

Appendix 1: Data Informing the Market Position Statement for Adult Social Care and Support and Children’s Services in Torbay 2016+

This appendix contains data which informs the Market Position Statement for Adult Social Care and Support and Children’s Services in Torbay 2016+.

Children’s Services data is mainly contained within the strategies referred to within the relevant sections of the Market Position Statement. These are summarised in section 3 of the main document with web links where available.

1. Accommodation based services

1.1 Residential and nursing care homes

Figure 1a: Number of Torbay Local Authority supported permanent admissions to residential and nursing care during the year, split by age

Excludes admissions to group homes, funded nursing care, continence care and continuing care contracts

Includes clients transferring from temporary to permanent care during the year

Year of admission	Number of admissions- by age at admission				Total
	18- 64 years	65-74 years	75-84 years	85 years and over	
2010/11	49	17	62	125	253
2011/12	31	21	65	104	221
2012/13	25	24	64	142	255
2013/14	29	20	64	117	230

Source: Torbay and Southern Devon Health and Care NHS Trust (TSDHCT)

Figure 1b: Number of Torbay Local Authority supported adults whose long term support needs were met by admission to residential and nursing care homes, split by age

Year of admission	Number of admissions- by age at admission				Total
	18- 64 years	65-74 years	75-84 years	85 years and over	
2014/15	5 – 10	11 – 20	67	121	210

Source: TSDHCT

The tables above are split because the transition from Adult Social Care Combined Activity Return (ASC-CAR) (2010/11-2013/14) to Short and Long Term Support

(SALT) (2014/15) performance returns resulted in a change to which admissions to care homes were captured. Twelve week disregards and full cost clients are now included, whereas previously they were excluded. Furthermore, whilst ASC-CAR recorded the number of people who were admitted to residential or nursing care during the year, the relevant SALT tables record the number of people for whom residential/nursing care was planned as a sequel to a request for support, a review, or short-term support to maximise independence.

Figure 2a and b: The figures in the above tables are shown as percentages in the tables below

Table is split at 2014/15 due to the change in the criteria of the indicator as given above.

Year of admission	% of admissions- by age at admission				Total
	18-64 years	65-74 years	75-84 years	85 years and over	
2010/11	19.4%	6.7%	24.5%	49.4%	100%
2011/12	14.0%	9.5%	29.4%	47.1%	100%
2012/13	9.8%	9.4%	25.1%	55.7%	100%
2013/14	12.6%	8.7%	27.8%	50.9%	100%

Year of admission	% of admissions- by age at admission				Total
	18-64 years	65-74 years	75-84 years	85 years and over	
2014/15	2 - 5%	5 - 10%	31.9%	57.6%	100%

Source: TSDHCT

Figures 3a, 3b and 3c: Number of Torbay care homes contracted with TSDHCT split by their number of Care Quality Commission (CQC) registered beds

It is important to note:

- *If a care home is registered with the CQC as nursing but has no nursing staff then the home and the beds are categorised in the tables below as residential care, to reflect the actual type of homes and beds available
- *In some cases the number of CQC registered beds will be higher than the physical number of beds available at any given time. This is because many homes have rooms which are registered for double occupancy (should the need or choice arise) and these double rooms contribute to the homes overall registration. Therefore the total number of registered beds across a number of homes will not provide a true picture of Capacity in the market, 1) due to the variability of double rooms being used singly but also some homes intentionally chose to operate at a lower than Registered number of beds or close beds temporarily for refurbishment

Figure 3a. As on 2 December 2013

Care home type	Number of homes with 25 beds and under	Number of homes with 26-50 beds	Number of homes with 51 beds and over	Total
Residential care	59	27	0	86
Nursing care	3	11	3	17
Total	62	38	3	103

Source: TSDHCT*

Figure 3b. As on 18 September 2014

Care home type	Number of homes with 25 beds and under	Number of homes with 26-50 beds	Number of homes with 51 beds and over	Total
Residential care	58	27	0	85
Nursing care	3	11	3	17
Total	61	38	3	102

Source: TSDHCT*

Figure 3c. As on 21 September 2015

Care home type	Number of homes with 25 beds and under	Number of homes with 26-50 beds	Number of homes with 51 beds and over	Total
Residential care	54	27	0	81
Nursing care	3	11	3	17
Total	57	38	3	98

Source: TSDHCT*

Figures 4a, 4b and 4c: Number of Torbay care homes contracted with TSDHCT, split by their CQC registered age ranges

It is important to note:

*If a care home is registered with the CQC as nursing but has no nursing staff then the home and the beds are categorised in the tables below as residential care, to reflect the actual type of homes and beds available

Figure 4a. As on 2 December 2013

Care home type	Number of homes- by registered age range		Total
	18-64 years	65 years and over	
Residential care	29	57	86
Nursing care	2	15	17
Total	31	72	103

Source: TSDHCT*

Figure 4b. As on 18 September 2014

Care home type	Number of homes- by registered age range		Total
	18-64 years	65 years and over	
Residential care	30	55	85
Nursing care	2	15	17
Total	32	70	102

Source: TSDHCT*

Figure 4c. As on 21 September 2015

Care home type	Number of homes- by registered age range		Total
	18-64 years	65 years and over	
Residential care	28	53	81
Nursing care	2	15	17
Total	30	68	98

Source: TSDHCT*

Figure 5: CQC registered care homes in Torbay contracted with TSDHCT, as on 31 March of the year

It is important to note:

*If a care home is registered with the CQC as nursing but has no nursing staff then the home and the beds are categorised in the tables below as residential care, to reflect the actual type of homes and beds available

Year	2012		2013		2014		2015	
Care home type	Number	% split	Number	% split	Number	% split	Number	% split
Residential care homes	92	84%	88	83%	86	83%	86	84%
Nursing care homes	18	16%	18	17%	18	17%	16	16%
Total	110		106		104		102	

Date	21 September 2015	
Care home type	Number	% split
Residential care homes	81	83%
Nursing care homes	17	17%
Total	98	

Source: TSDHCT*

Figure 6: CQC registered care beds in Torbay of homes contracted with TSDHCT, as on 31 March of the year

It is important to note:

- *If a care home is registered with the CQC as nursing but has no nursing staff then the home and the beds are categorised in the tables below as residential care, to reflect the actual type of homes and beds available
- *In some cases the number of CQC registered beds will be higher than the physical number of beds available at any given time. This is because many homes have rooms which are registered for double occupancy (should the need or choice arise) and these double rooms contribute to the homes overall registration. Therefore the total number of registered beds across a number of homes will not provide a true picture of Capacity in the market, 1) due to the variability of double rooms being used singly but also some homes intentionally chose to operate at a lower than Registered number of beds or close beds temporarily for refurbishment.

Year	2012		2013		2014		2015	
	Number	% split	Number	% split	Number	% split	Number	% split
Residential care beds	1,915	76%	1,835	74%	1,848	74%	1,839	75%
Nursing care beds	608	24%	652	26%	658	26%	614	25%
Total	2,523		2,487		2,506		2,453	

Date	21 September 2015	
Care home type	Number	% split
Residential care beds	1,800	74%
Nursing care beds	619	26%
Total	2,419	

Source: TSDHCT*

1.1.1 Residential care homes

Figure 7: Number of residents supported by Torbay Local Authority in residential care placements as on 31 March of the year, split by primary client type and age group

Includes temporary and permanent placements

Excludes fully self-funded, Health funded

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Age unknown	Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years		
2011	16	296	62	192	119	29	1 - 5	0	10+	739
2012	11	273	63	173	110	27	1 - 5	0	10+	679
2013	12	234	59	219	101	30	1 - 5	0	10+	674
2014	6 - 10	239	58	213	95	31	1 - 5	0	10+	663
2015	6 - 10	251	46	187	94	31	1 - 5	15	0	638

Source: TSDHCT, Adult Social Care - Combined Activity Return dataset; 1 – 5, 10 – 15, 10+: Numbers suppressed to protect identity

1.1.2. Nursing care homes

Figure 8: Number of residents supported by Torbay Local Authority in nursing care placements as on 31 March of the year, by primary client type and age group

Includes temporary and permanent placements

Excludes fully self-funded, Health funded

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Age unknown	Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years		
2011	11	70	0	6 – 10	0	0	0	0	1 – 5	90
2012	6 – 10	62	0	6 – 10	0	0	0	0	1 - 5	79
2013	6 – 10	53	1 - 5	15	0	0	0	0	1 - 5	78
2014	6 – 10	41	1 - 5	23	0	0	0	0	1 - 5	74
2015	1 - 5	47	1 - 5	24	1 - 5	0	0	1 - 5	0	79

Source: TSDHCT, Adult Social Care – Combined Activity Return dataset; 1 – 5, 6 – 10: Numbers suppressed to protect identity

1.2. Independent hospitals

Figure 9: Number of inpatients (adults and adolescents in transition to adult services) in independent hospitals

Time period	In Torbay area- Number of patients funded by South Devon and Torbay Clinical Commissioning Group in an inpatient facility	Outside of Torbay area- Number of patients funded by South Devon and Torbay Clinical Commissioning Group in an inpatient facility
As on 1 December 2015	8	24

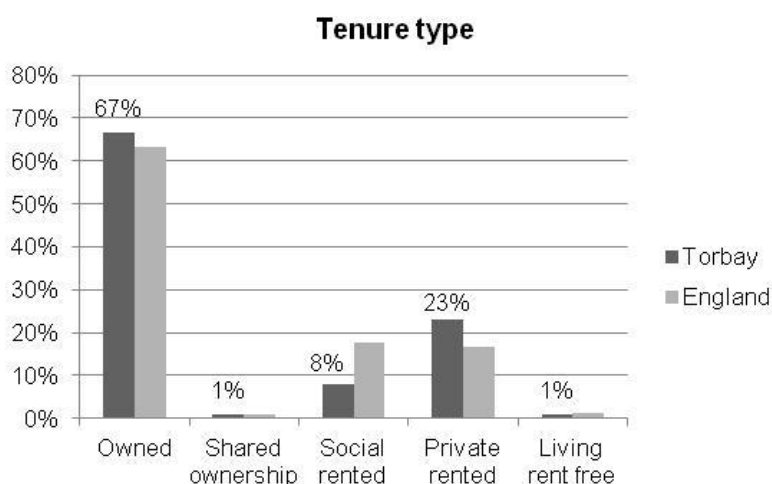
Source: South Devon and Torbay Clinical Commissioning Group

On 1 December 2015 there were two independent hospitals operating within Torbay. One is a specialist Tier 4 CAMHS (Child and Adolescent Mental Health Services) provider caring for young people up to the age of 18 years and is commissioned by NHS England. Another is a hospital for adults under the age of 65 with poor mental health, and is a step down from an acute psychiatric ward.

Whilst the strategic drive is to ensure that patients are cared for and receive the treatment that they need closer to home, there are a number of patients who require specialist in patient treatment which is out of the Torbay and South Devon area. Following care treatment reviews of individuals the South Devon and Torbay Clinical Commissioning Group has recognised a gap for ‘step down’ provision which can meet the complex needs of people particularly those with learning disability and behaviours which challenge.

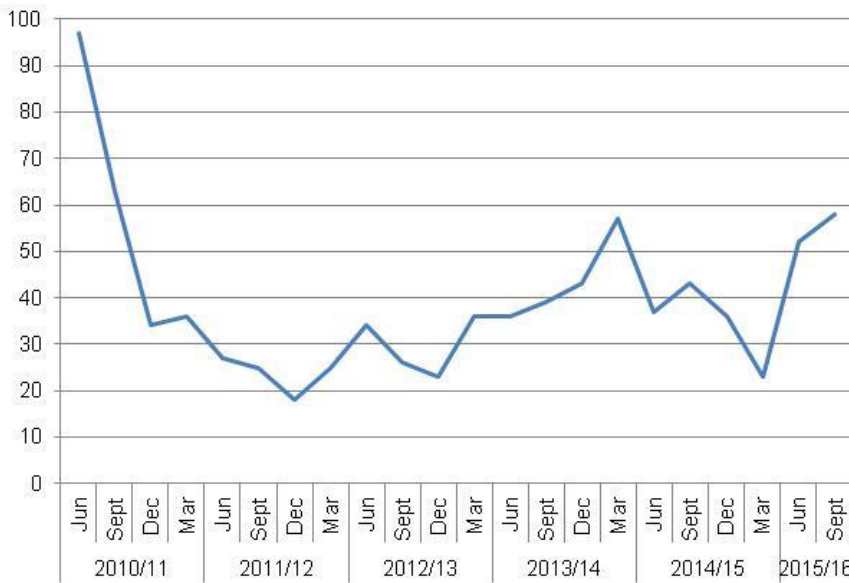
1.3. Housing

Figure 10: Tenure of housing in Torbay compared with England



Source: 2011 census, www.nomisweb.co.uk

Figure 11: Number of Torbay households living in emergency temporary accommodation provided by Torbay Council as at the end of each quarter

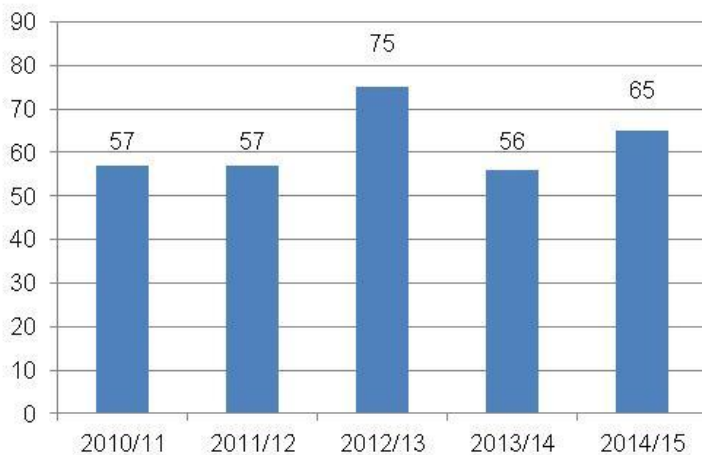


The Local Authority has a duty to provide emergency accommodation when it has reason to believe that an applicant may be homeless, eligible and in priority need for accommodation.

The Local Authority also has a duty to provide emergency accommodation for households owed the full housing duty.

Source: Housing Options service, Torbay Council, P1E returns

Figure 12: Number of applicants accepted as homeless by Torbay Council during the year, and owed a full Housing duty



Households can make an application for homeless assistance to the Local Authority. The Authority then investigates their situation to determine what duty, if any, is owed to them. To be owed the 'Full Housing Duty' applicants need to be eligible for assistance, in priority need for accommodation and homeless unintentionally.

Source: Housing Options Team, Torbay Council, P1E returns

Figure 13: Number and percentage of homeless applications and acceptances by Torbay Council during the year

Year	Number of applications	Number of acceptances	% of acceptances
2012/13	382	75	20%
2013/14	490	56	11%
2014/15	491	65	13%

Source: Housing Options Team, Torbay Council, P1E returns

Figure 14: Number of Prevention and Homeless cases dealt with by the Housing Options Team, Torbay Council, where homelessness was prevented or relieved

These figures include cases where homelessness was prevented, where people were threatened with homelessness, and cases where homelessness occurred and was then resolved

Year	Number of cases
2010/11	557
2011/12	511
2012/13	688
2013/14	517
2014/15	423

Source: Housing Options Team, Torbay Council, P1E returns

Figure 15: Number of Torbay households on the Devon Home Choice waiting list for social housing, within Bands A-D of housing need

Council and housing association homes available to rent are advertised through Devon Home Choice. Applicants can look for and apply for social housing within all the Local Authority areas within Devon.

The Housing Act 1996 requires that 'Reasonable Preference' for housing must be given to people in certain categories. Applicants are assessed and given a band A-D, depending on housing need and placed on the housing register. Once on the Housing Register applicants can bid for properties they are interested in. In 2011 the Localism Act allowed Councils to restrict access to their housing registers. In May 2014 Torbay and other areas removed a fifth band- E (no housing need) from the register.

Torbay has introduced a five year residency requirement where applicants or a member of the household need to have lived in Torbay for five years to be eligible to go on the Torbay housing register. There are a number of exceptions to this.

Jan 13	Apr 13	Jul 13	Oct 13	Jan 14	Apr 14	Jul 14	Oct 14	Jan 15	Apr 15	Jul 15
1,690	1,642	1,631	1,588	1,448	1,372	1,428	1,489	1,638	1,857	1,886

Source: Devon Home Choice, Quarterly monitoring report, July 2015, page 2, www.devonhomechoice.com, as on 1st of each month or closest date available

The number on the Torbay housing register (within bands A-D) is increasing, a similar trend to other Local Authorities within Devon

Please note: Following a change of computer system in June 2014 the number of applications increased whilst a process to remove out of date applications is developed. Once in place it is anticipated that numbers on the register will start to fall as old applications are removed

Figure 16: Low cost housing in Torbay owned/managed by private registered providers (PRPs) of social housing, as on 31 March of the year

PRPs of social housing are registered with the Social Housing Regulator excluding Local Authority registered providers.

Please note- most accommodation units will be both owned and managed so will appear in two columns

Year	General needs- Self contained- Owned low cost rental accommodation	General needs- Self contained- managed low cost rental accommodation	General needs- Bed space (non self contained)- Owned low cost rental accommodation	Housing for older people- owned low cost rental accommodation (units/ bed spaces)	Housing for older people- managed low cost rental accommodation (units/ bed spaces)
2013	3,931	3,934	73	884	735
2014	4,018	4,018	73	989	840
2015	4,094	4,102	54	977	828

Source: Homes and Communities Agency statistical returns for 2013, 2014 and 2015, completed by PRPs. For the full returns visit: <https://nroshplus.homesandcommunities.co.uk>

2. Community based services

2.1 Personal and non personal care

Figure 17: Number of Torbay adult clients receiving home care (personal and non personal care) during the year, split by primary client type and age

Figures are adults fully or partly funded by Adult Social Care

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	184	829	27	108	82	19	34	66	1,349
2011/12	167	845	10	121	99	24	34	40	1,340
2012/13	160	792	11	169	107	22	44	39	1,344
2013/14	148	753	12	166	111	23	53	47	1,313
2014/15	134	730	14	146	128	26	74	93	1,345

Source: TSDHCT: Referrals, Assessments and Packages of Care Return dataset

2.2. Social care reablement

Figure 18: Number of referrals (people aged 18+) to reablement (Intensive Home Support Service) in Torbay during the year

This service started in 2012/13

Year	Number of referrals
2012/13	6,600
2013/14	6,396
2014/15	6,929

Source: TSDHCT

2.3. Equipment and adaptations

Figure 19: Number of Torbay adult clients receiving equipment and adaptations during the year, split by primary client type and age

Figures are adults fully or partly funded by Adult Social Care

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	553	2,224	21	149	35	13	62	209	3,266
2011/12	532	2,240	16 - 20	168	43	6 - 10	41	95	3,146
2012/13	572	2,109	16	207	49	14	49	93	3,109
2013/14	528	2,181	22	206	69	13	44	95	3,158
2014/15	484	1,862	13	146	50	16	52	212	2,835

Source: TSDHCT: Referrals, Assessments and Packages of Care Return dataset; 6 – 10, 16

– 20: Numbers suppressed to protect identity

2.4 Employment support

Figure 20: Number in Torbay using a supported employment service which supports people with poor mental health

Year	Number supported in the year	Number entering the service
2012/13	77	38
2013/14	113	72
2014/15	90	90

Source: Supported employment service

- **Project Search**

Project Search is an employer-led supported internship model which in Torbay is a partnership between Torbay and South Devon NHS Foundation Trust at Torbay Hospital, South Devon College and Torbay Council. Young people with learning disabilities and/or Autistic Spectrum Conditions are interns for an academic year and the aim is to help them improve their employability and then get and keep permanent jobs. There are up to 12 places each year with 11 starting each year in 2012, 2013 and 2014.

2.5 Rapid response

Figure 21: Number of visits in Torbay (to people aged 18+) by the Crisis Response Team during the year

Year	Number of clients
2010/11	4,384
2011/12	4,244
2012/13	5,334
2013/14	4,794
2014/15	5,787

Source: TSDHCT,

2.6 Day activities

Figure 22: Number of Torbay adult clients receiving day care during the year

Figures are adults fully or partly funded by adult social care

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	29	182	1 - 5	60	159	15	6 - 10	14	472
2011/12	26	153	1 - 5	49	154	6 - 10	1 - 5	12	409
2012/13	13	115	1 - 5	66	147	6 - 10	11	6 - 10	369
2013/14	12	85	0	45	133	6 - 10	6 - 10	1 - 5	292
2014/15	12	92	0	43	132	6 - 10	6 - 10	6 - 10	304

Source: TSDHCT- Referrals, Assessments and Packages of Care Return dataset; 1 - 5, 6 - 10: numbers suppressed to protect identity

2.7 Meals services

Figure 23: Number of Torbay adult clients receiving meals during the year

Figures are adults fully or partly funded by adult social care

Excludes fully self-funded, Health funded, services deemed to mainly benefit carer

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	19	234	1 - 5	29	1 - 5	1 - 5	6 - 10	20	315
2011/12	11	190	1 - 5	33	1 - 5	0	6 - 10	6 - 10	253
2012/13	13	120	1 - 5	38	1 - 5	0	1 - 5	1 - 5	181
2013/14	1 - 5	71	1 - 5	28	1 - 5	0	1 - 5	1 - 5	114
2014/15	0	6 - 10	0	0	0	0	0	0	6 - 10

Source: TSDHCT- Referrals, Assessments and Packages of Care Return dataset; 1 - 5, 6 - 10: numbers suppressed to protect identity

Torbay Council and Torbay and South Devon NHS Foundation Trust no longer directly contract with providers who deliver meals to people at home. However, six companies do offer this service to people in Torbay on a private basis.

2.8 Night sitting

Figure 24: Number of Torbay clients (people aged 18+) receiving night sitting domiciliary care services during the year

Figures are adults fully or partly funded by adult social care

Excludes fully self-funded, Health funded

Year	Number of clients
2010/11	12
2011/12	23
2012/13	32
2013/14	47
2014/15	48

Source: TSDHCT- Referrals, Assessments and Packages of Care Return dataset

2.9 'Short break' (respite) services

Figure 25: Number of Torbay clients (people aged 18+) receiving respite services during the year

Figures are adults fully or partly funded by adult social care

Excludes fully self-funded, Health funded

Year	Number of clients
2010/11	592
2011/12	582
2012/13	591
2013/14	598
2014/15	636

Source: TSDHCT- Referrals, Assessments and Packages of Care Return dataset

2.10 Personal assistants

A voluntary sector organisation helps people with employing and managing the payroll of a personal assistant/care worker to provide support to live independently.

Figure 26: Number of Torbay adults supported to employ and manage the payroll of a personal assistant/care worker

Time period	Number of clients
As on 19 August 2013	166
As on 12 September 2014	173
As on 11 January 2016	178

Source: Voluntary sector organisation

2.11 Intermediate care

Figure 27: Number of referrals- (people aged 18+) both urgent and non-urgent- to intermediate care service in the Torbay locality during the year

Year	Number of placements (care home)	Number treated at home	Total number of referrals
2011/12	656	1,830	2,486
2012/13	796	1,498	2,294
2013/14	718	1,304	2,022
2014/15	619	1,210	1,829

Source: TSDHCT

2.12 Community nursing

Figure 28: Number of visits (to people aged 18+) by community nurse staff in the Torbay locality during the year

The proportion of visits to care homes is approximate because the first column showing visits to care homes excludes community matrons whereas the second column showing overall number of visits includes community matrons.

Year	Number of community nursing (excluding matron) visits to care homes in Torbay	Overall number of community nursing visits in the Torbay locality (Community Matrons, Community Nurses, Specialist Nurses, Assistant Practitioner and Support Workers for Intermediate Care (SWIC))	Approximate proportion of community nursing visits to care homes in Torbay
2010/11	25,042	105,644	23.7%
2011/12	24,615	109,976	22.4%
2012/13	22,662	105,039	21.6%
2013/14	23,088	109,089	21.2%
2014/15	23,151	119,037	19.5%

Source: TSDHCT

3 Prevention and early help services

3.1 Support services (previously known as Supporting People services)

Figure 29: Number of people aged 16+ entering a short term support service (previously known as Supporting People services) in Torbay during the year, split by service type

Services are funded by Torbay Council. Clients use these services for between approximately 13 weeks and 2 years, depending on the service criteria. Numbers entering services reduced in 2013/14 and 2014/15 as many services closed or reduced in capacity due to Council budget decisions in response to central Government funding reductions. There is an increase, however, in the number entering services for children, families, young people and domestic abuse in 2014/15. This is mainly due to the inclusion of clients of Independent Domestic Violence Advisors (IDVAs) in a new integrated domestic abuse service. Previously IDVAs were funded elsewhere so were not included in these figures.

Year	Services for children, families, young people, and domestic abuse	Services for older people	Services for single homeless, substance misuse, (ex) offenders, learning disability, mental health, and other needs	Total
2010/11	221	79	708	1,008
2011/12	317	112	593	1,022
2012/13	457	79	708	1,244
2013/14	453	56	608	1,117
2014/15	562	37	173	772

Source: Torbay Council Partnership Commissioning Team and Centre for Housing Research, St Andrews University

In October 2015, supported accommodation services included 84 rented extra care units (long term support and care provided to help people live independently); 98 units of short term accommodation; and 22 units of longer term accommodation. There is also a small amount of outreach support- this is short term support.

3.2 Advocacy services

Figure 30: Accepted referrals (new cases) of Torbay residents (people aged 18+ and a very small number of 16-17 year olds) into advocacy services during the year.

Year	Number of referrals
2010/11	196
2011/12	287
2012/13	318
2013/14	331
2014/15	404

Source: Advocacy service providers

- **Appropriate Adults service**

This service is for any adult (over 18 years) whom the Police under PACE (Police and Criminal Evidence Act) terminology suspect to have poor mental health or a learning disability and who faces interview at the Torquay Custody Centre and who requires the presence of an Appropriate Adult. This service had 331 cases in Torbay in 2014/15, 182 of these were people with poor mental health and 43 were people with learning disability

3.3 Community based short breaks

Figure 31: Number of Torbay adults receiving short term residential care (not respite) during the year

Please note: Figures have been recalculated with a different source, since the previous version of Appendix 1 of the Market Position Statement.

Figures are adults fully or partly funded by adult social care

Excludes Health funded, fully self funded, services deemed to mainly benefit carer.

Year	Physical disability		Mental health		Learning disability		Substance misuse and older vulnerable people		Total aged 18+ years
	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	18-64 years	65+ years	
2010/11	32	189	53	74	6 – 10	1 - 5	17	6 – 10	382
2011/12	26	203	45	70	6 – 10	1 - 5	18	6 – 10	377
2012/13	15	202	29	122	6 - 10	1 - 5	22	6 – 10	411
2013/14	18	203	33	84	11	1 - 5	13	1 – 5	369
2014/15	24	248	32	81	12	0	11 - 15	6 - 10	416

Source: TSDHCT, Care Management System; 1 – 5, 6 – 10: numbers suppressed to protect identity

3.4 Disabled Facilities Grants

Figure 32: Number of referrals (for all ages) for Disabled Facilities Grants in Torbay during the year, split by tenure of the client

Year	Owner Occupier	Private Tenant	Housing Association Tenant	Total
2010/11	75	7	35	117
2011/12	76	18	35	129
2012/13	71	21	42	134
2013/14	61	23	43	127
2014/15	91	27	60	178

Source: Torbay Council

Figure 33: Certified jobs (for all ages) using Disabled Facilities Grants in Torbay during the year

Works requested on clients' statement of need. Some clients may have had more than one element of work carried out e.g. bathroom and stair lift, so will appear more than once in this table. The referral date could well be in a different year.

Year	Stair lift	Access (ramps, widen doorways etc)	Bathroom	Other (Hoist, Extensions, Kitchen)	Total
2010/11	23	21	93	5	142
2011/12	26	12	70	5	113
2012/13	23	8	71	7	109
2013/14	21	15 – 19	67	1 - 4	106
2014/15	26	20 – 24	69	1 - 4	121

Source: Torbay Council; 1 – 4, 15 – 19, 20 – 24: Numbers suppressed to protect identity