

Hand-washing

Even though we have seen low number of cases of norovirus around the Bay, it is still vital that good personal hygiene, including hand-washing, is maintained.

Managing Medicines in Care Homes NICE guidelines

Please follow this link for guidance on the NICE guidelines:

http://www.nice.org.uk/guidance/sc/SC1.jsp

For further information, please write to:

We're on the Web

www.tsdhc.nhs.net

Torbay and Southern Devon **NHS**

Health and Care

NHS Trust

Clinical Effectiveness and Medicines Optimisation Team Northern, Eastern & Western Devon and South Devon and Torbay CCGs,

Windsor House, Plymouth, PL6 5UF

Or phone:

Oksana Riley, medicines Governance & Community Pharmacy Development Lead, on 01752 398800

An action plan for implementation of the guidance will follow

C Difficile Rates

A joined-up approach has been taken with our partners, resulting in low C difficle rates. This highlights how successful everyone has been by working together.

C difficile spreads through person-to -person contact.

It can cause diarrhoea, abdominal pain, cramps, fever and can even be life threatening.

More then 80 percent of cases are reported in people aged 65 and over. Patients with low immunity are also at risk.

Over the past 12 months South Devon and Torbay CCG has run a high profile campaign, urging people to be aware of the dangers of C difficile and how they can effectively combat the bacteria.

Posters, leaflets and cards, designed to help people avoid a relapse, have been circulated, and they would like to thank everyone for their efforts in helping to decrease the number of cases in Torbay and South Devon.

If you have any comments, thoughts or suggestions for future items in the newsletter, please let us know by emailing:



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ISSUE

July 2014

Clinical Commissioning Group MENTAL HEALTH DEVELOPMENTS

Far-reaching initiatives to improve the lives of people with mental health are being developed.

In the past year, South Devon and Torbay Clinical Commissioning Group and Devon Partnership NHS Trust (DPT) have brought in a range of improvements in the provision of mental health care for local people, and the organisations are now looking to build on these.

The initial work has focused on Paignton's crisis house facility, which provides people with an alternative to hospital admission or residential care when they need a short period of intensive support to manage or avert a crisis. Feedback from people using the facility has been very positive. To add to the scheme, a telephone crisis line and a drop-in centre delivering 24-hour assessment are being established later this year.

There has also been further development of GP link workers, who liaise between primary and secondary care, and a Rapid Re-referral protocol has been implemented, which will enable those recently discharged to be referred, if they need to be, directly back into service without the need to repeat the assessment process.

The next stage of the plan is to enhance access to (and choice of) psychological interventions for those over 65, create a whole-system approach to enable community health and care staff to access specialist support, implement extended perinatal mental health service to include all pregnant women, and increase the number of people receiving a time-

<u>NHS</u>

South Devon and Torbay

the CCG clinical lead for mental health, said: "We acknowledge that this is a long and ambitious list, but we intend to strive towards these worthwhile aims." We hope to build on the increasingly strong collaborative working with our main providers of mental health care in order to realise these improvements. Based on our last year of work, I feel we can be confident of success." Since South Devon and Torbay CCG's authorisation in 2013, the aim to improve and transform mental health service has been a key priority, with the CCG in close discussions with many local groups and individuals to improve mental health care. Throughout this work, collaboration with DPT, the main provider of mental health care in South Devon and Torbay, has been essential.

Liz Davenport, director of operations at DPT, said: "We have done some great work in Torbay and South Devon and we are excited about our plans for the next few years." We are working particularly hard to provide as many services as we can within the area and to develop alternatives to hospital care – such as the crisis house.

"The CCG has demonstrated its commitment to mental health loudly and clearly. Not only is this very reassuring for people with mental health needs, but it makes our job as providers far more achievable."

TASC Torbay Adult Social Care Newsletter

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After the Liverpool Care Pathway

A collaboration of clinicians, patients and commissioners have created a suite of resources in response to the Liverpool Care Pathway being withdrawn on 14 July 2014.

These resources have been developed by the End of Life Care Clinical Pathway Group (CPG), which represents all end of life providers and input from primary care, the CCG and patients.

Devon-wide principles have also been drawn up in response to the need to change and the End of Life CPG will ensure that the suite, any updates or changes will be communicated out via care home facilitators

TRAINING AVAILABLE ONLINE: A wealth of training for care home staff is available at Torbay Hospital's Horizon Centre.

Visit: http://www.sdhct.nhs.uk/ horizoncentre

for more information.



Multi–Provider Forum

A Multi Provider Forum looking at improving health and well being in care, took place on 7 May.

Commissioners, Service Providers, Advocacy services and the Voluntary sector attended the forum.

The forum focused on sharing good practice, policy and strategy to improve care, the workforce, business and commissioning in Torbay.

Topics of discussion included the Care and Support Bill, the Market Position Statement, Safeguarding and the Aging Better Bid, copies of the presentations are available by following this link:

http://www.torbaycaretrust.nhs.uk/yourlife/ It social care/information for providers/Pages/ MultiProviderForums.aspx

For further information on this and future forums please contact Lisa Butcher or Chris Lethbridge on: 01803 210422 or 01803 321146.



The next forum will take place on Wednesday 1 October 2014 at the Riviera International Centre, Torquay



A Market Position Statement

Forbay's Market Position Statement for Adu Tial Care & Support in Torbay 2014+ is nowso bay Council website at: <u> http://www.torbay.gov.uk/</u>

marketpositionstatement



Safeguarding Adults

Annual Report 2013/14

The findings from Winterbourne View are now being embedded into National Policy and individual practice.

The Annual Report seeks to demonstrate how the Torbay Safeguarding Adults Board is working to improve the lives of people who need the most support.

The Safeguarding Adults Board believes this will be achieved by reinforcing learning from the past, building stronger partnerships, building confidence in the service being delivered and building for the future.

More information on this report can be found by following this link:

http://www.torbaycaretrust.nhs.uk/

ourservices/SafeguardingAdults/Documents/ safeguarding-adults-annual-report-2013-14.pdf

Safeguarding Adults

"Keeping children and vulnerable adults safe is everyone's responsibility

Ageing Better Bid

Torbay has been offered an opportunity by the Big Lottery Fund to bid for £2million-6million to reduce social isolation among older people in Brixham, Paignton and Torquay.

Torbay Community Development Trust is working with various groups across the Bay to give Torbay the best chance of securing these funds and make a real difference for some of Torbay's more isolated residents.

Various consultations took place around Torbay, asking people over 50 to really think about their future and to describe how good later life might look.

It ensures that people will have clear information and advice to help them navigate the system, and a more diverse, high quality range of support to choose from to meet their needs.

Draft statutory guidance has been published which provides a blueprint on how councils and other organisations should implement the legislation that comes into force in two stages (April 2015 and then April 2016).

For further info on the act and draft consult please see the following link:

https://www.gov.uk/government/consultations/updatingour-care-and-support-system-draft-regulations-and-<u>guidance</u>

The Care Act 2014



The Care Act was approved by Parliament on 14 May 2014.

This Act places care and support law into a single statute for the first time and enshrines the principal of individual wellbeing as the driving force behind it.





