

2009/10 Q3 Performance - Marine Services

Code	Title	+/-	Actual 08/09	Target 09/10	Actual 09/10	Status 09/10	Change on 08/09	Notes
TDAMS01	TDAMS01 Harbour estate	+	97%		96% (3/4)	On	♦	10103
	lettings occupancy				. ,	Target		
TDAMS04	TDAMS04 Navigation	+	100%	100%	100% (3/4)	On	} =+	
1 DAMOO4	Lights availability	т	10070	10070	100 /0 (0/4)	Target		
TDAMS07	TDAMS07 Brixham	+	£465,778.00	£485,000.00	£378,541.00 (3/4)	On	⇒	
	Harbour Fish Tolls					Target		
TDAMS08	TDAMS08 Harbour Users Survey	+	100%	85%		Data not due		(2009 - 2010) Criteria changed for 2009/10 - measure Good and Excellent results only.
	Survey					uue		measure Good and Excellent results only.
TDAMS09	To monitor and support	+	n/a	100%		Data not		
	staff through induction					due		
TDAMS12	and appraisal reviews Target 0% variance from	+	n/a		4.0% (3/4)	Above		
	budget					Target		
THARB02	Help provide appropriate	+	n/a	Yes		Data not		
	sea and flood defences					due		
THARB04	To assist in the collection	+	n/a	Yes		Data not		
THARD04	of spatial mapping data	+	n/a	165		due		
	or opdilar mapping data					uuo		
THARB08	To Produce and Review a	+	n/a	Yes	Yes	On		
	Risk Register for the					Target		
THARB11	Business Unit Reduce the number of	+	n/a	2009/10 will	2 (2/4)	On		(Quarter 1) This is a baseline year (KM),
THARDTI	reportable accidents	+	n/a	be a baseline	2 (2/4)	Target		(Quarter 2) The total number or reportable
	(RIDDOR)			year.		laiget		accidents at the end of Quarter $2 = 6$ (KM)
	·			,				
THARB13	Renew the bilateral	+	n/a	Yes	Yes	On		
	agreement with the UK Hydrographic Office					Target		
THARB16	To Provide Visitor	+	n/a	Yes	Yes	On		
_	Moorings					Target		
THARB21	Test and Review a	+	n/a	Yes		Data not		
	Business Continuity Plan					due		
	for the Business Unit							
THARB23	To Reduce Staff Absence	-	n/a	3.00%	0.5% (9/12)	Well		(April) current average for the year to date 1.0%
					,	Above		(CH), (May) current average for the year to date
						Target		1.2% (CH), (June) current average for the year
								to date 1.0% (CH), (July) current average for
								the year to date 1.2% (CH), (August) current average for the year to date 2.0% (KM),
								(September) current average for the year to
								date 1.8% (KM), (October) current average for
								the year to date 1.7% (KM), (November) current
								average for the year to date 2.0% (KM),
								(December) current average for the year to date
								1.84% (KM), (January) current average for the year to date xx% (KM), (February) current
								average for the year to date xx% (KM), (February) current
1								current average for the year to date xx% (KM), (March)
								5 7 1 1 1 1
THARB25	To keep exisiting	+	n/a	Yes		Data not		
	businesses and attract					due		
L	new activities	l						