

Parks, Grounds & Enforcement - 24/25

Final Mile and Prestige Routes - Grass Cutting & Sweeping



14 Cuts per year (March -October)

Grass Cutting in Destination Parks



14 cuts per year (March - October)

Highway Grass Verge Cutting



Grass Cutting in Residential Parks



10 cuts per year (March - October)

Additional Planting, Beds and Decorative

Flower bed	Status
Torquay Crest Bed	On target
Torbay Park Paignton	On target
Roundham	On target
Paignton Town Green	On target
Paignton Creat Bed	On target
Hanging Baskets, Station Square	On target
Barrier Planters, Torquay Rd, Paignton (next to Tesco Express)	On target

Number of Vehicles/Caravans Removed

Town	Year	vehicles/caravans removed	
Brixham	2024		0
Paignton	2024		10
Torquay	2024		7

Number of Encampments Removed

Town	Year	Encampments removed	
Brixham	2024	1	
Paignton	2024	13	
Torquay	2024	10	
	Δ Το	A Torbay Council Company	

A Torbay Council Company

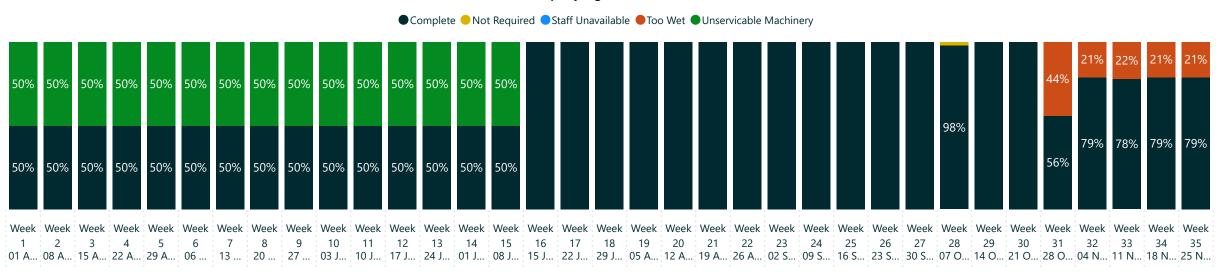


Street Cleansing - 24/25

Maxwind Pedestrian Brush in Brixham



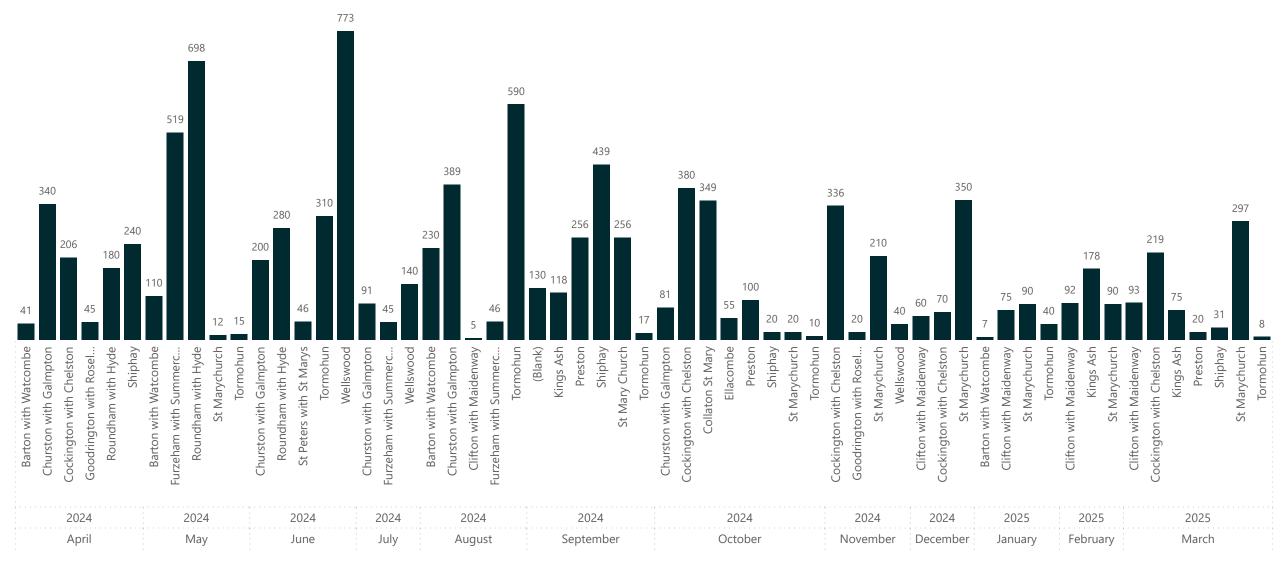
Weed Spraying with Quad Bikes





SWISCo

Line Marked Metres by Month and Ward



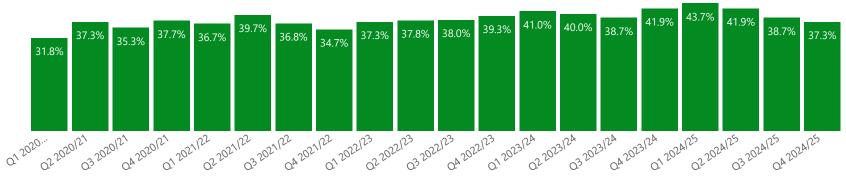


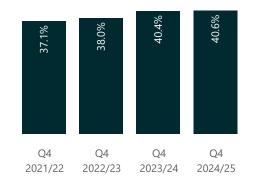
Waste and Recycling - 24/25

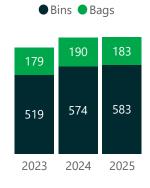
Year on Year Annual Recycling Rate

Commercial Contracts 2023 vs 2024 so far

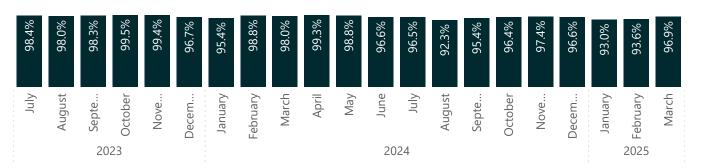








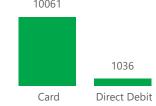
Percentage of On Time Recycling Collections



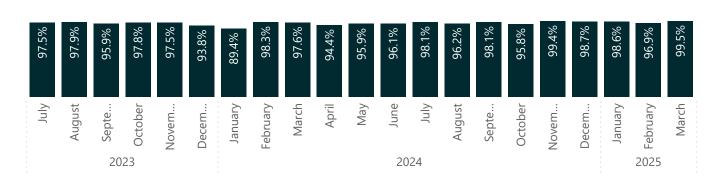
Garden Waste Subscriptions

Subscriptions by Payment Method

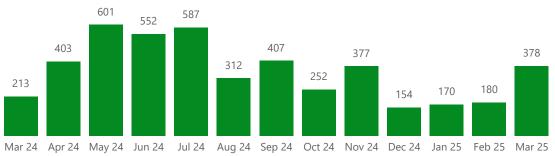




Percentage of On Time Residual Collections



Tonnes of Garden Waste Kerbside Collected

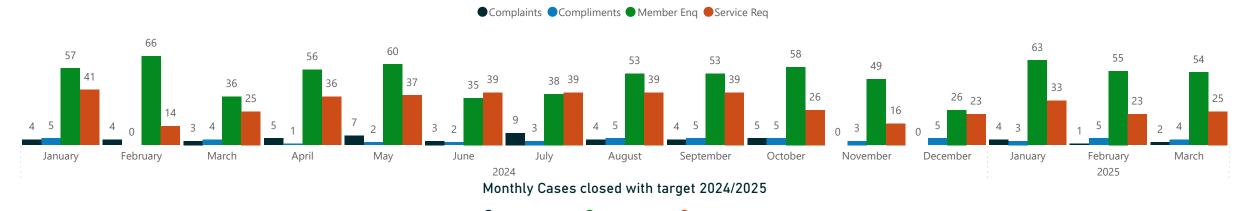


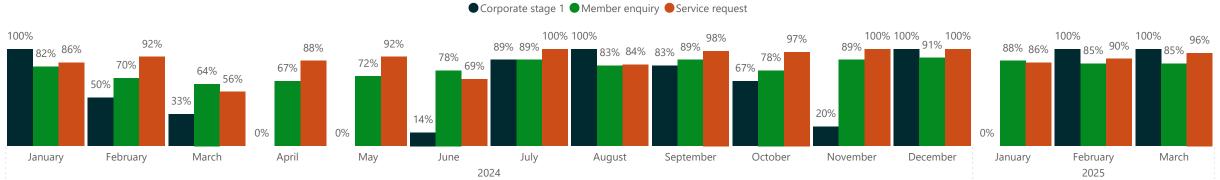
A Torbay Council Company



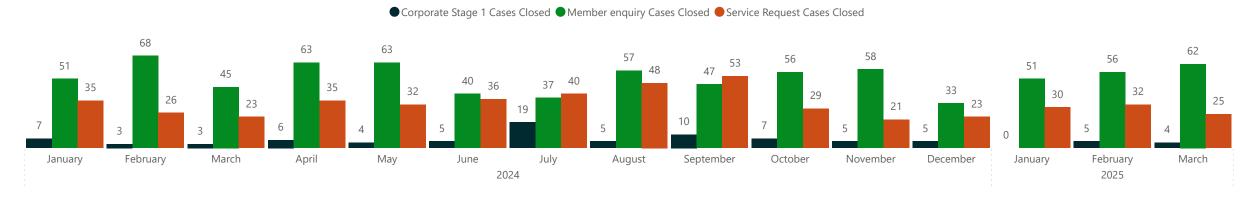
Customer Contact - 24/25

Monthly Cases received 2024/2025



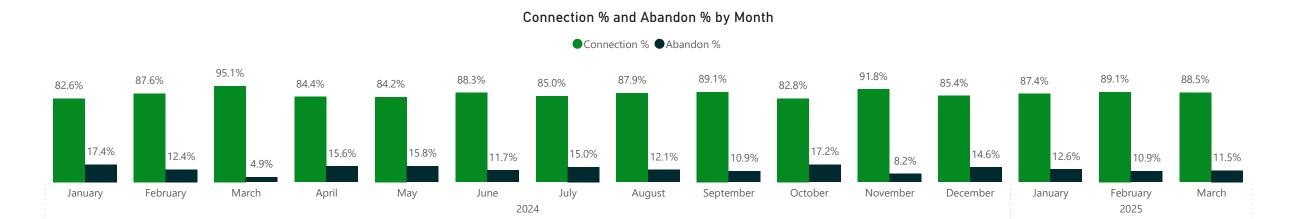


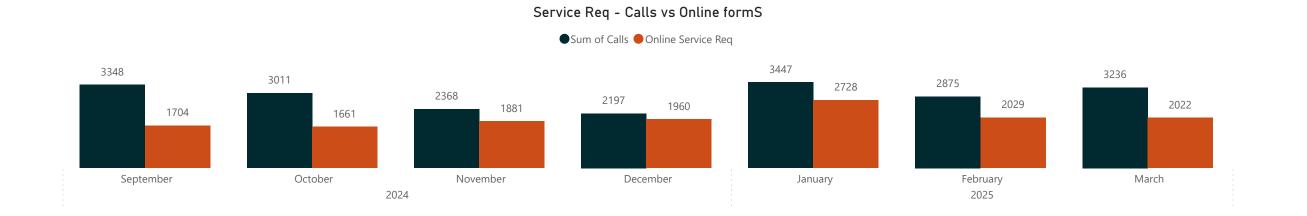
Monthly Cases closed within Month 2024/2025





Customer Calls & Online Service Requests - 24/25

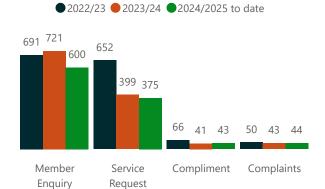




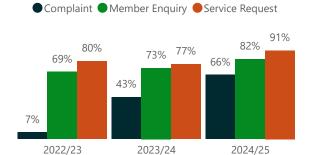


Customer Focus - 24/25

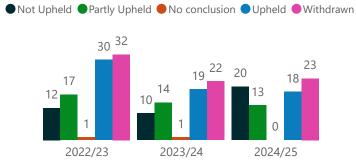
Cases Received



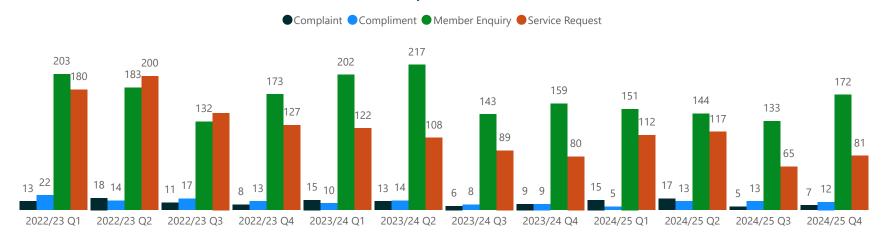
Cases closed with target



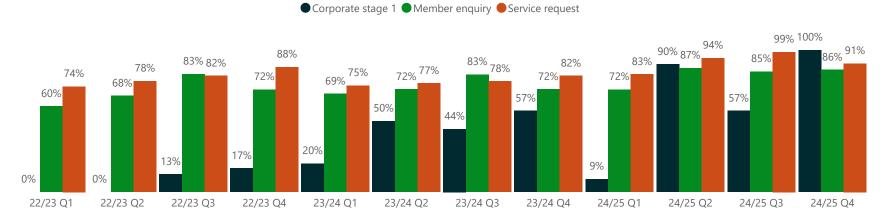
Stage 1 Complaint Outcomes



Quarterly Cases received



Quarterly Cases closed with target



Highways - 24/25

Highways Jobs Quarter 1 Comparison 2023/24 to 2024/25

