# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TORBAY COUNCIL (the "Authority")

## Issue of audit opinion on the financial statements

In our audit report for the year ended 31 March 2017 issued on 27 July 2017 we reported that, in our opinion:

- the financial statements present a true and fair view of the financial position of the Authority as at 31 March 2017 and of its expenditure and income for the year then ended; and
- the financial statements had been properly prepared in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 and applicable law.

Conclusion on the Authority's arrangements for securing economy, efficiency and effectiveness in its use of resources

Issue of qualified conclusion on the Authority's arrangements for securing economy, efficiency and effectiveness in its use of resources

In our audit report for the year ended 31 March 2017 issued on 27 July 2017 we reported a qualified conclusion in the following terms:

## **Basis for qualified conclusion**

In considering the Authority's arrangements for securing economy, efficiency and effectiveness we identified the following matter:

In January 2016, Ofsted issued its report on the inspection of the Authority's services for children in need of help and protection, children looked after and care leavers. The overall judgement was that children's services were rated as inadequate.

The report concluded that:

- turnover within the senior leadership had adversely affected the speed and effectiveness of improvement in response to previous inspection reports;
- performance information was not reliable and quality assurance processes were not embedded to identify improvements across the service;
- there were weaknesses and inconsistencies in social work practice across the service.

A revised Children's Services Improvement Plan was reported to Members in October 2016 and in February 2017 the Council approved a Children's Services revised medium term financial plan. The reporting and monitoring of the actions taken during 2016/17 to address the issues raised in the Ofsted report were an improvement on previous Member reporting, but at the date of our opinion the Authority the Improvement Plan is still in operation and a number of the actions are still being progressed.

These matters are evidence of weaknesses in proper arrangements for understanding and using appropriate and reliable financial and performance information to support informed decision making and performance management, and for planning, organising and developing the workforce effectively to deliver strategic priorities.

### **Qualified conclusion**

On the basis of our work, having regard to the guidance on the specified criteria issued by the Comptroller and Auditor General in November 2016, except for the effects of the matters described in the Basis for qualified conclusion paragraphs above, we are satisfied that, in all significant respects, the Authority put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2017.

### Certificate

In our report dated 27 July 2017, we explained that we could not formally conclude the audit on that date until we had completed our consideration of an objection brought to our attention by a local authority elector under Section 27 of the Local Audit and Accountability Act 2014. This matter has now been dealt with.

No matters have come to our attention since that date that would have a material impact on the financial statements on which we gave an unqualified opinion or a significant impact on our conclusion on the authority's arrangements for securing value for money through economic, efficient and effective use of its resources.

We certify that we have completed the audit of the financial statements of the Authority in accordance with the requirements of the Local Audit and Accountability Act 2014 and the Code of Audit Practice issued by the National Audit Office on behalf of the Comptroller and Auditor General.

Alex Walling

Alex Walling for and on behalf of Grant Thornton UK LLP, Appointed Auditor

2 Glass Wharf Bristol BS2 0EL

8 January 2019