ZOO LICENSING INSPECTION FORM

| Flare Number: | | | | | |
|---|---------|---------|--------------------------------|----------|--|
| Name: Paignton Zoo | | | | | |
| Address: Paignton Zoo Environmental Park Totnes Road Paignton Devon TQ4 7EU | | | | | |
| Person seen at premises: Neil Bemment | | | | | |
| Time of Visit: 10:00 – 14:30 | | | | | |
| Inspection Type: S | | | Re-visit | | |
| Visit Type: B | | | Annual Inspection (informal) x | | |
| Unit: L | | | Re-licensing (6 yr) | | |
| | | | Interim (3 yr) | | |
| ACTION DIARY | | | | | |
| Action Type: PAN | | | Date Closed: | | |
| Action Detail | Date | Officer | Time (Units) | Input By | |
| INS | 11/7/14 | KJM | 18 | KJM | |
| INA | 11/7/14 | CAZ | 18 | | |
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Useful Codes Action Details

GIV - General visit G10 – No further action A – First Inspection

G08 – Informal advice given G13 – Verbal advice given B – Revisit G07 – Warning letter sent M20 – Report Form only C – Other VC – Other visit (advice) **Licence Displayed in Public Area :-** In foyer to the right of the main entrance doors. Mandatory conditions displayed.

Details of licence conditions and outstanding items checked/problems identified:

In a previous licensing inspection the inspection team made the following recommendation:-

'More information could be provided in the park about the considerable amount of excellent field conservation work being carried out by the trust.'

The focus of this informal inspection was to ascertain the level of current information provided to customers with regards to conservation work being undertaken. This was assessed by identifying known projects taken from the zoo website and locating information within the zoo about these projects.

Strapwort Project and Wild Thyme – Information displayed on a board at the entrance of the zoo on the main walkway towards the desert enclosure. The board informed the reader of the work carried out at local nature reserves and the impact on the eco system in the area.

Cirl Bunting – Information easily identified in the Avian Breeding Centre. Informed the reader of Paignton Zoo's involvement in this successful breeding programme and the reintroduction of the birds into the wild. This project was very successful and no more translocations are required as the population is now self sustaining.



White Clawed Crayfish – Signage was found outside of the Amphibian Ark in the gardens. Excellent use of QR bar code technology. Signage gave information about the Zoo's involvement with the South West Crayfish Partnership and the Biodiversity Action Plan.



Uzungwa Scarp Amphibian Project – looked for information on three species of frog/toad. The Wendy's Forest toad, Poyntons Forest toad and the Kihanga Reed frog. There was signage at the entrance near to the petting centre regarding this project. There was also good signage at the other entrance by the garden stating the purpose of the Amphibian Ark to prevent extinction of amphibians. This was eye catching and clearly stated the purpose of this exhibit.



Omo Forest Reserve/Omo-Shasha Forest Elephant Initiative – Very large sign informing the public of this project and Paignton Zoo's comprehensive involvement. Good signage/display for donations to the project where customers can insert coins into the trunk of a mock elephant.



Sulawesi Crested Black Macaque - Signage was easily spotted at Monkey Heights.

Dambari Wildlife Trust – Rhino House – Excellent exhibit with lots of information regarding the status of wild rhino and the high risk of extinction. The signage was very clear to members of the public and explained the plight of the rhino and the threat of poaching. The WWCT work with schools and communities in Western Zimbabwe to monitor biodiversity and with Matobo National Park to protect the rhinos.



The large board at the entrance to the zoo was very informative, detailing a wide range of conservation projects that the zoo is actively involved in. Ideal location although it was noted that many customers walk straight past without looking.

Recommendations

Birdlife Preventing Extinctions Programme - Paignton Zoo became a species champion for the programme in 2009, providing funding and raising awareness. We were unable to locate any information on this programme during our inspection.

White Clawed Crayfish – Although signage was informative the sign was too low down and could easily be obscured by members of the public.

Large Mammal House – There were empty leaflet boxes which could have been filled with leaflets regarding the conservation projects.

There were lots of seating areas with no information at all about conservation and these could provide a good location for signage. There were also seating areas where signage was displayed behind the seats and therefore not easily read by seated customers