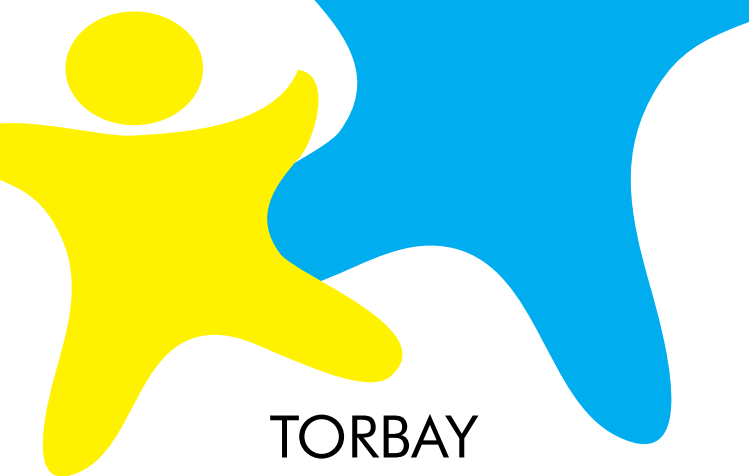


Free, Impartial, Confidential

**Information,
guidance, support
and training
for parents/carers**

Parent Partnership Service



TORBAY

**Special educational needs
and disabilities**



**Children's
SERVICES**

Transforming children's lives together

Who are we?

The Parent Partnership Service in Torbay offers impartial, support, guidance and training to parents/carers

We work closely with the Local Authority, schools, other agencies and the voluntary sector

The service provides support and guidance to parents/carers who may have concerns about their child's education and listen to their views



What can we do?

Provide confidential information, guidance and support through our telephone helpline or email

Provide support at meetings and help you prepare for meetings and discussions about your child's progress and development

Signpost you to appropriate services

Provide support and information on assessment and statementing process, school action and school action plus and individual education plans

Listen to concerns parents/carers have regarding their child's learning and health difficulties that may hinder his/her educational development

Offer training opportunities for parents/carers and professionals

How can we help in Torbay?

By providing information,
guidance
and support about:

Special Educational Needs of
0 - 19 year olds

The Special Educational Needs
Code of Practice

Exclusions from school

School admissions

and

Signposting



What are our aims?

To give you impartial information, support, guidance and training on any special educational needs issues

To help you make informed choices about your child's education

To encourage closer working relationships between you, your child's school, the Local Authority and other agencies

To support schools continuing to develop good working practices with parents/carers

To keep parents/carers fully informed on special educational needs and disabilities issues

Contacting the service

If you require this in a different format or language, or want further information and support:

For children who do not have a statement of special educational need contact:

Maddalena Cawse on 01803 559765
or torbaypps@fsmail.net

For children who already have a statement of special educational need or are in the statutory assessment process contact:

Marianne Lewis on 01803 208239
or 07788684965 or email marianne.lewis@torbay.gov.uk

Information leaflets available in this series:

- 1. Parent Information**
- 2. School Action and Action Plus**
- 3. Additional and/or different support in mainstream schools**
- 4. Statutory Assessments and Statements of Special Educational Needs**
- 5. What if we can't agree?**

go to www.torbay.gov.uk/sen

