



**DISABILITY  
INFORMATION  
SERVICE  
(TORBAY)**



*Providing disability information to people in Torbay*

# Laundry Collection and Delivery Services

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**P13**

**1 January 2004**

## About this Sheet

This is one of a series of over 30 regularly updated local information sheets that aim to meet the most common information needs of both people with disabilities and carers.

This information sheet should be used as a guide only, as it may not cover all the organisations that can help with your needs. The Disability Information Service (DIS) and Torbay Council cannot guarantee the accuracy of the information or the quality of service provided by the organisations listed.

No liability can be accepted for loss, damage, or injury arising out of any contract made by a private individual with any of the organisations.

Details change often, so please make sure you are using the current edition. Copies published on the Torbay Social Services web pages of the Council's website will always be the latest available. If you do not have Internet access, you can ask for single copies from our office - see below for contact details. A full list of other titles in this series can be found at the end of this sheet.

**Information can be made available in other formats and languages; please let us know what your specific needs are.**

All enquiries about this publication should be addressed to:

The Information Support Officer  
Disability Information Service (Torbay)  
Chadwell Annexe, Torquay Road  
Paignton  
TQ3 2DW

Telephone: (01803) 552175  
Textphone: (01803) 523981 (for hearing impaired people)  
Fax: (01803) 556060  
Email: [christine.evenden@torbay.gov.uk](mailto:christine.evenden@torbay.gov.uk)

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## Laundry Services in Torquay

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### Clean and Dry Launderette

7 Old Mill Road  
Chelston  
Torquay TQ2 6AU  
Telephone: (01803) 605817

**Contact Name:** Mr and Mrs Harris

**Details of Service:** Offers a laundry collection and delivery service for people who are elderly or infirm. Also offers service washes.

**Area covered:** Torquay and edge of Paignton.

**Hours:** Service washes -Tuesday, Wednesday, Thursday, Friday - 8.00am - 6.00pm; open Saturdays and Sundays 8.00 am – 6.00 pm but unmanned.

**Cost:** From £6.50.

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### Tor Laundry and Dry Cleaners

256 Union Street  
Torquay TQ2 5QU  
Telephone: (01803) 298823

**Contact Name:** Ian Meek

**Details of Service:** Launderette with self-service, service washes, dry cleaning and home collection and delivery service.

**Area Covered:** Torbay and Totnes.

**Hours:** Open Monday-Sunday, 8.00am – 8.00pm – deliveries every day except Sunday.

**Cost:** Service wash, plus £1.00 each way for delivery/collection.

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## Laundry Services in Brixham

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### **The Laundry Centre**

15 Bolton Street  
Brixham TQ5 9BZ  
Telephone: (01803) 882406

**Contact Name:** Mr and Mrs Jackson.

**Details of Service:** Launderette with self-service or service washes. Delivery and collection offered. Dry cleaning. Washing and ironing service.

**Area covered:** Brixham

**Hours:** Open 7 days a week. Service washes on Monday-Saturday (not Wednesday) 8.30am - 5.30pm, Saturday 9.00am-1.30pm.

**Cost:** on request.

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## Mobile Laundry Services

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### **Exmouth Laundry Services**

Unit 27, Dinan Way, Trading Estate, Exmouth EX8 4RS  
Telephone: (01395) 276462

**Contact Name:** Julie Pearce

**Details of Service:** Mobile service providing finished laundry, service washes, dry cleaning and repairs.

**Area Covered:** Visits Brixham on alternate Wednesdays, Torquay on alternate Wednesdays and Paignton every Wednesday.

**Hours:** Monday-Thursday: 8.00am-5.00pm. Friday: 8.00am-4.30pm.

**Cost:** Minimum £3.00. Service washes from £7.00, inclusive of VAT.

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## Other titles in this series

See inside front cover for details of how to obtain other titles.

Reference	Title
P01	Advice and Advocacy Services
P02	Bathing and Showering
P03	Used Disability Equipment: Where to Find or Place Advertisements
P04	Community Alarms
P05	Domiciliary Care Agencies
P06	Emergency Care For Pets
P07	Equipment Centres
P08	Equipment Hire and Loan Services
P09	Title discontinued
P10	Home Maintenance Services and Building Adaptations
P11	Housework & Domestic Help
P12	Finding Funding for Special Needs
P13	Laundry Services
P14	Meal Delivery Services
P15	Parking and Public Conveniences
P16	Shop Delivery Services - Paignton & Brixham
P17	Shop Delivery Services - Torquay
P18	Sitting Services
P19	Stairlifts
P20	Transport Services
P21	Wheelchair Hire and Loan Services
P22	Gentle Exercise
P23	Home Visiting Services
P24	Disability Support
P25	Housing Options for Older People
P26	Signposts for Carers
P27	Computers
P28	Leisure

### Care Homes Sheets

Reference	Title
C01	Care Homes - Paignton and Brixham
C02	Care Homes -Torquay
C03	Care Homes: Nursing - Torbay
C04	Care Homes: Dual Registered to include Nursing -Torbay
C05	Care Homes: Learning Disability – Torbay
C06	Care Homes: Elderly Mentally Ill - Torbay
C07	Care Homes: Nursing - Elderly Mentally Ill - Torbay

## **About the Disability Information Service (Torbay)**

The main service operates as a partnership between Torbay Council Social Services and CHAD, a Torquay charity, and responds to over 3,000 enquiries a year. Our service is aimed at:

- Adults and children with disabilities
- Carers of adults with long-term health conditions and disabilities
- Carers of children with long-term health conditions and disabilities
- Health and social care professionals working with people in Torbay

### **We offer:**

- An enquiry desk service covering all aspects of disability support
- Equipment database searches of manufacturers and suppliers of specialist equipment
- A range of over 30 local information sheets (see last page for title list)
- Appointment-based mental health information surgeries at venues throughout Torbay
- Independent advice and guidance on disability-related social security issues
- Pre-booked office based appointments for help with Disability Living Allowance forms (subject to availability).

### **Using our service**

No referral is required. Simply phone, email, write, or fax. The service is open to casual callers, but it is best to confirm by telephone that someone will be available if possible.

### **Public opening times**

Monday -Thursday: 10.00 am -1.00 pm and 1.30 pm - 4.30 pm

Friday: 10.00 am -1.00 pm only

An answer phone operates during busy times and when we are closed for enquiries.

### **Access**

The Service is located in purpose-designed premises with level access, WC facilities, and free adjacent level parking. Induction loops are in operation in the reception area and one interview room for hearing impaired people. Signers are available by prior arrangement for deaf people.

### **Postal address**

Disability Information Service (Torbay), Chadwell Annexe, Torquay Road, Paignton  
TQ3 2DW

### **Telephone**

(01803) 552175

### **Textphone for deaf or speech impaired people**

(01803) 523981

### **Fax**

(01803) 556060

**email:** [disabilityinformation@torbay.gov.uk](mailto:disabilityinformation@torbay.gov.uk)

## Was this information sheet useful?

We are keen to ensure that this information sheet is as useful as possible to you.

We would be grateful if you would kindly take a few seconds to complete this anonymous questionnaire and send it back to us postfree.

Our address is:  
Disability Information Service (Torbay)  
FREEPOST SWB31050  
Chadwell Annexe  
Torquay Road  
Paignton  
TQ3 2ZZ

<b>Q1</b>	<b>Where did you get this information sheet from?</b>					
	Please tick one box only:					
Torbay Council Website	Voluntary Agency	Social Services	GP Surgery	Hospital	Disability Info Service	
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If none of the above, please state here:						
.....						

<b>Q2</b>	<b>Was the information easy to read and helpful?</b>				
	Please tick one box only:				
Very Easy <input type="checkbox"/>	Fairly Easy <input type="checkbox"/>	Undecided <input type="checkbox"/>	Fairly Difficult <input type="checkbox"/>	Very Difficult <input type="checkbox"/>	
<b>How might we improve it?</b>					
Please use a separate sheet of paper if necessary.					
.....					
.....					

**STOP PRESS:**

If you are disabled or a carer you are entitled to subscribe free to **DEVON LINK**. To do this, just call Devon Link on (01392) 382332 or call us on (01803) 552175.