

ANTI SOCIAL BEHAVIOUR BULLETIN – OCTOBER 2008

Welcome to the Anti Social Behaviour (ASB) Bulletin. The ASB Unit within the Safer Communities Team is responsible for tackling ASB across the Bay. This monthly bulletin has been developed to keep you informed of the ASB issues throughout Torbay and what proactive work is being done to prevent ASB and help keep the residents of Torbay safe.

ASB Statistics

Reported ASB

Figure 1 shows the amount of reports the ASB Team have received for the current financial year 2008/09. As you can see from the graph the figures for each month fluctuate and this could be down to seasonal events. The team has received **38** new ASB enquires during October 2008. From April 2008 to October 2008 the ASB Team had **299** reports generated by members of the public contacting the ASB hotline and referrals from our Partnership Agencies such as the Police, RSL's (Registered Social Landlords) and Street Wardens.

Types of ASB

Figure 2 shows the types of ASB that have been reported to the Team. As you can see the main reports have been with reference to ASB in local neighbourhoods. Safer Communities provide advice and support for the local communities and when appropriate signpost to relevant agencies.

Source of referral

Figure 3 provides details of the referral source. The majority of incidents that have been reported have been received via the ASB hotline. We are working to increase the number of referrals from all agencies by providing training and advice and the ASB Team will be delivering this by the end of March 2009.

ASB reported by Ward

Figure 4 shows the different ward areas throughout Torbay that have reported incidents of ASB. It clearly identifies the hot spot areas - the main area being Blatchcombe in Paignton.

Figure 1

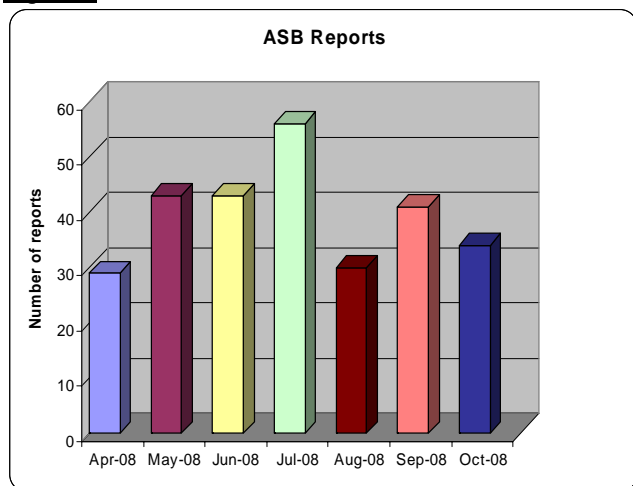


Figure 3

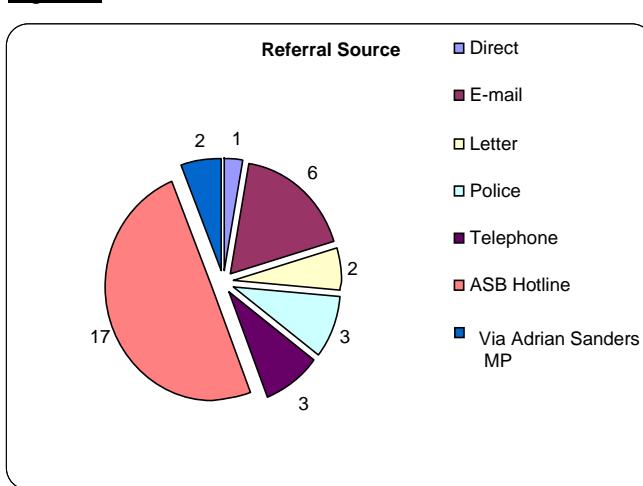


Figure 2

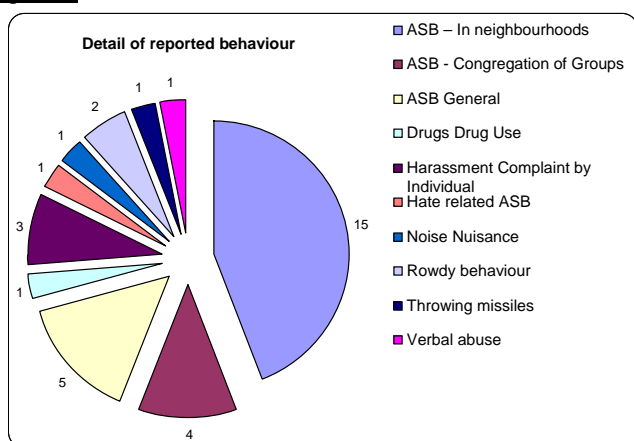
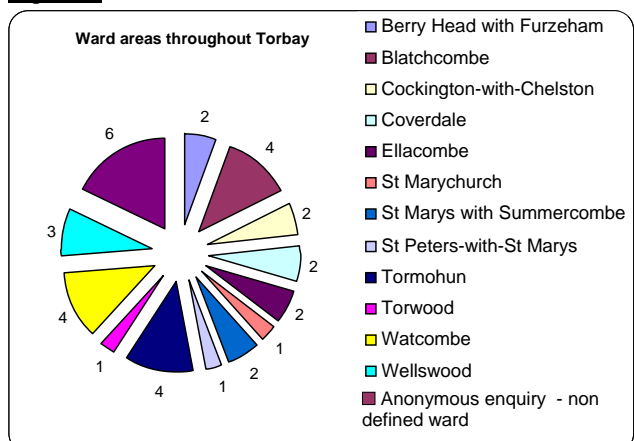


Figure 4



Current Caseload (as of October 2008)

The ASB Team are currently dealing with 64 cases, from the point of early intervention through to enforcement action. These actions include:

- Warning letters – to inform offenders of the behaviours being reported and the consequences of continued action.
- ABC (Acceptable Behaviour Contract) – Should behaviour continue following receipt of warning letters and/or visits, the next step is for the alleged offender to sign up to and acceptable behaviour contract (ABC). This is a voluntary contract which provides support to address the behaviours.
- Home visits – this occur to encourage offenders to stop their anti social behaviour and reinforce the consequences of continued behaviours; additionally the team visits victims to offer advice and support.
- Multi Agency meetings – these are held to discuss alleged on-going anti-social behaviour with key agencies where an action plan will be agreed to provide further support or to decide what action is to be taken should the anti-social behaviour escalate.

A big welcome to the team!

The Safer Communities Anti-Social Behaviour Unit consists of the Anti-Social Behaviour Team and the Family Intervention Project. If you wish to contact the team with any questions or queries please find contact details listed at the end of this bulletin.

ASB Unit



Carl Wyard
ASB Project Manager

Anti-Social Behaviour Team



Jane Warren
ASB Team Leader



Kelly Newman
ASB Case Manager (TOY)



Louise Cranch
ASB Case Manager (PGN & BRX)

Family Intervention Project



Lisa Walker
Senior Practitioner



Maria Evans
FIP Keyworker



Alex Howarth
FIP Keyworker



Ann Donnelly
FIP Keyworker

The Torbay Intervention Project (FIP) has now begun to engage with their first families across Torbay and has successfully recruited three new key workers coming into post throughout November.

The project has produced an information pack available from Safer Communities, giving an overview of the Project aims and referral process, which has been well received from agencies.

The FIP aims to 'grip' families in order to change cycles of negative behaviour by working positively with parents and young people. The success of the FIP model relies on a well planned, proactive response involving working in excess of 10 hours per week with each family during the assessment period.

Lisa Walker, Senior Practitioner said "When the FIP engaged with the first family the response was incredibly positive and has continued to remain so to date, as has the input from other agencies involved who have been positive and supportive within their own roles".



Halloween

The ASB team would like to report that this has been a successful 2008 Halloween, with no increased reports of ASB being reported. The ASB team have been paroling the Hotspot area's promoting good behaviour and the consequences to this if this were not to happen.

Street surgeries were held in Watcombe and Melville Street on the evening of Halloween, providing advice and support to the members of the local communities. During the surgery at Melville Street, the ASB team and the Police provided refreshments for the local residents and the feedback received was a positive one, with reference to CCTV being placed temporarily in the area of Melville Street to provide evidence of perpetrators of ASB.



Not in my Neighbourhood

During 13-17th October, Safer Communities together with key partners undertook a week of awareness raising activity around the Bay to promote what is being done to tackle anti social behaviour.

With kind support from Union Square Torquay, Safer Communities and its partners were able to use a shop for a week to promote all the good work being done to tackle ASB. Torbay residents dropped in to discuss ASB issues and received advice and guidance from a wide range of partner agencies. In addition, Safer Communities used the "Night Bus" to get out into the communities and meet the residents, young and old. Some came to discuss issues they were having in their neighbourhood; others brought their children along for them to hear what could happen if they continue to act in an anti-social manner.

Forthcoming Events

Victoria Street, Paignton

The ASB team will be attending the "Consultation Caravan" on the 24th November at Victoria Street, Paignton between the times of 10am and 3.30pm.

The Team will be there to provide advice and support to anyone that is suffering from ASB. This advice will include; how to report ASB and to who depending on the behaviours being presented and what action the local communities can take, to take a stand against ASB.



Queen Elizabeth Drive, Paignton

A joint initiative between Safer Communities Torbay, Riviera Housing and the Street Wardens is underway to tackle ASB in the Queen Elizabeth Drive area of Paignton.

After discussing a range of issues with a number of QED residents, it has become apparent that there is a culture in which many people are reluctant to come forward to report problems in relation to ASB. Therefore, the aim of this initiative is to encourage residents living in this area to refer any issues that they may have been experiencing.

The teams will be going door-to-door on 6th November from 5.00pm onwards. A multi-agency approach will be taken in which the ASB Team, Riviera Housing, the Police, and the Street Wardens will then talk to residents about ASB and how it can be reported.

In order to tackle any further issues in regard to ASB regular surgeries will be held, the first is provisionally booked for 12th/13th November.

Be part of our ongoing bulletin

We are keen to ensure this bulletin is useful to you. It would be appreciated if you could spend a few minutes to complete this electronic form (please click on the following link)

www.torbay.gov.uk/asbulletin

Useful Contacts

Anti-Social Behaviour Team

Jane Warren, Louise Cranch, Kelly Newman

✉ asb@torbay.gov.uk

☎ 01803 841274

Family Intervention Project

Lisa Walker, Maria Evans, Alex Howarth, Ann Donnelly, Gary Reynolds

✉ lisa.walker@torbay.gov.uk

☎ 01803 841274

Torbay Drug, Alcohol and Sexual Health Team (DASHT)

Jonathan Brook, Ian Tyson & Helen Wilks

✉ ian.tyson@nhs.net

☎ 01803 841569

Independent Domestic Violence Advocate (IDVA)

Geraldine Howard & Caroline Farmer

☎ 01803 841577

Crime Reduction Team

Mike Youlden, Jeff Coe & Nicola Dukes

✉

swdtorbaycrimered@devonandcornwall.pnn.police.uk

☎ 01803 841213

Analyst

Geraint Hughes

✉ geraint.hughes@torbay.gov.uk

☎ 01803 402867

Safer Communities Partnership Office – for general enquiries

Laura Wright

☎ 01803 841274

☎ 01803 841323

✉ scatt@torbay.gov.uk

If you would like to contribute to future issues or to receive this newsletter in another format or different language, please contact ASB Admin on 01803 841274 or by email asb@torbay.gov.uk