

# South Devon & Torbay Pioneer & JoinedUp

**JoinedUp**

Excellent,  
joined-up care  
for everyone

**“A group of people going in the same direction by the will & the conviction of their own”**

- Context
- Plans and projects
- JoinedUp collaboration
- Integrated Care organisation
- Better Care Fund

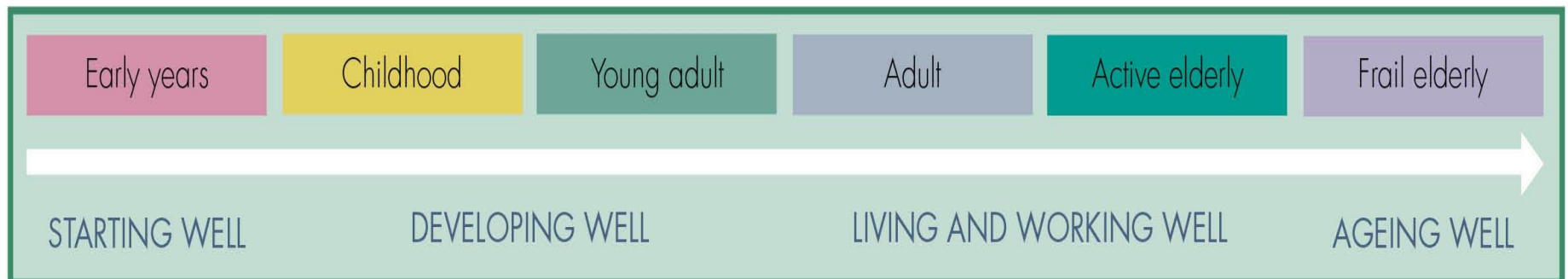
# The Context

- Mrs Smith + her daughter & grandson
- care & support where & when they need it via single point of access
- continuity of care in community where possible



# What we will achieve by 2020

- Reduce in inequalities for children
- Frail elderly – remove structural pathway problems & enhance experience
- 7-day services
- Mental health – mainstreamed, not separate
- Community resilience & enhanced social fabric as the basis for wellbeing



# Some of the **JoinedUp** projects

## ➤ **Torquay – Hele-Watcombe-Barton**

- Single point of access combining both CVS assets & statutory services to address social isolation & needs of children & families in poverty. Social prescribing.

## ➤ **Newton Abbot**

- Multi-disciplinary frailty hub for holistic, proactive care & support including, multi-disciplinary geriatric assessment
- 7 day working since October across locality
- Shared GP records in place

## ➤ **Ageing Better BIG Lottery**

- £6M to tackle isolation & loneliness in the over 50s with an asset based approach

## ➤ **Mental health**

- Acute and community services aligned to a single pathway with voluntary sector & crisis support.
- Multi-disciplinary memory clinic & peer led perinatal services

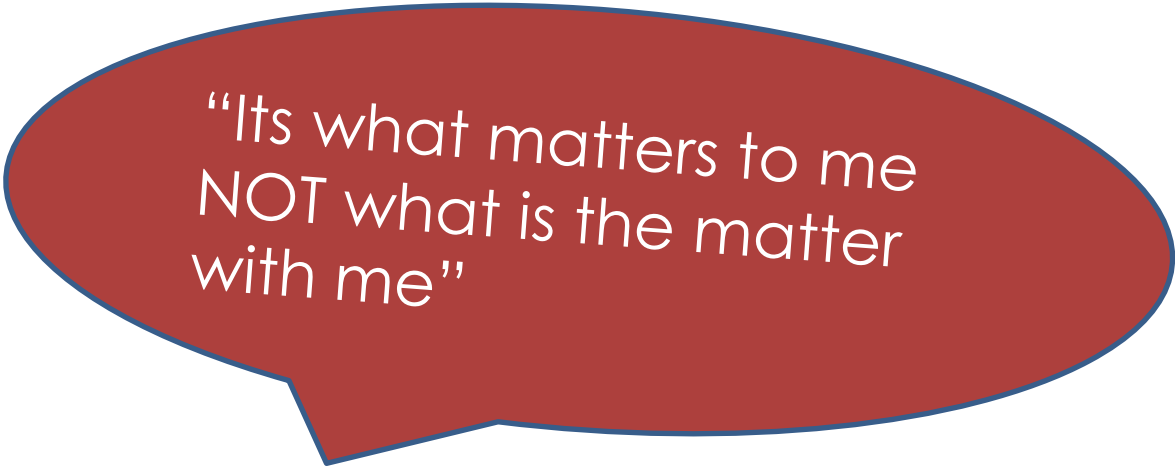
# Moving in the right direction

- ✓ Historic willingness to collaborate
- ✓ Co-production, strengths & assets
- ✓ **JoinedUp** Systems thinking - IT, workforce
- ✓ Population based health care
- ✓ Common focus on prevention & early intervention



# Working & learning together

- **JoinedUp** Cabinet & Board
- Joint Commissioning Plan
- Single Outcome framework
- Community programme office
- Evaluation



*“Its what matters to me  
NOT what is the matter  
with me”*

# Integrated Care Organisation

- Stage 3 of Monitor Transaction
- Finances challenging
- Service pressures
- Concerns around authorisation & parliamentary timetable





# Better Care Fund outcomes

- Total non-elective admissions (general and acute) per 1,000 population
- Permanent admissions of older people (aged 65 and over) to residential & nursing care homes, per 100,000 population
- Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services
- Delayed transfers of care from hospital per 100,000 population
- and; two local targets:
- Rate of dementia diagnosis
- Patient/service user experience of care

