

Torbay Supporting People annual monitoring and performance report- Physical and/or sensory disability

2009/10 quarter 1-2 (1 April 2009 – 30 September 2009)

Summary

This summary highlights the main issues in the full report. The report focuses on people identified with a physical and/or sensory disability aged 16-64 years who used Supporting People services in Torbay.

1. 75% of the 79 people who left short term services in 2008/09 moved on to greater independence, a similar proportion to 2008/09

Fig1 People with mental health needs who left short term services

Time period	Number left short term services	Number moved on in planned way	% moved on in planned way	% moved on to greater independence
2009/10 qtr1-2	28	20	71%	75%

Source: National Supporting People Client Record Office

Torbay's target is 76% of people moving on from services in a planned way so this is near the target.

2. Outcomes/achievements of people with a physical and/or sensory disability

Fig2 below shows outcomes achieved by people leaving services. An outcome is measured when the person has the need and aim to achieve that outcome. **Fig2 shows the numbers and % of people achieving each outcome.**

Fig2 Outcomes of people with physical and/or sensory disability leaving short term services

	2008/09	2009/10 qtr1-2 (half year)
Number moved on from services	55	28
Outcome	Number and % of people achieving outcomes	
Use assistive technology/ aids and adaptations	(22 of 24) 92%	(8 of 8) 100%
Better manage self harm issues	(2 of 6) 33%	(7 of 7) 100%
Avoid causing harm to others	(2 of 2) 100%	(4 of 4) 100%
Maximise income and collect the correct benefits	(40 of 41) 97.6%	(22 of 23) 96%
Establish contact with external services/ groups/ family/ friends	(24 of 27) 89%	(20 of 22) 91%
Reduce debt	(15 of 17) 88%	(10 of 11) 91%
Develop confidence and ability to have greater choice and/or control and/or involvement	(35 of 42) 83%	(18 of 20) 90%
Maintain accommodation and avoid eviction	(24 of 26) 92%	(9 of 10) 90%
Obtain settled accommodation	Not measured	(6 of 7) 86%
Participate in leisure/ cultural/ faith and/or informal learning activities	(12 of 14) 86%	(7 of 9) 78%
Better manage mental health	(21 of 28) 75%	(9 of 12) 75%
Better manage substance misuse issues	(5 of 10) 50%	(6 of 9) 67%
Participate in work-like activities, e.g. unpaid work/ work experience/ work-like experience/ voluntary work	(3 of 7) 43%	(6 of 9) 67%
Minimise harm/ risk of harm from others	(12 of 16) 75%	(6 of 9) 67%
Better manage physical health	(28 of 36) 78%	(12 of 19) 63%
Participate in training and/or education	(5 of 10) 50%	(1 of 4) 25%
Obtain paid work	(1 of 3) 33%	None with need
Comply with statutory orders and related processes in relation to offending behaviour	(1 of 1) 100%	None with need

Source: National Supporting People Client Record Office

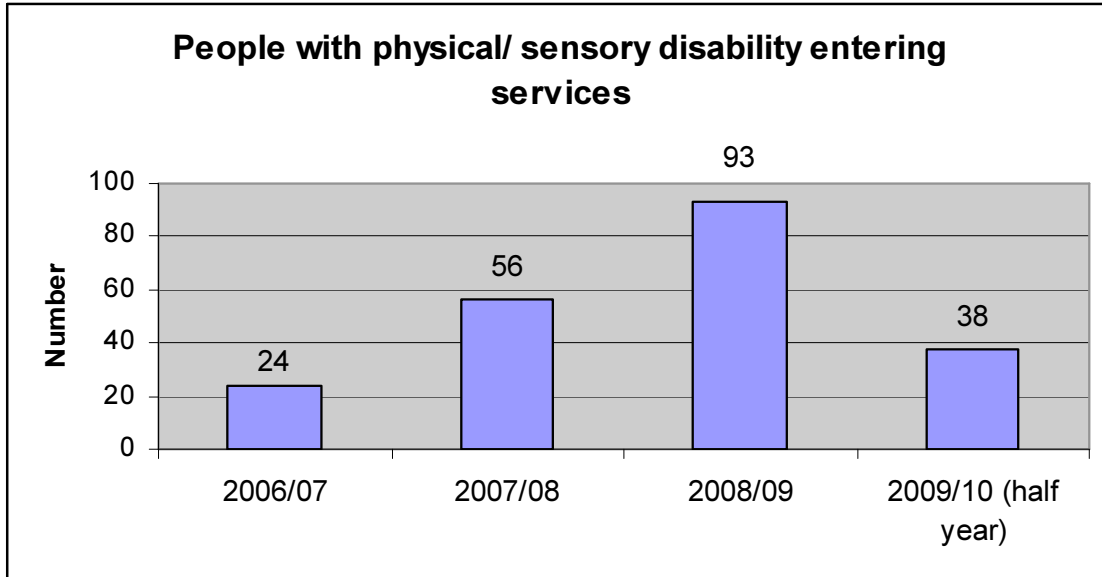
Fig2 shows that the outcomes least achieved by the 28 people leaving services were: participate in training and/or education, better manage physical health.

No people were recorded as needing or aiming to find paid work. Low numbers of clients were recorded with the need/aim to achieve each outcome

8 out of 18 outcomes showed an improvement in the achievement of outcomes since 2009/10 although numbers are small

3. Number of people with a physical/ sensory disability entering services is decreasing

Fig3 Source: National Supporting People Client Record Office

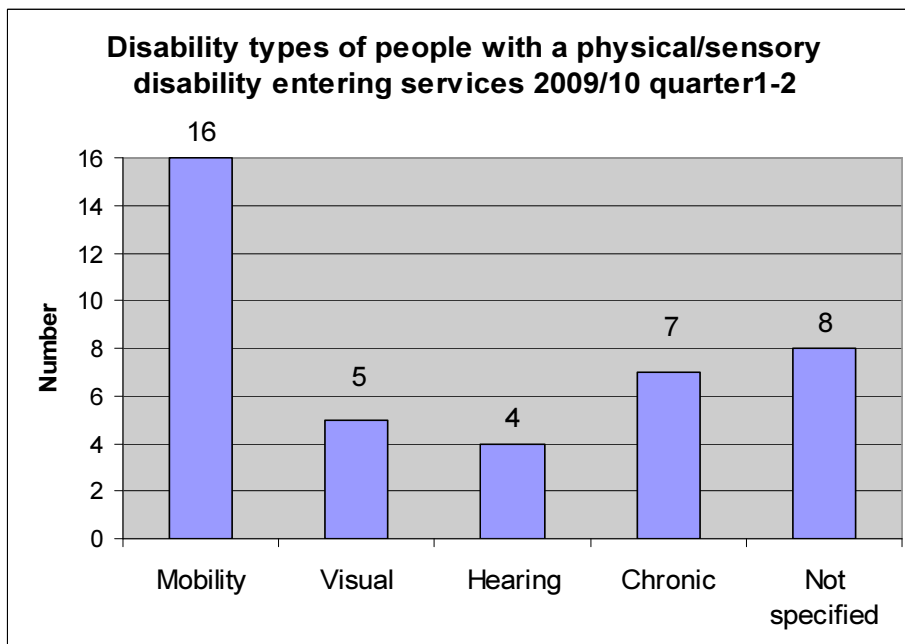


38 people entered services in the first half of 2009/10. Proportionally for the year (if figure 38 is doubled to make 76) numbers look set to be less than 2008/09 where 93 entered services.

This and the following information is about people who entered services in each year, but not those already using a service from previous years.

4. Many people entering services had a disability relating to mobility

Fig4 Source: National Supporting People Client Record Office

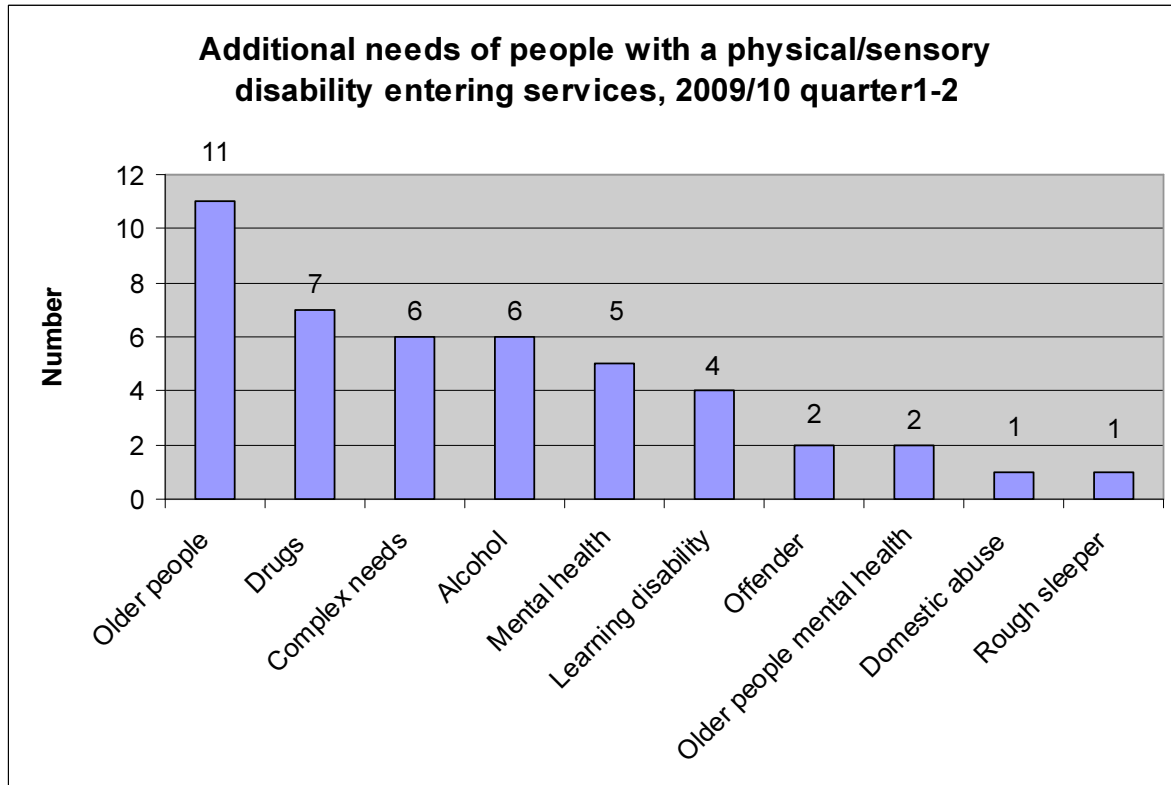


16 out of the 38 people who entered services in the first of 2009/10 had a disability relating to mobility.

5. Additional needs of people with a physical/ sensory disability entering services

Main additional needs relate to old age, drug and alcohol problems and complex needs. In the first half of 2009/10 there is an increase in these needs since 2008/09

Fig5 Source: National Supporting People Client Record Office



6. Low number of people with a black or minority ethnicity

Fig6 Ethnicity of people with a physical/ sensory disability entering services

Ethnicity	2006/07	2007/08	2008/09	2009/10 qtr1-2
White: British	23	54	92	37
Total: BME (black or minority ethnicity)	1	2	1	1
Total: all clients	24	56	93	38

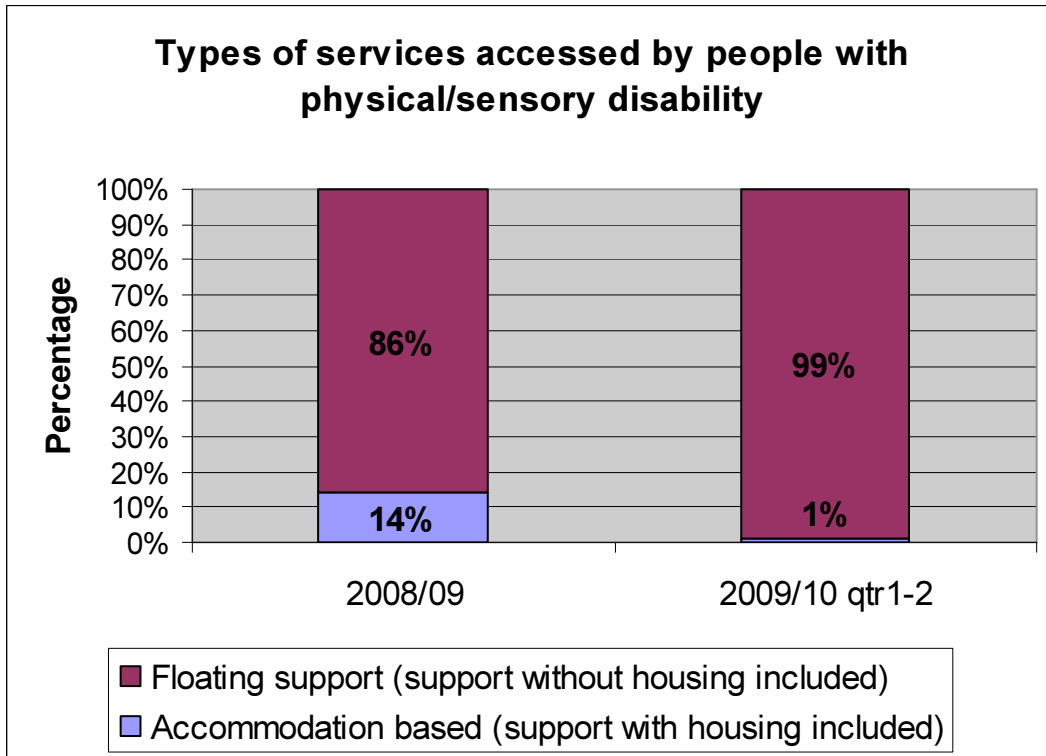
Source: National Supporting People Client Record Office

The number and % of people with a non White British ethnicity entering services remains low. This follows the general decrease of people from a BME background entering services, with or without a disability.

7. All but 1 person entered floating support services (support without accommodation provided) rather than accommodation services

Westcountry Housing’s Social Inclusion Floating Support (SIFS) service was accessed the most by people with a physical/ sensory disability, followed by SPLASH and Folks@Home. 37 out of 38 new clients accessed floating support services

Fig7 Source: National Supporting People Client Record Office



This follows a general trend of increased access to floating support which is the same across all people in services with or without a physical/ sensory disability. However this report does not include people accessing sheltered housing for older people.

4. Other monitoring relating to physical and/or sensory disability

Indicator/ target	2006/07	2007/08	2008/09	2009/10 qtr1-2	Trend	Source
NI 124 People with a long-term condition supported to be independent and in control of their condition	N/A	N/A	N/A	N/A	Annual from 2009/10	% of people supported by health and social care services
Number of households making homeless applications, found to be eligible, unintentionally homeless and in priority need				Below figs are half year		Torbay Council, Housing Needs Service
Priority need: Aged 16/17 years	22	18	21	10	↔	Numbers in each priority need category. Not included are figures for those priority due to: emergency, dependent children, pregnancy, former asylum seeker, serviced in HM Forces, threat of violence or other
Priority need: Physical disability	16	8	7	6	↑	
Priority need: Domestic violence	3	2	7	9	↑	
Priority need: Old age	1	2	3	3	↑	
Priority need: Mental health	13	4	2	5	↑	
Priority need: Formerly in care, aged 18-20	1	1	1	2	↔	
Priority need: Been in custody/ on remand	0	1	0	0	↔	
Priority need: Drug/alcohol dependency	2	0	0	1	↑	
Priority need: Been in care	0	0	0	0	↔	