

helping us
to help you

ASP FOUNDATION
TRUST

South Western Ambulance Service **NHS**
NHS Trust



NHS Foundation Trust journey

Our future plans and governance arrangements to continue to be a high performing NHS Trust

Prepared for Torbay OSC

Ken Wenman
Chief Executive

NHS Foundation Trust journey

The aim of this presentation is to consult on our:

- mission, vision and values
- journey so far and future priorities
- thoughts about the benefits of becoming an NHS Foundation Trust
- proposed membership plans
- proposed Governance & Council of Governors
- desire to seek your views and answer questions
- plans for what happens next?

Mission, Vision & Values

- *“We respond quickly and safely to save lives, reduce anxiety, pain and suffering”*
- *“To deliver high performing emergency and urgent care and non urgent patient transport services that are responsive, safe, clinically effective, financially viable, legally constituted and well governed”*
- Respect and dignity
- Commitment to quality of care
- Compassion
- Improving lives
- Working together for patients
- Everyone counts

Our journey so far

- Top ambulance trust in the country for responding to patients with life-threatening conditions
- Green Green for infection control inspection by Care Quality Commission
- Voted best ambulance trust to work for by staff in HSJ independent survey
- Lowest receiver of complaints in south west
- NHS family - nil Ombudsmen return for 2008/09

Future Priorities

- Continue to be high performing
- Right service right place right time
- Reduce A&E attendance
- Provider of choice for Urgent Care Services
- Provider of choice for Patient Transport Services

Benefits of NHS FT

- Remain part of the NHS and retain the core values as set out in the overarching NHS Constitution - access for all and free
- Direct our ambitions, innovation and competitiveness
- Better enable our next steps in the development of our high performing, clinically and quality focused Trust
- Exploit new governance arrangements to enable us to reach into the diverse communities who live in our region
- Better translate community needs into our service delivery plans

Membership

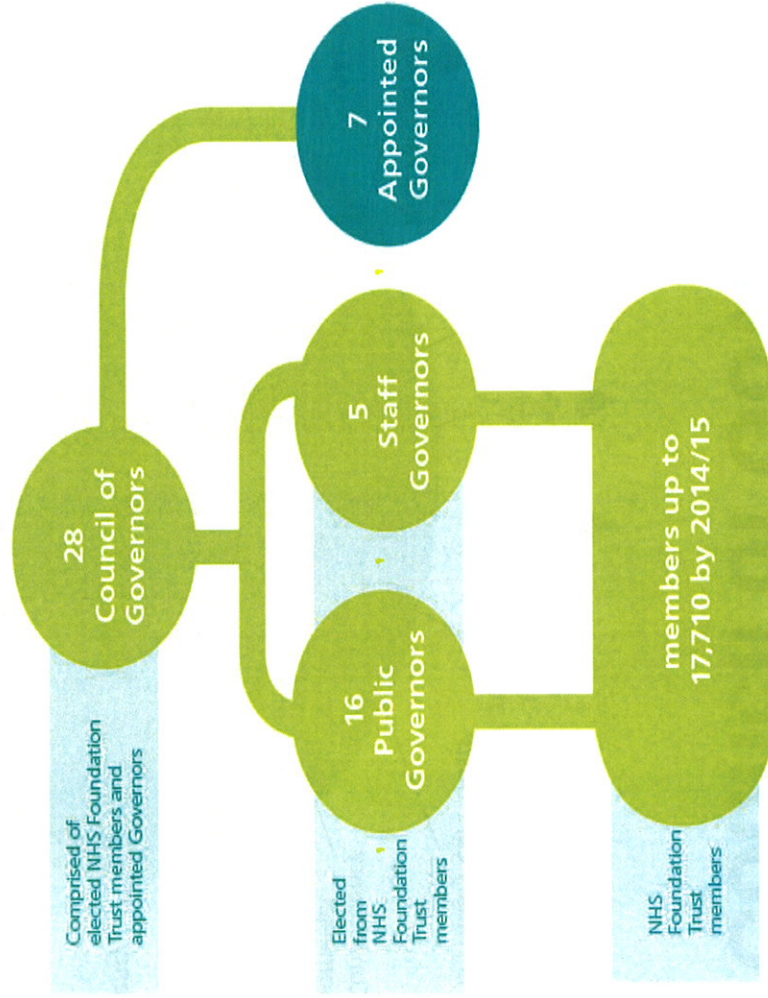
Sign up 17,000 representative members to:

- communicate better
- have more say
- consult differently
- offer input to focus groups
- vote in elections
- to serve on the Council of Governors

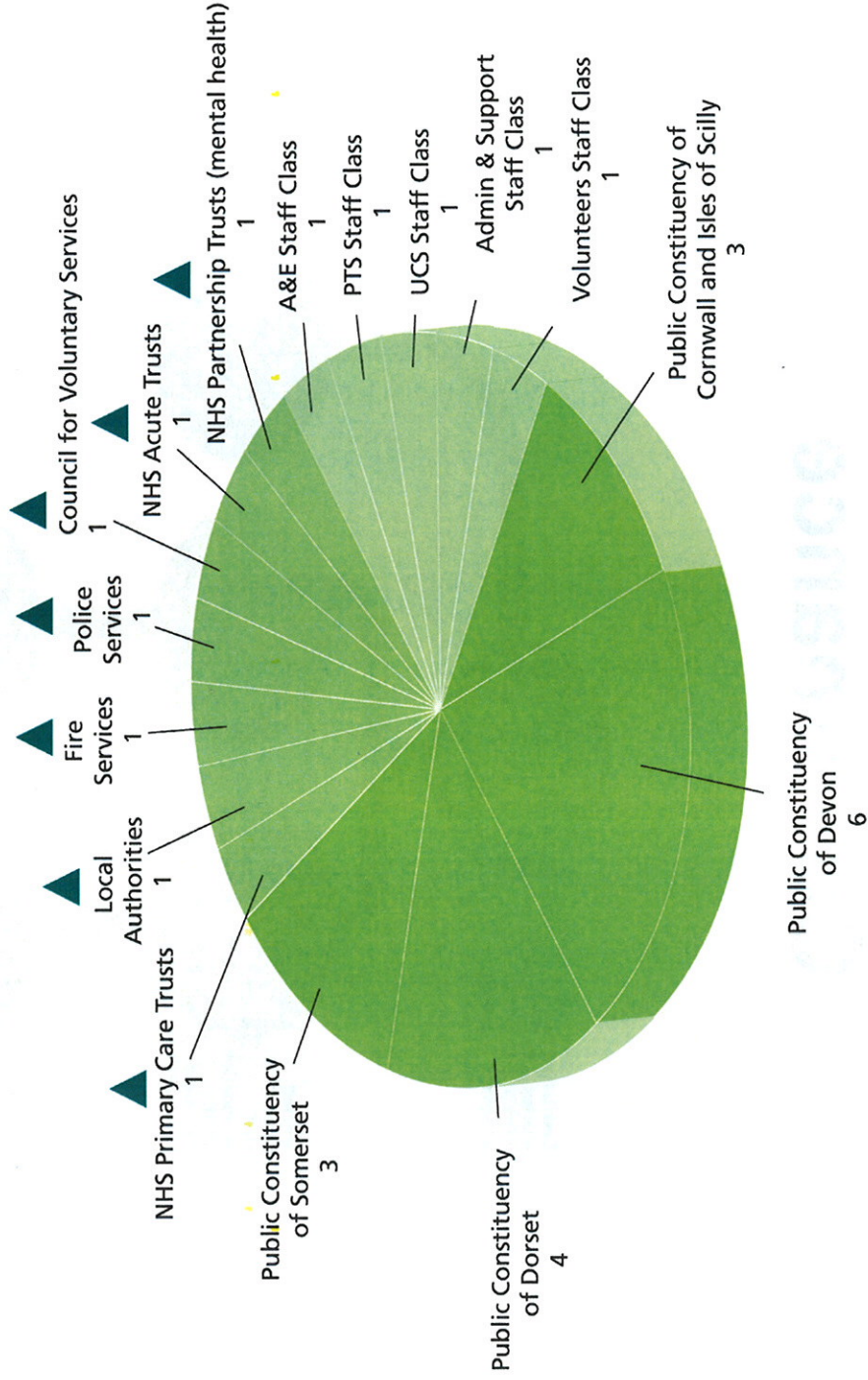




Governance



Council of Governors



Key questions

- Do you support our mission, vision, values and future priorities?
- Do you agree with our target membership of 17,000?
- Do you agree with our composition of Council of Governors?
- Do you have ideas on what you think is a representative Council of Governors?
- Do you agree staff should be automatic members?
- Do you agree with our proposed governance arrangements and structure?

Key questions

- How do you think we should encourage people to become members and governors?
- Do you agree with our lower age limit of 16 years to be a member?
- Do you agree with Governors serving for three years?
- Do you like our approach and style in communicating?
- What do you most agree with in our plans?
- What do you most disagree with in our plans?

Key questions

- Do you agree with the composition of our four constituencies – one for each county we serve?
- Do you agree with our transitional plans?
- What else would you like to know?
- Have your say by attending one of our planned events or visit www.swast.nhs.uk or follow us on twitter at www.twitter.com/swastft

What happens next?

- We will work with the NHS South West until we enter their gateway on 1 February 2010
- If we pass this stage we will enter the Department of Health gateway on 1 April 2010
- If we pass this stage we will enter the Monitor gateway mid May 2010
- If we pass this stage we will be authorised in September 2010 and be called South Western Ambulance Service NHS Foundation Trust
- Formal consultation 14 Sept to 6 December 2009

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NHS Foundation Trust journey

*“together we can make it happen-
please help us to help you”*

Thank you

Ken Wenman
Chief Executive

