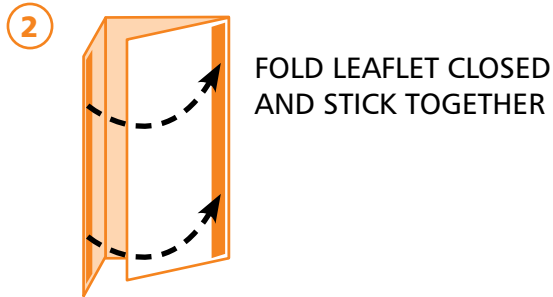
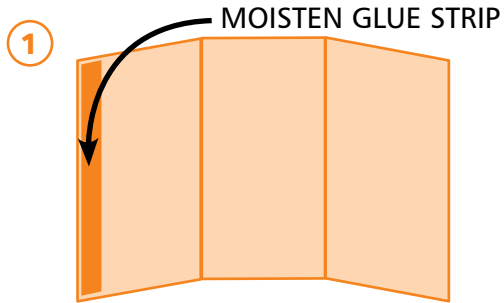


What to do now

Once you have completed the survey, please moisten the glue strip on the inside cover and stick to this page, as illustrated below.

The entire leaflet can then be posted back to us.



This document can be made available in other languages, in Braille, large print and in other formats. For further information please contact 01803 402781

4976/0207

STICK HERE

2

Freepost Plus RRGX-JGHR-EHHJ
Parkfield House
38 Esplanade Road
Paignton
TQ3 2NH

Children's
SERVICES
Transforming children's lives together

Your thoughts on
our service

TORBAY
COUNCIL

Torbay NHS
Care Trust

Occupational therapy

The children's occupational therapy service aims to assist children with a wide range of disabilities to be as independent and safe as possible when carrying out everyday activities. The occupational therapists hope to work together with children and their families to deliver the best service possible.

Your opinions matter

We welcome the involvement of our clients and their families in order to make continuous improvements to our service. Your views will remain anonymous and will be used solely for the purposes of improving our occupational therapy service to children and families. The information you provide will be a valuable way to help occupational therapists develop their skills and knowledge.

We would be grateful if you could take a couple of minutes to answer the following brief questions:

Your occupational therapy service...	Yes	No
Did you receive enough information about the service?		
Did you know what to expect from your Occupational Therapist?		
Were you satisfied with the advice and information given?		
Was the service what you expected?		

Your occupational therapist ...	All or most of the time	Sometimes	Never
Were they clear about what occupational therapy can offer for your child and you as a carer?			
Did they communicate well with you to find out about your child's needs and yours as their carer?			
Did they agree 'goals' and priorities with your child and you as their carer?			
Did they do what they said they were going to do?			
Did they keep you informed of progress?			
Did they respond in a timely way? (e.g. return your calls?)			
Did your child achieve the agreed goals?			

Overall, how satisfied are you with the occupational therapy service you have received? (Please tick).

- Excellent
- Very good
- Good
- Satisfactory
- Poor

Thank you for completing this form.

This space is for anything else you would like to tell us:

If you have any queries about the service, or wish to make a compliment or complaint, please contact;

Elizabeth Payne, Paediatric Occupational Therapy Service Manager
 Parkfield House, 38 Esplanade Road
 Paignton TQ3 2NH

Tel: 01803 402781