

MULTI PROVIDER FORUM – Adult Health and Social Care System providers¹

The aim of this forum is to offer an opportunity for providers, (owners and managers) to meet commissioners in Torbay, hear about and discuss current issues, and network with other providers.

FINAL AGENDA

Date: Wednesday May 17th 2017

Time: 9.00 for 9.15pm start to 1.30pm

Venue: Riviera Lounge, TLH Carlton Hotel, Falkland Rd, Torquay TQ2 5HS, Directions here <https://goo.gl/maps/NkHnDaPmDs62>

nearest parking here <http://www.torbay.gov.uk/roads/parking/car-parks/> - Riviera Centre or Torre Valley are the nearest car parks

TIME	OPENING AGENDA PRESENTER IN THE RIVIERA LOUNGE		
9.00	ARRIVAL AND NETWORKING OPPORTUNITY		
9.15	WELCOME Caroline Taylor Director of Adults Services		
9.25	CURRENT COMMISSIONER - KEY MESSAGES FOR PROVIDERS <ul style="list-style-type: none"> • Judy Grant Strategic Partnership Manager, Joint Commissioning Team, Torbay Council • Fran Mason Head of Partnerships, People & Housing, Torbay Council • Jenny Turner Head of Market Management, NHS South Devon & Torbay Clinical Commissioning Group 		
9.35 to 10.00	WORKFORCE DEVELOPMENT UPDATE Skills for Care Rosalita Mainwaring, Area Officer, South West, Skills for Care		
10.00 to 10.15	END OF LIFE CARE Jane Viner, Chief Nurse Torbay & South Devon NHS Foundation Trust		
TIME	AGENDA A IN THE RIVIERA LOUNGE CHAIR Judy Grant with Chris Lethbridge	TIME	AGENDA B CARE HOMES IN THE MADISON ROOM CHAIR Fran Mason with Rachel Carter
10.15 to 11.15	MARKET POSITION STATEMENT & TORBAY JSNA AND OTHER DATA PROVIDERS CAN USE FOR FUNDING BIDS AND TENDERS Chris Lethbridge, Doug Haines and Claire Truscott Torbay Council Joint Commissioning & Knowledge and Information Team	10.15 to 11.15	WHAT MAKES A GOOD CARE HOME? Andrew Kaye Head of Policy and Campaigns, Independent Age with Torbay Healthwatch

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If you are a provider of services to children and young people, please contact Shirley Beauchamp at Torbay Council for information about the Peninsula Partnership Children and Young People's Provider Partnership Forum – a regional forum for independent sector providers of services to Children & Young People. Torbay Council is a member of this partnership. Email: Shirley.Beauchamp@torbay.gov.uk Phone: 01803 208727

11.15 to 11.30	BREAK TEA AND COFFEE AVAILABLE NETWORKING Please see Skills for Care and Relatives and Residents Association tables		
11.30 to 12.30	SUPPORTED LIVING SERVICE SPECIFICATION ENGAGEMENT Emma Chappell (Provider) , Si Langridge (SPOT) and Jamie Saint (Client / Service User) will be presenting with Justin Wiggin Torbay Council & Jill Yersin Specialist Accommodation Lead (Torbay) Torbay and South Devon NHS Foundation Trust Supported Living is primarily for people with a learning disability use however this option can be used by other user groups such as people with mental health or/and drug and alcohol or/and domestic abuse issues, young people, or people with a physical disability.	11.30 to 12.30	WHAT MATTERS TO RESIDENTS AND RELATIVES - STORIES FROM OUR HELPLINE Judy Downey, Chair of the Relatives & Residents Association.
		12.30 to 12.45	HOSPITAL DISCHARGE Nicola Barker, Head of Complex Care and Operational Support, Torbay and South Devon NHS Foundation Trust
12.30 to close	CARE AND SUPPORT AT HOME Homecare Provider slot) Judy Grant Torbay Council, Emma Bewes Torbay and South Devon NHS Trust with Nikki Barnes Mears Operations Manager, Michael Trainor, Operations Director, Steve Pepperell and Recruitment and Training Manager Marie Lawson	12.45 to 13.15	QAIT TEAM Torbay And South Devon NHS Trust
		13.15 to 13.30	PROPOSED CARE HOMES NHS CONTRACT Torbay and South Devon NHS Trust Procurement Team Mark Slaney Head of Procurement, Sue Fankhauser Deputy Head of Procurement and Nicola Barker Head of Complex Care and Operational Support Torbay and South Devon NHS Foundation Trust
		13.30	CLOSE

Provisional dates for rest of year 20th July PM and 19th October PM