on school council and SNAGs (School Nutrition Action Group),
the offer of free tasters, inviting parents in to see what is on offer and general encouragement at the counter.

Improving meal production methods and choice

“Zip and Steam”

A new initiative that has just been introduced at Sacred Heart primary is what Eden refer to as their “Zip and Steam” system. This is for servery schools that do not have kitchens on site and where meals are packed and delivered in. There can be quality issues in transporting food. Hopefully vegetables that are not overcooked, that look and smell attractive are more likely to be eaten and so will add

to pupils 5 a day intake. Eden purchased a commercial microwave for Sacred Heart and now frozen or fresh vegetables are transported in and then cooked on site. Early signs are that this is proving beneficial. The decision was made to roll this out to 3 other schools so Warberry, Priory and St Margaret Clitherow schools now also have microwaves and the system has been introduced and is being well received.

The current contract menu being offered is a 3 choice, 2 course meal and Eden nutritionally analyse this to ensure that it meets the nutritional standards and they assure us that their menu exceeds the same. This gives the authority, schools and parents alike the assurance that every child who takes a school meal will be given a healthy and nutritionally balanced meal whilst at school. This approach is core to the “Every Child Matters” agenda

Torbay Healthy Schools programme calls for schools to develop a whole school food policy which involves parents and pupils and to offer lunch services that meets the nutritional standards for school lunches. Moderation visits on 10% of successful schools is implemented to ensure consistency. General guidance on healthy packed lunches is given although there are no legal powers available. Schools are no longer able to offer crisps, chocolate or fizzy drinks to pupils as either part of school lunches or food other than lunches (eg food available by vending in secondary schools, breakfast clubs, tuck sales, etc). Schools have additionally had to change the products offered to pupils in order to obtain healthy schools status.

Free School Meal Entitlement

One of the important pieces of work is to try to ensure that all parents/guardians of children who are entitled to claim a FSM know that they have this entitlement. To try to ensure that registration for FSM is as comprehensive as possible officers from Connections and CS have agreed that:

All residents who contact Connections will be made aware of their FSM entitlement based on benefits information given

Residents will have the form filled out as part of their interview and signed if personal callers or sent via post if telephone callers

School Meals administration will verify entitlement via DCSF website.

Letter confirming entitlement will be sent to parent and school.

Renewal will be automatic unless a parent informs the School Meals section their circumstances have changed

Renewal will be every 12 months and renewal information will be included in the annual benefits notification letter.

Connections to send a complete list of benefits claimants to School Meals Section to cross reference against those registered for FSM.

Any parent not registered but entitled will be sent a letter and form encouraging them to register for FSM entitlement.

School Food Trust/Football League promotion

The aim of the project is to increase school meal take up in the South West as this is recognised as an area with lower take up than

national average by using a marketing campaign to engage pupils with a theme they are familiar with this being football.

The Football League Trust are running the project on behalf of the School Food Trust in ten of our primary schools for six weeks commencing in January. The schools taking part needed to be engaged with the project and be willing to participate. They also need to complete weekly totals of their school meal take up and be willing for some media attention.

The approach will be a low impact method to establish the link between the football club and the participating schools. This takes the form of an interactive competition between the schools linking football with school meals. Prizes and football tickets will be available as well as a visit to the stadium for one class from each school.

We have so far had results from 5 of the 6 weeks. This shows that in week 5, 9 of the 10 schools had a free meal uptake of over 77% (77% to 95%). Cockington had an uptake of 72%. For 8 schools the overall total meal uptake based on roll (minus nursery numbers) is above 38% being between 38.3% (Kings Ash) and 60% (Watcombe). The other 2 schools have uptakes of less than our National Indicator NI 052 return being 18.9 % (Eden Park) and 28.6% (St Marychurch).

FSM entitlement pilot

An expression of interest has been lodged with the DCSF for a universal free meal provision for pupils at six primary schools, Cockington, Ellacombe, Upton, Barton, Watcombe and King's Ash. This would give all pupils in these schools free school meals from September 2010 to July 2011. The outcome of the expression of interest and whether Torbay are requested to move to a full bid is awaited.

School Lunch grant

The School Lunch Grant is a 3 year grant for schools to subsidise their school meal prices or costs of their school meal services. A proposal for 2010/2011 is that £7,500 of this grant is used for promotional activities across targeted schools for example, bring your parents to lunch, cookery demonstrations, feed the family for a fiver and promotional lunch days where meals are £1 or free.

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No.	Action	Action Team (lead)	Deadline
31.			
1.1	Increase take up of school meals and council wide approach to the implementation of neighbourhood management pathfinder area (Hele)		
1.2	Local Authorities have a duty to provide a free meal to children in full time education where parents are in receipt of certain allowances as well as the provision of a paid service where there is a demand. Where the funding for the service has been delegated to schools then the responsibility for the provision of the service is with the governing body		
1.3	Torbay provides a free and paid meal service. Kitchens are maintained by way of a specific budget although this is delegated to schools who run their own service.		
1.4	Devon Catering and Cleaning Services provided the service until July 2009. As a result of the tendering exercise in 2008/9 Torbay awarded a new central contract to Eden Foodservice to supply 24 primaries and one special school. The remaining 7 primaries, 2 special schools and all 8 secondary schools run their own catering services		
32. Torbay is working to increase school meal uptake by			
2.1	Pricing structure within the central contract with Eden		
2.2	Working with Eden on marketing/ promotional activities		
2.3	Improving meal production methods		
2.4	School Food Trust/Football League promotion		
2.5	Improving parental access to FSM eligibility FSM pilot across six primary schools		
2.6	Retaining part of the School Lunch Grant to fund a series of planned activities in 2010/11.		

Safeguarding							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Percent of LAC from each ward	25 %	5 %	3 %				
						Health	Neighbourhood
Reduced Inequality will be evident when:							

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Name of Outcome – (cont.)
Progress <ul style="list-style-type: none"> • CYPP has safeguarding as a priority • TSCB draft business plan 2009/10 available • Majority of JS Serious Case Review Action Plan implemented • Children in Need action plan in place to improve response to concerns about children • Section 11 Audit complete • Targeted interventions fully established, e.g. FIP. TYS • FIS formally launched • DV Court now in place • TSCB undertaking regular file audits of multi-agency safeguarding practice • Extensive training programme for frontline staff, overseen by TSCB • Sub group of TSCB acting as steering group for bullying strategy/e-safety

- Learning embedded from SCR through workshops for Children's Services staff, alterations to training programmes, best practice seminars and guidance for staff.
- Performance management framework under development through auspices of TSCB (first draft presented to Board)
- 3rd sector engagement in best practice seminars, VIP (voluntary, independent and private) sectors working with LADO to improve child protection arrangements, including safer recruitment arrangements
-

No.	Action	Action Team (lead)	Deadline
33.			
	Further strengthen child protection practice and provision in Torbay to ensure effective identification of children and young people at risk.		
	Develop effective early interventions and preventative strategies to support families.		
	Reduce the harm caused to children and young people by domestic violence and abuse.		
	Keeping children and young people safe from injury		
	Develop quality assurance through file audit and improvement s in management practice		
	Reduce incidents of bullying		
	Reduce Young people's fear of crime		
	Embedding learning from SCR		
	Implementation of new performance framework		
	Quality assurance of practice and continued drive for improvement in practice		
1.2	3 rd sector focused opportunities addressing safeguarding.		

Healthy Schools/Health Schools Plus Sign up-							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Sign up to health schools	100	100	100	100			
						Health	Neighbourhood
Reduced Inequality will be evident when:							

Name of Proxy / Indicator	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress

. ACTION: Maintain 100% Healthy Schools engagement:

PROGRESS:

- * All schools now engaged - was 93% - 09/09
- * 36 (84%) now have new status - in line with national target of 75%
- * Project worker appointed, starting 01/03/10
- * Healthy Schools Conference planned - 07/10 - detailed below

ACTION: Healthy Schools Plus - recruit additional 8 schools

PROGRESS:

- * Additional 6 schools recruited - 14 schools now engaged (33%) - exceeding national target of 30% by 12/09
- * Cohort 1 series of lesson observations in 5 of 8 schools to establish evidence based good practise.

ACTION: Support schools to deliver 'outstanding' PSHE

PROGRESS:

- * Menu of support shared with schools
- * Leading PSHE Teacher Network in early stages of development, including teachers & school nurses who have achieved PSHE accreditation - aim to deliver domestic violence training/intervention across Children's Services in partnership with Community Safety Team
- * Dissemination of LA financed SRE resources for all primary & secondary settings
- * Main subject of Cross Phase PHSE Leads Meeting - 17/03/10
- * Recruitment for National PSHE CPD Programme 10/11 underway & including those other than teachers & school nurses
- * Facilitation & funding of year 9 Spring theatre group tour to all secondary settings - 100% take up
- * Healthy Schools Plus Cohort 2 secondary participants working on developing 'outstanding' SRE/PSHE

ACTION: Share good practice

PROGRESS:

- * Email communication networks established with all schools & relevant partners
- * Facilitator at teenage pregnancy seminar event - 02/10
- * Major Healthy Schools Conference planned for July 2010 - where good practice & new initiatives will be shared - open to all relevant stakeholders
- * Student voice initiatives include the sharing of the results of last year's NCB Toolkit needs analysis in secondary schools on pupils' perceptions of SRE with relevant stakeholders; the relaunch of Young View in KS 1 & 2; the launch of Student Focus Groups in 5 secondary settings & the dissemination of APause's research into SRE. Young View & focus groups discuss issues relating to the Healthy Schools agenda & composite reports will be shared with relevant stakeholders

ACTION: To develop core health offer for schools in partnership with school nurses & based on Healthy Child Programme.

PROGRESS:

- * Met with all relevant stakeholders

- * First draft currently with School Nursing Team Lead
- * Dissemination planned for Summer Term initially via TASH & TAPS
-

No.	Action	Action Team (lead)	Deadline
34.			
1.1	Maintain 100% Healthy Schools engagement		
	Healthy Schools Plus - recruit additional 8 schools		
2.1	Support schools to deliver 'outstanding' PSHE		
2.2	Share good practice		
	To develop core health offer for schools in partnership with school nurses & based on Healthy Child Programme		

Access to Library services

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
						Health	Neighbourhood

Reduced Inequality will be evident when:

Active Borrowers (year to nov 09)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	9.6				Katie Lusty	
Ellacombe	5.2					
Roundham	6.7					

Live within x of library or mobile library stop	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun					Katie Lusty	
Ellacombe						
Roundham						

Access to Young Children's Library services	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun					Katie Lusty	Satellite library collections at the following children's centres
Ellacombe						

Roundham						<p>fall into the three wards mentioned</p> <ul style="list-style-type: none"> • Zig Zag's, Market Street, Torquay. TQ1 3AQ (Ellacombe) • Echo Centre, St. James Road. TQ1 4AZ (Tormohun) <p>Windmill Centre, Pendennis Road. TQ2 7QB (Tormohun)</p>
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Access to Book start	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun					Katie Lusty	<p>All Bookstart packs are free to parents and children</p> <p>Bookstart pack for babies for babies aged 0-12 months</p> <p>Bookstart+ for toddlers aged 18-30 months</p> <p>My Bookstart Treasure Chest for children aged 36-48 months</p>
Ellacombe						
Roundham						

Progress

Torquay and Paignton libraries are based in Tormohun and Roundham wards.

We do visits to schools, have mobile library stops in postcodes mentioned +

Torquay Library itself is in one of the wards mentioned with free access to books and information, including free internet access. Books can be borrowed to fulfil information needs, for pleasure or to help on specific issues such as CV writing, health issues etc. Newspapers (eg for job searching) are also available. There are internet taster sessions at all libraries.

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No.	Action	Action Team (lead)	Deadline
35.			
1.1			
1.2			
36.			
2.1			
2.2			

BENEFITS							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
Uptake of Jobseekers allowance PPsc4	7.9	6.4	7.4	4.5/ 3.1%	4.1		
DWP benefit claimants (May 2009)	30.6	25.2	31.5	20.6	15.7	Health	Neighbourhood
Reduced Inequality will be evident when:							

NI152, Working age people on out of work benefits	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

NI 153, Working age people claiming out of work benefits in the worst performing (LAA)	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress
•

No.	Action	Action Team (lead)	Deadline
37.			
1.1	1 EDCPR-051 develop and implement Worklessness Strategy		
1.2	1.2 increase the number of people in work, not claiming JSA (target Blatchcombe, Ellacombe, Roundham with Hyde, Tormohun, Watcombe)		
38.			
2.1	Increase availability of benefits information & advice services in GP surgeries (M)		
2.2	RR-03 Target debt advice services at women (M)		
	Increase number of people receiving Carers Allowance		
	Increase number of people receiving Disability Living Allowance and Tax Credits		
	Delivery of health promotion and Condition Management programmes to promote 'Welfare to Work' (M)		
	NI152 Working age people on out of work benefits		
	NI153 Working age people claiming out of work benefits in the worst performing (LAA)		
	RR-09 Mortgage foreclosures and repossessions		

Apprentices

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
						Health	Neighbourhood

Reduced Inequality will be evident when:

Increase in numbers of employers registered as apprentice hosts	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Increase in numbers of apprentices	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

Progress
<ul style="list-style-type: none">

No.	Action	Action Team (lead)	Deadline
39.			
1.1	<ul style="list-style-type: none"> LAA - C5.2 		
1.2	<ul style="list-style-type: none"> Improvement in the Apprenticeship framework completion rate in Torbay 		
2.1	<ul style="list-style-type: none"> 1.9 NI091 increase apprenticeships in Torbay; stimulate employer demand. 		
2.2			

Level of education							
Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI163 – 19-65 level 2 or higher. (annual population survey) [national and Torbay ONS annual population survey, wards from Census of Population]	48.5	51.3	46.8	47.4	43.9		
NI164 Proportion of population qualified to at least Level 3 or higher (LAA) [wards from Census of Population]	11.8	12.3	10.7	13.5	20.4	Health	Neighbourhood
Reduced Inequality will be evident when:							

project specific outputs including numbers attending ESB funded provision	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun						
Ellacombe						
Roundham						

project specific outputs including numbers gaining qualification	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress

Progress	

No.	Action	Action Team (<u>lead</u>)	Deadline
40.			
1.1			
1.2			
41.			
2.1			
2.2			

Employment, Income & Skills Development

Measure	Tormohun	Ellacombe	Roundham	Torbay	UK	Economy	Child Poverty
NI 166 Median workplace earnings	N/A	N/A	N/A	£355	£489		
NI 163 Proportion of people qualified to Level 2 ¹ or higher	N/A	N/A	N/A	67.2%	65.2%		
JSA Claimant Count (Residence based at January 2010) ²	8.7%	7%	7.8%	4.9%	4.3%	Health	Neighbourhood

Reduced Inequality will be evident when:

Torbay presently has a narrow economic base and a low wage economy, this has led to a shortage of full time employment and contributes towards inequality and deprivation in the area.

To address this economic development efforts are looking to stimulate the creation of new businesses, business growth and consequently increase the demand and supply of skilled labour. Growing businesses in Torbay will stimulate the local labour market which currently suffers from a shortage of jobs in particularly full time employment. Reduced inequality will be evidenced by increasing jobs density in Torbay and increasing the number of people who are in full time employment.

<i>Number of individuals receiving enterprise coaching</i>	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun	To Be	Advised	December 2013	Quarterly from June 2010	Alan Denby, Torbay Development Agency	
Ellacombe	To Be	Advised	December 2013	Quarterly from June 2010		
Roundham	To Be	Advised	December 2013	Quarterly from June 2010		

<i>Number of individuals receiving intensive start up support</i>	Proxy Data	Proxy Target	Proxy December 2013 Target Date	Next Update	Primary Contact	Proxy Progress
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¹ NVQ Level 2 or equivalent i.e. 5 GCSEs at A-C

² Data sourced through NOMIS local authority and ward profiles

Tormohun	To Be	Advised	December 2013	Quarterly from June 2010	Alan Denby, Torbay Development Agency	
Ellacombe	To Be	Advised	December 2013	Quarterly from June 2010		
Roundham	To Be	Advised	December 2013	Quarterly from June 2010		

<i>Number of businesses attending Business Boost³</i>	Proxy Data	Proxy Target	Proxy Target Date	Next Update	Primary Contact	Proxy Progress
Tormohun		80	April 2012	Quarterly from April 2010	Alan Denby, Torbay Development Agency	
Ellacombe		70	April 2012	Quarterly from April 2010		
Roundham		55	April 2012	Quarterly from April 2010		

Employment, Income & Skills Development – (cont.)

Progress

- Torbay has high rates of self employment and business start up. This is likely related to the sectoral base with tourism and retail being dominant. A challenge is to reduce the failure rates of businesses and to broaden the sectoral base so that sectors including business services, technology, creative industries⁴ etc.
- Torbay has secured prioritisation in the EU Competitiveness funding programme which runs till 2013 for support to business creation. Activity supported through the programme is expected to have a bias towards the most disadvantaged areas of the Bay.
- Torbay has led the establishment of the Torbay & Sth Devon Employment and Skills Board. This brings together commissioners, providers and end users (businesses) of skills and will ensure that skills requirements and provision is better matched.

No.	Action	Action Team (lead)	Deadline
42. EU Competitiveness programme			
1.1	Delivery of Enterprise Coaching for potential entrepreneurs. To include targeting of Ellacombe, Watcombe, Tormohun, Blatchcombe, roundham with Hyde. Milestones include selection of provider and start of delivery.	<u>TDA</u>	Selection – May 2010 Delivery – July 2010 to end 2013

³ programme begins April 2010

⁴ Key sectors are set out in the Torbay Economic Regeneration Strategy

1.2	Delivery of Intensive Start UP Support for potential entrepreneurs. To include targeting of Ellacombe, Watcombe, Tormohun, Blatchcombe, roundham with Hyde. Milestones include selection of provider and start of delivery.	<u>TDA</u>	Selection – May 2010 Delivery – July 2010 to end 2013
1.3	Delivery of Social Enterprise support for potential social entrepreneurs. To include targeting of Ellacombe, Watcombe, Tormohun, Blatchcombe, roundham with Hyde. Milestones include selection of provider and start of delivery.	<u>TDA</u>	Selection – May 2010 Delivery – July 2010 to end 2013
1.4	Delivery of a finance scheme for potential entrepreneurs. To include targeting of Ellacombe, Watcombe, Tormohun, Blatchcombe, roundham with Hyde.	<u>TDA</u>	
43. Business growth			
2.1	Development & Implement Business Boost programme. To include targeting of Ellacombe, Watcombe, Tormohun, Blatchcombe, roundham with Hyde.	TDA	Programme begins April 2010
2.2	Implementation of Investment strategy – this will see Torbay proactively marketed as a business location across range of sectors	TDA	Programme delivered from June 2010 ⁵
2.3	Develop and implement support for local businesses to supply public sector. This will improve business ability to win contracts from public sector locally and further afield. It is expected that this will reduce leakage from Torbay.	TDA	TBC
2.4	Delivery of the Business Hub as part of the Castle Circus Regeneration Programme	TDA	Easter 2012
2.5	Delivery of Phase 3 of Innovation Centre programme	TDA	Dec 2012 (funding dependent)

⁵ Assumes resources are agreed for delivery

2.6	Establishment of the asset backed vehicle to bring forward major physical regeneration programme (sites to be confirmed)	TDA	April 2011
2.7	Businesses report transport infrastructure as the single major negative factor therefore lobbying for SD Link Road and developing the infrastructure in Torbay will be prioritised i.e. through Growth Points and Local Transport Plan	Torbay Council	ongoing
3. Skills			
3.1	Development of demand led skills programme through Employment & Skills Board. The ESB has a small sum of money to directly grant aid projects which will contribute towards the Local Area Agreement skills targets (NIs 163 and 164).	Employment & Skills Board	Board to determine priorities by end April 2010
3.2	Development of worklessness strategy & action plan including reviewing the statistics and evidence base.	TDA	April – August 2010
3.3	Development & Implementation of Economic Participation programme promoting intelligent public sector recruitment.	TDA	Implementation from April 2010
3.4	TDA and Jobcentre Plus to develop post for Jobcentre secondee to work with TDA on supporting delivery of 3.2 and 3.3	TDA & Jobcentre Plus	April 2010
3.5	Delivery of the Torbay Enterprise Centre at Lymington Road to increase access to information and services on skills and other opportunities.	Rooute project board	June 2011
4. Income			

4.1	Improve consistency of advice for people moving from benefits to work including financial planning and in work benefits assessments.	Worklessness Forum	Ongoing
4.2	Benefits take-up campaign	Worklessness Forum	Ongoing