**Request Reference: 17180882**

**Date received: 1 September 2017**

**Date response sent: 2 November 2017**

**Regarding the issue of statutory nuisance and noise abatement complaints received by your authority, could you please provide responses to the following six questions covering the two time periods stated below:**

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | **1st August 2015 – 31st July 2016** | **1st August 2016 – 31st July 2017** |
| **1** | **How many statutory nuisance complaints did the council receive?** | 91 - Smoke  278 - Noise | 71 - Smoke  343 - Noise |
| **2** | **How many noise abatement orders did the council issue?** | 2 | 9 |
| **3** | **How many noise abatement orders have been broken?** | 0 | 0. |
| **4** | **How many fines were given out for broken noise abatement orders?** | 0 | 0 |
| **5** | **What was the total value of these fines?** | 0 | 0 |

**6. How many complaints has the council received for each of the following categories in the time periods below?**

| **Issue** | **Number of complaints from 1st August 2015 – 31st July 2016** | **Number of complaints from 1st August 2016 – 31st July 2017** |
| --- | --- | --- |
| **Noise (including loud music and barking dogs)** | |  |  | | --- | --- | | **Noise Category** |  | | N33 Noise domestic | 109 | | N15 Noise - Pubs/Clubs | 54 | | N34 Noise Business | 48 | | N03 Noise Barking Dog | 37 | | N40 Noise Industrial | 18 | | N32 Alarm | 9 | | BB4 Domestic Noise | 3 | | **Grand Total** | **278** | | |  |  | | --- | --- | | **Noise Category** |  | | N33 Noise domestic | 89 | | BB4 Domestic Noise | 80 | | N34 Noise Business | 61 | | N15 Noise - Pubs/Clubs | 45 | | N03 Noise Barking Dog | 34 | | N40 Noise Industrial | 22 | | N32 Alarm | 12 | | **Grand Total** | **343** | |
| **Artificial light (except street lights)** | 7 | 5 |
| **Smokes, fumes or gases** | 91 | 71 |
| **A build-up of rubbish** | Litter - 46  Fly Tipping - 1060 | Litter - 36  Fly Tipping - 916 |
| **High hedges, trees or boundaries** | Hedges - 0  Trees - 20 | Hedges - 1  Trees - 26 |
| **Animals – e.g. smells, damage, number of animals** | Not Available | Not Available |
| **Condition and maintenance of domestic premises** | Not Available | Not Available |
| **Parking and vehicles including mobile homes, caravans and all other motorised and non-motorised vehicles** | 5 | 3 |