

Adult Social Care Newsletter

February 2015

NHS
South Devon and Torbay
Clinical Commissioning Group



Deprivation of Liberty Safeguards update

New forms

At the beginning of January 2015 the Associate Directors of Adult Social Services (ADASS) in collaboration with the Department of Health (DOH) released a set of new forms designed to make the application process quicker and easier. To access the ADASS webpage and the new forms click here:

www.adass.org.uk/mental-health-Drugs-and-Alcohol/key-documents/New-DoLS-Forms/

Further DoLS related information such as the DoLS codes of practice and information booklets can be found on the Torbay and Southern Devon Health and Care NHS Trust dedicated DoLS web page for Hospital and Care Homes.

Please click here:

www.torbaycaretrust.nhs.uk/ourservices/MentalCapacityAct/Pages/-DoLSInformationforCareHomesandHospitals.aspx

Care Quality Commission

The Care Quality Commission has now published its report entitled 'Monitoring the use of the Mental Capacity Act Deprivation of Liberty Safeguards in 2013/14'.

The report says:

- There will be a greater emphasis placed upon the implementation of the Mental Capacity Act and the Deprivation of Liberty Safeguards within standards and the inspection process.
- Providers are required by law to notify CQC of applications submitted to deprive a person of their liberty and the outcome of the application (Regulation 18).
- Providers are required to notify the Coroner, where a person, who has been subject to a granted Standard Authorisation, dies. The new forms, accessible via the link above, incorporate a specific form to support this process.

To access the full CQC report please click on the link below:

www.cqc.org.uk/content/deprivation-liberty-safeguards-201314

Information about the Mental Capacity Act 2005 can be accessed via the Torbay and Southern Devon Health and Care NHS Trust dedicated MCA page, please click on this link:

www.torbaycaretrust.nhs.uk/ourservices/MentalCapacityAct/Pages/Default.aspx

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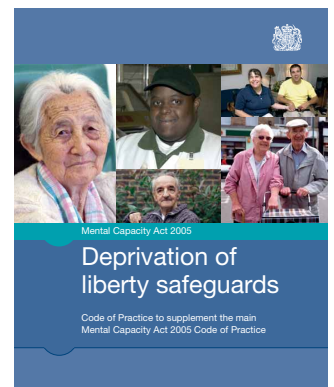
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All MCA/DoLS policies, practice guidance, information booklets and forms can be accessed on icare through the link below:

[icare/Operations/mental_capacity_act/Pages/default.aspx](http://www.torbaycaretrust.nhs.uk/operations/mental_capacity_act/Pages/default.aspx)

Torbay Care Trust now provides NHS community health services in Southern Devon.

You can access the Code of Practices for Mental Capacity Act and the Deprivation of Liberty Safeguards by clicking on the booklets below:



Palliative Care in Care Homes

Funding secured for end of life care project

Congratulations to the Palliative and End of Life Care team (led by Carol Gray, strategic lead, and Louise Davies, care home facilitator), who have secured funding of £5,000 from the Queen's Nursing Institute and the Burdett Trust for their pilot project aimed at improving the standards of end of life care for residents in care homes.

The pilot is in response to the recent publication of the "One chance to get it right" document from the Leadership Alliance for the care of dying people, NHS England (2014) where recommendations are made to deliver training for care staff involved in caring for people at end of life. The project will comprise of the delivery of an end of life care programme for care staff who are involved in caring for people at end of life.

The course content will encompass all aspects of end of life care delivery concentrating on the 5 priorities for care for the dying person, which are Recognize; Communicate; Involve; Support; Plan and Do.

Research suggests that there are several factors which contribute to sub optimal care being delivered in care homes, the single most important factor being inadequate training of staff at all levels. Following the delivery of this program it is hoped there is evidence of an improvement to the standards of end of life care offered to residents in care homes; therefore, positively contributing to the overall experience for residents during their end of life journey.

Nurses in Social Care Conference 25 February

Nurses in Social Care Conference: Somerset Cricket Club, Taunton - 25th February 2015

Nurses play an increasingly critical role in adult social care, yet recruitment, skills and integration can be challenging for employers from across the country and the situation in the South West is no exception. The aim of this event was to identify integrated local solutions by building on current good practice.

The day was developed in conjunction with partners including the Association of Directors of Adult Services, the Care Quality Commission and Skills for Care and consisted of guest speakers from Health Education South West and the Registered Nursing Homes Association.



The event was highly interactive and provided opportunities for information exchange and development of good practice models that can be taken back to the work place. Following the event partners and delegates should now be able to make public (or private) pledges about what they will do as a direct consequence of the work undertaken at the conference.

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Skills for Care develops skills and qualifications with employers of adult social care workers to improve the quality of service delivery across England.

Twitter - www.twitter.com/skillsforcare

Facebook - www.facebook.com/skillsforcare

Youtube - www.youtube.com/skillsforcare

registered charity 1079836, registered company 3866683

Skills for Care - home of the National Skills Academy for Social Care, is the employer-led workforce development body for adult social care in England. We offer workforce learning and development support and practical resources from day one of entry level, right through to those in leadership and management roles. Visit www.skillsforcare.org.uk and www.nsocialcare.co.uk

Care Act: Media Campaign: Information for Providers

Radio 4's 'Call You and Yours' broadcast - a programme about the Care Act on the 17/2/15.

It is 45 minutes long and available on the BBC iplayer link: www.bbc.co.uk/programmes/b052j575

This programme is part of a national media campaign, which may result in the public asking you for information and advice. The Department of Health required each Local Authority [via the Care Trust] to have Care Act information on its website. This is currently being populated with relevant information and is located on the Trust's public-facing Care Act page: www.torbaycaretrust.nhs.uk/careact/Pages/Default.aspx

Alternatively, google 'Torbay Care Act', will take you to the same page.

It includes some useful sources of information, to support your response to any queries from the public, facilitating their information and advice about the changes:

- The Department of Health 'Care Act Easy Read document', provides an accessible summary. You may want to print off this information to give to your customers and family carers.

www.torbaycaretrust.nhs.uk/careact/Documents/making-sure-the-care-act-works-easy-read.pdf

- Independent Ageing 'What Does the Care Act Mean For Me?' We have permission to use this on the Care Act website. It is clearly written in large print, from the perspective of the public, and is a good source for you to familiarise yourself with an excellent summary of the Care Act, to enable you to address queries. It is a good resource for staff (as part of their supervision and practice) and useful for the public to be informed about the website, and where to access information.

www.independentage.org/guides/the-care-act/

- The Department of Health Care Act factsheets, which directly relate to each section of the Care Act, specify each section of the Act, including Deferred Payments. www.gov.uk/government/publications/care-act-2014-part-1-factsheets

- The Care Act Statutory Guidance which, though long, provides clear information about how to implement the Care Act, including community settings, with examples.

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/366104/43380_23902777_Care_Act_Book.pdf

The Department of Health will be providing further information over the next few weeks and this will be added to the Care Act page.

It will include Financial guidance, including a pathway to access the spectrum of financial support, with a script to use to confidently relay this information. For example, to be more confident in how and when to support people to seek information from the Citizens' Advice Bureau, Age UK, the Government's Money Advice Service, Independent Financial Advice or Registered Independent Financial Advice.



Farewell to Dr Sam Barrell – South Devon & Torbay CCG

South Devon and Torbay Clinical Commissioning Group has said farewell to Dr Sam Barrell, its chief clinical officer since the organisation was officially authorised in April 2013. Sam has taken up the post of Chief Executive at Musgrove Hospital in Taunton and the CCG has formally begun the search to find Sam's replacement.

Sam, who has been a partner at Compass House Medical Practice in Brixham, told CCG staff on her last day: "I am going to really miss the GP world – both being a GP and working with everyone else.

"I have enjoyed seeing the CCG develop and it has been great to be able to collaborate with clinicians on developing ideas. GPs and other clinicians across the patch are working on some exciting schemes and I do believe that, as I leave, the CCG is in a good place for the future.

"I have fought the corner for primary care as best as I have been able and used my role to reinforce the need to invest, expand and find better models for the future. I am sure that my successor will do the same.

"Thank you for all your support. I look forward to hearing of continued great improvements and – of course – to experiencing them myself and for my family as local patients in Torbay. Good luck and very best wishes to all."

Sam was awarded a CBE in the Queen's Birthday Honours last summer. Before working as a GP in Brixham, she was an anaesthetist in London acute trusts. She was also named as one of the Top 50 most inspirational women in healthcare by the Health Service Journal.

South Devon and Torbay CCG Volunteer success for DASH

The Biscuit Club, set up by DASH (District of Ashburton Surgery Helpline), introduces families to an elderly person, encouraging conversation between the generations and helping to combat isolation. Following a winter recruitment campaign, the Biscuit Club had 14 families offering to take part in the scheme and with recruitment still running, more are expected to follow. It has also had a number of people volunteer their services to help local elderly people with various tasks, such as shopping and dog-walking. The Biscuit Club was featured on BBC Devon on Saturday 7 February, so that is expected to raise more interest.

This is a fantastic result for the local community and is exactly what we want to be seeing in our plans for looking after people's wellbeing and making sure they are not lonely or isolated, with the associated negative impact on health.

DASH is now looking at getting local practices to help with referrals to the Biscuit Club so that those who would benefit most from these social visits can get access to the service. More information of how the club works is here.

Contract for enquiries:

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Please note that John Bryant, Linda Gibbs, Chris Lethbridge and Lisa Butcher have transferred to Torbay Council. Lindsey Jeffrey and June Fay will be staying with the Care Trust.

If you have any comments, thoughts or suggestions for future items in the newsletter, please let us know by emailing: linda.gibbs@torbay.gov.uk