

Specialised Service for Morbid Obesity in the South West

Appendix 4 to Report 118/2009



South West Specialised Commissioning Group

Why are we talking to you today?

- Tell you about the review of bariatric surgery across the South West
- Tell you about the support from patients and clinicians
- To seek support on the proposed development of this service



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What are specialised services?

- Rare conditions/unusual treatments
- High cost, low volume interventions/treatments
- Provided in relatively few specialist centres to catchment areas of more than 1m people
- Not provided by every hospital and tend to be in larger hospitals



What is specialised commissioning and how does it work?

- Planning, funding, procuring, and performance monitoring specialised services.
- Lord Carter's review of the *commissioning* arrangements for *specialised* services in 2006
- Lord Darzi's (2008) vision for delivering a world leading NHS (World Class Commissioning)



What is designation and what does it involve?

- Formal process of checking that specialised service providers meet quality and other specific standards including safety; able to meet demand
- Complex services; small number of specialist centres; serve large geographical area
- Ensure access to safe services of the highest quality
- Avoid waste and unsafe duplication of services
- Deliver best outcomes
- Good value for money
- 2009/10 programme



What is Bariatric Surgery?

- Typically Gastric Bypass or Gastric Banding (Sleeve Gastrectomy/Duodenal Switch)
- Performed laparoscopically
- Reduces ability to take in/absorb food
- Complex intervention of last resort
- Surgeons must be appropriately trained
- Requires lifelong follow-up

Bariatric Surgery - Current Service

- 2 Centres within the South West (Taunton and Bristol)
- Poor access – up to 3 hours travelling time
- Not enough centres to meet current and future demand



Bariatric Surgery – Proposed Service

- To designate the current service provider, Taunton and Somerset NHS Foundation NHS Trust and a new service provider, Plymouth Hospitals NHS Trust
- This recommendation is based on the outcome of an evaluation of tenders received from potential providers
- Taunton and Somerset NHS Foundation Trust and Plymouth Hospitals NHS Trust scored top of those that tendered for the population of Torbay



Our Aims

- Offer a high quality service
- Improve co-morbidities
- Improve quality of life
- Involve stakeholders including patients in process
- Improve access, offer care closer to home
- Ensure we meet the long term needs of our population



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What did we do ?

- Held stakeholder days
- Visited patient group (BOSPA)
- Involved a patient on Provider visits
- Patient contributed to our decision making process
- Involved National Society of Surgeons (BOMSS), PCTs, Commissioners, Public Health Consultants in process



Designation Process – one

- Understand the service
- Understand the market
- Identify all likely stakeholders
- Include patient groups and wider public
- Information submitted to them about the service
- Has previous work been carried out?
- Timetable of work



Designation process – two

- Assess service against designation standards and PPE findings
- Produce report stating findings
- Present to SW SCG
- Decision regarding designation v tendering
- If no tendering, SCG will designate the providers, perhaps with action plan to address any service issues
- If significant change, report will address why and stages of action required



Designation process - three

If significant change:

- Business case for service improvement
- Consultation plan
- Public consultation
- Issues and options
- SHA involvement
- HOSC involvement
- Final report



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What is a contestable service ?

- Monopoly providers do not need to be exposed to actual competition in order to act competitively, but only to the threat of competition
- Contestability is not a synonym for competition but refers to a situation where a provider faces a credible threat of competition
- The intention is to improve performance and value for money by offering choice
- The SCG will contest provision unless there is robust rationale not to.....



CONTESTABILITY - two

No contest if:

- Service is designated by NCG
- Time required to contest will affect continuity of service
- Cost of contest cannot be justified in light of contract value
- No reasonable expectation that there are more quality contestants
- Failure to appoint the preferred provider puts other core services at risk

Any decision NOT to tender MUST be ratified by the SCG Board



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What is procurement and how is this managed?

- OJEU Contract Notice/ supply2health website to invite Expressions of interest
- Receive expressions
- Pre Qualification Questionnaire issued – 37 days to complete (not mandatory)
- Invitation to participate – 40 days to complete
- Tender submission
- Tender evaluation – eg 60 day process
- Post tender discussions
- Preferred bidders
- Contract signature
- Service commencement



Procurement Competitive Dialogue

- Free to set appropriate standards
- Must be proportionate to the contract
- Must choose the most economically advantageous tender based on the award criteria in the OJEU advert or descriptive document
- Award criteria must be stated
- Decision to de-select must be based on factual, historical information. Credibility must be demonstrated by suppliers



Patient flows: Torbay Care

- Currently Torbay patients access bariatric surgery at Taunton and Somerset NHS Foundation Trust
- Based on PCT commissioning intentions and the final decision as regards designation of providers it is anticipated that:
 - 25% of patients would have their surgery performed at Plymouth Hospitals NHS Trust
 - At least 10% of these patients, however, will have more complex needs
 - This surgery would, currently, take place at Taunton & Somerset NHS Foundation Trust
 - The remaining 75% of patients (including more complex patients) would have their surgery at Taunton & Somerset NHS Foundation Trust.



How do I find out more about this service issue?

- Talk to patients
- Talk to the provider
- Talk to the SCG lead commissioner (Diana Cargill – diana.cargill@nhs.net)
- Contact PCT
- Internet
- Email our Public and Patient Engagement Facilitator (Lou Farbus) lfarbus@nhs.net



How do I get more involved in specialised planning & commissioning?

- Attend Public & Patient Engagement Events
- Use SW SCG website
<http://www.swscg.nhs.uk/>



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Thank you for your time

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