

Torbay Youth Offer Survey Feedback

Summer 2014

This consultation was open between 12th May and 20th June 2014

| Method | Number of questionnaires returned |
|-------------------------|--|
| Online and paper | 145 |

Introduction

In 2013 Torbay Youth Service began to capture the views of 8 to 25 year olds on how the Service could develop a full Youth Offer in Torbay, including a range of support, advice and guidance opportunities. The results of this consultation were collated and can be found at:

<http://www.torbay.gov.uk/index/yourservices/fis/youthofferintorbay.pdf>

In 2014 the survey was reviewed and once again a consultation took place in order to gather further feedback from children and young people on how the Youth Offer in Torbay was meeting their needs and requirements. This is in terms of what they perceive quality Youth Services and activities to be within the 3 towns of Torquay, Paignton and Brixham.

The Survey also wanted to capture young people's experiences across Torbay as to whether they were accessing the My Place Youth Hub at Parkfield Youth Centre in Paignton. There were two specific questions on Parkfield, which was intentional due to the proposed changes in how the centre is staffed with partners and the way that services will be delivered in the future. This is therefore with regards to the move towards a Youth Trust model of delivery in Torbay in continued partnership with the community and voluntary sector.

Methodology

Torbay Youth Service designed, produced and distributed paper questionnaires to a variety of youth service providers asking them to circulate copies amongst the young people who attend their provision.

An online version of this survey was produced by the Performance, Policy and Review Team. This was also circulated by Torbay Youth Service.

Tables were constructed and percentages calculated using the overall number of questionnaires received (145) as the denominator unless otherwise stated.

Quality Assurance

To ensure the quality of data provided, all information received through both the online and paper surveys were verified and moderated. This provides reassurance that the results presented overleaf are a true representation of respondent's views.

Summary of results in comparison to last year's Survey

It is not possible to know how many of the same or different young people took part in the survey last year and again this year. However it is useful to make some comparisons to last year's results.

- 63.4% of the young people have youth groups or activities in their area, compared to 74.8% last year.
- 53.1 % attend a youth group or activity at least once a week compared to 53% last year.
- The most common opportunities offered are still making friends, a safe and enjoyable place to go and someone to talk to.

- The least common opportunities are still spiritual development and accreditations or youth awards.
- 53.1% of the young people heard about the club / activity they attend from friends compared with 49% last year.
- Friends and Facebook are still the preferred method of communications.
- Most of the respondents (49.7%) walked to the group / activity, which is exactly the same percentage as last year.
- 37.2% of the young people think that the range of activities and facilities in Torbay is very good compared to 40.6% last year.
- Bullying was still the most likely reason people would stop attending a provision.
- Despite ongoing encouragement, there were less neighbourhood responses this year from partner groups due to services having increased commitments and reduced capacity, especially over the summer period. The feedback also contained a disproportionate response from Paignton and there is the likelihood that more of these respondents were users of Parkfield than last year.

RESULTS: Statistics

1. What age are you?

| Age | Number | Percent |
|-----------|--------|---------|
| 8 | 6 | 4.1% |
| 9 | 6 | 4.1% |
| 10 | 11 | 7.6% |
| 11 | 15 | 10.3% |
| 12 | 13 | 9.0% |
| 13 | 12 | 8.3% |
| 14 | 18 | 12.4% |
| 15 | 19 | 13.1% |
| 16 | 7 | 4.8% |
| 17 | 14 | 9.7% |
| 18 | 6 | 4.1% |
| 19 | 4 | 2.8% |
| 20 | 3 | 2.1% |
| 21 | 1 | 0.7% |
| 22 | 2 | 1.4% |
| 23 | 1 | 0.7% |
| 24 | 4 | 2.8% |
| 25 | 1 | 0.7% |
| 26 | 1 | 0.7% |
| No answer | 1 | 0.7% |
| Total | 145 | 100.0% |

2. What gender are you?

| Gender | Number | Percent |
|-----------|--------|---------|
| Female | 73 | 50.3% |
| Male | 71 | 49.0% |
| No answer | 1 | 0.7% |
| Total | 145 | 100.0% |

3. What is the name of the area where you live?

| Area | Number | Percent |
|--------------|--------|---------|
| Paignton | 97 | 66.9% |
| Torquay | 36 | 24.8% |
| Brixham | 8 | 5.5% |
| Newton Abbot | 1 | 0.7% |
| Sheffield | 1 | 0.7% |
| Totnes | 1 | 0.7% |
| No answer | 1 | 0.7% |
| Total | 145 | 100.0% |

4a. Are there any Youth Groups or Youth Activities that you use in the area where you live?

| | Number | Percent |
|-------|--------|---------|
| Yes | 92 | 63.4% |
| No | 53 | 36.6% |
| Total | 145 | 100.0% |

4b. If no, do you go to youth provision in another town / area?

| | Number | Percent | Percentage of total |
|-----------|--------|---------|---------------------|
| Yes | 20 | 37.7% | 13.8% |
| No | 31 | 58.5% | 21.4% |
| No answer | 2 | 3.8% | 1.4% |
| Total | 53 | 100.0% | 36.6% |

5a. How often do you attend your club / group(s)?

| | Number | Percent |
|-------------|--------|---------|
| Regularly | 77 | 53.1% |
| Quite often | 21 | 14.5% |
| Not much | 12 | 8.3% |
| No answer | 35 | 24.1% |
| Total | 145 | 100.0% |

5b. If regularly how many times a week?

| Number of days per week | Number | Percent | Percentage of total |
|-------------------------|--------|---------|---------------------|
| 1 | 35 | 45.5% | 24.1% |
| 2 | 16 | 20.8% | 11.0% |
| 3 | 3 | 3.9% | 2.1% |
| 4 | 2 | 2.6% | 1.4% |
| 5 | 2 | 2.6% | 1.4% |
| No answer | 19 | 24.7% | 13.1% |
| Total | 77 | 100.0% | 53.1% |

6. What does / do your youth club / centre / group(s) offer?

| | Number | Percent |
|--|--------|---------|
| Making friends | 96 | 66.2% |
| A place that is safe and enjoyable to spend your time | 89 | 61.4% |
| Someone to talk to | 86 | 59.3% |
| Leisure and sports | 77 | 53.1% |
| Information and support | 72 | 49.7% |
| The opportunity to have your say and decide how your group is run | 69 | 47.6% |
| An anti-bullying policy/support/awareness | 68 | 46.9% |
| Volunteering/young leading | 61 | 42.1% |
| Learning activities such as relationships and health awareness etc | 57 | 39.3% |
| Arts, theatre, drama, dance and music | 56 | 38.6% |
| Trips and off site activities | 56 | 38.6% |
| Accreditations or youth awards | 29 | 20.0% |
| Spiritual development | 26 | 17.9% |
| Other | 9 | 6.2% |

7a. Do you ever go to Parkfield Youth Hub in Paignton?

| | Number | Percent |
|-------------|--------|---------|
| Not much | 42 | 29.0 |
| Regularly | 40 | 27.6 |
| Never | 32 | 22.1 |
| Quite often | 28 | 19.3 |
| No answer | 3 | 2.1 |
| Total | 145 | 100.0 |

8. What do you do at Parkfield?

| | Number | Percent |
|---|--------|---------|
| Hang out with friends | 82 | 56.6% |
| IT or radio project | 48 | 33.1% |
| Sports activities | 40 | 27.6% |
| Skate/BMX | 31 | 21.4% |
| Get help and support from the youth workers | 19 | 13.1% |
| Part of a group that meets at Parkfield | 16 | 11.0% |
| Climbing wall | 15 | 10.3% |
| Visited with your group | 7 | 4.8% |
| Other | 7 | 4.8% |

9. What is the best way to tell you about Youth Clubs / Activities etc?

| | Number | Percent |
|----------------------|--------|---------|
| From friends | 77 | 53.1% |
| Social media | 56 | 38.6% |
| At school | 52 | 35.9% |
| Posters/flyers | 45 | 31.0% |
| From family | 27 | 18.6% |
| Parkfield website | 25 | 17.2% |
| Your group's website | 16 | 11.0% |
| Other | 7 | 4.8% |

10. How do you get to your Youth Club / Group (s)?

| | Number | Percent |
|-----------|--------|---------|
| Walk | 72 | 49.7% |
| Other | 45 | 31.0% |
| Bus | 16 | 11.0% |
| No answer | 12 | 8.3% |
| Total | 145 | 100.0% |

11. What do you think of the range of youth activities / facilities on offer in Torbay?

| | Number | Percent |
|-----------------|--------|---------|
| Very good | 54 | 37.2% |
| OK | 43 | 29.7% |
| Could be better | 35 | 24.1% |
| No answer | 8 | 5.5% |
| Other | 5 | 3.4% |
| Total | 145 | 100.0% |

RESULTS: Summary of Open Ended Responses

12. What do you think makes a good club/group/youth provision?

| | Examples of comments made by respondents |
|------------------------------------|---|
| Social/ relaxing | <p>“Friends” repeated several times</p> <p>“ A lot of friends, meeting new people”</p> <p>“Ability to make friends and socialise”</p> <p>“Being able to interact with people with the same likes”</p> <p>“Do it with friends in a relaxed environment that help you and others”</p> <p>“Being calm and laid back”</p> <p>“No bulllys”</p> <p>“When you could just talk to anyone without feeling intimidated”</p> <p>“The people in it”</p> <p>“The people who come”</p> <p>“When you get along with the people there and the workers”</p> <p>“To see friends, the opportunities are so different from just being in school”</p> <p>“Somewhere to relax and be carefree. To be able to hang out with your friends without stress”</p> |
| Activities and Learning | <p>“Computers, Colouring, Music”</p> <p>“Computers, internet, friends”</p> <p>“Cooking, art, music and sports”</p> <p>“Do football and other things”</p> <p>“An activity for everyone”</p> <p>“Fun stuff in there”</p> |

| | |
|--------------------------------------|--|
| | <p>“Games, Music, People”</p> <p>“Going on a trip for a low cost”</p> <p>“More things to do”</p> <p>“Minecraft”</p> <p>“Music”</p> <p>“To help out and learn new skills”</p> <p>“To play games and have chips”</p> <p>“To skate and chill out”</p> <p>“Getting to learn things”</p> <p>“Lots of games”</p> <p>“Place to play sports”</p> <p>“Vending machines, pool table”</p> <p>“X box and playstation”</p> <p>“To ride penny boards inside”</p> |
| Having fun | <p>“Everyone can have fun”</p> <p>“Fun” repeated many times</p> <p>“To have some banter”</p> |
| Building /Resources | <p>“ Good building and facilities”</p> <p>“A safe place” repeated</p> <p>“Places like Chill’d Out”</p> <p>“Open a lot and cheaper so get money from Council (Government)”</p> <p>“Not shutting down. Staff”</p> <p>“Warm” repeated</p> <p>“The amount of equipment supplied”</p> |
| Needs led/ Participation | <p>“ It being something for my interests”</p> <p>“listen to needs and different options”</p> <p>“ A place to go for learning disabilities, very limited choice”</p> <p>“ Catering for my needs”</p> <p>“Strong team leading it and a chance for young people to have ownership”</p> <p>“To keep me out of my bedroom because I am in my bedroom a lot”</p> <p>“To give advice from personal experiences and are very caring, they respect us and our choices”</p> <p>“Enthusiastic leaders, taking into account what youth want to do”</p> |
| Mix of Reasons/ Youth Workers | <p>“Activities, friends, staff, equipment, support”</p> <p>“Being with friends, ICT room, radio club and chilling with youth workers”</p> <p>“Good activities, cheap food, friendly atmosphere”</p> <p>“Lots of activities and the youth workers”</p> <p>“Lots of things to do and there are amazing staff”</p> <p>“Not strict, have food, good prices”</p> <p>“Having someone to talk to and a place to hang out with my friends”</p> <p>“To socialise, meet new people, get good advice and help, encourages good behaviour”</p> <p>“Have a good person running it”</p> <p>“Helpful kind people”</p> <p>“Staff, help and information, support, sports and activities”</p> <p>“Somewhere to chill after school, away from school, feel calm at the group”</p> <p>“Staff” repeated several times</p> |

13. What do you think of the days and times the youth club / centre / groups are open?

| | Comments made by respondents |
|---|--|
| Positive Responses | <p> “Brilliant” “Cool” repeated Variances of “Good” repeated numerous times “Fine” repeated many times “Excellent” “Excitable” “Good as they all after school/college times” “Good, reduces ASB” “I think it works well” “I think the days and times are reasonable and good for certain age groups” “I think that they are open often enough” “I think they are good” “It’s fun and enjoyable” “Radical” “Really good, fits in with my time table” “Really good, stops ASB” “The right time to do what we want” “They are good for me” “Very good” repeated “Very good, not too late and not too early” </p> |
| Negative Responses | <p> “It’s all about the adults” “Bad” “Could be better, closed too much” “Could be better” “Shocking” “Terrible” </p> |
| Medium Range Responses / Uncertain | <p> “Ok” repeated many times “Don’t know” repeated “I don’t go anymore” </p> |
| Other Suggestions | <p> “3pm – 10pm” “Could be longer” “Day time” “Earlier” “Friday” “Early” “Good – open Friday end of the week” “Good (would like Wednesdays)” “Older teens don’t want to be with the younger ones” “Good, but open more days could be better” Variances of “Open more” repeated “Saturdays, others fine” “There great, may be a little later as it’s amazing” “They should be open more/earlier” “Very good would be better an extra day” “Wish it could be more days and times but feel they already do the best they can” “It should be open 8-10” </p> |

14. What would stop you from going to a youth club / centre or group?

Bullies and people not being nice was the most likely reason the respondents would stop going to a youth club / centre or group.

| | Comments made by respondents |
|--|---|
| Bullies / People not being nice | "Annoying people" "Arguments with other users" "Attitude" "Bullying" repeated many times "Bullies and alcoholics" "Bad environment" "Fights" "Horrible people" "If I don't like the people that is there" "Bad people" "If people were really mean to you" "If people were not friendly" "If people were really immature or messing around all the time" "If someone would hate me" "If the kids were out of control" "If it had a bad reputation" "People being unkind" "People I don't get on with" "People who constantly argue" |
| Nothing | "Nothing" repeated many times |
| Unable to get there / home | "Distance" "Timings" "How far it is" repeated "Couldn't get there" "If it was too far away" "Journey" "Taxi doesn't come" |
| Mixed Responses | "Age" – repeated "When too old" "An unpleasant environment, boring" "Being bored" repeated "Broken equipment, horrible staff" "Rude staff" "Nothing to do/equipment" "Paying to get in" "Got to pay" repeated "Drugs, drinking" "Having few different things to do" "Does not have what I want to go there for" "If I don't like the subject" "It I wasn't interested in the activities" "If I felt I wasn't being listened to" "If it was dirty" |

| | |
|--------------------------|--|
| | <p>“If the place wasn’t fun or safe”</p> <p>“If it was rubbish”</p> <p>“If the people were not helpful”</p> <p>“If it’s bad”</p> <p>“If nothing was on”</p> <p>“I don’t like some of the activities”</p> <p>“If I didn’t have anyone there”</p> <p>“If there were too many people”</p> <p>“Lonely”</p> <p>“Not having any friends”</p> <p>“Not being able to go outside”</p> <p>“Not enough provision for disabled and learning disabilities”</p> <p>“Opening times”</p> <p>“To not have food”</p> |
| Other Commitments | <p>“Being grounded”</p> <p>“Brother being ill”</p> <p>“College”</p> <p>“Family problems”</p> <p>“Family commitments”</p> <p>“Family got ill”</p> <p>“Having something else on”</p> <p>“Holiday”</p> <p>“Friend’s house”</p> <p>“Homework” repeated</p> <p>“Friends not coming”</p> <p>“Illness”</p> <p>“Busy”</p> <p>“My behaviour”</p> <p>“Family”</p> <p>“Work”</p> |
| Not on/ closed | <p>“If it closed” repeated many times</p> <p>“It if shut”</p> |

15. Why do you go to your youth club / centre / group?

| | Comments made by respondents |
|--------------------|--|
| Fun | <p>“Fun” repeated many times</p> <p>“Enjoy it” – repeated</p> <p>“Because it’s the best place ever”</p> <p>“It’s awesome and fun”</p> <p>“Feels good to be here</p> <p>“Have a laugh”</p> <p>“Entertainment”</p> |
| See Friends | <p>“Spend time with friends”</p> <p>“Something to do with mates”</p> <p>“Friends” repeated many times</p> <p>“Have a good time”</p> |

| | |
|---------------------------------------|---|
| Something to do | <p> “Do new things” “Good activities” “Entertainment, I feel I’m helping the local community” “Something to do while my mum’s shopping” “It sounded quite good” “Somewhere to go” “Get out of the house away from my parents and stress” “Gets me out” repeated “Gets you off the street and helps you stay out of trouble” “Had nothing else to do and seems fun” “It gives me a chance to be creative and to learn new things like cooking and textiles” “Play minecraft” “Help others” “To come and ride my bike” “To give mum a break” </p> |
| Make new friends | <p> “Meet new people” “Make friends” “Meet people like me” </p> |
| Relaxation | <p> “Find it peaceful here” “Break from homework/family” “Cheap food” “Can get away from my mum for a while” “Break from family” “Relax and be myself” “Play pool” </p> |
| Music | <p> “For the radio and band practice” “To do radio” (Parkfield/Sound Communities Radio Project) </p> |
| Sport / Fitness | <p> “Because of the skate park” “Take part in sporty activities” “Play sports” </p> |
| Advice / Support/ Volunteering | <p> “Help and support” “I am a volunteer” “I am a volunteer and can get courses that go on my CV” “Information and support” </p> |

Q15 Any general comments about youth club / centre / groups in Torbay?

A selection of these comments has been copied into the table below.

| Comments made by respondents |
|--|
| "all good" |
| "amazing" |
| "be free" |
| "have pot noodles" |
| "brill" |
| "could be more local places in specific areas" |
| "easy to find something to do" |
| "fun" repeated many times |
| "good place to go and be yourself" |
| "good place to hang out" |
| "it's awesome" repeated many times |
| "it is really good" |
| "it used to be better" |
| "it's fun" |
| "it's the best club ever" |
| "keep youth centre open 6 days a week, every weekend" |
| "annoying people" |
| "strict" |
| "make it more relaxed" |
| "may be more trips and events" |
| "friendly staff" |
| "need more clubs because of boring people, cause trouble when nothing to do" |
| "I go to YMCA to help out for charity" |
| "need to have 18+ girls basketball group in Torbay" |
| "not enough of them in Torbay" |
| "park inside" |
| "play minecraft" |
| "radio is fun" |
| "they're all very good workers there" |
| "there isn't enough for teenagers with disabilities to go to that offers a wide range of activities suitable for us" |
| "there's no group with my interest – lighting and sound" |
| "groups willing to accept disabled have much younger children and the staff don't get it" |
| "very good, kind and caring, respect to everyone and equality" |
| "youth club carry on Fridays! – it isn't a youth club anymore" |
| "they are all good" |
| "they are sometimes fun. Should make them funner" |
| "the group is awesome" |

In Conclusion

Although this survey only provides a snap shot of young people's opinions about the universal provision for young people in Torbay, it provides some interesting comments.

The tables, including in the Appendix, make interesting reading because they list the subjective comments that young people have made about a range of provision across Torbay. It is clear that on the whole young people want places to go that have friendly staff, where they can take part in a range of activities and where they can meet their friends or make new ones. "The People" appears

to be the most fundamental component of a youth provision – be it existing friends, youth workers or meeting new people.

Bullying is still listed as one of the biggest reasons for not attending youth provision and this reinforces that Torbay's Community Youth Services need to keep this on the agenda and to continue to challenge to all forms of bullying. Training for staff and volunteers in this area will continue to be needed and updated as online bullying becomes more common.

There have been some references to inevitable resource issues and around sufficiency of services and opening times, but despite changes nationally in budgets this survey has not uncovered any huge gaps in provision. The Youth Activities Grant has funded numerous projects over the last 3 years and some key partnerships have come out of this within each of the 3 towns. All of this information, including the Community Youth Services Directory (which also includes non funded partners), can be found at:

<http://www.torbay.gov.uk/index/yourservices/fis/torbayyouthservice.htm>

One area has been flagged however is the lack of inclusive provision for young people with disabilities. Although there are 3 provisions within the Community Youth Services Directory for young people with disabilities and their non-disabled peers, we do need to consider what more the mainstream groups can be doing to ensure young people with disabilities want to access their services. Please see the directory of services at:

<http://www.torbay.gov.uk/index/yourservices/fis/youthservicedirectory.pdf>

References to having safe places to go as well as having somewhere to escape to and away from family issues or responsibilities are mentioned as well on several occasions. The basic premise of youth provisions offering warm, safe spaces appears not to have wavered, even with changes in technology and the pace of life in our communities. This survey indicates to a large degree that a place of belonging, with a sense of community is still very important for young people.

The results of this survey will be added to other consultation work with young people and will feed into the Youth Offer review that will take place prior to early 2015.

Please see Appendix below:

Appendix of Full Open Ended Responses

12. What do you think makes a good club/group/youth provision?

| | Examples of comments made by respondents |
|------------------------------------|--|
| Social/ relaxing | <p>“Friends” repeated several times</p> <p>“ A lot of friends, meeting new people”</p> <p>“Ability to make friends and socialise”</p> <p>“Being able to interact with people with the same likes”</p> <p>“Do it with friends in a relaxed environment that help you and others”</p> <p>“Friendly and nice people”</p> <p>“Friendly people, no fighting”</p> <p>“Friends being here”</p> <p>“Friendly people”</p> <p>“Friendly faces”</p> <p>“Being calm and laid back”</p> <p>“Let you make friends”</p> <p>“Making friends going somewhere in Paignton”</p> <p>“No bulllys”</p> <p>“When you could just talk to anyone without feeling intimidated”</p> <p>“The people in it”</p> <p>“The people who come”</p> <p>“When you get along with the people there and the workers”</p> <p>“To see friends and play minecraft”</p> <p>“To relax and hang out with my mates, to have fun and get away from home”</p> <p>“To see friends, the opportunities are so different from just being in school”</p> <p>“Somewhere to relax and be carefree. To be able to hang out with your friends without stress”</p> |
| Activities and Learning | <p>“Computers, Colouring, Music”</p> <p>“Computers, internet, friends”</p> <p>“Cooking, art, music and sports”</p> <p>“Do football and other things”</p> <p>“An activity for everyone”</p> <p>“Fun stuff in there”</p> <p>“Games, Music, People”</p> <p>“Going on a trip for a low cost”</p> <p>“More things to do”</p> <p>“let scooters ride”</p> <p>“More things to do”</p> <p>“Minecraft”</p> <p>“Music”</p> <p>“To help out and learn new skills”</p> <p>“To play games and have chips”</p> <p>“To skate and chill out”</p> <p>“Getting to learn things”</p> <p>“Lots of games”</p> <p>“Place to play sports”</p> <p>“Vending machines, pool table”</p> <p>“X box and playstation”</p> |

| | |
|--------------------------------------|---|
| | <p>“To ride penny boards inside”</p> |
| Having fun | <p>“Everyone can have fun” “Fun” repeated many times “To have some banter”</p> |
| Building /Resources | <p>“ Good building and facilities” “A safe place” repeated “Places like Chill’d Out” “Open a lot and cheaper so get money from Council (Government) “Not shutting down. Staff” “Warm” repeated “The amount of equipment supplied”</p> |
| Needs led/ Participation | <p>“ It being something for my interests” “listen to needs and different options” “ A place to go for learning disabilities, very limited choice” “ Catering for my needs” “Strong team leading it and a chance for young people to have ownership” “To keep me out of my bedroom because I am in my bedroom a lot” “To give advice from personal experiences and are very caring, they respect us and our choices” “Enthusiastic leaders, taking into account what youth want to do”</p> |
| Mix of Reasons/ Youth Workers | <p>“Activities, friends, staff, equipment, support” “Being with friends, ICT room, radio club and chilling with youth workers” “ Friendly people, good facilities” “Friendly staff. Good activities” “Good activities, cheap food, friendly atmosphere” “Lots of activities and the youth workers” “Lots of things to do and there are amazing staff” “Lots of activities and the youth workers” “Not strict, have food, good prices” “Having someone to talk to and a place to hang out with my friends” “To socialise, meet new people, get good advice and help, encourages good behaviour” “Warm, friends and someone to talk to” “Have a good person running it” “Having nice staff” “Helpful kind people” “Staff, help and information, support, sports and activities” “Nice staff” “Somewhere to chill after school, away from school, feel calm at the group” “Staff” repeated several times “The workers and activities”</p> |

13. What do you think of the days and times the youth club / centre / groups are open?

| | Comments made by respondents |
|---|--|
| Positive Responses | <p> “Brilliant” “Cool” repeated Variances of “Good” repeated numerous times “Fine” repeated many times “Excellent” “Excitable” “Good as they all after school/college times” “Good, reduces ASB” “I think it works well” “I think the days and times are reasonable and good for certain age groups” “I think that they are open often enough” “I think they are good” “It’s fun and enjoyable” “Radical” “Really good, fits in with my time table” “Really good, stops ASB” “The right time to do what we want” “They are good for me” “They are good times” “Very good” repeated “Very good, not too late and not too early” “Very sound” “Yes” </p> |
| Negative Responses | <p> “It’s all about the adults” “Bad” “Could be better, closed too much” “Could be better” “Shocking” “Terrible” </p> |
| Medium Range Responses / Uncertain | <p> “Ok” repeated many times “Don’t know” repeated “I don’t go anymore” </p> |
| Other Suggestions | <p> “3pm – 10pm” “Could be longer” “Day time” “Earlier” “Friday” “Early” “Good – open Friday end of the week” “Good (would like Wednesdays)” “Older teens don’t want to be with the younger ones” “Good, but open more days could be better” “Good time and more days of the week” Variances of “Open more” repeated “Saturdays, others fine” “There great, may be a little later as it’s amazing” “They should be open more/earlier” </p> |

| | |
|--|--|
| | <p>“Very good would be better an extra day” “Wish it could be more days and times but feel they already do the best they can” “It should be open 8-10”</p> |
|--|--|

14. What would stop you from going to a youth club / centre or group?

Bullies and people not being nice was the most likely reason the respondents would stop going to a youth club / centre or group.

| | Comments made by respondents |
|--|--|
| Bullies / People not being nice | <p>“Annoying people” “Arguments with other users” “Attitude” “Bullied” repeated many times “Bullies” repeated many times “Bullying” repeated many times “Bullies and alcoholics” “Bad environment” “Fights” “Horrible people” “If I don’t like the people that is there” “If I got bullied” “Bad people” “If people were really mean to you” “If people were not friendly” “If people were really immature or messing around all the time” “If someone would hate me” “If the kids were out of control” “If it had a bad reputation” “People being unkind” “People I don’t get on with” “People who constantly argue”</p> |
| Nothing | <p>“Nothing” repeated many times</p> |
| Unable to get there / home | <p>“Distance” “Timings” “How far it is” repeated “Couldn’t get there” “If it was too far away” “Journey” “Taxi doesn’t come”</p> |
| Mixed Responses | <p>“Age” – repeated “When too old” “An unpleasant environment, boring” “Because you can’t ride scooters in the park” “Being bored” repeated “Boring activities” “Broken equipment, horrible staff” “Rude staff”</p> |

| | |
|---------------------------------|---|
| | <p> “Nothing to do/equipment” “Paying to get in” “Got to pay” repeated “Drugs, drinking” “Having few different things to do” “Does not have what I want to go there for” “If I don’t like the subject” “It I wasn’t interested in the activities” “If I felt I wasn’t being listened to” “If it was dirty” “If the place wasn’t fun or safe” “If it was rubbish” “If the people were not helpful” “If it’s bad” “If nothing was on” “If I got bored” “I don’t like some of the activities” “If I didn’t have anyone there” “If there were too many people” “Lonely” “Not having any friends” “No climbing” “No skate park” “Not being able to go outside” “Not enough provision for disabled and learning disabilities” “Opening times” “To not have food” </p> |
| <p>Other Commitments</p> | <p> “Being grounded” “Brother being ill” “College” “Family problems” “Family commitments” “Family got ill” “Having something else on” “Holiday” “Friend’s house” “Homework” repeated “Friends not coming” “Friends stopped going” “If no mates come” “Illness” “Busy” “My behaviour” “Family” “Work” </p> |
| <p>Not on/ closed</p> | <p> “If it was closed down” “Being closed” “Closed” “If it closed” repeated many times “it if shut” </p> |

15. Why do you go to your youth club / centre / group?

| | Comments made by respondents |
|-------------------------|---|
| Fun | <p>“Fun” repeated many times</p> <p>“Enjoy it” – repeated</p> <p>“Because it’s the best place ever”</p> <p>“It’s awesome and fun”</p> <p>“Feels good to be here</p> <p>“Have a laugh”</p> <p>“Entertainment”</p> <p>“Fun things to do”</p> |
| See Friends | <p>“Spend time with friends”</p> <p>“Something to do with mates”</p> <p>“Hang out with friends”</p> <p>“Friends” repeated many times</p> <p>“Have a good time”</p> <p>“Meet friends” repeated many times</p> |
| Something to do | <p>“Do new things”</p> <p>“Good activities”</p> <p>“Entertainment, I feel I’m helping the local community”</p> <p>“Something to do while my mum’s shopping”</p> <p>“It sounded quite good”</p> <p>“Somewhere to go”</p> <p>“Get out of the house away from my parents and stress”</p> <p>“Gets me out” repeated</p> <p>“Gets you off the street and helps you stay out of trouble”</p> <p>“Had nothing else to do and seems fun”</p> <p>“It gives me a chance to be creative and to learn new things like cooking and textiles”</p> <p>“Play minecraft”</p> <p>“Help others”</p> <p>“To come and ride my bike”</p> <p>“To give mum a break”</p> |
| Make new friends | <p>“Meet new people”</p> <p>“Make friends”</p> <p>“Meet people like me”</p> |
| Relaxation | <p>“Find it peaceful here”</p> <p>“Break from homework/family”</p> <p>“Cheap food”</p> <p>“Can get away from my mum for a while”</p> <p>“Break from family”</p> <p>“Relax and be myself”</p> <p>“Play pool”</p> |
| Music | <p>“For the radio and band practice”</p> <p>“To do radio” (Parkfield/Sound Communities Radio Project)</p> |
| Sport / Fitness | <p>“Because of the skate park”</p> <p>“Take part in sporty activities”</p> <p>“Play sports”</p> |

| | |
|-------------------------|---|
| Advice / Support | <p>“Help and support”</p> <p>“I am a volunteer”</p> <p>“I am a volunteer and can get courses that go on my CV”</p> <p>“Information and support”</p> |
|-------------------------|---|

Q15 Any general comments about youth club / centre / groups in Torbay?

A selection of these comments has been copied into the table below.

| Comments made by respondents |
|---|
| <p>“all good”</p> <p>“all tight in the Parkfield mandem”</p> <p>“amazing”</p> <p>“be free”</p> <p>“have pot noodles”</p> <p>“brill”</p> <p>“could be more local places in specific areas”</p> <p>“easy to find something to do”</p> <p>“fun” repeated many times</p> <p>“get bullies out of Parkfield”</p> <p>“good place to go and be yourself”</p> <p>“good place to hang out”</p> <p>“good time to meet friends”</p> <p>“it’s awesome” repeated many times</p> <p>“it is really good”</p> <p>“it used to be better”</p> <p>“it’s fun”</p> <p>“it’s the best club ever”</p> <p>“keep dirt track”</p> <p>“keep youth centre open 6 days a week, every weekend”</p> <p>“let us use climbing wall”</p> <p>“annoying people”</p> <p>“strict”</p> <p>“make it more relaxed”</p> <p>“may be more trips and events”</p> <p>“miss use of hall, enjoyed playing football/wheelchair football and other sports”</p> <p>“friendly staff”</p> <p>“need more clubs because of boring people, cause trouble when nothing to do”</p> <p>“I go to YMCA to help out for charity”</p> <p>“need to have 18+ girls basketball group in Torbay”</p> <p>“needs to be more fun”</p> <p>“not being able to use the sports hall is annoying as we can’t do wheelchair football”</p> <p>“not enough of them in Torbay”</p> <p>“park inside”</p> <p>“Parkfield shouldn’t shut cause too many people rely on it as a safe place to go and not get into trouble on the streets”</p> <p>“play minecraft”</p> <p>“radio is fun”</p> <p>“they’re all very good workers there”</p> |

“there isn’t enough for teenagers with disabilities to go to that offers a wide range of activities suitable for us”

“there’s no group with my interest – lighting and sound”

“very good”

“groups willing to accept disabled have much younger children and the staff don’t get it”

“very good, kind and caring, respect to everyone and equality”

“we should be able to have scooters in the park”

“youth club carry on Fridays! – it isn’t a youth club anymore”

“they are all good”

“they are sometimes fun. Should make them funner”

“the group is awesome”