**NETWORK MEETING HELD AT PAIGNTON LIBRARY ON 10TH OCTOBER 2017**

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| 1. **Introduction**:

Steve Leech (Trouble Around Family Advisor) gave a warm welcome to everyone present, safety & facilities information of the building and finally everyone introducing them-selves.**Addendum/Minutes last Meeting**  Helping Hands - in schools this is for pupils ages 6 to 9 years. There were a substantial amount of people who would like further information on Helping Hands and a speaker will be allocated sometime within the New Year. Vikki invited to attend meeting in Jan and then to speak in future, Leaflet in Oct Attachments.TDAS - Victoria Williams will be discussing information & updates at a next meeting. There is no Domestic Abuse Service for 16 years, this is being looked into. School Nurses – To date there is no further information as to the Service Development but if there is no school nurse and you have any queries please contact Tracey Griffin - traceygriffin1@nhs.net. Torbay Website – There will be a page on this site at the end of the year for the Network. Planning forward there will be online resources for everyone to access. Steve plans to give the Consultation line and all updated forms on the Website covering Children’s Services and TSB. This should be live by end of this year. **Question & Answer Board** **Network Meetings** all about what people need and as to what’s working and what is not working?1. **Consultation Line for – EH & TH) - PHONE NO. 01803 208525**a) Question: asked if this is targeted level? b) Question:  professionals have tried to use the line but have experienced problems during opening hours receiving a recording response of being unavailable?UPDATE: Kerrie Ford – Targeted Support Manager has looked into the problems raised and the line is now operational from 9.00 a.m. to 12.00 p.m.  Primarily for families at Level 2. However the consultation line is for guidance and advice or any question regarding Early Help & Targeted Support.    The consultation line number can be also be accessed if the query is related to the:-* Targeted Support Panel
* Request for Targeted Support Form
* TAF Minutes
* NOTE: Generally calls will only be answered between operational times. However, if a family is already open to a Team you can ring anytime – to speak to FIT or Targeted Support.

 2 **ANODE** – has now gone which will have a huge impact on families. UPDATE: Currently if you are in desperate need of a food parcel for one of your families you can contact David Cox of HITS direct to see if they are able to assist. Please exhaust other options first such as Short Term Benefit advances through the Job Centre and Universal Credit, the Torquay Community Food Larder which you have a referral form for (opens Mon and Fri for Torquay Customers). In Brixham there is also a food bank which covers Brixham only-the contact number is 07873 164211. I will email you again with details of the referral process you will need to use as the current arrangements are short term only.01626 906371/info@hitsfoodbank.org who will do their best to give immediate assistance until agreements are formalised.”INFORMATION /STANDSPaul Blake – Department of Works & Pensions / Supporting Families Employment Advisor, for questions/answers regarding benefit changes and advice and Universal Credit which takes effect in Torbay from January 2018.James Bennett – SF Performance Analyst – to discuss the Screening Tool Process and illustrate plans for families.James and Paul will be available at all future Network meetings. Due to the number of people that made contact during break out time and provided positive feedback to me re: their accessibility. If you would like to use the break out time to advertise your organisation or project you can request space a session and a table will be provided for you at no charge | Steve. |
| 1. Guest Speaker – Gail Rogers (Principal Commissioner & Project Director)

Gail introduced herself and role of Children’s commission which ensures that resources are available around Children’s Services along with meeting Statutory Requirements for Early Help, Targeted Help and Supporting Families etc. She mentioned the Early Help Launch which had recently taken place, now known as Targeted Support and the positive feedback. There will be training available from **January 2018,** including guidance on using the updated threshold tool and new processes being put into place, training can be accessed from <http://torbay.learningpool.com> . There are a few staff changes i.e. Julie Alden from Plymouth, covering 6 months secondment in place of Amanda Patterson and Supporting Families. If anyone should have any questions/message at end of today, please forward onto Gail to take back to Julie. 1. Speaker (James Tisshaw) Supporting Families Co-ordinator

James handed out Early Help Maturity Survey Results taken from all who took part on a recent online survey. He also mentioned that Phase 2 of Supporting Families and funding finishes in 2020. DLCG had requested a journey of Practitioner based results. There are to be changes in the New Year affecting benefits and anyone requiring updates should contact Supporting Families Employment Advisor. Paul will be available at his stand during the Break Out session next time. Going forward Paul is happy to address a future meeting with more comprehensive information. 1. Guest Speaker – Angela Lord (SENDIASS)

Apologies from Kelly today she was unable to lead this due to her having ‘no voice’ and Angela stepped in to cover at last minute today. SENDIASS – Special Education Needs and/or Disabilities. Covering the whole of Torbay, providing information, offering informal/formal training also advice as well as support not only to adults, but to young people, carers and anyone up to the age of 25 years’. They can help regarding parental request for EH Plan, guide to Law on Education at lower level support and Education facilities for young people and putting plans in place.SENDIASS have a Website for further information, they are also on Face-book whereby groups offer peer to peer support as well as coffee mornings. Parents receive a ‘Welcome pack’1. Guest Speaker -Carmen de Silva – Play Torbay

Carmen de Silva talked about Play Torbay which has 3 Adventure Parks, Fort Apache, Indigos & Wildfox. These are open all year round except in January when they are closed for maintenance work. Play range is sessions around parks funded by Communities e.g. Westwood Housing and Sanctuary. Every school holiday they have a Holiday Programme and hand out leaflets to schools of all activities around the bay.The Organisation has inclusions of young persons’ groups, 1:1 basis support is available on request. They offer respite for parents have play-days. They provide training/play/fire safety, information is available on their Website. They run a skills bank scheme, offering free training, volunteers have to offer 3 hours work and receive training. There are also opportunities for children to take part as they have Junior Play-workers age 11 years’ upwards who are also volunteers. All training is recognised Arts/Award Training to silver equivalent to GCSE level. Carmen then introduced Tendai from RIO (Real Ideas Organisation) based in Plymouth but work with young people in Torbay. They are a Digital Agency – Social Enterprise. They are commissioning a film coming out soon i.e. Local Heroes (known as dead pencils). In summer they had funding and hosted 350 lunches. They work with schools and young people with behaviour issues, ADHD, Mental health etc they also offer bespoke sessions, social skills, motivation, and self empowerment. They are available during school time to use their service. **Article 31 – Every young person has the rights to play – United Nations Convention.** |  |
|  **Additional Information** 1. Targeted Support forms are available online, if you experience any problems completing the form please contact Steve Leech (TAF Advisor).
2. Please make use of the Consultation Line, if you have any problems please contact Kerrie Ford.
3. Anode is being replaced with the Salvation Army, look out for notifications. There is a gap of Christmas Hampers for this year.
4. Pennie – Carers Aid Torbay announced they have been awarded some money to support those on unpaid benefits, i.e. carers, tribunals etc. John Dudley is available once a month on Tuesday’s and Thursday’s in the Brixham & Paignton areas. If you live in the Bay and know of someone who looks after families that need support please contact Carers Aid.
5. Supporting Families – Online Results from Questionnaire & Maturity Report – See attached folder with email.
6. Poster attached for information from Super Natured:- The organisation is planning to support 50 young people in 2018 - 25 individuals in May and 25 in September.
 | See attached |
|  **INFORMATION - SIGNPOSTING USEFUL WEBSITE LINKS**1. **Consultation Line – Advice/ Guidance (Targeted Help) (01803) 208525**
2. **SENDIASS - Email:** **info@sendiasstorbay.org.uk** **Web:** [**www.sendiasstorbay.org.uk**](http://www.sendiasstorbay.org.uk)
3. **PLAY TORBAY - Web:** [**http://playtorbay.org.uk/**](http://playtorbay.org.uk/) **Email.** **carmen@torbayplay.org.uk**
4. **Carers Aid Torbay – Advice/Workshops Ph: (01803)323510 or** **pennie@carersaidtorbay.co.uk**
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| **Next meeting 9th January 9.30 – 12.00 at Paignton Library. Agenda will be sent nearer the time.** |  |