

## Appendix 2.0: List of Comments

### Appendix 2.1: Clennon Valley Healthy Living Centre - General Comments

#### FOR PROPOSAL

##### These comments are broadly in favour

Sensible & convenient idea

All age gym sessions available, sounds great, out of hours availability, Diet Clinic

Love the idea, location on a flood plain, consideration of other sites?

Good idea, need a physio department

Good idea, needs to be easy to get to

Good idea the development and a good location

All services in the list would be good

All services in the list would be good, Good idea, cannot speak highly enough for the scheme

Good idea, the new centre is welcome

Great idea, I hope it happens

Good idea, free parking needed (maybe for the 1st hour), main concern will be parking to access appointments

Excellent idea, but please do not creep into green areas of Goodrington, a cafe is important, adequate car parking, free/cheap as possible car parking

All facilities in one place is a good idea, more job opportunities, good bus routes and road access

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

Good idea, transport/roads to the area are poor, advice services and cafe would be better located in town

Excellent idea, as long as I can keep to my Dr in my surgery

Great idea, transport needs consideration for easy access to the centre

I am sure this will be a good centre, but because I live in Preston and this is quite far away, I doubt that our family will use it. I do think that a cancer screening facility would be a good idea

These facilities need to be available to all! Daily over 50+ aerobics/keep fit please. Provision of community services is a good idea

Sounds like a good idea

This is a worthwhile project to have centre closer than torbay hospital

Excellent idea. The existing parking at clennon is very expensive

I would like to see alternative therapy's and supporting information. It's good to have all these services in one place

Facilities at the centre for GP's of use or to refer to (i.e. Instead of the hospital) would be good, it needs adequate parking, more facilities the better!

Very good news

This is an exciting project, pharmacy is a good idea, a CAB with housing and benefits advice would be good, expert patient progs important, a cafe is a good idea

It sounds very exciting, we look forward to it

Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre

Good idea, but not outside paignton

Great idea, but will you have the money to go ahead

The centre is in a good location at the top of the car park and on a brown field site, it is a safe area, the car park arrangements with the barrier on outgoing is good

I'm looking forward to the centre opening with all the modern facilities and services. It will be great to be able to park, a reduced fee would be appreciated.

Excellent proposal, why are we still waiting for this to happen, no more delays please!

Good idea, hope there will be available parking

## Clennon Valley Healthy Living Centre - Consultation Findings

### Appendix 2.1: Clennon Valley Project - General Comments (continued...)

#### **QUERY ABOUT THE PROPOSAL**

A mental health facility should be located separate to the centre. Having mental health problems, I don't like the idea of people staring at me. Excellent idea, as long as I can keep to my Dr in my surgery

These facilities need to be available to all! Daily over 50+ aerobics/keep fit please. Provision of community services is a good idea

People like to register with a LOCAL GP. Who is this centre for? Needs to have elderly and disabled access. Travel costs will be increased it will be too big to be personal and will lose our GPs

When will it be ready? Will there be adequate parking on site or will people be parking in the local area, what about the leisure centre parking?

I hope that the new centre will be attractive, welcoming and well planned

Will there be a cost involved in these services, will I have to pay for parking?

#### **AGAINST PROPOSAL**

**These comments are broadly against**

Bad idea, large impersonal clinics, spend money elsewhere

Too far away to travel, especially by bus, the traffic will get worst, at 85yrs old I don't want to move GP's but will be forced to now

Bad idea, for the elderly, ill and disabled people to have to get to clennon is a nightmare thought. Many people will change to a different Doctor. Stagecoach do not take the bid electric wheelchairs! How do I get there, the centre would be better in town with the new library, this is a holiday area!

This is too far to go from Preston, I will be changing my GP as I don't have a car and am not getting a taxi to Clennon!

The new library will have the advice services and the leisure centre has gym sessions, no need to duplicate. I haven't seen any information or plans of this development

No thank you, the money should be spent on other things

This is a lot of money to lose the personal touch of smaller establishments and creating a monster like Derriford. No need for gyms, cafes, pharmacies and the advice services as they are already available.

I am opposed to the idea of an out of town "healthy living centre", at the moment I can walk to my GPs, at the centre I will have to catch a bus

don't build a new centre just incorporate with the leisure centre, not open plan, an approachable atmosphere, drop-in-centre

People like to register with a LOCAL GP. Who is this centre for? Needs to have elderly and disabled access. Travel costs will be increased it will be too big to be personal and will lose our GPs

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

I am opposed to the idea of an out of town "healthy living centre", at the moment I can walk to my GPs, at the centre I will have to catch a bus

don't build a new centre just incorporate with the leisure centre, not open plan, an approachable atmosphere, drop-in-centre

I don't think that the time is right for this centre

Spending money for the sake of it, there is already a mobile diagnostics, the centre is right on the doorstep to a gym, citizens advice would be better in town

Stop wasting money!!!

Appendix 2.2 About the Location

**FOR LOCATION**

Good idea the development and a good location  
You can't park at the Doctors currently, this will be a better location as long as you have enough parking spaces  
All facilities in one place is a good idea, more job opportunities, good bus routes and road access  
This is a worthwhile project to have centre closer than torbay hospital  
This is a good location for parking and transport links  
Easy to get to position  
Outgoing payment on exit makes the location good  
The position is right  
Position OK, people will always complain about moving, even if it isn't very far  
Much better than current location of doctors  
This isn't far from the existing buildings, only half a mile away  
You have no alternative to this location for the building  
The centre is in a good location at the top of the car park and on a brown field site, it is a safe area, the car park arrangements with the barrier on outgoing is good

**AREA QUERY**

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site  
Local resident concerned with the height of the building and car parking availability to the area  
Concerned about mental health at the centre, drug abusers/users in a family area, closeness to Leisure centre, security/safety in the area  
Prefer as it is, not a healthy living centre  
Love the idea, location on a flood plain, consideration of other sites?  
Bad idea trying to put too much in, Traffic is bad in that area, too far to go, building on a flood plain, it could be detrimental to the Leisure centre  
Excellent idea, but please do not creep into green areas of Goodrington, a cafe is important, adequate car parking, free/cheap as possible car parking  
Car parking concerns for staff & patients, already well established facilities in the area, will not provide advantages for service users in TQ4, the social care support services will be too much for the facilities.  
Adequate car parking, free parking, the area is a flood plain?  
Bad idea, too close to residential area the surrounding area already has nothing nice to look at, increased traffic will make dangerous conditions for people walking, need to incorporate more facilities/services for the over 60s, needs level/easy access, area is a flood plain, waste of money  
How do I get there, the centre would be better in town with the new library, this is a holiday area!  
How will people who live far away access the amenities  
When will it be ready? Will there be adequate parking on site or will people be parking in the local area, what about the leisure centre parking?

**AGAINST LOCATION**

GP surgeries need to be easily accessible and local. People will have to move house  
The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site  
Happy with existing services and don't want to have to travel to clennon valley  
Additional public transport?  
The location of the centre and a pharmacy should be in town, not clennon valley, aren't the advice services going in to the new library, adequate car parking?  
Don't want to travel or catch a bus, free? Increased carbon foot print? Cost of the development? Closing of other centres!  
Distance of centre from home, service will not be intimate due to absorption of bigger surgeries. What are the area's for GPs?  
Cafe please, the centre is further away than my GP, having to catch the bus to get there  
Bad idea trying to put too much in, Traffic is bad in that area, too far to go, building on a flood plain, it could be detrimental to the Leisure centre  
Prefer surgeries to stay where they are in the town are than this

## Clennon Valley Healthy Living Centre - Consultation Findings

### Appendix 2.2 Location (continued...)

Centre is in the wrong location, as it is a recreational area

A more central location would be better

Bad idea, bad location, council are regenerating Goodrington beach and planning on building a sports stadium (with track facilities), where is everybody going to park? The traffic is bad already before all of these developments! Too far to travel for ill and elderly people, 2 buses instead of 1, no information or plans on the internet, parking is difficult there already, loss of sports facilities,

Parking is already a problem, if parking is charged for people will park around the area therefore reducing residential parking, public transport initiatives need to be considered to increase usage, a cycle track (incorporated on the pavement) needs to be considered with facilities. There is one in place but this is dangerous

Too far out of town, advice services will be in the new library building, leisure centre already has a gym, site is in the middle of the holiday area, holiday makers and students already fill the buses!

Good idea, transport/roads to the area are poor, advice services and cafe would be better located in town

Too far away to travel, especially by bus, the traffic will get worst, at 85yrs old I don't want to move GP's but will be forced to now

Centre is in the wrong location, traffic is heavy already, where do people using recreational/leisure facilities park, why can't they build on the other side of the road where the car park isn't used, loss of the rifle club

Bad idea, for the elderly, ill and disabled people to have to get to clennon is a nightmare thought. Many people will change to a different Doctor. Stagecoach do not take the bid electric wheelchairs!

How do I get there, the centre would be better in town with the new library, this is a holiday area!

This is too far to go from Preston, I will be changing my GP as I don't have a car and am not getting a taxi to Clennon!

I am sure this will be a good centre, but because I live in Preston and this is quite far away, I doubt that our family will use it. I do think that a cancer screening facility would be a good idea

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

Its too far to go

People like to register with a LOCAL GP. Who is this centre for? Needs to have elderly and disabled access. Travel costs will be increased and will lose our GP's

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

The centre is too far from the town, it should be located next to the new library. People would only have to get 1 bus instead of 2. Its in the middle of nowhere

The surgery is further out of town than my current GP, I would like to see free parking or a patient parking pass.

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

Good idea, but not outside paignton

Free car parking, patients will have further to travel so more expensive and time consuming

I will need to take 2 buses, cross very busy roads or take an expensive taxi, I have been with the same GP surgery for 50 years and am very sad about the re-location

Not a good location, elderly patients probably not living on bus routes that have difficulty getting on and off buses, and cannot afford taxi's.

This centre should not be located in Clennon Valley but in the centre of town with all the other facilities, shouldn't be re-locating GP's here

#### RE-LOCATE IN PAIGNTON TOWN

GP surgeries need to be easily accessible and local. People will have to move house

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site

Love the idea, location on a flood plain, consideration of other sites?

The location of the centre and a pharmacy should be in town, not clennon valley, aren't the advice services going in to the new library, adequate car parking?

Don't want to travel or catch a bus, free? Increased carbon foot print? Cost of the development? Closing of other centres!

Cafe please, the centre is further away than my GP, having to catch the bus to get there

Prefer surgeries to stay where they are in the town are than this

A more central location would be better

Too far from town centre

Free parking, don't need a gym, the bus route is on a busy slow moving road, relocating district nurses & social care teams in Goodrington will increase travelling time, why can't this be incorporated into the library building, patient consultation has been left too late

Too far out of town, advice services will be in the new library building, leisure centre already has a gym, site is in the middle of the holiday area, holiday makers and students already fill the buses!

How do I get there, the centre would be better in town with the new library, this is a holiday area!

## Clennon Valley Healthy Living Centre - Consultation Findings

### **Appendix 2.2 Location (continued...)**

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

The centre is too far from the town, it should be located next to the new library. People would only have to get 1 bus instead of 2. I am opposed to the idea of an out of town "healthy living centre", at the moment I can walk to my GPs, at the centre I will have to catch a bus

Good idea, but not outside paington

Too Far out of town, should be in town where the other surgeries are, people will have to get 2 or 3 buses and then cross busy roads

This centre should not be located in Clennon Valley but in the centre of town with all the other facilities, shouldn't be re-locating GP's here

#### **EXISTING CAR PARKING AND LEISURE CENTRE QUERYS**

Need adequate car parking, concerns for leisure centre car parking, location of staff parking.

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paington Hospital site

Local resident concerned with the height of the building and car parking availability to the area

Concerned about mental health at the centre, drug abusers/users in a family area, closeness to Leisure centre, security/safety in the area

Prefer as it is, not a healthy living centre

Adequate car parking for leisure centre and healthy living centre?

Already a cafe at the leisure centre, centre is out of town, adequate car parking is needed, reduced parking permit for people that have a leisure centre permit?

Bad idea trying to put too much in. Traffic is bad in that area, too far to go, building on a flood plain, it could be detrimental to the Leisure centre

Centre is in the wrong location, as it is a recreational area

Car parking concerns for staff & patients, already well established facilities in the area, will not provide advantages for service users in TQ4, the social care support services will be too much for the facilities.

Too far to travel for ill and elderly people, 2 buses instead of 1, no information or plans on the internet, parking is difficult there already, loss of sports facilities,

Parking is already a problem, if parking is charged for people will park around the area therefore reducing residential parking, public transport initiatives need to be considered to increase useage, a cycle track (incorporated on the pavement) needs to be considered with facilities. There is one in place but this is dangerous

adequate car parking, free parking, separate parking for the leisure centre and goodrington beach

Centre is in the wrong location, traffic is heavy already, where do people using recreational/leisure facilities park, why can't they build on the other side of the road where the car park isn't used, loss of the rifle club

Adequate car parking, pay and display? Will this restrict the leisure centre parking?

There is already a gym and cafe at the TLC. Patients to the centre should have Free Parking, but this might be abused by TLC users. The new library project will have the advice services

I would not like to see a loss of parking spaces at Clennon Valley already. There is already a gym at the leisure centre and mobile diagnostics already in the car park. A community pharmacy would offset the ones in the town. Excellent idea. The existing parking at clennon is very expensive

When will it be ready? Will there be adequate parking on site or will people be parking in the local area, what about the leaisure centre parking?

What about seasonal car parking holers for the leisure centre, advice services, space for voluntary organisations should be in the new library, health and wellbeing is already at the leisure centre, no cafe needed

It is already difficult to park here, are staff going to pay and display as well, is there going to be enough parkinh. Is the parking going to be free?

Up to date gym equipment, Keep-fit advice, Work with the Leisure centre, arts and crafts classes.

#### **ENVIRONMENTAL IMPACT QUERY**

Don't want to travel or catch a bus, free? Increased carbon foot print? Cost of the development? Closing of other centres!

#### **TRAFFIC/TRAVEL QUERY**

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paington Hospital site

Bad idea trying to put too much in. Traffic is bad in that area, too far to go, building on a flood plain, it could be detrimental to the Leisure centre

Bad idea, bad location, council are regenerating Goodrington beach and planning on building a sports stadium (with track facilities), where is everybody going to park? The traffic is bad already before all of these developments!

Free parking, don't need a gym, the bus route is on a busy slow moving road, relocating district nurses & social care teams in Goodrington will increase travelling time, why can't this be incorporated into the library building, patient consultation has been left too late

## Clennon Valley Healthy Living Centre - Consultation Findings

### **Appendix 2.2 Location (continued ...)**

Bad idea, too close to residential area the surrounding area already has nothing nice to look at, increased traffic will make dangerous conditions for people walking, need to incorporate more facilities/services for the over 60s, needs level/easy access, area is a flood plain, waste of money

Good idea, transport/roads to the area are poor, advice services and cafe would be better located in town

Too far away to travel, especially by bus, the traffic will get worst, at 85yrs old I don't want to move GP's but will be forced to now

Centre is in the wrong location, traffic is heavy already, where do people using recreational/leisure facilities park, why can't they build on the other side of the road where the car park isn't used, loss of the rifle club

Great idea, transport needs consideration for easy access to the centre

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

This centre needs alternative and complimentary therapy's. With so many facilities in one place, access may be difficult and expensive, especially for people without their own transport.

**2.3 Transportation & Access**

**PUBLIC TRANSPORT AND TAXI SERVICE (INC. RING & RIDE) QUERY**

Roselands to clennon is a 2 bus journey,

Additional public transport?

Ample car parking and easy access to a bus service

Don't want to travel or catch a bus, free? Increased carbon foot print? Cost of the development? Closing of other centres!

Good idea, needs to be easy to get to

Need bus route down penwill way up to the door of the clinic for elderly people

Cafe please, the centre is further away than my GP, having to catch the bus to get there

Ring & Ride service for people unable to ride on buses, advice on maintenance issues, i.e. Plumbers, building, decoration, social events

Is removing local surgery's a good idea. I'll and disabled people will have to travel on public transport. Bus times are not reliable

Too far to travel for ill and elderly people, 2 buses instead of 1, no information or plans on the internet, parking is difficult there already, loss of sports facilities,

Parking is already a problem, if parking is charged for people will park around the area therefore reducing residential parking, public transport initiatives need to be considered to increase useage, a cycle track (incorporated on the pavement) needs to be considered with facilities. There is one in place but this is dangerous

Free parking, don't need a gym, the bus route is on a busy slow moving road, relocating district nurses & social care teams in Goodrington will increase travelling time, why can't this be incorporated into the library building, patient consultation has been left too late

Don't need advice services this comes under CAB anyway. Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too many pharmacy's already, Don't need a gym, exercise at home

Too far out of town, advice services will be in the new library building, leisure centre already has a gym, site is in the middle of the holiday area, holiday makers and students already fill the buses!

Too far away to travel, especially by bus, the traffic will get worst, at 85yrs old I don't want to move GP's but will be forced to now

Free/reasonable priced car parking, free bus transport for patients, need counselling service, health and wellbeing for teenagers (need separate entrance, childrens play area

2 buses to get from Roselands, could a bus service go down Penwill way?

Bad idea, for the elderly, ill and disabled people to have to get to clennon is a nightmare thought. Many people will change to a different Doctor. Stagecoach do not take the bid electric wheelchairs!

How do I get there, the centre would be better in town with the new library, this is a holiday area!

Great idea, transport needs consideration for easy access to the centre

Children and parents clinic for physical/emotional problems (home start?). Adequate car parking, free parking, concerns about public transport for elderly/disabled

Needs to improve public transport and provide adequate car parking

Please ensure good transport links, i.e. A dedicated bus service

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

The centre is too far from the town, it should be located next to the new library. People would only have to get 1 bus instead of 2.

A kitchen for voluntary organisations to use. Complementary therapies should be available, i.e. Yoga, tai chi. Will there be transport for patients?

This centre needs alternative and complimentary therapy's. With so many facilities in one place, access may be difficult and expensive, especially for people without their own transport.

Minor Surgery, good public transport is needed

As I do not drive, I concerned about the cost. Reliability and time involved with Public Transport

Too Far out of town, should be in town where the other surgeries are, people will have to get 2 or 3 buses and then cross busy roads

Better transport facilities to and from the new health centre, more pedestrian crossings are needed

I will need to take 2 buses, cross very busy roads or take an expensive taxi. I have been with the same GP surgery for 50 years and am very sad about the re-location

Not a good location, elderly patients probably not living on bus routes that have difficulty getting on and off buses, and cannot afford taxi's.

**FOR A CYCLE TRACK & FACILITIES**

Parking is already a problem, if parking is charged for people will park around the area therefore reducing residential parking, public transport initiatives need to be considered to increase useage, a cycle track (incorporated on the pavement) needs to be considered with facilities. There is one in place but this is dangerous

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.3 Transportation & Access (continued...)

#### **ADEQUATE CAR PARKING QUERY**

Need adequate car parking, concerns for leisure centre car parking, location of staff parking.

Free car parking, concerned enough car parking

Ample car parking and easy access to a bus service

The location of the centre and a pharmacy should be in town, not Clennon Valley, aren't the advice services going in to the new library, adequate car parking?

Adequate car parking for leisure centre and healthy living centre?

24 hour pharmacy, free car parking, adequate car parking, out of hours

Already a cafe at the leisure centre, centre is out of town, adequate car parking is needed, reduced parking permit for people that have a leisure centre permit?

Good idea, needs to be easy to get to

Free car & bike parking, adequate car parking

Free car parking, adequate car parking

adequate car parking

Good idea, free parking needed (maybe for the 1st hour), main concern will be parking to access appointments

Excellent idea, but please do not creep into green areas of Goodington, a cafe is important, adequate car parking, free/cheap as possible car parking

Health & fitness advice for all ages, advice centres would be better in the new library (centralised), needs adequate car parking

Car parking concerns for staff & patients, already well established facilities in the area, will not provide advantages for service users in TQ4, the social care support services will be too much for the facilities.

Adequate car parking, free parking, the area is a flood plain?

Adequate car parking, free parking

Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy

Bad idea, bad location, council are regenerating Goodington beach and planning on building a sports stadium (with track facilities), where is everybody going to park? The traffic is bad already before all of these developments! adequate car parking, free parking, separate parking for the leisure centre and Goodington beach

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

Restrict the services to medical only and no social care support services as there will be limited car parking anyway, more disabled car parking spaces

Free/reasonable priced car parking, free bus transport for patients, need counselling service, health and wellbeing for teenagers (need separate entrance, childrens play area

Free parking, adequate car parking

Adequate car parking, free parking

Free car parking stickers for people attending clinics in order to keep an adequate amount of parking available.

Adequate car parking, pay and display? Will this restrict the leisure centre parking?

Free parking, adequate car parking

Children and parents clinic for physical/emotional problems (home start?). Adequate car parking, free parking, concerns about public transport for elderly/disabled

Adequate car parking

Needs to improve public transport and provide adequate car parking

There needs to be ample car parking at the new centre

Free parking, adequate car parking

Nhs Dentist, physiotherapy, free or reduced parking (with pre-agreed times). Build an environmentally and sustainable building using natural light

Facilities at the centre for GP's or to refer to (i.e. instead of the hospital) would be good, it needs adequate parking, more facilities the better!

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre

When will it be ready? Will there be adequate parking on site or will people be parking in the local area, what about the leisure centre parking?

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre

I'm looking forward to the centre opening with all the modern facilities and services. It will be great to be able to park, a reduced fee would be appreciated.

It is already difficult to park here, are staff going to pay and display as well, is there going to be enough parking. Is the parking going to be free?



**2.3 Transportation & Access (continued...)**

Adequate free car parking, special services and facilities for the aged and disabled

Good idea, hope there will be available parking

**ADEQUATE DISABLED & PARENT/CHILD CAR PARKING QUERY**

Adequate designated disabled car parking

Free car parking and need disabled car parking

Needs disabled access and facilities

Need parent & child parking, indoor childrens play area

Need disabled car parking, free parking

Is removing local surgery's a good idea. I'll and disabled people will have to travel on public transport. Bus times are not reliable

Restrict the services to medical only and no social care support services as there will be limited car parking anyway, more disabled car parking spaces

Children and parents clinic for physical/emotional problems (home start?). Adequate car parking, free parking, concerns about public transport for elderly/disabled

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients wheelchair access and toilets

**EASY/DISABLED ACCESS TO BUILDING QUERY**

Need bus route down perwill way up to the door of the clinic for elderly people

Need level access (lift installed) from bus/car to appointment room

Bad idea, too close to residential area the surrounding area already has nothing nice to look at, increased traffic will make dangerous conditions for people walking, need to incorporate more facilities/services for the over 60s, needs level/easy access, area is a flood plain, waste of money

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

Great idea, transport needs consideration for easy access to the centre

Wooden floor for dance classes/workshops. Powered wheelchair access

People like to register with a LOCAL GP. Who is this centre for? Needs to have elderly and disabled access. Travel costs will be increased it will be too big to be personal and will loose our GPs

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients

**FOR FREE CAR PARKING**

Free car parking, concerned enough car parking

Don't want to travel or catch a bus, free? Increased carbon foot print? Cost of the development? Closing of other centres!

Free car Parking

Free car parking and need disabled car parking

24 hour pharmacy, free car parking, adequate car parking, out of hours

Already a cafe at the leisure centre, centre is out of town, adequate car parking is needed, reduced parking permit for people that have a leisure centre permit?

Free car & bike parking, adequate car parking

Free car parking, adequate car parking

Need disabled car parking, free parking

Good idea, free parking needed (maybe for the 1st hour), main concern will be parking to access appointments

Excellent idea, but please do not creep into green areas of Goodrington, a cafe is important, adequate car parking, free/cheap as possible car parking

Free parking

Adequate car parking, free parking, the area is a flood plain?

Adequate car parking, free parking

Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy

Free parking

Free parking, don't need a gym, the bus route is on a busy slow moving road, relocating district nurses & social care teams in Goodrington will increase travelling time, why can't this be incorporated into the library building, patient consultation has been left too late

Free parking, need continuity of care with the integrated health and social care teams

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.3 Transportation & Access (continued...)

adequate car parking, free parking, separate parking for the leisure centre and goodrington beach

Free parking, adequate car parking

There will be some duplication of advice services, gym and cafe facilities with the new library and leisure centre. Free parking

Adequate car parking, free parking

Free or cheap car parking

Free car parking stickers for people attending clinics in order to keep an adequate amount of parking available.

Adequate car parking, pay and display? Will this restrict the leisure centre parking?

Free parking, adequate car parking

Children and parents clinic for physical/emotional problems (home start?). Adequate car parking, free parking, concerns about public transport for elderly/disabled

There is already a gym and cafe at the TLC. Do we really need a permanent mobile breast screening caravan. There is no on street parking and TLC parking is expensive. GP's usually have Free parking

There is already a gym and cafe at the TLC. Patients to the centre should have Free Parking, but this might be abused by TLC users. The new library project will have the advice services

Free car parking

Free parking, adequate car parking

The centre should be in town where you can get there on foot. Patients will have to drive or get 1 or 2 buses, therefore increasing traffic and congestion. Free parking. I hope my surgery never has to move.

Free Car Parking

Free car parking

Free car parking

Free or pay and display parking, are the services full or part time? will the appointments be on time or running late?

Free car parking, patients will have further to travel so more expensive and time consuming

Will there be a cost involved in these services, will i have to pay for parking?

Would like to see free car parking

Nhs Dentist, physiotherapy, free or reduced parking (with pre-agreed times). Build an environmentally and sustainable building using natural light

A Nhs Dentist and free car parking is essential. A cafe is a bad idea as this would keep people on site for longer and there would need to be more car parking spaces

free car parking and a good appointment service

Will the parking be free?

free car parking

The surgery is further out of town than my current GP, i would like to see free parking or a patient parking pass.

I'm looking forward to the centre opening with all the modern facilities and services. It will be great to be able to park, a reduced fee would be appreciated.

It is already difficult to park here, are staff going to pay and display as well, is there going to be enough parking. Is the parking going to be free?

Adequate free car parking, special services and facilities for the aged and disabled

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.4 Additional Facilities/Services

#### FOR ENVIRONMENTAL & SUSTAINABLE BUILDING

Nhs Dentist, physiotherapy, free or reduced parking (with pre-agreed times). Build an environmentally and sustainable building using natural light

#### FOR FAMILY PLANNING, PARENT & CHILD, CRECHE FACILITIES & SERVICES

Child free/quiet waiting are for unwell people

Parenting advice and responsibility centre

Family Planning Clinic, socialising events for the elderly, i.e. Bingo, tea mornings

Need parent & child parking, indoor childrens play area

Free/reasonable priced car parking, free bus transport for patients, need counselling service, health and wellbeing for teenagers (need separate entrance, childrens play area

Children and parents clinic for physical/emotional problems (home start?). Adequate car parking, free parking, concerns about public transport for elderly/disabled

Dermatology clinic/workshop, parent and child clinic/workshop and crech facilities, Gym/wellbeing class would be good

Function room needed and childrens special needs service

Preventative medicine advice, health/diet advice/toddler/children advice, counselling teenagers, yoga, first aid course, addiction advice

#### FOR LEARNING DISABILITY/SENSORY/SPECIAL NEEDS/DISABLED/MENTAL HEALTH FACILITIES & SERVICES

Mental Health facilities, Drop in clinic, Samaritans have their limitations

Need learning disability, sensory services, alternative therapies/library/internet services are not needed as going into new library

Needs disabled access and facilities

Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy

A mental health facility should be located separate to the centre. Having mental health problems, I don't like the idea of people staring at me

It would be beneficial if a loop system and/or visual display system could be installed

A disability information service would compliment the other services

Need disabled persons advice clinic and a diabetic clinic

Function room needed and childrens special needs service

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients

Day Care Services for vulnerable adults/children, carers workshops, multi-disciplinary team discussion sessions

A changing room with changing table for handicapped adults

Concerned about mental health at the centre, drug abusers/users in a family area, closeness to Leisure centre, security/safety in the area

Day Care Services for vulnerable adults/children

wheelchair access and toilets

Adequate free car parking, special services and facilities for the aged and disabled

Undercover provisions for electric scooters and wheelchairs

Advice services are already provided, don't need health and wellbeing leisure centre next door, don't need a cafe plenty in town, out of hours use after losing Chadwell centre this service is needed.

Needs learning disability services

#### FOR REHAB SERVICES, INC. PHYSIOTHERAPY, OCCUPATIONAL THERAPY, CARDIAC

Good idea, need a physio department

Need ophthalmologist and physiotherapy

Provisions for people who have had a stroke, i.e. Exercises, equipment, etc

Need an osteopath, physiotherapy, yoga, exercise (dance)

Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy

Need a physio dept, alternative medicine, acupuncture, massage, herbalist, osteopath/chiropracter, hydrotherapy pool, phlebotomy

The centre needs supervised physiotherapy treatment

At the new centre I would like to see a physio, hospital consultants and a pharmacy

Nhs Dentist, physiotherapy, free or reduced parking (with pre-agreed times). Build an environmentally and sustainable building using natural light

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.4 Additional Facilities/Services (continued...)

I would like to see cardiac rehabilitation services in the new centre

#### **FOR CARERS SUPPORT/RESPIRE SERVICES/FACILITIES**

A drop-off-centre or daily respite service for patients with dementia, strokes or heart problems

More help with health issues, i.e. Epilepsy. More carers support services.

Elderly care group, like the one in Brixham

Day Care Services for vulnerable adults/children, carers workshops, multi-disciplinary team discussion sessions

#### **MISCELLANEOUS**

Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy

Family Planning Clinic, socialising events for the elderly, i.e. Bingo, tea mornings

Child (Youngster) career workshops/advice with hands on jobs

Ring & Ride service for people unable to ride on buses, advice on maintenance issues, i.e. Plumbers, building, decoration, social events

Meeting/workshop facilities would be good used for local amateur clubs for shows and rehearsals.

Out of hours GP, 24 hours Police cover

A job centre

Swimming pool

Maybe in the voluntary meetings/workshops, a lonely persons lunch could be incorporated

Wooden floor for dance classes/workshops. Powered wheelchair access

Over 60s centre

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients  
Facilities at the centre for GP's of use or to refer to (i.e. Instead of the hospital) would be good, it needs adequate parking, more facilities the better!

Evening functions, mencap have own equipment (storage?), regular over 50s

don't build a new centre just incorporate with the leisure centre, not open plan, an approachable atmosphere, drop-in-centre

Day Care Services for vulnerable adults/children, carers workshops, multi-disciplinary team discussion sessions

A shop

The advice services, space for voluntary organisations and self-care services should be in the new library centre in town, hope that the building will not be an eye sore, put some vegetation in

A shop

Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre

A waiting room system that informs you whether doctors are on time or running late, fine people that don't turn up for appointments

Free or pay and display parking, are the services full or part time? Will the appointments be on time or running late?

Preventative medicine advice, health/diet advice/toddler/children advice, counselling teenagers, yoga, first aid course, addiction advice

Follow-ups from procedures, i.e. Diagnosis etc. More support for people with arthritis.

Up to date gym equipment, Keep-fit advice, Work with the Leisure centre, arts and crafts classes.

Better transport facilities to and from the new health centre, more pedestrian crossings are needed

Would not want drug and alcohol services in the middle of a childrens leisure area

Need a post box

#### **FOR ROUTINE SCREENING/TEST. ETC**

Walk in centre for blood pressure checks

Drop in clinic for skin lesions/cancer?

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

Testing for heart disease, thyroid, etc

Minor Surgery, good public transport is needed

I would like to see drop in sessions, advice on health, fitness and blood pressure checks

#### **FOR OUT OF HOURS**

Over 50s keep fit sessions, out of hours  
Need out of hours GP surgery  
All age gym sessions available, sounds great, out of hours availability, Diet Clinic  
24 hour pharmacy, free car parking, adequate car parking, out of hours  
Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy  
Out of hours GP, 24 hours Police cover  
No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.  
Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre  
Advice services are already provided, don't need health and wellbeing leisure centre next door, don't need a cafe plenty in town, out of hours use after losing Chadwell centre this service is needed.

#### **FOR EASY TO MAKE APPOINTMENTS**

Easy to make appointments  
Easy to make appointments, need a bereavement service that you don't have to wait 8 weeks  
When booking doctor appointments not having to explain whats wrong!  
No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.  
Ring in the morning to make an appointment for that day to see the GP  
free car parking and a good appointment service

#### **FOR NHS DENTAL SERVICES**

NHS Dental service, not private!  
Need NHS dentist, not a private one  
Nutrition/healthy eating/diet advice, drug & alcohol drop in centre/advice/support, nhs/emergency dentist  
Too many pharmacy's, waste of money, unrelated services in a medical centre? Need NHS dentists, don't need screening (diagnostics) as already one there, Leisure centre has a gym  
Nhs Dentist, physiotherapy, free or reduced parking (with pre-agreed times). Build an environmentally and sustainable building using natural light  
A Nhs Dentist and free car parking is essential. A cafe is a bad idea as this would keep people on site for longer and there would need to be more car parking spaces  
Nhs Dentist is needed in Paignton  
No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.  
The leisure centre already has a gym and a screening service in the car park, we need more NHS dentists

#### **FOR ALTERNATIVE/COMPLIMENTARY/HOLISTIC THERAPYS**

Need complementary therapy  
Need massage facilities  
Need learning disability, sensory services, alternative therapieslibrary/internet services are not needed as going into new library  
Need an osteopath, physiotherapy, yoga, exercise (dance)  
Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy  
Don't need advice services as these are going in town, need yoga, alternative and complementary medicines  
Need an integrated acupuncture service  
Need alternative medicine  
Need a physio dept, alternative medicine, acupuncture, massage, herbalist, oosteopath/chiropracter, hydrotherapy pool, phlebotomy  
General fitness and relaxation, inc yoga.  
I would like to see alternative therapy's and supporting information. It's good to have all these services in one place.  
A kitchen for voluntary organisations to use. Complementary therapies should be available, i.e. Yoga, tai chi. Will there be transport for patients?  
This centre needs alternative and complimentary therapy's. With so many facilities in one place, access may be difficult and expensive, especially for people without their own transport.

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.4 Additional Facilities/Services (continued...)

#### FOR COUNSELLING INC. BEREAVEMENT

Need Bereavement counselling

Easy to make appointments, need a bereavement service that you don't have to wait 8 weeks

Free/reasonable priced car parking, free bus transport for patients, need counselling service, health and wellbeing for teenagers (need separate entrance, childrens play area

Preventative medicine advice, health/diet advicetoddler/children advice, counselling teenagers, yoga, first aid course, addiction advice

#### FOR HOSPITAL CONSULTANT CLINICS

At the new centre I would like to see a physio, hospital consultants and a pharmacy

#### FOR SPECIALISED CLINICS/WORKSHOPS INC. DERMATOLOGY, OPHTHALMOLOGY, DIABETIES, STROKE, STOMA/BOWEL

A centre with staff trained in diabetes

Need ophthalmologist and physiotherapy

Provisions for people who have had a stroke, i.e. Exercises, equipment, etc

Adequate car parking, free parking, need alternative therapy, need Special needs assessment centre, need stoma clinic/centre, need occupational therapy

Dermatology clinic/workshop, parent and child clinic/workshop and crech facilities, Gym/wellbeing class would be good

Need disabled persons advice clinic and a diabetic clinic

Follow-ups from procedures, i.e. Diagnosis etc. More suport for people with arthritis.

#### FOR NUTRITION/HEALTHY EATING/DIET/DRUG & ALCOHOL CLINIC/WORKSHOP

All age gym sessions available, sounds great, out of hours availability, Diet Clinic

Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy

Nutrition/healthy eating/diet advice, drug & alcohol drop in centre/advice/support, nhs/emergency dentist

Weight control and exercise advice. Breast cancer, ovarian cancer & prostate cancer screening

A dedicated obesity team and advice on diets and exercise

Preventative medicine advice, health/diet advicetoddler/children advice, counselling teenagers, yoga, first aid course, addiction advice

#### FOR WALK/DROP IN CLINIC/CENTRE

Walk in centre for blood pressure checks

Mental Health facilities, Drop in clinic, Samaritans have their limitations

Drop in clinic for skin lesions/cancer?

Walk-in non-appointment GPs would be good

Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy

Nutrition/healthy eating/diet advice, drug & alcohol drop in centre/advice/support, nhs/emergency dentist

Need a walk in centre

A walk in centre like Exeter

woman/man drop-in for health concerns

don't build a new centre just incorporate with the leisure centre, not open plan, an approachable atmosphere, drop-in-centre

I would like to see drop in sessions, advice on health, fitness and blood pressure checks

## Clennon Valley Healthy Living Centre - Consultation Findings

### Appendix 2.5 General Practice (Grosvenor Road & Whitycombe Lodge)

#### **FOR GENERAL PRACTICE**

Need out of hours GP surgery

Walk-in non-appointment GPs would be good

Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy

Community pharmacy alongside GP surgery is good, cafe not needed but a vending machine would be good idea

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

Out of hours GP, 24 hours Police cover

Excellent idea, as long as I can keep to my Dr in my surgery

No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.

Ring in the morning to make an appointment for that day to see the GP

#### **AGAINST GENERAL PRACTICE**

Distance of centre from home, service will not be intimate due to absorption of bigger surgeries. What are the areas for GPs?

When booking doctor appointments not having to explain whats wrong!

This is too far to go from Preston, I will be changing my GP as I don't have a car and am not getting a taxi to Clennon!

I will need to take 2 buses, cross very busy roads or take an expensive taxi, I have been with the same GP surgery for 50 years and am very sad about the re-location

This centre should not be located in Clennon Valley but in the centre of town with all the other facilities, shouldn't be re-locating GP's here

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.6 Analysis of Tickbox Related Additional Services comments

#### **FOR CITIZENS, HOUSING & BENEFITS ADVICE**

A cafe is essential and would promote healthy eating, need advice services

Need benefits advice as job centre isn't in Paignton anymore, don't need self-care services as the new library is just in town, too many pharmacy's already

A facility to discuss various advice information in private

This is an exciting project, pharmacy is a good idea, a CAB with housing and benefits advice would be good, expert patient progs important, a cafe is a good idea

#### **AGAINST CITIZENS, HOUSING & BENEFITS ADVICE**

The location of the centre and a pharmacy should be in town, not Clennon valley, aren't the advice services going in to the new library, adequate car parking?

The new library will have meeting rooms, workshops and advice services, no need to duplicate.

Health & fitness advice for all ages, advice centres would be better in the new library (centralised), needs adequate car parking

Don't need advice services this comes under CAB anyway, Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too

many pharmacy's already, Don't need a gym, exercise at home

Too far out of town, advice services will be in the new library building, leisure centre already has a gym, site is in the middle of the holiday area, holiday makers and students already fill the buses!

Don't need advice services as these are going in town, need yoga, alternative and complementary medicines

Good idea, transport/roads to the area are poor, advice services and cafe would be better located in town

Restrict the services to medical only and no social care support services as there will be limited car parking anyway, more disabled car parking spaces

There will be some duplication of advice services, gym and cafe facilities with the new library and leisure centre. Free parking

It should be a medical centre and not another civil service centre

Not to duplicate with the services and facilities in town centre library

There is already a gym and cafe at the TLC. Patients to the centre should have Free Parking, but this might be abused by TLC users. The new library project will have the advice services

The new library will have the advice services and the leisure centre has gym sessions, no need to duplicate. I haven't seen any information or plans of this development

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

This is a lot of money to loose the personal touch of smaller establishments and creating a monster like Derriford. No need for gyms, cafes, pharmacies and the advice services as they are already available.

Don't need the advice services as they will be sited at the new library. There needs to be more health related services at Clennon.

building.

The centre is too far out for the advice services, these should be located in the new library in town

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients

Services that are going to be incorporated in the Paignton Hub does not need duplicating, e.g. The advice services, library/internet access, voluntary organisation space

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

The advice services, space for voluntary organisations and self-care services should be in the new library centre in town, hope that the building will not be an eye sore, put some vegetation in

What about seasonal car parking holders for the leisure centre, advice services, space for voluntary organisations should be in the new library, health and wellbeing is already at the leisure centre, no cafe needed

Spending money for the sake of it, there is already a mobile diagnostics, the centre is right on the doorstep to a gym, citizens advice would be better in town

Advice services are already provided, don't need health and wellbeing leisure centre next door, don't need a cafe plenty in town, out of hours use after losing Chadwell centre this service is needed.

#### **FOR SPACE FOR VOLUNTARY ORGANISATION TO HOLD MEETINGS & WORKSHOPS**

Meeting/workshop facilities would be good used for local amateur clubs for shows and rehearsals.

Function room needed and childrens special needs service

Maybe in the voluntary meetings/workshops, a lonely persons lunch could be incorporated

PALS already cover the advice services. The meeting rooms should be accessible to Nhs staff. There should be facilities run by and provided for learning disability people. Facilities for sensory clients

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

#### **AGAINST SPACE FOR VOLUNTARY ORGANISATION TO HOLD MEETINGS & WORKSHOPS**

The new library will have meeting rooms, workshops and advice services, no need to duplicate.



## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.6 Analysis of Tickbox Related Additional Services comments (continued...)

Don't need advice services this comes under CAB anyway, Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too many pharmacy's already, Don't need a gym, exercise at home

Services that are going to be incorporated in the Paignton Hub does not need duplicating, e.g. The advice services, library/internet access, voluntary organisation space

Needs adequate parking, space for voluntary group meetings is a nice idea but it may cause a security risk, the advice centre should be in the centre of town, the centre is not a nice walk from Paignton Town.

The advice services, space for voluntary organisations and self-care services should be in the new library centre in town, hope that the building will not be an eye sore, put some vegetation in

What about seasonal car parking holers for the leisure centre, advice services, space for voluntary organisations should be in the new library, health and wellbeing is already at the leisure centre, no cafe needed

### FOR HEALTH & WELLBEING SERVICES, SUCH AS GYM, YOGA, ETC

Over 50s keep fit sessions, out of hours

Yoga for children and elderly

Provisions for people who have had a stroke, i.e. Exercises, equipment, etc

Need an osteopath, physiotherapy, yoga, exercise (dance)

Health & fitness advice for all ages, advice centres would be better in the new library (centralised), needs adequate car parking

Don't need advice services as these are going in town, need yoga, alternative and complementary medicines

Gym sessions for the elderly would be good

Free/reasonable priced car parking, free bus transport for patients, need counselling service, health and wellbeing for teenagers (need separate entrance, childrens play area

General fitness and relaxation, inc yoga.

Dermatology clinic/workshop, parent and child clinic/workshop and crech facilities, Gym/wellbeing class would be good

These facilities need to be available to all! Daily over 50+ aerobics/keep fit please. Provision of community services is a good idea

Weight control and exercise advice. Breast cancer, ovarian cancer & prostate cancer screening

Wooden floor for dance classes/workshops. Powered wheelchair access

Don't need the advice services as they will be sited at the new library. There needs to be more health related services at Clennon.

A kitchen for voluntary organisations to use. Complementary therapies should be available, i.e. Yoga, tai chi. Will there be transport for patients?

Preventative medicine advice, health/diet advice/toddler/children advice, counselling teenagers, yoga, first aid course, addiction advice

I would like to see drop in sessions, advice on health, fitness and blood pressure checks

Up to date gym equipment, Keep-fit advice, Work with the Leisure centre, arts and crafts classes.

### AGAINST HEALTH & WELLBEING SERVICES, SUCH AS GYM, YOGA, ETC

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site

Too many pharmacy's, waste of money, unrelated services in a medical centre? Need NHS dentists, don't need screening (diagnostics) as already one there, Leisure centre has a gym

Free parking, don't need a gym, the bus route is on a busy slow moving road, relocating district nurses & social care teams in Goodrington will increase travelling time, why can't this be incorporated into the library building, patient consultation has been left too late

Don't need advice services this comes under CAB anyway, Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too many pharmacy's already, Don't need a gym, exercise at home

Too far out of town, advice services will be in the new library building, leisure centre already has a gym, site is in the middle of the holiday area, holiday makers and students already fill the buses!

There will be some duplication of advice services, gym and cafe facilities with the new library and leisure centre. Free parking

Why can't the gym sessions be at the Leisure centre gym?

There is already a gym and cafe at the TLC. Do we really need a permanent mobile breast screening caravan. There is no on street parking and TLC parking is expensive. GP's usually have Free parking

There is already a gym and cafe at the TLC. Patients to the centre should have Free Parking, but this might be abused by TLC users. The new library project will have the advice services

The new library will have the advice services and the leisure centre has gym sessions, no need to duplicate. I haven't seen any information or plans of this development

The gym and cafe facilities/services should be interlinked with the leisure centre facilities. I am against adding a pharmacy, as it would take trade away from the shops

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

This is a lot of money to loose the personal touch of smaller establishments and creating a monster like Derriford. No need for gyms, cafes, pharmacies and the advice services as they are already available.

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.6 Analysis of Tickbox Related Additional Services comments (continued...)

building.

There are already gym sessions and a cafe available at the leisure centre

I would not like to see a loss of parking spaces at Clennon Valley already. There is already a gym at the leisure centre and mobile diagnostics already in the car park. A community pharmacy would offset the ones in the town. The leisure centre already has a gym and a screening service in the car park, we need more NHS dentists

What about seasonal car parking hollers for the leisure centre, advice services, space for voluntary organisations should be in the new library, health and wellbeing is already at the leisure centre, no cafe needed  
Spending money for the sake of it, there is already a mobile diagnostics, the centre is right on the doorstep to a gym, citizens advice would be better in town

Advice services are already provided, don't need health and wellbeing leisure centre next door, don't need a cafe plenty in town, out of hours use after losing Chadwell centre this service is needed.

#### FOR SERVICES TO ENABLE SELF-CARE, SUCH AS LIBRARY/INTERNET ACCESS

This is an exciting project, pharmacy is a good idea, a CAB with housing and benefits advice would be good, expert patient progs important, a cafe is a good idea

#### AGAINST SERVICES TO ENABLE SELF-CARE, SUCH AS LIBRARY/INTERNET ACCESS

Need learning disability, sensory services, alternative therapies/library/internet services are not needed as going into new library

Need benefits advice as job centre isn't in paington anymore, don't need self-care services as the new library is just in town, too many pharmacy's already

Not to duplicate with the services and facilities in town centre library

I don't understand why we would need the self-care services or the pharmacy. There is already a cafe in the leisure centre.

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

building.

Services that are going to be incorporated in the Paington Hub does not need duplicating, e.g. The advice services, library/internet access, voluntary organisation space

The advice services, space for voluntary organisations and self-care services should be in the new library centre in town, hope that the building will not be an eye sore, put some vegetation in

#### FOR INTEGRATED HEALTH & SOCIAL CARE TEAMS

More help with health issues, i.e. Epilepsy. More carers support services.

Don't need the advice services as they will be sited at the new library. There needs to be more health related services at Clennon.

#### AGAINST INTEGRATED HEALTH & SOCIAL CARE TEAMS

building.

#### FOR MOBILE DIAGNOSTICS

Diagnostic and swift response would be a good idea, why aren't all the doctors located here? Too many support services may fog the health services

I am sure this will be a good centre, but because I live in Preston and this is quite far away, I doubt that our family will use it. I do think that a cancer screening facility would be a good idea

Weight control and exercise advice. Breast cancer, ovarian cancer & prostrate cancer screening

#### AGAINST MOBILE DIAGNOSTICS

Too many pharmacy's, waste of money, unrelated services in a medical centre? Need NHS dentists, don't need screening (diagnostics) as already one there, Leisure centre has a gym

There is already a gym and cafe at the TLC. Do we really need a permanent mobile breast screening caravan. There is no on street parking and TLC parking is expensive. GP's usually have Free parking

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

building.

I would not like to see a loss of parking spaces at Clennon Valley already. There is already a gym at the leisure centre and mobile diagnostics already in the car park. A community pharmacy would offset the ones in the town.

The leisure centre already has a gym and a screening service in the car park, we need more NHS dentists

Spending money for the sake of it, there is already a mobile diagnostics, the centre is right on the doorstep to a gym, citizens advice would be better in town

#### FOR COMMUNITY PHARMACY

24 hour pharmacy, free car parking, adequate car parking, out of hours

Drop in clinic for medical & dietary advice, police surgeries, MP surgeries, Out of hours pharmacy

Community pharmacy alongside GP surgery is good, cafe not needed but a vending machine would be good idea

Good idea, building needs to be easily accessible, adequate car parking, access the pharmacy, blood pressure checks

A community pharmacy is essential

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.6 Analysis of Tickbox Related Additional Services comments (continued...)

At the new centre I would like to see a physio, hospital consultants and a pharmacy

No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.

This is an exciting project, pharmacy is a good idea, a CAB with housing and benefits advice would be good, expert patient progs important, a cafe is a good idea  
Adequate parking, out-of-hours opening times, pharmacy that does prescriptions, advice on medications, good luck with the centre

#### **AGAINST COMMUNITY PHARMACY**

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site

The location of the centre and a pharmacy should be in town, not clennon valley, aren't the advice services going in to the new library, adequate car parking?

Need benefits advice as job centre isn't in paignton anymore, don't need self-care services as the new library is just in town, too many pharmacy's already

Too many pharmacy's, waste of money, unrelated services in a medical centre? Need NHS dentists, don't need screening (diagnostics) as already one there, Leisure centre has a gym

Don't need advice services this comes under CAB anyway, Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too many pharmacy's already, Don't need a gym, exercise at home

The gym and cafe facilities/services should be interlinked with the leisure centre facilities. I am against adding a pharmacy, as it would take trade away from the shops

I don't understand why we would need the self-care services or the pharmacy. There is already a cafe in the leisure centre.

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

This is a lot of money to lose the personal touch of smaller establishments and creating a monster like Derriford. No need for gyms, cafes, pharmacies and the advice services as they are already available.

I would not like to see a loss of parking spaces at Clennon Valley already. There is already a gym at the leisure centre and mobile diagnostics already in the car park. A community pharmacy would offset the ones in the town.

#### **FOR CAFE**

A cafe is essential and would promote healthy eating, need advice services

Cafe please, the centre is further away than my GP, having to catch the bus to get there

Excellent idea, but please do not creep into green areas of Goodington, a cafe is important, adequate car parking, free/cheap as possible car parking

Don't need advice services this comes under CAB anyway, Cafe should be run by W.I., public transport and cheap rates for taxi's need to be considered for low income families, too many meetings already NO MORE! Too many pharmacy's already, Don't need a gym, exercise at home

The cafe is a good idea

The centre is too far out from town, it would be better to locate in town, especially the citizens and housing advice, and pharmacy. The health and wellbeing services are already at the Leisure Centre. The new library have the self-care services. The diagnostic services are already there. A cafe would be good.

This is an exciting project, pharmacy is a good idea, a CAB with housing and benefits advice would be good, expert patient progs important, a cafe is a good idea

#### **AGAINST CAFE**

The centre should not be built in prime tourist & residential area, gym & cafe already at the leisure centre, local area car parking concerns, it will attract drug users in a family area, don't need any more pharmacy's, traffic congestion, re-locate at Paignton Hospital site

Already a cafe at the leisure centre, centre is out of town, adequate car parking is needed, reduced parking permit for people that have a leisure centre permit?

Cafe?? Unnecessary!!

Liaise with leisure centre for cafe access

Community pharmacy alongside GP surgery is good, cafe not needed but a vending machine would be good idea

Good idea, transport/roads to the area are poor, advice services and cafe would be better located in town

There will be some duplication of advice services, gym and cafe facilities with the new library and leisure centre. Free parking

There is already a gym and cafe at the TLC. Do we really need a permanent mobile breast screening caravan. There is no on street parking and TLC parking is expensive. GP's usually have Free parking

There is already a gym and cafe at the TLC. Patients to the centre should have Free Parking, but this might be abused by TLC users. The new library project will have the advice services

The gym and cafe facilities/services should be interlinked with the leisure centre facilities. I am against adding a pharmacy, as it would take trade away from the shops

I don't understand why we would need the self-care services or the pharmacy. There is already a cafe in the leisure centre.

This is a lot of money to lose the personal touch of smaller establishments and creating a monster like Derriford. No need for gyms, cafes, pharmacies and the advice services as they are already available.  
building.

## Clennon Valley Healthy Living Centre - Consultation Findings

### 2.6 Analysis of Tickbox Related Additional Services comments (continued...)

There are already gym sessions and a cafe available at the leisure centre

A Nhs Dentist and free car parking is essential. A cafe is a bad idea as this would keep people on site for longer and there would need to be more car parking spaces

No Cafe, NHS Dentist, Out-of-hours GP, appointments for within 48 hours with a good admin team, good idea the in-house pharmacy.

What about seasonal car parking holers for the leisure centre, advice services, space for voluntary organisations should be in the new library, health and wellbeing is already at the leisure centre, no cafe needed  
Advice services are already provided, don't need health and wellbeing leisure centre next door, don't need a cafe plenty in town, out of hours use after losing Chadwell centre this service is needed.