





You fail the knowledge test on your 2<sup>nd</sup> and 3<sup>rd</sup> attempt.

Your application is closed and you cannot resubmit a new application for another 6 months.

When you resubmit you will be required to submit a new DBS and Medical Certificate.



Your Drivers Badge will be issued in 2 – 3 working days and sent via recorded delivery



You will now need to think about the vehicle you will be driving.

You can submit an application through your online account to licence a Private Hire Vehicle or you may have already made arrangements to drive a licensed Hackney Carriage Vehicle, so you will need to sort out your insurance.